

Weekly Newsletter

THE KENT COMPANIES

Making your life



Oct 1, 2020

Period 10, Week 4

Safety

Food Service

Kent Kwik

Corporate/Kent Car Wash News



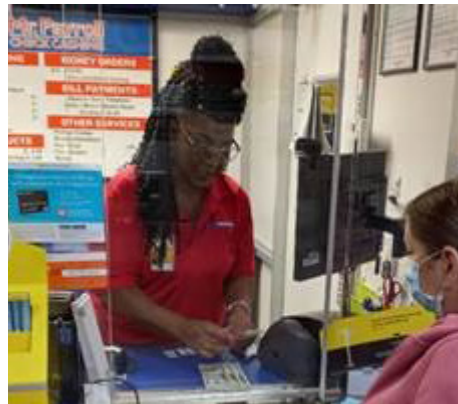
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MR. PAYROLL NEWS

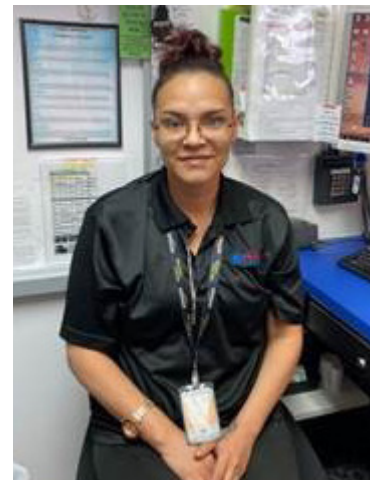
Here are some more lovely ladies that I am both very proud & lucky to have on the Mr. Payroll team--- Kristi H.



Happy birthday, Alma! We wish you many more years to come. Love always the Kent Team Members at 316!!



Congratulations to Rebecca Johnson! Self-growth & learning are both very important to Rebecca. So when I made her the offer of becoming manager of Mr. Payroll #2301 she did not hesitate in accepting. I know that she will do a fabulous job at helping the location grow and at taking care of the Guests.



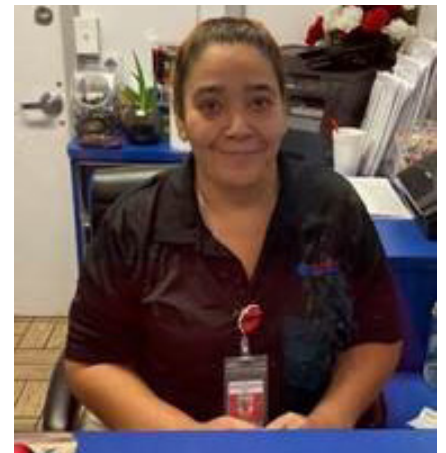
Happy Birthday to Araceli Tuda, she turns 25 today!!! Stop by Mr. Payroll 2203 and wish her a big Happy Birthday.



Linda Bavousett has been a key player for the team since 2015. She is the Manager at 2211, but here she is helping out at 2206. She has worked at every location we have and doesn't mind pitching in whenever she can. Thank you Linda!



Cristina Saldana from 2303 wasn't sure what to think when Tisha snuck in and said "say cheese!!". Little did she know it was so we could put her on the Weekly Newsletter to say Happy Birthday! Her special day is October 3rd!



You never know what Rosa Garza is thinking of with that mischievous grin. It could be anything from dumping raw eggs and ice on her boss to thinking up ways to keep her Guests at 2302 laughing. One thing about it, you never know what to expect!

Safety Action for the Week- Compartmentalization (putting your problems in a box)

COMPARTMENTALIZATION



ALONE SELF-CARE

FAMILY & FRIENDS

HOME

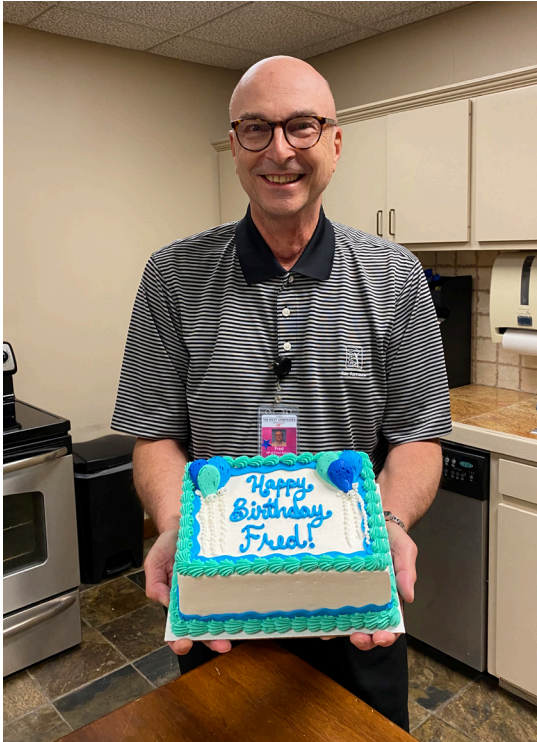
WORK

Thinking about your personal issues instead of focusing on your work could also lead to unsafe situations in your place of business. A mental distraction could lead to missing key steps in a critical process flow (like inventorying merchandise, delivering fuel, handling cash, or ringing up a sale) or even failing to recognize an unsafe situation (like a trip/fall hazard) that could injure a Guest or fellow Team Member.

PS - To all those folks in a serious relationship, compartmentalization works when you are out on a date with your significant other! Give it a try. Put down your phone, “compartmentalize” your distracting thoughts, and focus all your attention on your significant other. Your date will appreciate the attention!

**KEEP
FOCUSED
AND
STAY
SAFE**

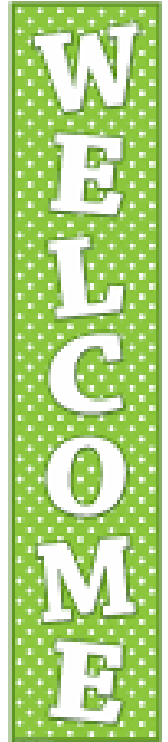
FOOD SERVICE NEWS



Fred celebrated his 39th birthday this week!! Thank you to Sarah and Brenda for the great cake from Odessa's Baskin-Robbins.



We are excited to welcome Abie to the Team at Baskin-Robbins 1493. We are excited to get her through trainings so she can start serving our Guest.



Felicia recently transferred from Rustic 315 to Rustic 440 as our new Shift Lead. We are excited for her to join our Haskell team



Thanks to Jessica and Tamara for coming down to shadow at Midland Rustic and Monahans Huddle House. Can't Wait for them to take some new skills back to their Haskell store. Thank you Kevin Meeks at Huddle 724 for taking time to show them around.

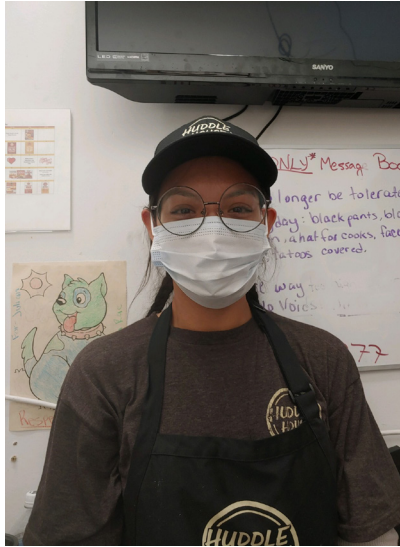


Jaime Flores Shift Lead for 501 has really stepped into his role and shows how to make the Rustic proud.

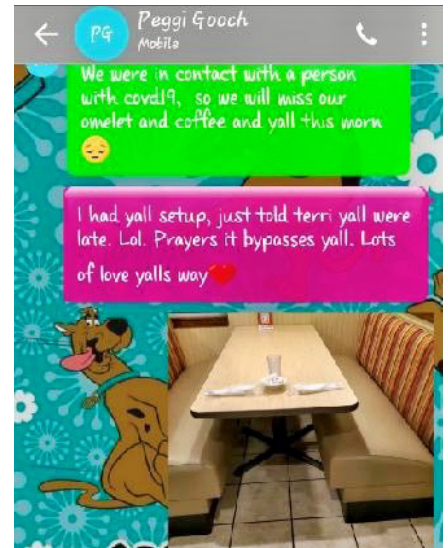
FOOD SERVICE NEWS



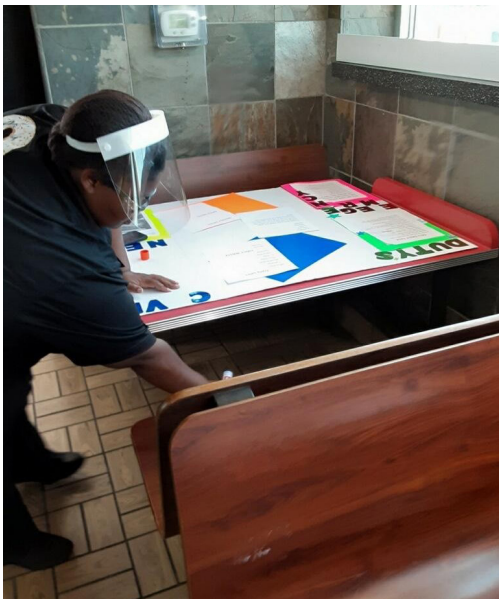
We would like to recognize our Shift Leader for doing an amazing job on her night shifts at Huddle House 591. Not only does Chelsea do a great job running the shift but all of our guest's rave about her service as well!! Thank you for all that you do!



930 Huddle House would like to welcome Brenda Munoz. She's definitely a rising star in the Huddle World.



Mersaydies had a table ready for our regular Guest when she received a message. That they wouldn't make it in due to Covid. So we sent pics to brighten their day!



Thank you Tamara Miller for a year of dedication with Kwik Eats 262 in Monahans.



Mary from store 273 Kwik Eats bought herself a new car! 2020 GMC Terrain. Way to go!



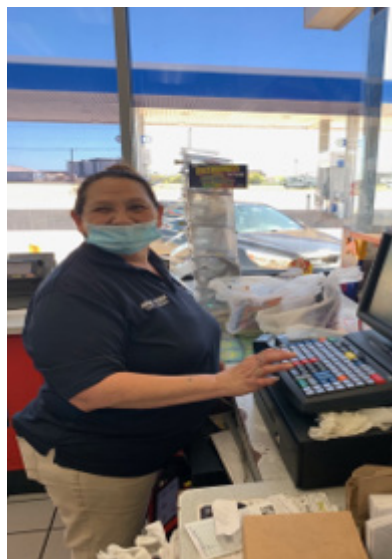
KENT KWIK NEWS



Welcome our new Team Members for the week Nicole, Andy, Kristi, Jasmin and Juan.



Neal, Jazmin, Emma, and Dorothy having fun at store 616 in Waco.



Mary Jane and Pam having fun at store 615 in Waco.

KENT KWIK NEWS



Jenevy at store 801 keeping everything sanitized.



Misty and Brandie at store 804 having fun.



Way to go Tanya at store 262 for going above and beyond on taking care of our Guest!! That is great customer service. Thank you for all you do!!



Valerie, Madonia, Jennifer and Rusty having fun at store 614.



Guests enjoying a free cup of coffee last Tuesday on National Coffee Day. Guests were thankful for getting their Morning started with a Free Cup. We gave away lots free coffee, it was FUN!



Congratulations to Rosemary and her Team at store 262 and Jessica and her Team at store 273 for scoring an awesome 100% on Customer First Mystery Shop!!



Great job to Stores 308, Store 309, 402 and 403 for scoring a 100% on their Safety Inspections. Keep up the great work!!

37

TESTS COMPLETED

100%

OVERALL SCORE

0

ACTIONS REQUIRED

KENT KWIK NEWS



Andy doing his Guest Duties at store 212. Great Job!!



A 300-burrito order at store 614. Awesome!!



Mrs. V got a \$20 for PBRC from David when he delivered the commissary. Great Job!

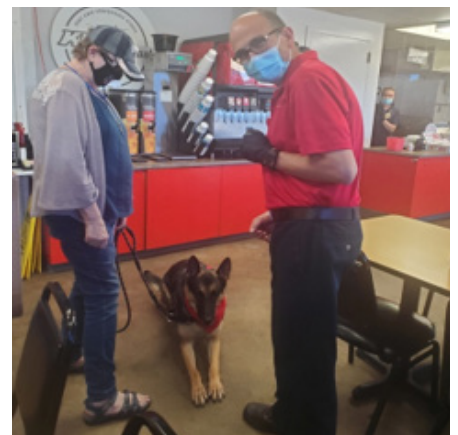
Awesome Job to the following stores for beating last year's merchandise sales!

Store 616	143.8%	All it takes is Teamwork and having fun. Plus sale, use the Power of the Quarter as the model, it works!! Create contests among the Team, Manager vs. Team Members, see who can increase sales the most during shifts. Take last year's merchandise sales and divide it by the 7 days of the week and try to reach that total. It's so much easier to say "lets hit \$3000 per day rather than \$21,000 per week". You can also go further and break it by the shift, a more realistic number for your Team to accomplish. You can make it work but you must have the entire Team on board!!
Store 804	128.0%	
Store 801	127.2%	
Store 501	117.2%	
Store 402	107.4%	
Store 440	103.2%	
Store 215	101.5%	
Store 601	100.1%	
Store 309	100.1%	



Jessica and Heather from store 273 giving away free drink coupons at the Homecoming parade in Kermit!!

EXCELLENT!
Congrats! BRAVO!
AWESOME!
YAY! way to GO!
YOU ROCK! Fantastic!
AMAZING!



Meet Rico, a very smart and polite service dog!!!



Don't forget to keep asking our Guests if they would like to round up their change for charity!

CORPORATE OFFICE NEWS



Terry Adkisson our COO celebrated his birthday last week with a delicious and beautiful cake from Baskin-Robbins!



Anna and Rosie showing off their poses while wearing their mask to stay safe.

KENT CAR WASH NEWS



We want to congratulate Justin Montoya and Josh Madrid on their one year anniversaries this week at the car wash!! Thank y'all for your hard work and commitment!!

