

Weekly Newsletter

THE KENT COMPANIES

Making your life



Dec 3, 2020

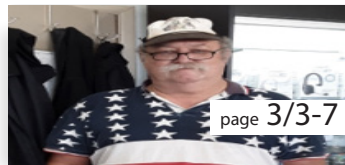
Period 13, Week 1

Kent Tire



page 2

Kent Car Wash/Kent Kwik



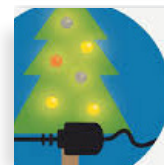
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Mr. Payroll/Food Service



page 8/9-10

Safety



Use holiday lighting safely.

Throw away light strands with frayed or pinched wires. Turn off all your holiday lights.

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page 1

THE KENT COMPANIES

When you see Katie make sure to congratulate her on making NAG CStoreDecisions 40 UNDER 40! Katie brings so much value to our company. I am personally very lucky to have her as my co-worker and office mate, she has taught me many things! Congrats again Katie, we are so proud of you and appreciate all of your hard work!

KATIE ROBERTS, 30

Brand Development and Communications Manager

Company: The Kent Cos. Inc.
Headquarters: Midland, Texas
Number of Stores: 54
Years With the Company: 3



Katie Roberts serves as the brand development and communications manager for The Kent Cos., which operates 54 Kent Kwik convenience stores. The Kent Cos. is helping Roberts reach her career goals, allowing her the flexibility to try new things within communications and branding approaches. Roberts enjoys being able to study what the chain has done in the past and share what she thinks the chain could do in the future with the support of her colleagues.

What is it like to work in the c-store industry as a young executive? "Today's young executives bring adaptability and fresh perspectives to the table. I think young executives are more accepting of change and are willing to push boundaries for the betterment of their industry."

View the full magazine here!

https://issuu.com/wtwhmedia/docs/csd_december_2020

40 Under 40

40 UNDER 40

*CStore Decisions presents
the 2020 class of 40 Under
40 C-Store Leaders to Watch.*

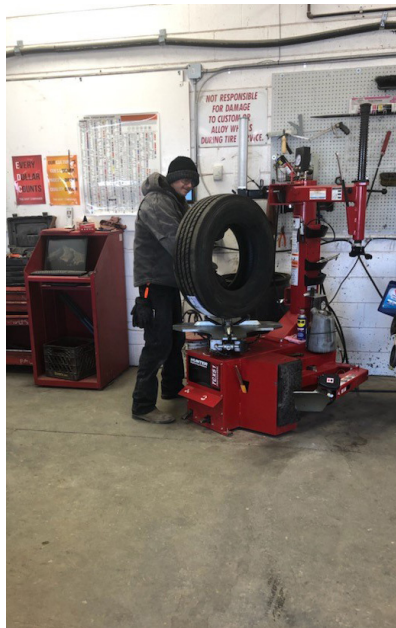
A CStore Decisions Staff Report

2020 has brought challenges to the c-store industry like no other. The COVID-19 pandemic arrived in spring, changing the way retailers approach their businesses and escalating digital disruption. Stores have scrambled to keep customers and employees safe with social distancing decals, masks and plexiglass shields. At the same time, they're launching mobile apps, online ordering, curbside pickup, delivery and contactless payment. Next-generation leaders, who are digital natives and generally quick to adopt new technology, are leading the way forward with innovative solutions to help their chains thrive in these difficult times.

On the pages that follow, CStore Decisions presents the 2020 class of 40 Under 40 C-Store Leaders to Watch. These next-generation leaders represent some of the most promising young executives in the c-store industry today, selected from chains of all sizes across the convenience store industry. Among them, these retailers hold a variety of positions, including CEO, category manager and chief financial officer, to name a few.

Several are members of the National Advisory Group's (NAG) Young Executives Organization (YEO), a growing group of emerging industry frontrunners focused on education and networking with other under-40 executives in the competitive c-store channel. Those interested in nominating future leaders for next year's 40 Under 40 or joining YEO can contact CStore Decisions Editor-in-Chief and NAG Executive Director John Lofstock at jlofstock@wtwhmedia.com.

KENT TIRE



Kevin from 119 getting a Guest set up with new tires!



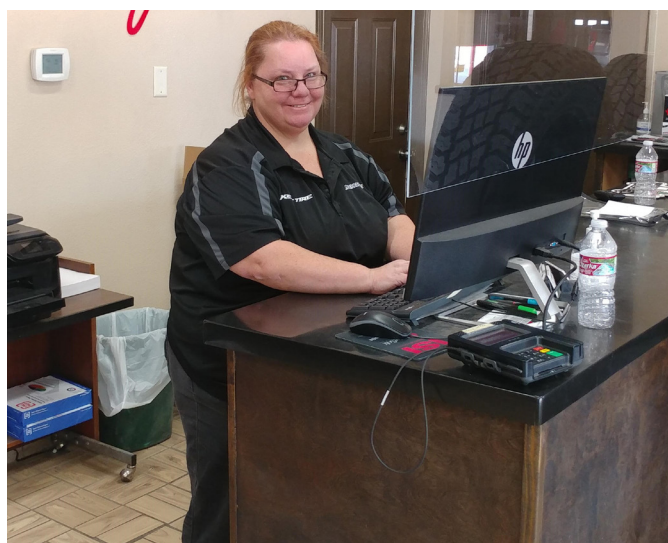
Bethany helping with inventory at 119.



Ethan breaking down tires at 118.



Meet the Team at Kent Tire 118!



Joy cashing out Guest at 118!



Mayo changing tires at Kent Tire 118!

As winter approaches, many Team Members will experience a low-pressure warning light on the dash or simply observe that the tires look a bit less full than they should. The main reason for this is the dropping temperatures, which cause the air to become denser and consequently lower the tire pressure. Make sure to add air so you don't drive on under inflated tires causing side wall damage.

KENT CAR WASH NEWS



Welcome back to the team Carson Berry and Luis Aranda!! Both of these guys are home from College and are helping us out during Christmas break!

KENT KWIK NEWS



Jennifer from store 262 is a hard worker, and her goal is to sell the big candies 2/\$3.33 to help increase our sales.

A GREAT BIG THANK YOU!

To all of our Team Members for the AWESOME job they do everyday.

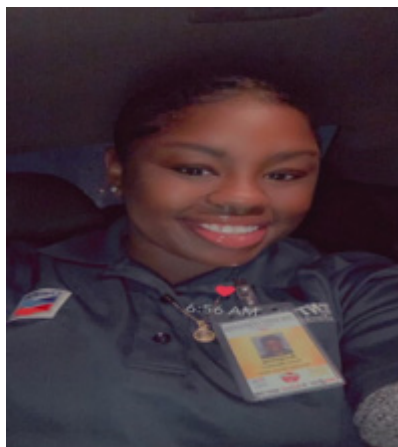


Jay from store 501 is always ready to work no matter where or when he is needed. He says he is "sweet & innocent" so we just let him believe that.

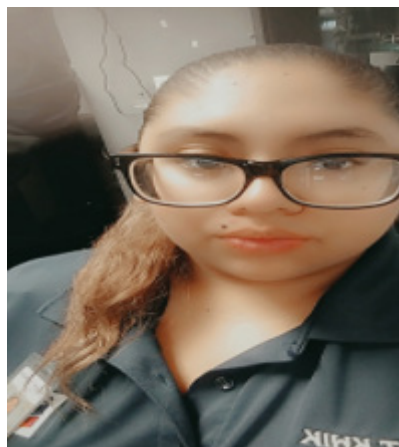


Erica at 501 has only been with us for a little more than a week. She is very fast and friendly, and she catches on quick!!

KENT KWIK NEWS



Team



Members

from

store

214!



Roxanne

from

store

440.



Everyone knows Valentina at 302. She is always smiling and in a great mood. The Guests love her, and she goes out of her way to make sure each Guest leaves with a smile.



Jeffrey is a blessing to our team; he has come so far since I became Manager. He was my maintenance man when I came to this store he wanted to move up and do more, so I trained him inside. He now orders and checks in truck. He is so great with helping me make sure we are always audit ready. He will work any shift asked and offers to fill in wherever needed. Thank you, Jeff, for all you do!! His hard work does not go unnoticed, I appreciate everything he does and continues to do.-804



Daniel has been with the company 8 years. He is the deli lead here at 804 and I tell you nobody could do his job better than he does. He's a perfectionist and so fast. His food always looks so perfect. We are so blessed to have Daniel as a part of our Kent family here at 804.



Leticia from store 804 has been with the store forever She was adopted here (lol) when Mr. Kent bought our location. She has work here for Mr. Kent for 16 years and worked in this store for over 33 years and she's always talking about how she loves her job in the deli. She knows almost every single person that walks through our door by name. Everyone loves Leticia. She is very good at her job and we are so blessed to have her as a part of our Kent family here at 804.

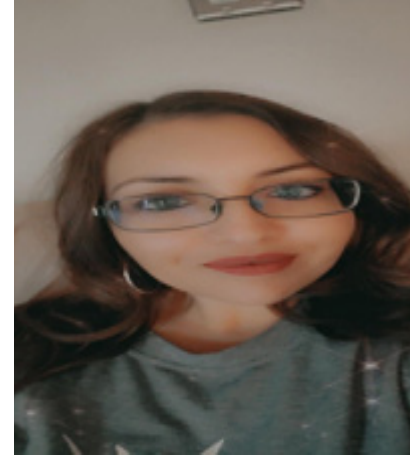
KENT KWIK NEWS



Samantha is very outgoing and always eager to learn new things.



Erin is a great asset to the company. She has great Customer Service skills and is super efficient.



I want to appreciate Brandie for the wonderful job she does here with her side work and how great she is with our Guest. No matter what she is going through in her personal life, it's an understatement to say she leaves it at the door when coming into her shift at Store 804



Maria at store 404 is the most kindhearted person I know. Maria is always willing to give a helping hand from stocking to cleaning when she is not cooking.



Monique from store 404 is always bubbly with a smile under her mask. She is a great asset to the store.



Mary from store 309 has a great sense of humor and always great to our Guest.



William from store 801 helps make sure that everything is kept organized.



Shantell from 303 has an outstanding personality. On Thursday, a Guest came in looking for the Team Member that makes everyone happy.

The Guest went on to tell Shantell of a situation she was going through. Shantell took time out went outside with the Guest had prayer and had the Guest laughing before she left. Shantell is a true asset to 303 and the Kent family. Thank you Shantell for all you do!

KENT KWIK NEWS

G
R
E
A
T

J
O
B



Jennie Roles-Walter is at Shell (3010 Thornton Taylor Pkwy, Fayetteville, TN).

6h • Fayetteville, Tennessee • 📍

Just want to brag on these two precious gentlemen at the Shell Station on Thornton Taylor Pkwy.

Today during my lunch I ran by, they weren't very busy.....I asked for soup...they said they didn't have any BUT they had chili for their nachos and could give me that, did I want to sample it? Sure! And yes, I'll take a bowl....so do you have grilled cheeses? No, but we will be happy to make one for you! Also, look at all of these crackers....what kind would you like to have with your chili?

I would never have expected such kindness from a gas station food stop. I said hey, I am a teacher and it's been a rough week, ty for going out of your way to be kind to me, these are crazy times.....yes mam they are and you are welcome.

Y'all go say hi and get ya some soup....they said since it is turning cold they will be having it almost every day



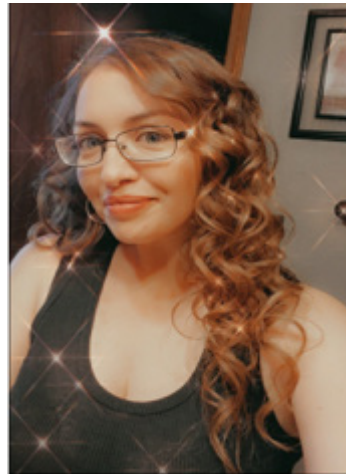
This is the new store Manager at 601. We had a great week last week and exceed PY sales. We have been working together making sure we give our Guest the service they expect, been on top of keeping our coolers stocked and maintained, and keeping it cleaned all day long.

Thank you.

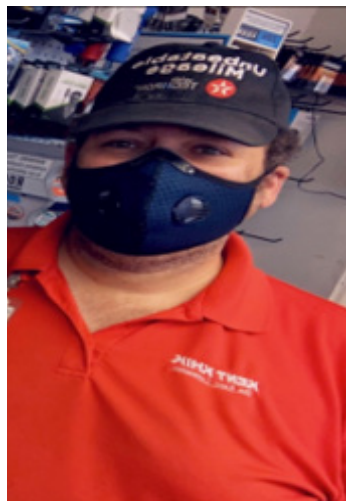
Dani



Joe from store 204 is all smiles.



Brandie from store 315 is appreciated for everything she does.



Way to go team! The list below are the top ten sites that have raised the most money for local charities. Awesome job everyone we have raised over \$115,750!

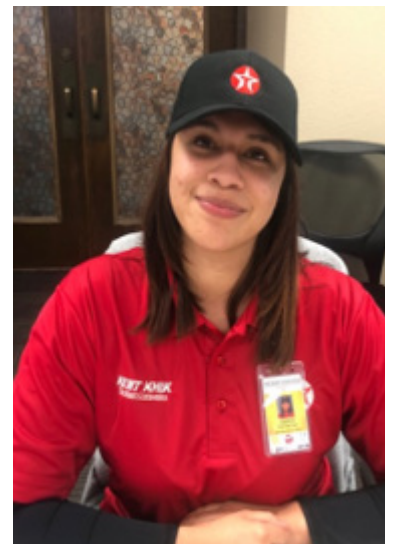
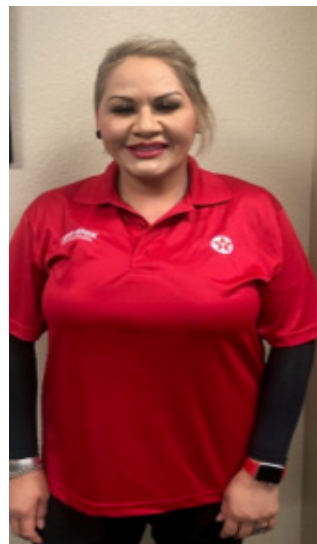
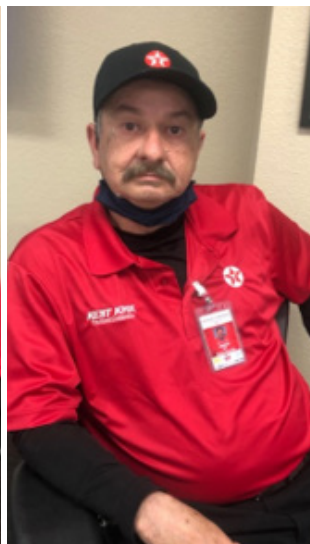
315	14,909.62
212	12,925.34
262	11,690.58
204	5,769.62
309	4,480.42
318	4,112.70
410	4,000.52
401	3,746.79
501	3,638.37
804	3,503.87

Darrell from store 804 is greatly appreciated for all his hard work and the effort he puts into the outside of the store for our Guests.

KENT KWIK NEWS



Welcome To The Team!



MR. PAYROLL NEWS



Tamyra Andrews from 2215 with her brothers! Family is everything.



Talaya Sellers' (2309/2319) daughters Scautie and Leisel sharing some Baskin-Robbins ice cream! So sweet!



Amber Gomez' (2212) 2 year old daughter, Shantel. She sure is a cutie!



Cristina Saldana (2303) is so thankful that she was able to spend time with her mom and baby niece.

Although it was just Kaci, Kavon, Kahlil and I, we cooked as though the whole family was coming!



FOOD SERVICE NEWS



Mrs. Fay has been coming to Huddle House in Kermit TX since day 1. She was one of the first Guest through the doors on opening day. On Friday she stopped us and wanted us to know since her husband passed away and she doesn't have any family here, that these Huddle House ladies are her family. She said they always walk her to her car and walk her inside! Great job Huddle Team, very kind!



Trilece Weyman was one of our Huddle family in Tye 805 and a paramedic. She passed away suddenly on the 8th of November. This weekend all of the her EMS team gathered here at Huddle House to share a meal.



Danika does a great job training our new servers, making sure they know her Guests by name. Yesenia has been with us 4 days and is working hard on those goals!



FOOD SERVICE NEWS



315 appreciates Shereika for transferring to our store to be apart of our Team.



Montana rockin the grill at Rustic 501



Rustic 440 Robbie and Scott did amazing working as a Team.



Baskin 1492 had 11 cars pay it forward yesterday!! Great to see our Guest in the spirit!



Congratulations to Marco and his wife Grecia on the birth of their daughter!

SAFETY NEWS

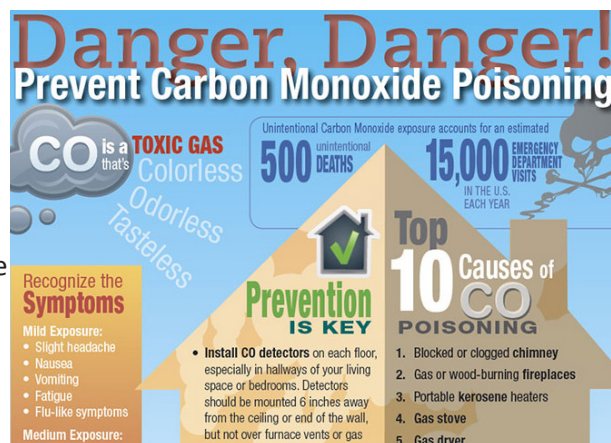
Safety Action for the Week – Heater and Carbon Monoxide Safety

Kent Team, we have shared this message before, but it is important enough to share again! It looks like the cold weather is going to be with us for a while, so we will all be firing up the heaters in our homes, RVs, apartments, and other living accommodations. The heat feels great, but if not done properly, heaters could lead to disaster.

Question: What is the leading cause of home fire deaths?

Answer: Home heating equipment.

According to the National Fire Protection Association (NFPA), heating equipment is the leading cause of home fire deaths and half of ALL home heating equipment fires are reported during the months of December, January, and February. As we head into the final Fall and eventual Winter months of 2020, let's get ahead of the problem and ensure we are protecting ourselves and our families by taking the time to "pre-flight" our home heating systems, fire alarms and carbon monoxide alarms.



Here are a few simple steps that can prevent most heating-related fires from happening:

- Keep anything that can burn at least three feet away from heating equipment, like the furnace, fireplace, wood stove, or portable space heater. Make sure you have not allowed clutter to accumulate around heating equipment when it was not in use.
- Have a three-foot "kid-free/pet-free zone" around open fires and space heaters. Start educating children and pets on the "safe" boundaries BEFORE the heating equipment is hot.
- Never use your oven to heat your home.
- Have a qualified professional install stationary space heating equipment, water heaters or central heating equipment according to the local codes and manufacturer's instructions.
- Have heating equipment and chimneys cleaned and inspected every year by a qualified professional.
- Remember to turn portable heaters off when leaving the room or going to bed.
- Always use the right kind of fuel, specified by the manufacturer, for fuel burning space heaters. If you are using a fuel burning space heater, ensure proper ventilation in the area you are heating. Carbon monoxide is a silent killer and can build up without any indication. Carbon monoxide is a tasteless, odorless gas that displaces oxygen, thereby causing suffocation.
- Make sure the fireplace has a sturdy screen to stop sparks from flying into the room. Ashes should be cool before putting them in a metal container. Keep the container a safe distance away from your home.
- Ensure you have both smoke and carbon monoxide alarms in your home and test those alarms at least once per month.

Winters in our area are not too bad. But it only takes one day of cold weather to provide the opportunity for a home heater caused fire or carbon monoxide poisoning/death. Be proactive and make sure you and your family are prepared to heat your home safely. Hot or cold, we want you and your family to stay SAFE! Please take the time to share the importance of home heating system and carbon monoxide safety with your friends and family.

SAFETY NEWS

Just Say “NO!” To Christmas Tree Fires!

Howdy sports fans and Merry Christmas!

We all love our Christmas trees! However, it is no secret that if not done properly, Christmas trees can introduce a serious fire hazard into our homes and businesses.

Since one of the main goals of the Kent Safety Program is to PREVENT accidents, let us take this opportunity to review Christmas tree and Christmas light safety.

- Fresh trees (and artificial trees) are less likely to catch fire. If you are purchasing a fresh tree, look for a tree with vibrant green needles that are hard to pluck and do not break easily from its branches. The tree should not be shedding its needles readily.
- If using a fresh tree, put a fresh “cut” at the bottom of the tree. Cut 1 ½ to 2 inches off of the bottom of the tree. This will help the tree “drink” when it is placed in its stand with fresh water.
- Always place your tree away from heat sources like fireplaces, radiators, candles, heat vents or lights, and keep the tree base filled with water to help prevent it from drying out.
- Make sure all your indoor and outdoor Christmas lights have been tested in a lab by the UL or ETL/ITSNA for safety (note the little tag on the cord). Throw out any damaged lights.
- Any lights used outdoors must be labeled suitable for exterior placement. Make sure your outside lights are plugged into a ground-fault circuit interrupter protected receptacle.
- Keep all holiday candles away from your Christmas tree, furniture, and other holiday décor.
- Bedtime means lights out! – Do not forget to turn your Christmas tree lights off each night.
- Check your tree daily. If it is a fresh tree, make sure it has plenty of water and is not drying out. Dry trees catch fire EASILY.... that’s BAD!



Have wonderful and SAFE Christmas and forward any of your safety concerns or ideas to safety@kentoil.com.