

Weekly Newsletter

THE KENT COMPANIES

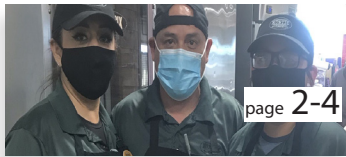
Making your life



Feb 25, 2021

Period 3, Week 1

Food Service



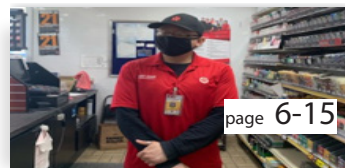
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Kent Tire



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Kent Kwik



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Kent Car Wash/ Mr. Payroll



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SAFETY NEWS

Safety Action of the Week – When It Comes to Safety, Know Your Business!!

Kent Team, take a moment to pause and reflect. When it comes to safety, how well do you know your business location? Are you able to quickly put your hands on the nearest fire extinguisher in your business or do you have to stop and look for one? In the middle of an emergency is not the time to “learn” where critical items are located.

Before an incident happens is when we **ALL** need to take the time to memorize exactly where essential safety articles are in our workplace. We should all be able to quickly put our hands on:

- Fire Extinguishers
- First Aid Kit
- Blood Borne Pathogens Kit
- Eye Wash Kit/Station
- Emergency Fuel Shut Off
- Spill kit
- Panic button



Managers should take the time to periodically review where these items are located and how to use them, with ALL Members of their Team. Familiarization with these critical safety items will help ensure we stay calm and deal with an emergency safely and effectively. While it is not a safety “item” the street address of your workplace is an important piece of information to have memorized. Having that address memorized could save precious seconds in the event you need to make a 911 call to get Fire, Ambulance, or Police support to your location.

Take the time to think and instruct on Safety related equipment BEFORE an incident!

Stay safe. Stay covered. Stay clean.

Until next week,

The Safety Guy

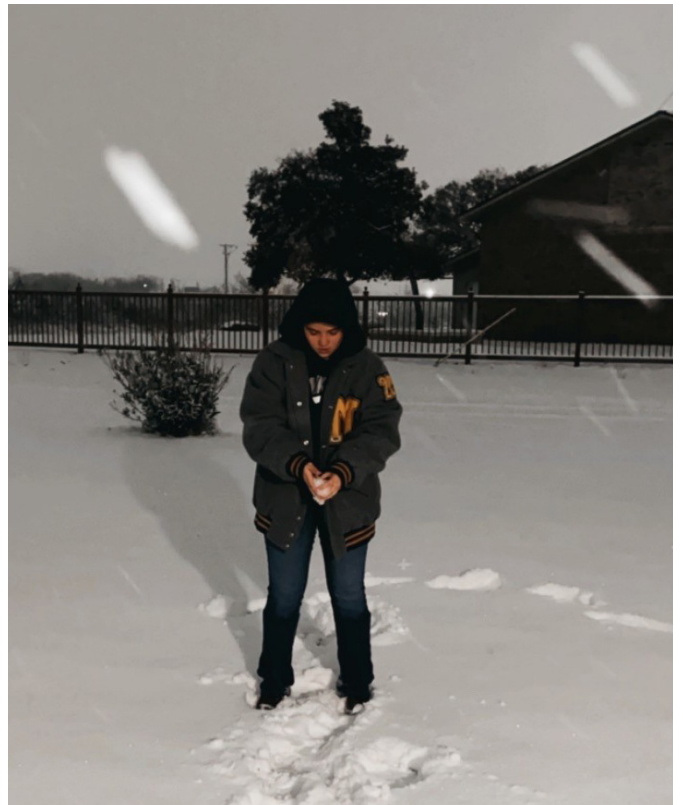
FOOD SERVICE NEWS



Veronica at Rustic Cafe 501 doing some deep cleaning to keep our restaurant nice.



Qiana drove from Andrews all week long to make it to work. When people questioned why she risked it, her response was because I love all you people and if I'm not here then who's going to serve you hot food? Even with no power at the restaurant Vanessa still showed up to be ready to serve our Guest. Our Manager Alberto stayed in his car through his shift due to us not having power just so he could help serve the Guest when the power returned!



Baileigh was playing in the snow when we called and asked her to come in and help at 1491. Thank you, Baileigh!

FOOD SERVICE NEWS



At Rustic Cafe 315 we have some amazing Team Members that will drive miles in the snow just to be here to serve our Guests. We appreciate each and everyone of you!



Jheri Taylor came in all week to help even though she was out of gas and had to find a ride to work and Debi Guerrero also came in all week, cooked and did curbside service for all of our Guests. Chelsea Breadlu came to work even though she was out of water and electricity for 5 days! Thank you for your hard work and dedication!



Nico, Kat, and Tarin weathered the storm and showed up everyday at Huddle House 724! Thank you!

FOOD SERVICE NEWS

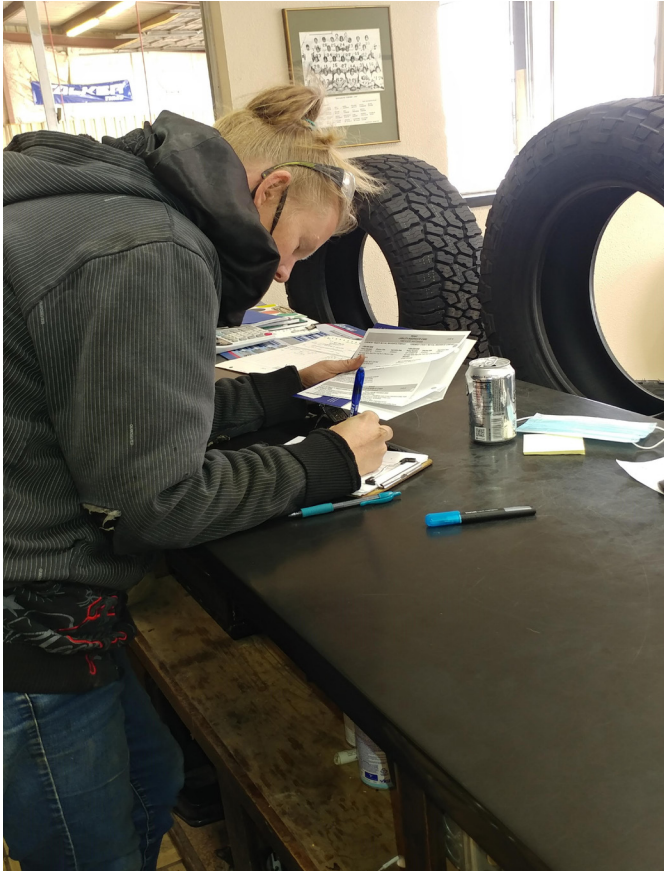


Assistant Manager, Caleb, came in to work at Baskin Robbins 1492 when there was 6 inches of snow and worked alone to serve all the Guests that came. Thank you Caleb for all your hard work!



Our Team at Huddle House showed up to work despite of the winter storm. They kept busy and kept their spirits high for our Guests!

KENT TIRE NEWS



Helen prepping for a Texas State Inspection at Kent Tire 118!



Kent Tire preparing for warmer weather.



Glenn changing oil at Kent Tire 118.



How do I check my spare tire pressure?

While spare tire pressure should be checked during every oil change service, it is all-too-often overlooked. Check the spare tire pressure with a tire pressure gauge and compare the actual pressure to the manufacturer's specification. You will find the appropriate pressure listed on the driver's door placard along with the other tire pressures.



KENT KWIK NEWS



Team 203 never missed a day during the storm!



Polo giving great service by taking care of gas pumps.



A big thank you to Yolanda and Rhonda for helping out in the stores!!

KENT KWIK NEWS

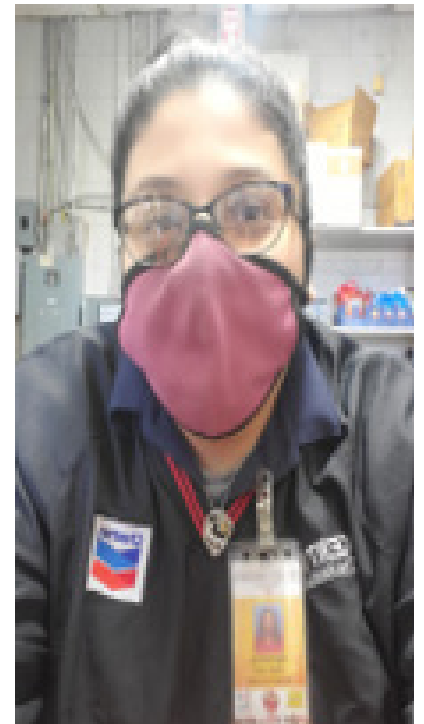
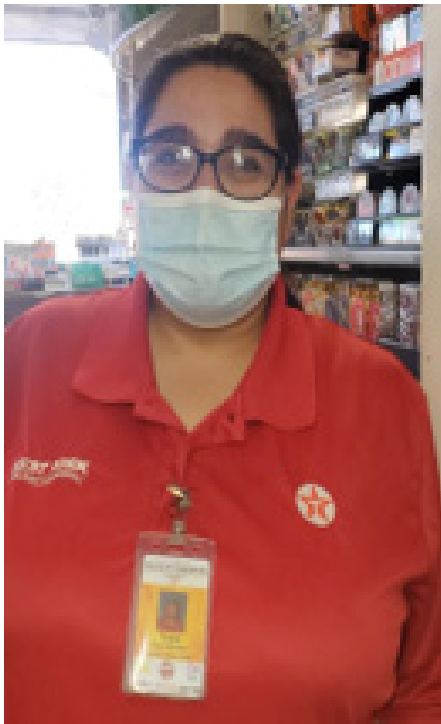
THANK YOU.

*"Alone we can do so little.
Together we can do so much."*

-HELEN KELLER



Team 215, Emma, Reina, Paul, Jeanette and Vanessa all worked with no electricity or heat but opened for the 3 of the toughest days last week.



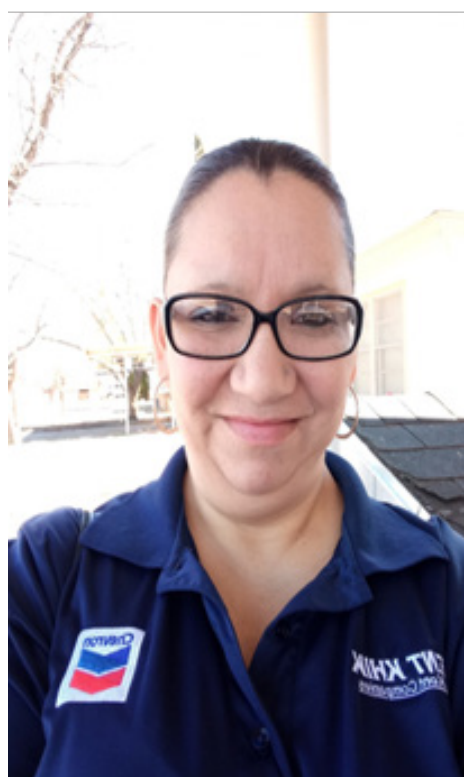
Team 202 remained opened last week during the winter storm and did an amazing job serving our Guests.

THANK YOU

KENT KWIK NEWS



Keeping the restrooms clean and stocked for our Guests!



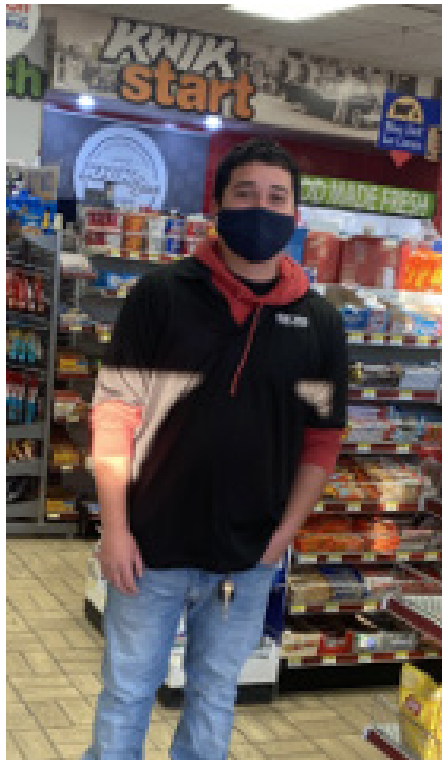
Team 217 Laquida, Kaitlin and Janice all helped keep 217 up and running last week!

KENT KWIK NEWS

THANK YOU
FOR BEING SUCH AN
Awesome
& **AMAZiNG**
TEAM



Kent Car Wash Manager, Ronny, and his Team helping out at Kent Kwik last week!

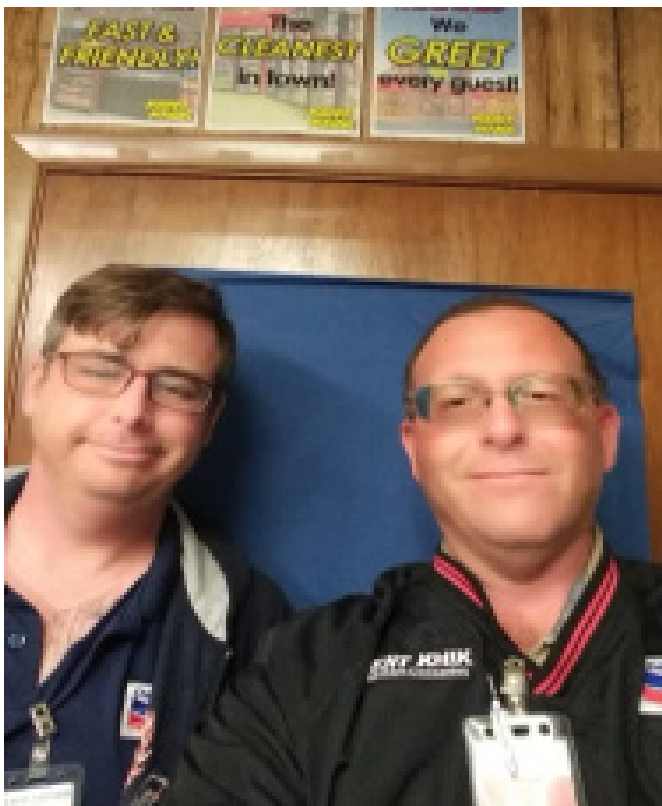


Ronal, Brandon, and Polo, our Porters, working hard to make sure the stores were ready, safe and clean for our Guests.

KENT KWIK NEWS



Mary and Sandra at store 614 last week working with no electricity.



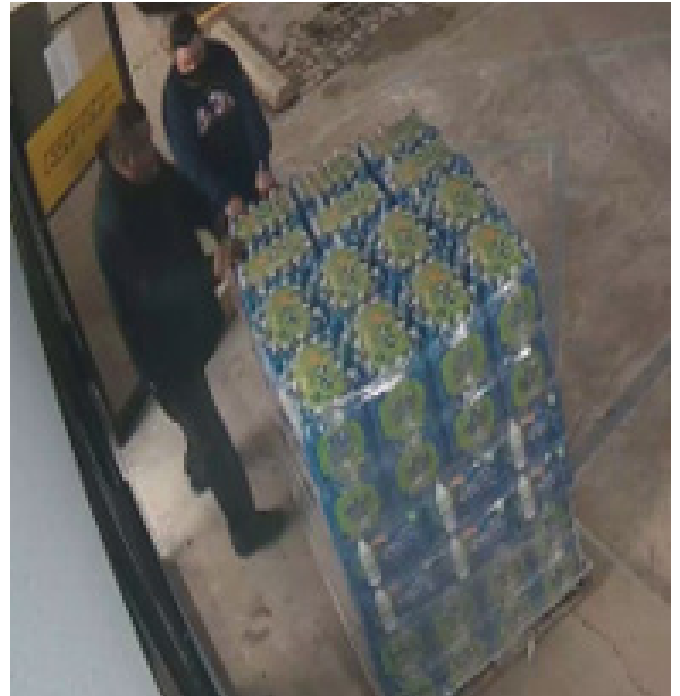
Wal-Mart and HEB were not closed but they had nothing on their shelves, they limited their hours and limited customers on purchases. All three Valero's around me were closed along with all fast-food stores. Everything on my side of the road and the other side of the road were closed, I was the only one open and with gas.



Team 216 working during the snow storm with a positive attitude!



KENT KWIK NEWS



Roger and Hilario caught on camera delivering water after hours.



Todd our Kent President and Frank with Marketing delivering water to all stores.



"I just got a valentines from a little Guest to say thank you!!!"
-Michael at store 319.

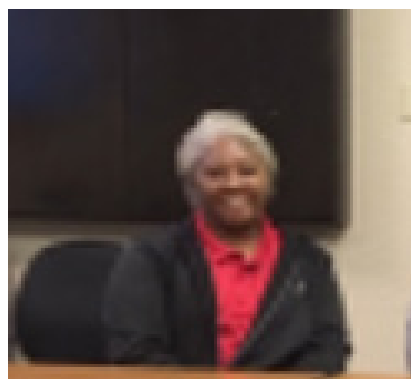
KENT KWIK NEWS



Hector Granado with Granado Trucking called the office to give a compliment on Team Member Joe. Hector is disabled and said that Joe pumped his gas and then went in to get him a soft drink so that he did not have to get out in the bad weather. Awesome job Joe!!!



"Shout out to Colby on Wadley/Midland Dr (Kent Kwik 319) he's cool" I received this from a Guest. Great Job Colby!!!



2/20/2021

Went through the drive thru for a few things and was greeted by mrs.shantel she was fast and kind and gave the kids candy in the back which kept them quite for a few minutes while I finished up my order I'm very impressed with the quality of service Kent offers through employees such as her. Will definitely be coming back!! 😊

A Guest sent this compliment to Shantel at store 303. Great job!!!

KENT KWIK NEWS

**Awesome
Work
Great
Job!**



Jennie Roles-Walter is at Shell (3010 Thornton Taylor Pkwy, Fayetteville, TN).

6h • Fayetteville, Tennessee • 🌐

Just want to brag on these two precious gentlemen at the Shell Station on Thornton Taylor Pkwy.

Today during my lunch I ran by, they weren't very busy....I asked for soup...they said they didn't have any BUT they had chili for their nachos and could give me that, did I want to sample it? Sure! And yes, I'll take a bowl....so do you have grilled cheeses? No, but we will be happy to make one for you! Also, look at all of these crackers...what kind would you like to have with your chili?

I would never have expected such kindness from a gas station food stop. I said hey, I am a teacher and it's been a rough week, ty for going out of your way to be kind to me, these are crazy times.....yes mam they are and you are welcome.

Y'all go say hi and get ya some soup....they said since it is turning cold they will be having it almost every day

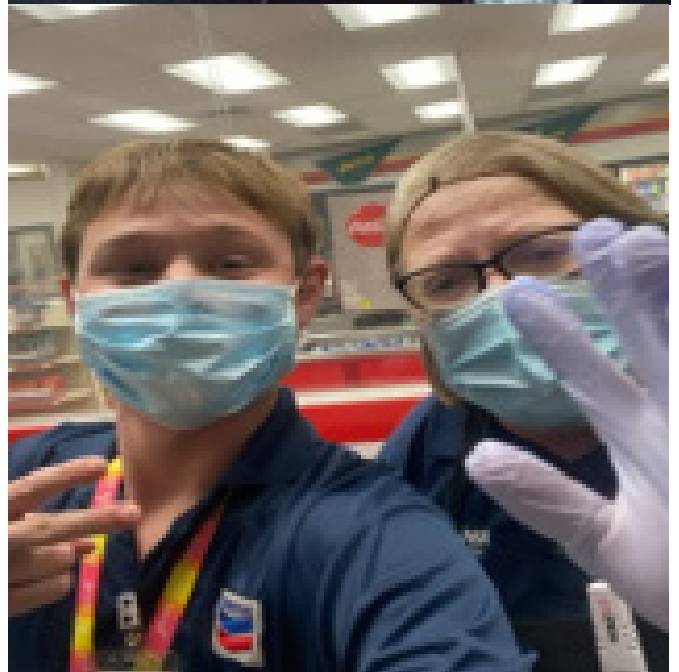
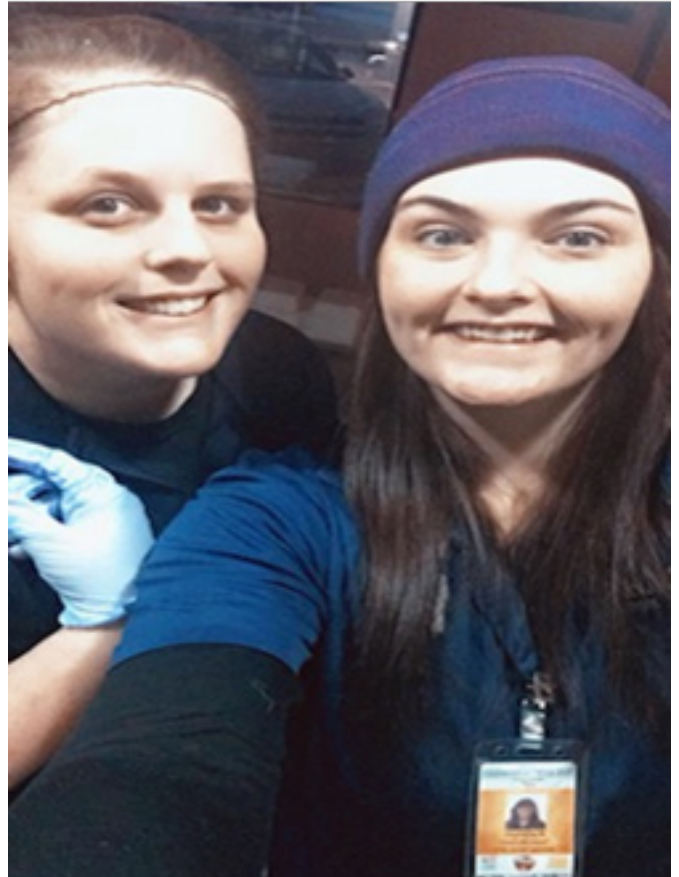


Maria at Kent 319 keeping busy ensuring our Guests are taken care of and hot food is available.

KENT KWIK NEWS



**BRAVO!
WELL DONE!
GREAT JOB!
THANK YOU!**



Christen and Katelyn left McGregor to pick up buns and other items such as tobacco and merchandise from Hewitt so we would have to sell at McGregor. While we were at Hewitt, we stayed to help them manually ring up Guests with Store Manager Tammy and Team Members Elissa, Ian Edelstein and Susan Lee.

KENT KWIK NEWS



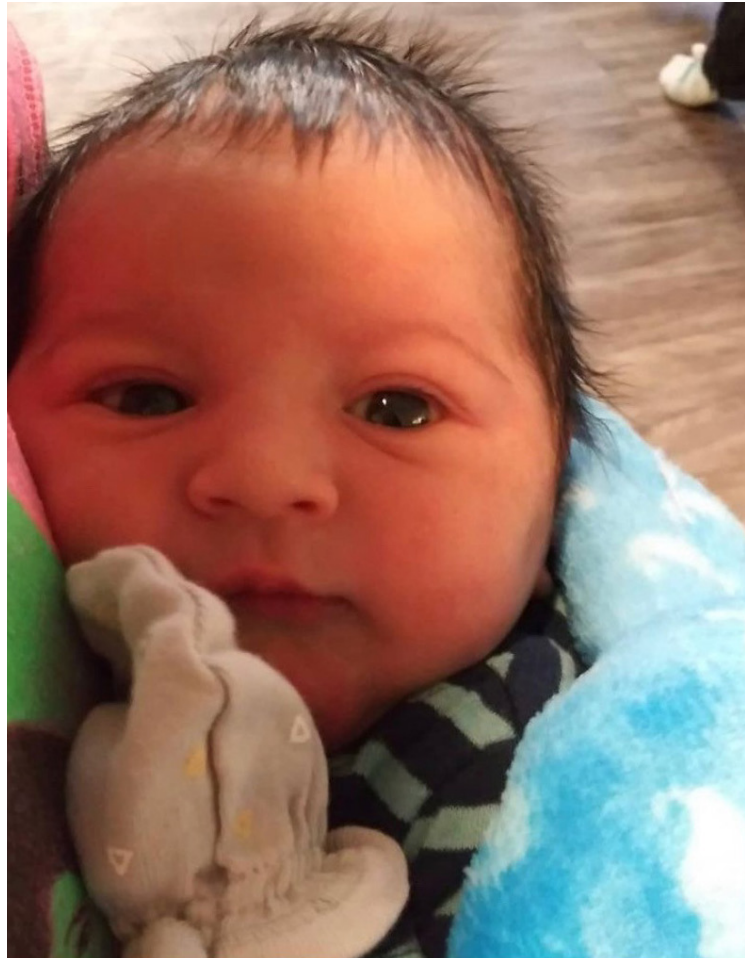
Happy birthday, Martha! Hope you had an amazing day. May God bless you with many more years of happiness, health, and love!

Taking a break to celebrate my birthday. Thank you, guys!!!
-Martha



Yurianna at 204 was given a birthday cake by her Teammates. Happy Birthday from us all we hope it was a great birthday!!!

KENT CAR WASH NEWS



Congratulations to Chris Hernandez on the birth of his son Jeremiah Christian Hernandez on 2/14/2021!!!

MR. PAYROLL NEWS



One of MANY reviews left by Guests complimenting Liz and Rosa at Mr. Payroll 302!

★★★★★
"Liz and Rosa are awesome 👍👍👍 Always
my first option to come and cash my checks!"

- Brandon