

Weekly Newsletter

THE KENT COMPANIES

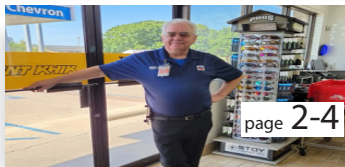
Making your life



Jul. 29, 2021

Period 8, Week 3

Kent Kwik



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Safety/ Mr. Payroll



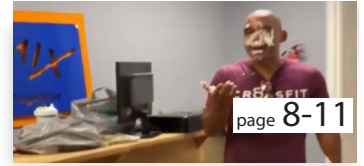
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Kent Tire



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Food Service



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KENT KWIK NEWS



Waco, your hard work with Round Up Your Change paid off! Valerie, our Field Coach, had the honor to present CASA of Waco with a \$5,770 donation! Great job, Team!

KENT KWIK NEWS

Store Location: 6412
 Team Member Name(s): SAM & Debbie
 Date: 7/27/21 Time: 9:00

YOUR OPINION IS IMPORTANT TO US

Please check appropriate boxes.
 Space for your comments is provided to the right.

Made-Fresh-To-Order Food

☐ Praise ☐ Comment ☐ Complaint ☒ N/A

Was your food fresh and delicious? Was it priced fairly?

Employee Service

☐ Made-Fresh-To-Order Counter ☐ Elsewhere in Store

☐ Praise ☐ Comment ☐ Complaint

This includes: friendliness, appearance, hygiene, courtesy, fast and accurate checkout, or assistance (if needed).

Restrooms

☐ Men's ☒ Women's

☐ Praise ☐ Comment ☐ Complaint

Were restrooms clean, stocked and in good working order?

Store Appearance

☐ Praise ☐ Comment ☐ Complaint

Was the store clean and well merchandised to your expectation?

Product Selection

☐ Praise ☐ Comment ☐ Complaint

Was the item you were looking for in stock?

Product Value/Pricing

☐ Praise ☐ Comment ☐ Complaint

Were the prices reasonable?

Product Quality

☐ Praise ☐ Comment ☐ Complaint

Were you satisfied with your purchase?

Fuel Quality

☐ Praise ☐ Comment ☐ Complaint

Did our fuel perform to expectation in your engine?

Fuel Price

☐ Praise ☐ Comment ☐ Complaint

Was the fuel you purchased priced competitively?

Store Facility

☐ Praise ☐ Comment ☐ Complaint

Was all machinery/equipment in working order?

For a quicker response, contact us online at theKentcompanies.com or call 432-520-4000.

Please write your comments and suggestions below.

*The cleanest store
 in town, friendly
 employees
 I feel like
 I am genuinely welcome
 in store
 I love this store
 I shop daily*

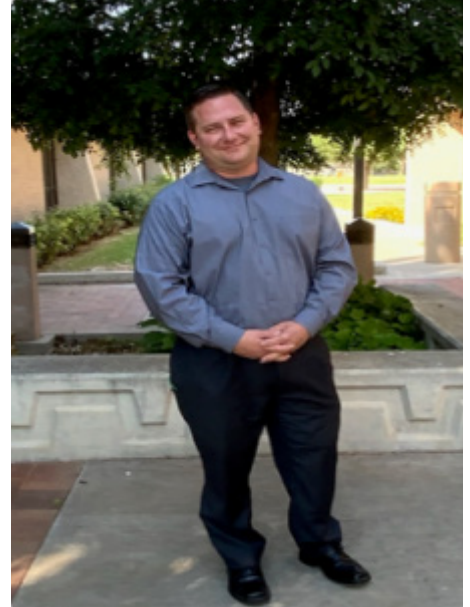


If you wish to be contacted concerning an issue,
 please indicate your preferred method of contact.

☐ By mail ☐ By phone ☒ By email

Name: Spencer Wally
 Address: 800 Ave C NW
 City: Chattanooga State: TN Zip: 37401
 Day Phone: (941) 565-1580
 Evening Phone: () _____
 Email Address: SPENCER-WALLY@GMAIL.COM

CONGRATULATIONS!



Join me in congratulating Wesley on his new position as Director of Eastern Region C-Stores. He is very excited on moving to Tennessee. Wesley has been with the company for several years; he is a phenomenal leader and will bring great value. We wish him the best of luck on his new role. Congratulations Wesley!

Check out this amazing comment card that was left for store 412! Way to go to Team. We value Guest service and you're delivering in every way possible. Keep up the great work.



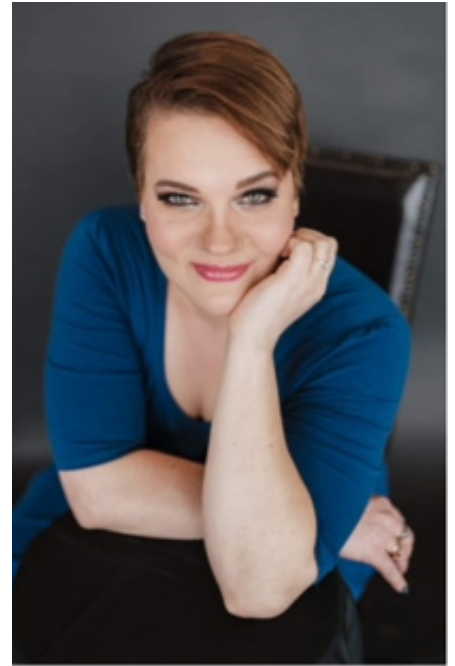
Congratulations to the newly engaged couple, Lorena Picaso and Jeff Chavez.



KENT KWIK NEWS



A big thank you to Evangelina from store 315 for doing an outstanding job on taking care of her Guests!



This is Samantha Meyer one of our faithful and loyal employees at 902. Congratulations on your graduation from The Hair Academy.



It's exciting to see the sign going up for the Car Wash next to store 317.



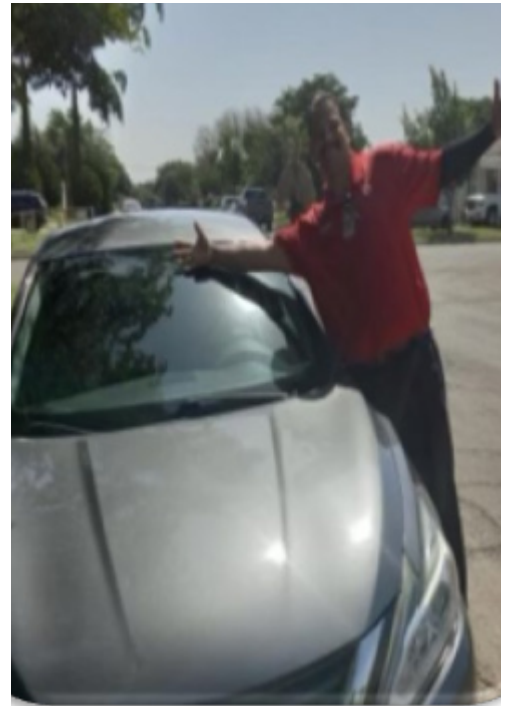
Tammy and Kevin's anniversary gift, from store 615.

KENT KWIK NEWS



Join me in congratulating Terry from store 410 on his retiring plans for the end of the month. Terry has been part of the Kent Family almost 11 years!! Thank you, Terry, for all of your hard work and dedication. Good Luck!

CONGRATS!



Join me in congratulating Raul from store 315 on his new ride!



I want to give a shout out and a big thank you to our MAINTENANCE guys Lonnie and Dannan for doing an outstanding job. No job in particular just when they come to our store and notice something that needs to be repaired or replaced, they go at it. Again, thanks.
-Richard from store 902.

WELCOME TO THE TEAM!



Welcome to the Team, Elena, Chase, Kamdin, Aaron and Amy.

SAFETY NEWS

Safety Action for the Week – Back to School!

School days bring congestion: School buses are picking up their passengers, kids on bikes are hurrying to get to school before the bell rings, harried parents are trying to drop their kids off before work. It's never more important for drivers to slow down and pay attention than when kids are present – especially before and after school.

If You're Dropping Off or Picking Up

Schools often have very specific drop-off/pick-up procedures for the school year. Make sure you know them for the safety of all kids. The following apply to all school zones:

- Don't double park; it blocks visibility for other children and vehicles
- Don't load or unload children across the street from the school

Share the Road

We must use caution and share the road with students walking and/or riding their bicycles to and from school. Along with paying attention to school busses.

- Watch for Students
- In a school zone when flashers are blinking, stop and yield to pedestrians crossing the crosswalk or intersection
- Always stop for a school patrol officer or crossing guard holding up a stop sign
- Take extra care to look out for children in school zones, near playgrounds and parks, and in all residential areas
- Watch for school Busses
- Never pass a bus from behind – or from either direction if you're on an undivided road – if it is stopped to load or unload children
- If the yellow or red lights are flashing and the stop arm is extended, traffic must stop
- The area 10 feet around a school bus is the most dangerous for children; stop far enough back to allow them space to safely enter and exit the bus
- Be alert; children often are unpredictable, and they tend to ignore hazards and take risks

Summer for our kiddos is ending soon. Remember to leave a little earlier than normal to make it to work on time. Also, don't forget all our cleaning habits to help keep everyone healthy!

Stay safe. Stay aware. Stay clean.

Until next week,

The Safety Guy

MR. PAYROLL NEWS



Lisa (2301) and her family took a spontaneous trip to Austin to visit other family members that they haven't seen in 14 years. That's a pretty good looking group. Hopefully you all will be able to get together more frequently. Pictured: Lisa (far right), her Aunt Debbie (far left), her brother (middle of the couch) and all of their kiddos.



Vikki and her best friend/former Team Member Maria Q took some time off together and headed to Galveston. No doubt they had a lot of fun together and had a great visit. I'm so glad these two are still so close and stay in touch.



Congratulations to Vikki (2202), she has a brand-new grandbaby that was just born on Wednesday. Miss Khaleesi Stephens weighed 5 lbs 14 oz and was 20 inches long. Congrats Grandma she is precious!



KENT TIRE NEWS



Kent 118 assisting a Guest with getting back on the road, and a little window shopping in the trailer.


**THANKS
 FOR YOUR
 HARD WORK
 AND
 DEDICATION**

Summer is here, make sure you are checking you car before you travel.

Items You Should Have in Your Car

Common sense says that you should always have a spare tire and a first aid kit. Here are some additional items that you might not think of if you aren't used to living in a hot climate.

- Extra water, for drinking and/or for the car.
- Steering wheel cover. A cloth cover (not leather) make allow you to comfortably handle the steering wheel after the vehicle has been standing in the sun. You can also use a small towel or handkerchief. If you don't have a windshield sunshade, place the small towel on a leather seat before you leave the car so you can get in and sit down when you return. If you've never had the experience of sitting on leather when you're wearing shorts, and that car has been outside in 120 degrees for a couple of hours....ouch!
- Snacks, such as granola bars or small bags of crackers.
- Cooler or insulated shopping bag. If you are shopping and you have a bit of time before you can get home, a cooler with an ice pack or insulated shopping bag will keep those frozen items from melting, or that fresh fish safe, before you get there.
- Cell phone, so you can call if you get lost or get into trouble.
- First aid kit. Items you should consider include ice packs, ace bandages, wrist brace, sunscreen, tweezers, x-acto blade, batteries, (girl stuff), and various meds like Benadryl or Motrin.
- Emergency kit. Items you should consider include a flashlight, flares, jumper cables, blanket, extra clothes and gloves, paper towels, and some basic tools like wrenches, a ratchet and sockets, screwdrivers and pliers.

FOOD SERVICE NEWS



We hope you had a great birthday, Kenny!!



Thank you to my weekend warriors Michael and Cassie from 1492. Had a great weekend full of laughs and a lot of scooping!



Pretty pink cakes at 1493 for sale!

FOOD SERVICE NEWS



Isded super scooping to keep the Guest happy at 1491! Michael hard at work.



We want to welcome Amber to our Team at 1492!

We want to welcome Cameron to our 1492 Team!



We are sad to see Taryn leave us this week, but wish her all the best of luck in college. She is attending the University of Houston in Victoria, Texas.

FOOD SERVICE NEWS



We had our last day with Huddle House trainers at 1079 on Monday and they had nothing but compliments. They said we were the best Team they have ever worked with!!! Yay!!!



Big SHOUT OUT to Crystal McCoy. WELCOME TO OUR TEAM. She has done an amazing job stepping up and learning everything she can.



Today was Adrianna's last day of training. Big shout out to her and the Team for taking care of the store so I could take vacation. I feel like I just sent my kid off to college!!

CONGRATULATIONS!



Congratulations to Rochelle Sapien on the birth of Raiden Isiah Ray Benavidez born 8 lb 15oz 21in.

FOOD SERVICE NEWS



Thank you to all the Kwik Eats Team that made it to the meeting this week!! We hope you enjoyed the class, and got some good tips to help serve our Guests the best we can.



Connie working hard getting the cold box filled at Rustic 440.



Rustic 501 welcomes Theresa to our Team. She has already been a great Team player.