

Weekly Newsletter

THE KENT COMPANIES

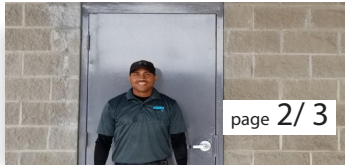
Making your life



Aug 13, 2021

Period 9, Week 1

Kent Car Wash/ Safety



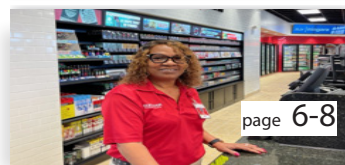
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Mr. Payroll



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Kent Kwik



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Food Service



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CORPORATE NEWS

Join us in celebrating our “Best Employer with Over 100 Employees” win with our “I love my job because...” Social Challenge

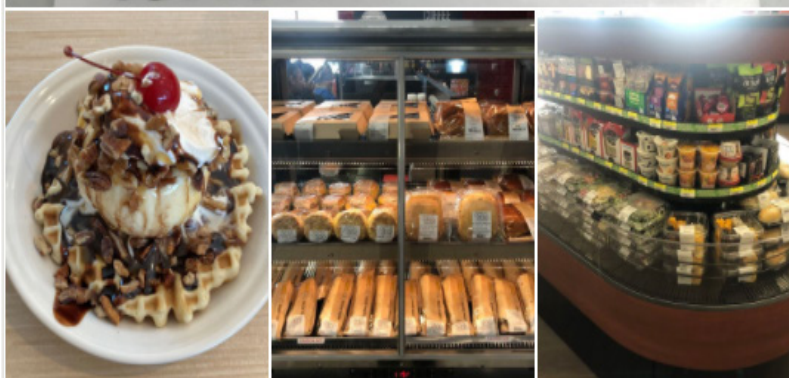
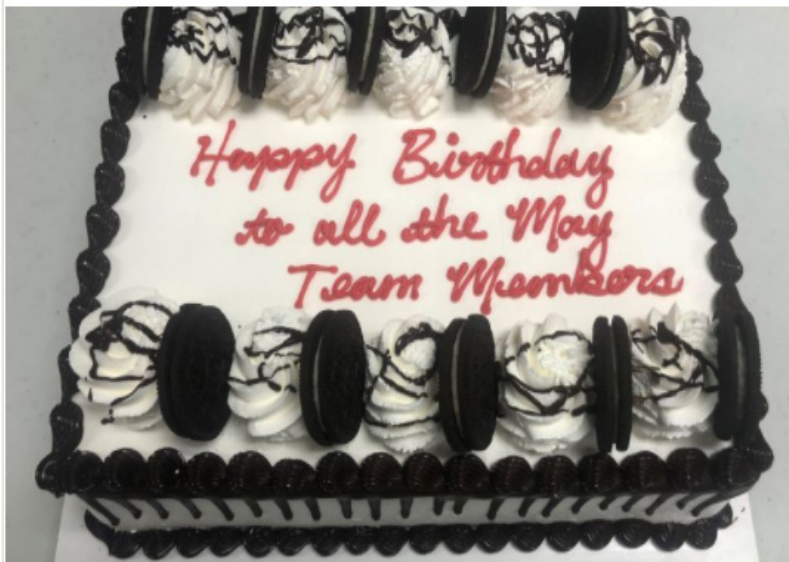


Fred J. Silhanek • 1st

Vice President of Food Service - Kent Kwik, Rustic Cafe, Huddle House and Baskin...
1d • Edited •

I love my job at The Kent Companies because of the creativity of our people and the great products they produce in our Baskin Robbins, Huddle House, Rustic Cafe and Kent Kwik brands. Plus I get a corner piece of cake! Check out opportunities for your slice of cake at thekentcompanies.com

#celebratehuddlehouse #celebraterusticcafe #celebratebaskinrobbins



Create a positive, engaging, and creative post for any social media platform and post it anytime during August 9th – August 20th to win prizes and a chance to win one of two \$1,000 grand prizes. For every post entered, the Team Member will receive either a pair of Kent Kwik socks or sunglasses (while supplies last). <https://makingyourjobeasy.com/i-love-my-job-because-social-challenge/>

The text of your post must start with “I love my job because...” and the post must also include one of the following hashtags:

#celebratekentkwik
#celebratekentcarwash #celebratekenttire
#celebraterusticcafe #celebratemrpayroll
#celebratehuddlehouse
#celebratebaskinrobbins
#celebratethekentcompanies



KENT CAR WASH NEWS



Congratulations to Pep Shaw on his promotion to Manager at the Car Wash!!!



Congratulations to Jordan Stephens on his promotion to Team Lead at the Car Wash!!!

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SAFETY NEWS

Safety Action for the Week – Making your Life Easy!

Hey Kent Family!

Its me again, the Safety guy! This week is about Making your Life Easy! That happens to be a motto for our great company. The real question is, who's life is being made easy? The answer depends on you!

If you are a true team player, it means that you are good at the basics! Being good at the basics means you care about your guests and your team!

Below are a few of our "Basics" and why they are so important:

Greet every guest with a smile! – **Not only does this make our Guests feel welcome, but your positive attitude is contagious. It's hard for someone to be rude to you while you are being nice, this is making your life easy!**

- Keep your business clean and clear of any clutter. – **This makes our businesses look great AND eliminates hazards that could cause a Guest slip/trip. Getting through a shift with no added issues aides in making your life easy!**

- Follow EVERY step of established process flow and procedure. – **Details matter. These established processes and procedures were put in to place to make sure the job is done safely, correctly and no details are missed! The processes are efficient and eliminate issue, Making your life easy!**

- Handle cash appropriately. Put big bills in the safe immediately, do not stack cash on/near the register, and keep proper cash amounts in the drawer. – **This is a deterrent to robbers. Not making your business a target, makes your life easy!**

- Rigorously adhere to our anti-COVID procedures. Frequently sanitize high touch surface areas in your business, wash your hands regularly (ALWAYS before you eat!), wearing a mask is your choice (wear it properly and keep your hands away from your face), let our Guests see you working to keep our businesses safe and clean. – **These procedures will help keep you and our Guests COVID free. Keep up the anti-COVID actions away from work. We want you AND your family to stay healthy. A clean store is a happy store and a happy store, makes your life easy!**

- Use Risk Management throughout your workday. Prior to beginning a task, ask yourself, "what could go wrong, what can I do to prevent things from going wrong, AND.....even though I've done this task 100 times before WHAT IS DIFFERENT about the task today?"- **A little common sense goes a long way in keeping you, our Guests, AND your family safe! Stop and think before you act!**

If you cut corners and deviate from the basics because you are in a hurry, lazy, tired, or don't see the value in a proven process, you are unnecessarily increasing risk to yourself and our Guests. This also leaves the next team member to pick up the slack, not making their life easy. If the trashes are not thrown and floor are not mopped when they arrive, they are less likely to have the store ready for you when you return for your next shift. Let's all do our part to make each other's lives easy!

Stay safe. Stay aware. Stay clean.

Until next week,

The Safety Guy

THE KENT COMPANIES

Making your life

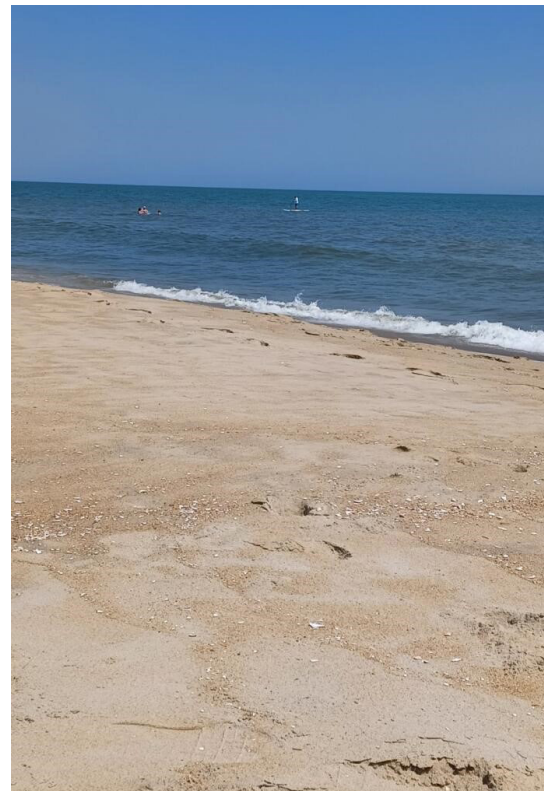
easy



MR. PAYROLL NEWS



Ms. Nell 2306 was able to go on vacation with here sister to Florida look at that view is so beautiful.



Vikki from 2202 was able to make a trip to meet that beautiful granddaughter for the first time and she is also enjoying that beautiful Virginia beach.

MR. PAYROLL NEWS



Congratulations on your 2 year anniversary with us Araceli at 2203 we appreciate everything you do!



This is Linda's granddaughter Olivia that started 4th grade, good luck in this school year

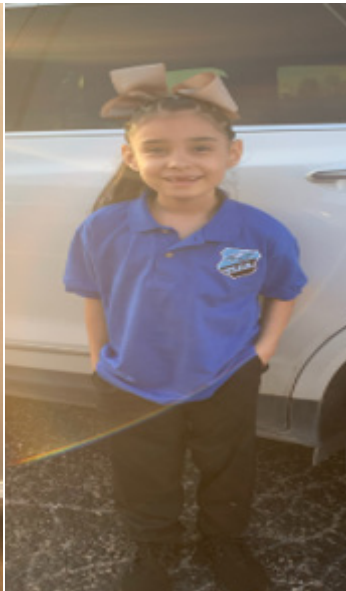


Happy 2nd birthday to this beautiful little girl, Tanaya. This is Linda's great granddaughter from 2211. Look at her enjoying her birthday party!

KENT KWIK NEWS



Join us in celebrating Brenda's Birthday. Johnathon cooked this delicious food to celebrate her. Happy Birthday Brenda!
-Crystal



Colby at store 317 hands over lollipops to important Guests; KIDS!!!

Here's the rest of my grandkids and a niece on their 1st day of school. They had an extra week to get ready.

-Martha

GREAT JOB ON TAKING CARE OF SAFETY IN THE STORES!

Great job to stores 202, 216, 217, 309, 311, 410, 411, 412 for scoring 100% on their Safety Inspection.



Bobby at store 301 is making sure his store is ready for his Guests. Taking care of the details is part of the game.

KENT KWIK NEWS



Join us in Congratulating Erin on her promotion to Assistant Manager at 501. CONGRATULATIONS ERIN!



Our Commissary Team is working hard to make sure that our stores have plenty to sell. Great job Team.



Briana and Katrina learning the registers during training. Getting ready for their home stores.



Check out our two sets of Twinkies; Wesley and Martha and Fred and Melissa. Great minds think alike!



KENT KWIK NEWS

★ WELCOME ★
★ YAY! ★
★ HIP HIP HOORAY!! ★
★ YOU'RE A ★
★ ROCK ★
★ STAR! ★
★ SO GLAD YOU'RE HERE! ★
★ TO THE TEAM ★



Welcome Tambra, our weekned new Team Member!



Welcome our new Team Members for the week Brianna and Katrina!



Welcome Samuel, our new Stocker for the week.

FOOD SERVICE NEWS



Our Sunday evening church group that comes in every Sunday looking for our server Rhonda section at 805! Thanks Rhonda for taking such good care of them!!!



On time and ready to go! Welcome to our Team, Breanna Starr. Let the training begin!!!



Baskin Robbins 1492 are sad to say goodbye to Cassie! She has been with us for over a year and we will miss her! Good luck at College Cassie!

FOOD SERVICE NEWS



Thank you, Wesley, Brianna, and Danielle for helping out this week at 1493!! We truly appreciate everything you do!



Welcome to the Team!!!



Congratulations to Zena!! She's certified and teaching corporate managers for the Huddle House!! Proud of you ma'am!!

FOOD SERVICE NEWS



The amazing cooks at 1079 finishing up a lunch rush getting ready for the next one!!! Keep up the great Guest service!!



724 would like to give a very warm welcome to our newest Team Member, Emily Martin!



Great appreciation for your service and thank you for having your most important meal of the day with Lubbock Fire Department. Huddle House 930 in Lubbock Tx.

FOOD SERVICE NEWS



Rustic 315 ladies showing some hotbox love!



Rustic 440 appreciates all your hard work!



FOOD SERVICE NEWS



We would like thank these ladies for all there hard work at Rustic 501!!!