

Weekly Newsletter

THE KENT COMPANIES

Making your life



Oct. 29, 2021

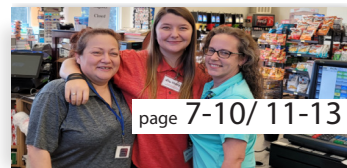
Period 11, Week 4

Corporate News

Halloween/ HR

Kent Kwik/ Food Service

Car Wash/ Mr. Payroll/ Safety



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CORPORATE NEWS



LISA BENTANCUR
KENT KWIK 320

CARRIE JONES
HUDDLE HOUSE 725

Carrie Jones and Lisa Bentancur both get the option of **FREE Rent** or a **\$1,200 check!** Both Aaron and Rhonda were not late and showed up to all of their scheduled shifts! Congratulations to you both!

MORE INFO HERE: <https://lp.constantcontactpages.com/cu/JK57os5/kentlottery>



Fred right before he did the drawing for Food Service!

Thank you Team for all of your hard work. For showing up and on time and giving it your all. Your hard work is very much appreciated!

CORPORATE NEWS

#KENTKWIKMASCOTCHALLENGE



Today we attended the pep rallies of OHS and MHS, and presented their winning mascots with a year of free gas! All the mascots did a great job this year and we can't wait to see what they come up with next.

Each mascot from these schools WON a free year of gas!

**CHECK OUT FUTURE NEWSLETTERS FOR MORE PICTURES

HALLOWEEN NEWS



We had a great time last night at MPD's Annual Trunk or Treat! We were very excited to have joined this great event for the first time! It was awesome seeing all our local trick or treaters!

HALLOWEEN NEWS



Our Team from Kent Kwik and Rustic Cafe in Haskell, TX were out on Monday evening passing out a whole bunch of candy and goodies!

THIS SATURDAY!



FOOD, CANDY, MUSIC, FUN & PRIZES!
SATURDAY, OCTOBER 30
AT 3:00 PM TILL 7:00PM
210 W. LONGVIEW PARKING ACROSS THE STREET FROM THE I-20 WALMART

Go check out WESTEX Urgent Care 3rd annual trunk or treat happening this Saturday in Midland!

HR NEWS

2022 Open Enrollment is Here!

November 1st - December 3rd

You *must* login to Employee Navigator to elect or decline coverage

<http://boss.employeenavigator.com>

An email with additional instructions will be sent to all benefit eligible employees.

Please join us for one of the Open Enrollment Meetings either in person at a location near you or virtually on select days

2022 Open Enrollment Schedule

Monday	Tuesday	Wednesday	Thursday	Friday
Nov. 1st Ft. Stockton : 9AM - 2PM Monohans : 8AM - 11AM Kermit : 1PM - 4PM		Nov. 3rd Big Spring : 7AM – 9AM Colorado City : 10AM - 11AM Big Lake : 1PM – 3PM	Nov. 4th Odessa Baskin Robbins : 8AM - 12PM Huddle House : 2PM - 6PM Midland Corporate Office : 8AM - 5PM	Nov. 5th Odessa Baskin Robbins : 8AM - 12PM Huddle House : 2PM - 6PM Midland Corporate Office : 8AM - 5PM
Nov. 8th 6AM - 2PM Weatherford Willow Park Mineral Wells Graford	Nov. 9th 9AM-11AM Gun Barrel City		Nov. 11th Perryton Guymon	Nov. 12th Alamogordo : 7AM - 1PM
Nov. 15th Lubbock : 1PM –3PM Haskell : 9AM –12PM Tye : 2PM –4PM		Nov. 17th Tennessee	Nov. 18th Tennessee	
Nov. 22nd (Virtual) Team Members : 10AM Corporate : 2PM	Nov. 23rd (Virtual) Team Members : 10AM Corporate : 2PM			
Nov. 29th Waco Hewitt Whitney	Nov. 30th Waco Hewitt Whitney		Dec. 2nd Houston	Dec. 3rd (Virtual) Team Members : 10AM Corporate : 2PM

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HR NEWS



Sadly, flu season is upon us. So, we have coordinated with WesTex Urgent Care this year to administer flu shots. You have the option of going to any of the 3 WesTex Urgent cares the week of 11/01/21 - 11/05/21.

On Thursday 11/4 from 10AM-1PM & Friday 11/5 3PM-5PM they will be administering the flu shots at the Midland Corporate office.

Please be sure to fill out the attached form and produce it at the time of your flu shot.

All locations are open Monday-Friday 8AM-7PM.

- 210 W. Longview Ave Suite A- Midland, Texas
- 3401 Greenbriar Dr #200- Midland, Texas
- 1941 E 37th Street- Odessa, Texas

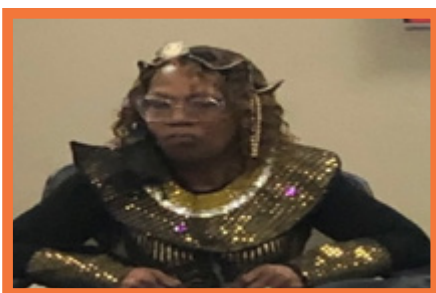
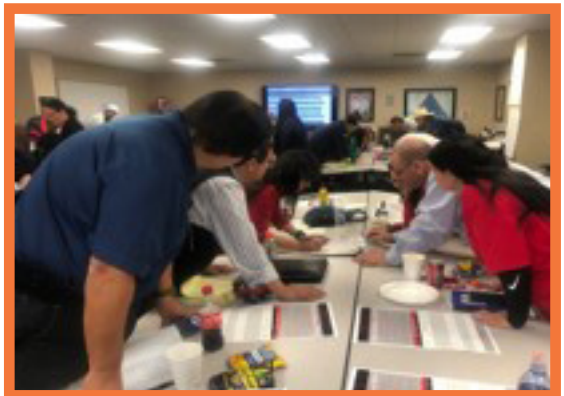
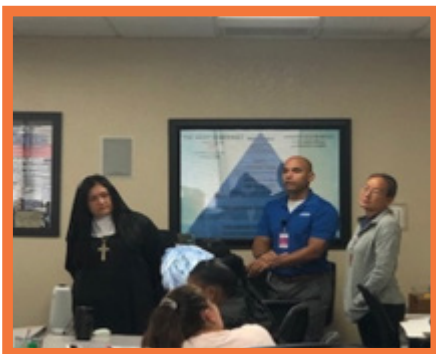
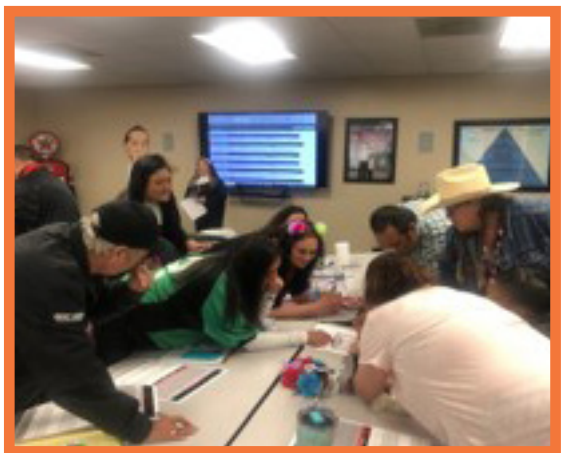
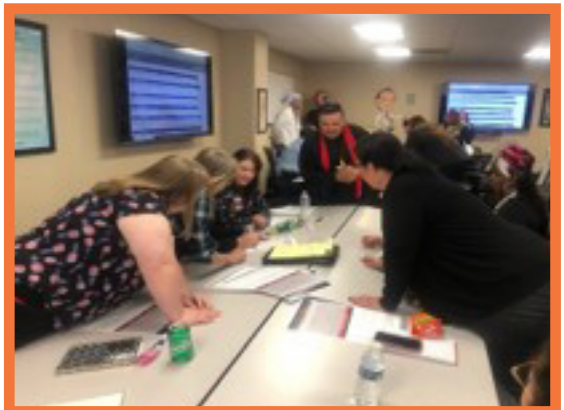
Please feel free to contact the benefits department at benefits@kentoil.com with any questions or concerns.



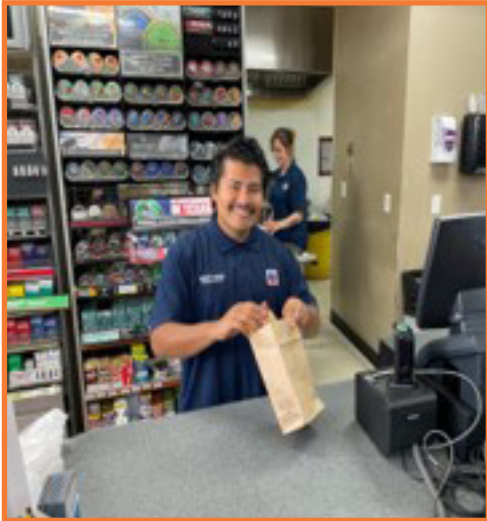
Thank you Ana and Jennifer for all of the hard work. They were at a job fair in Haskell, TX yesterday!

KENT KWIK NEWS

Having fun while learning during our Training and Development Meeting!



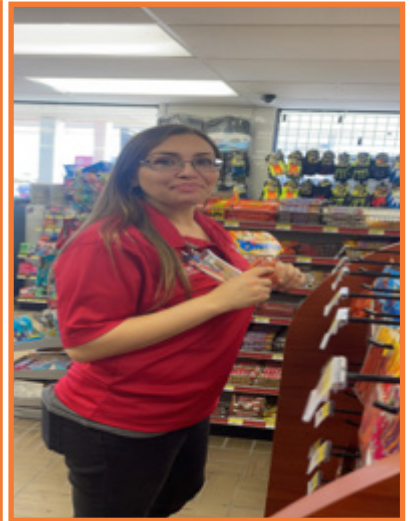
KENT KWIK NEWS



Meet Brian Vasquez, our new hire at 466! A great friendly smile!



Narciso, my maintenance man at store 262 helping out with making fresh tea!



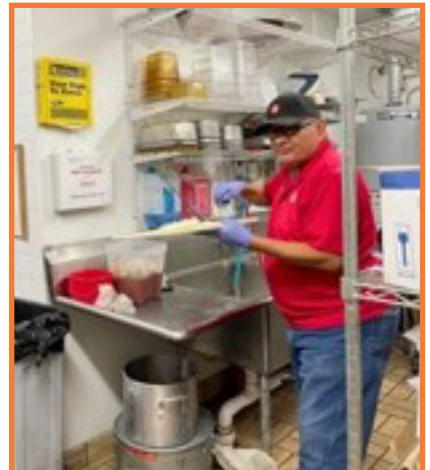
Brandie at 804 stocking Hispanic candy, which is a huge hit at our location! Thanks for all you do Brandie, I appreciate you.
-Misty



Darrell at store 804 forward facing the coolers for our guests. Thank you for all you do Darrell, I appreciate you.
-Misty



Meet Gabriel Mora, our future Operations Manager. He knows the importance of Guest Duties.



Joe with maintenance at store 262, helping out in the kitchen making salsa!



Welcome
Aracely
to our
Kent
Team!



Great job to stores 315, 402, 403, 404, 431 for scoring 100% on their Safety Inspection!!!

KENT KWIK NEWS



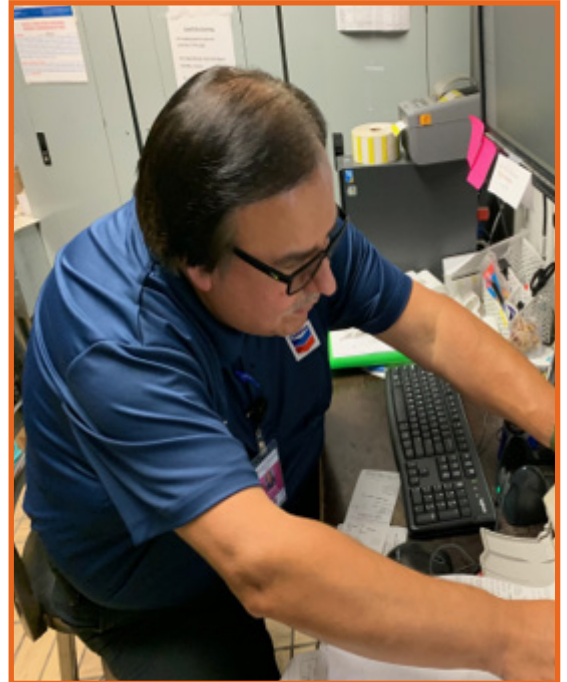
Congratulations to the following Team Members on their work Anniversaries for the month of October!

Raul Bocanegra 2 Years

Austin Fetter 2 years

Yuzhen Zhang 3 years

Dean Howerton 14 years



Johnny did a great job completing paperwork during his training!



Maryann from store 312 is putting out back stock. She's perfectly getting her store ready for Guests!



Chris and Johnny are learning from Bryan the duties of working at the Distribution Center during their Management Training.

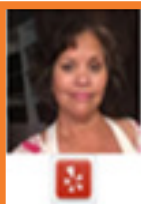


Jerry Wilson at store 401 stocking up knife cases with product!! Always in an awesome mood and knows how to make our day!! Love you Jerry from store 401, always doing an awesome job!



Congratulations to Billie and her Team at store 401 for scoring 100% on their Operational Inspection and Safety Inspection!

KENT KWIK NEWS

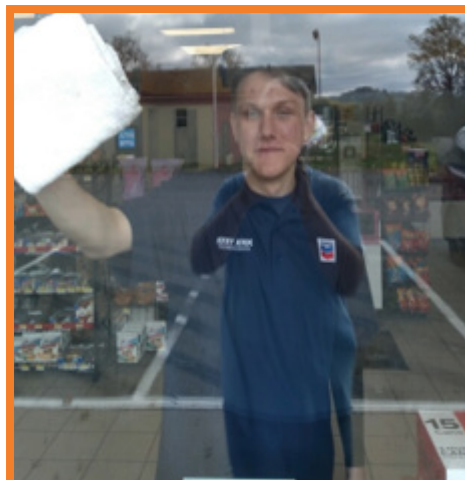


10/25/2021

10/20/21 We are headed to California on the I-10 just desperately trying to get through this massive 800 plus miles of Texas. Man oh Man! The roads go on and on and on. Hubby says, "there's a Chevron." Pull in, I say. I had my mind on Coffee. That's all I need to help me get through this night of driving. I had to look at my empty cup just now, to verify the name of the gas station. KENT KWIK!!!! Well, the verdict is in on your coffee. Medium roast with cream and sugar. 5 STARS. It tasted so fresh, hot and amazing and I'm a Starbucks snob. So yummy. I hope it keeps me up tonight. The Middle Aged woman that said she used to live in Blythe Ca struck up a nice conversation, with me. She was friendly and efficient. They said Texans aren't friendly. Well now I know she had California roots. LOL! She's nice. All in all, Bathrooms we're excellent clean, and the store well stocked for looky Lou's. The coffee tho! It sounds like it grinds the bean and then brews it. It's so fresh and delicious.

-Patricia T.

Awesome compliment was posted on our store in Fort Stockton.



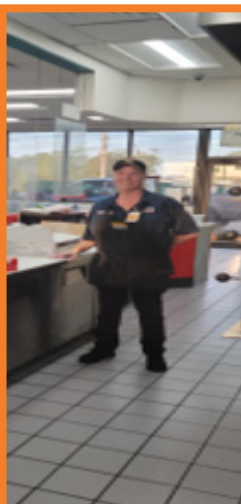
Issac at 904 likes making sure that everything is nice and clean for our Guests!



Everyone meet Wanda! She is our latest addition to Kent Kwik 901! So very happy to have you on the Team, Wanda!



Meet some of the amazing folks at 704! These Ladies stay on their toe's taking care of guests! What a great team! Left to right is Mary, Haley and Manager Shayna!



Elissa Walker from store 615!

Look at all that fantastic food!! Everyone knows, when Kim at 701 is serving up lunch they will leave happy and full!



FOOD SERVICE NEWS



Lorenzo ready for a busy Sunday at BR 1491!



Sunday Fun Day here at Baskins Robbins 1493!



Alayna dipping Halloween sprinkled cones at BR 1492!



Hannah Nunley at Rustic Cafe 905 with lots of smiles while taking care of our Guest!



Patricia Hartman at Rustic 905 making our wonderful and great tasting sausage biscuits.



Rustic 905 wants to thank Maylee Hartman for all her hard work!

FOOD SERVICE NEWS



Rustic Cafe 315 is happy to have Annmarie back on their Team!



Yani teaching Gerald (our new safety/ medical compliance man TM) how to change out the oil.



Kwik Eats 219 welcomes Aracely to the Team! And thank you both for keeping the hotbox full for our Guest!



930's win for the week was training these two new Team Members, Kristen and Lathen. Thank for all the hard work.



Huddle House 725 has gained a Team Member!! Meet Stacy, she's great! We are so excited to have her be a part of the Team!!!



Peyton Jewett is our resident Lobo Senior this year, and we are super excited to have him! Peyton participated in marching and concert band, one act play, color guard, prose and poetry, National thespian society, PAL, and his churches youth group as well. In all of that, he is also taking distance learning college classes through Odessa college, and plans to go to West Texas A & M after graduation and on to Broadway soon after!

FOOD SERVICE NEWS



Thanks for going above and beyond Rhonda. She keeps a stash of flavored creamer for her regulars.



Rita is keeping the back of house in tip top shape!!! Keep up the great work, Rita!

KENT CAR WASH NEWS



The team at Car Wash 318 taking care of the Guests!!

MR. PAYROLL NEWS



Our hard workin' ATM guy, Spanky stopped by just to say "Howdy".



Jeanette (2212) and her family on their annual Vegas trip. It's hard to tell if they're winning, losing, or just too tired to care. Either way, they look like they've been having fun.



It is almost the end of Breast Cancer Awareness month. In this week's newsletter, we wanted to share some facts about breast cancer that you may or may not know.

- About 1 in 8 U.S. women will develop invasive breast cancer over the course of her lifetime.
- Men also get breast cancer with a lifetime risk of 1 in 833.
- About 43,600 women in the U.S. are expected to die in 2021 from breast cancer.
- Breast cancer death rates are higher than for any

other cancer except lung cancer.

- As of January 2021 there are more than 3.8 million with a history of breast cancer in the U.S.
- Breast cancer is the most commonly diagnosed cancer among American women.
- A woman's risk of breast cancer nearly doubles if she has a first-degree relative (mother, sister, daughter) who has been diagnosed with breast cancer.
- About 85% of breast cancers occur in women who have no family history of breast cancer.

The awareness campaign is October, but the disease can hit anyone at anytime. Stay informed and stay aware. The best thing you can do is your self-checks and your yearly screening.

SAFETY NEWS

Emergency Telephone Numbers (Not 911)

Not all Emergencies fall into the 911 category. This might be a surprise to some? In fact, most of our situations do not warrant a 911 call. In my training over the past few weeks, I found that most of our stores are secure enough that a simple call to anyone else might be in order. However, when you do need assistance, it is important to know which numbers to call. At this point I would ask that you visit your Emergency Procedure Manual (Notebook) and be familiar with where that book is and do some confirmations of the numbers that are listed. There are sixteen tabs listed that begin with the Fire Department and end with Media / Corporate Communications.

The trigger for this topic is this scenario: At one of our locations a man and woman couple came into our store and became disruptive. Threats of violence or robbery were not being displayed but, disparaging remarks and behaviors made our Team Member uncomfortable enough that it warranted a phone call. To this Team Member's credit, it was not immediately to 911. Those phone calls to supervisors helped to defuse the situation without a 911 call.

In the end the couple left the store without incident, the Team Member made a note of the vehicle license plate number, and all are safe. We have a good reputation with our local police force. Please continue to build those relationships. We offer some perks for those in public service, and we should leverage those perks and utilize them to build better relations. In the case above a call to the local police department (on the non-emergency) number to ask one of the officers in the area to come by and get a free cup of coffee or fountain drink might have been in order. Most Police Departments would recognize this as a request for a "drive by" or "walk through." If they do not acknowledge this on the phone, simply tell them you could use a visit. Those dispatchers will understand.

No, we are not suggesting that we do this for every unruly customer, and we are not discouraging calling 911. Use your best judgement and make the call. In the end your safety is our number one concern. We do have protocols in place for these situations. **What would you have done???**

If you have Safety Concerns you would like to see addressed or topics you would like to see presented, please email your comments, questions, or concerns to gwheelus@kentoil.com. Your safety is top priority, and we want to keep the topics you see as important in sight.



Or NOT to

