

Weekly Newsletter

THE KENT COMPANIES

Making your life



Feb 17, 2022

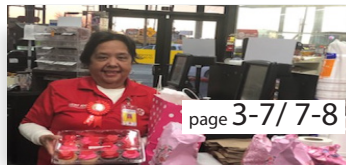
Period 2, Week 4

Kent Lube/ Car Wash



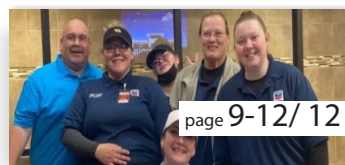
page 2

Kent Kwik/ HR



page 3-7/ 7-8

Food Service/ Safety



page 9-12/ 12

February Birthdays



page 13

page 1

CORPORATE NEWS

The Kent Companies 2022 Annual Awards Banquet Saturday, March 5, 2022

Save
the NEW
Date

KEEP
CALM
THE
RSVP DATE
IS
APPROACHING



With the change in date and venue
we need everyone to please fill out the RSVP
form by Wednesday, Feb. 23rd. Even if you
RSVP'd for the original date, link is below!

<https://makingyourjobeasy.com/2022-awards-reception/>

We hope to see you in your "Sunday Best" for an evening full
of fun, games, cocktails, food, prizes, and AWARDS!

THE KENT COMPANIES

Making your life



YOU AND A GUEST ARE
CORDIALLY INVITED
TO THE 2022

ANNUAL AWARDS BANQUET

Saturday, March 5, 2022
doors open from
5:30pm - 11pm

Midland County Horseshoe Arena
2514 Arena Trail, Midland, TX

COCKTAILS, DINNER
ENTERTAINMENT, CASINO
GAMES AND PRIZES

RSVP and find more details at
www.makingyourjobeasy.com

Must RSVP by February 23rd
to be entered to win a raffle prize

KENT LUBE/ CAR WASH NEWS



Our Team at Kent Lube have been busy taking care of our Guests' vehicles!



What a beautiful view/ picture of Kent Lube and our Team, hard at work!



Guest service all with a smile!



Jesse and Anabel keeping Guest happy at the Car Wash!

KENT KWIK NEWS



I want to take a moment to recognize and commend some of the team at our new store in San Angelo Kent Kwik 433. This morning while traveling to Midland I stopped by Kent Kwik 433 to get some fuel, coffee and use the rest room. I was dressed in casual attire with no badge or Kent Company logo's. Team member David Cantas (far left) was outside attending the fuel islands, he was busy making sure they were clean and tidy and at that very moment filling the washer bins for the windshields. He stopped looked up, and took a moment to wave and say Hello sir, thank you for stopping at Kent Kwik. I thought to myself wow, that is a first for me and how truly awesome that is. I proceeded inside to use the restroom, fill my coffee and get a snack. Just a few feet inside the door team member Nicole Abediao who was busy stocking shelves looked up and said Hello sir! Welcome to Kent Kwik. I thanked her and did my quick shopping. Before I made it out the door team member Chris Stratton (second from the left) who was stocking the cooler thanked me for coming in and told me to have a nice day. At this point I had enough and had to say something !!!! A very professional Mr. John Smith (far right) the manager for Kent Kwik

433 happened to be walking by. I asked if he was the manager and when he said; "Yes, is there something wrong?" I told him no sir on the contrary. I introduced myself and asked him to gather up his team because I wanted to commend them. After a moment of talking with him and praising the efforts of his team, he told me that he placed a special emphasis on courtesy and making the customers feel welcome and at home. I have never seen a set of team members hit the ground running and take it to heart so much. Its easy to do the right thing when you know someone is watching. Doing the right thing when no one is watching is the very definition of integrity. This team has it all ! Integrity, courtesy, dedication to their job. Let's all take a moment to recognize and commend a job very well done.

-Jason Shamblin, EPT Safety & Compliance Manager

KENT KWIK NEWS



Welcome our new Team Members to the Kent Team; Jessica, Cassie, Lucinda, Armando and Hannah.



Welcome our new Team Members to the Kent Team; Cameron, Cristal, Allison and Ana.



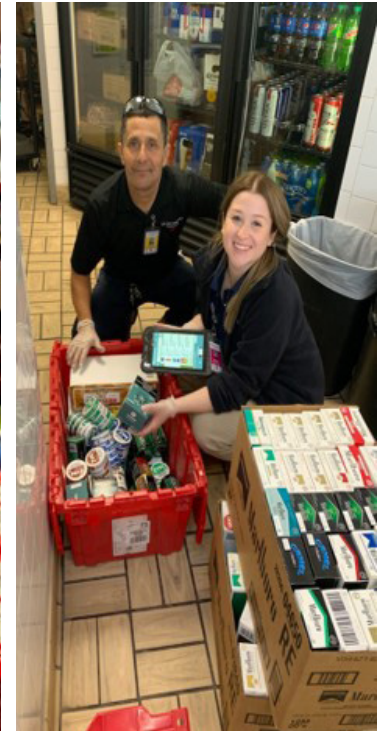
Great Job to stores 204, 212, 219, 315, 403, 404 and 431 for scoring 100% on their Safety Inspection.



Edgar Guerra is cleaning up after changing filters at store 401.

Awesome job to stores 220 and 319 for scoring 100% on both Safety and Operational Inspections!

KENT KWIK NEWS



Sam and Kim making sure the store is stocked and pumps are cleaned for the Guests.



Betty our MIT is making the best pizzas for the Guests! Jimmy our FCIT making the best burgers ever! Maranda at store 204 taking care of our Guests at the drive-thru window!

KENT KWIK NEWS



I want to thank Tammy and her Team for their hard work throughout the snowstorm. Elissa, Deundrea, Nick and Tammy.
-Valerie



I want to also thank the Team Members at site 610 (pictured below) for working throughout the snowstorm. Big thank you to Zach, Margaret and Rusty.



KENT KWIK NEWS



Rachel helping out a future Guest at store 461.



Join us in wishing Ms. V from store 312 a Happy Birthday. She was born on Valentine's Day! Happy Birthday, Valentina!



Scott is our regular Guest that comes in 2 to 3 times everyday. <3

HR NEWS



Welcome, Kim, our new HR Team Member.

Welcome
to the
Team



HR NEWS



I want to say a little bit about these two amazing ladies, Danielle and Tracia from HR to shine some light on the amazing job they've been doing.

Tracia Dunkin was the one that recruited Me from Pilot and I'm glad she never gave up on me and kept going after me and now I'm with the best company in America! The Kent family!

I want to thank you and show our appreciation to these two ladies... and what they have been doing to staff our current locations and our newly built sights. They have been doing an outstanding job connecting with the people in different towns! I hear nothing but positive feedback on how these ladies make our new Team Members feel! It's so refreshing to know we have them on our side and hear the positive impact they've made with all our new hires! Thank you, Ladies, for all you do, and keep up the amazing work! -Gabe

Acquiring the right talent is the most important key to growth. Hiring was – and still is – the most important thing we do. We can never fall short when it comes to recruiting, hiring, maintaining and growing our workforce. It is the Team Members who make our organization's success a reality. Thank you Tish and Danielle and ALL of HR for working so hard to find us great quality Team Members for all locations.

**TEAMWORK
DIVIDES THE
TASK AND
MULTIPLIES
THE SUCCESS**

PictureQuotes.com



A big shout out to Tiffany with HR/ Benefits! It's such a joy to have you around and getting to work with you, Tiffany. Thank you for all you do for The Kent Companies!

FOOD SERVICE NEWS



Rustic 315 Marco conducting preshift meeting.



GM, Misty, at Rustic 501 doing some training to serve Really Good Food!



Team work makes the dream work. C-store and Rustic working together in our new San Angelo Huddle House.



Rustic 440 leadership meeting!



A big welcome to some of our new 433 Team!



A big thank you to Mike and Terren for all the training they provided at 433!



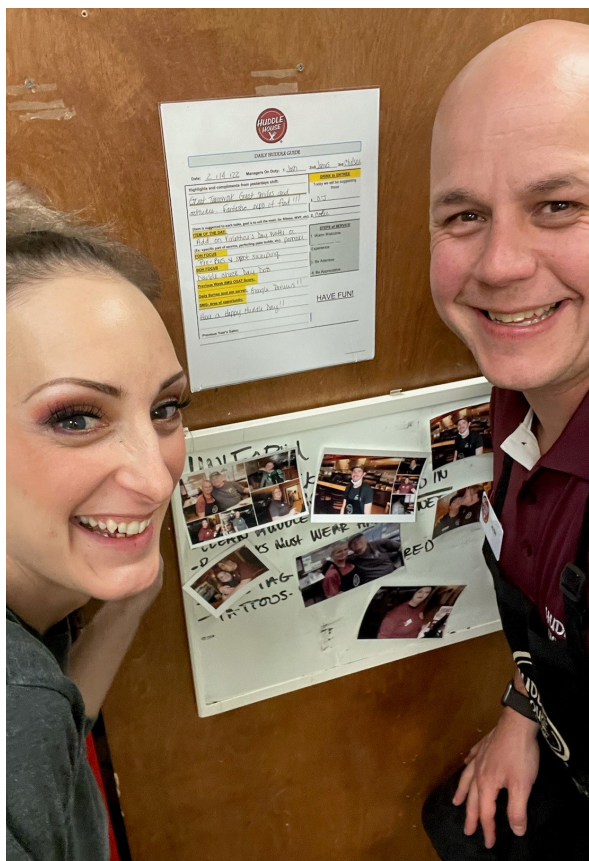
Ready to serve ice cream at 1492!

FOOD SERVICE NEWS



Welcome, Devyn, to 1493!

Smiles and ready for a busy Friday night at 1491!



Chelsea and Josh getting our daily Huddle on!

Welcoming our new servers to 1107!

FOOD SERVICE NEWS



A big shout out to Huddle House 725! Thank you all for everything you do!



Leadership meeting going down at Huddle 1079!



Danika is learning opening cook duties as part of her training to become Management!



Tracy, Edward and us went to eat around 3ish. Good food and our little waitress was a doll. Don't think we ever had her. But she did a great job and a Sweetheart.

I just love getting little messages like this about my team!!! Great Job 805

FOOD SERVICE NEWS



Huddle House 1107, Jonathan, attended every day of training and was always early! He did both sessions, he has never been late one day, and he runs that whole kitchen as if it was his! We also showed him how to serve and put in orders. When he's not busy on that cook's line he helps the Servers, he's definitely a leader and a keeper.

SAFETY NEWS

KEEPING SAFETY IN SIGHT

Safety Definition: to ensure safe and healthful working conditions for workers by setting and enforcing standards by providing training, outreach, education, and assistance.

PERIOD 2 WEEK 4

We are so fortunate to work for a company that cares about us. Often in our lives we face hardships. It has been said that sometimes bad things happen to good people and then again bad things happen to us because we are stupid. The later I relate to all too often.

In my latest training power point presentation, there is a slide with "Title Lorem Ipsum, Dolor Sit Amet"! This is Latin and has a meaning in the publishing world, it is very loosely translated from the Roman Scholar Cicero. It is a very interesting read if you look it up. With the loose translation it directly relates to our view of Safety.

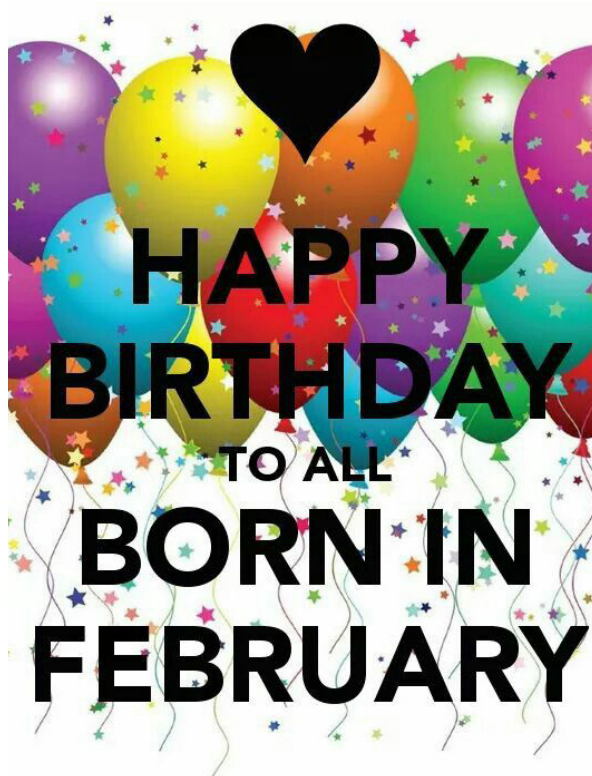
Safety is everyone's responsibility. Each day we choose to see safety or ignore it. In my planning for the years topics this week's topic was "Not My Problem." I do not like the negative connotation of that, so we will put a positive spin on it.

Everyone is empowered to acknowledge and fix safety issues where and when they can. Everyone is empowered to report a safety hazard that is beyond their ability to fix. Wesley Robinson tells me all the time: "We don't know what we don't know"!

If you see a hazard fix it if you can. If you cannot reach out to someone who can get you in touch with someone that can. You can always send an e-mail to safety@kentoil.com and it will be addressed. Thank you, we do a very good job of Keeping Safety in Sight and that tells me you know Nothing is Too Small.

Keep up the good work.

FEBRUARY BIRTHDAYS



ADMIRE, JENIFFER
 ALEXANDER, JAMES
 ALLEN, JEREMY
 ANAYA, JOHN
 ARREOLA, ISDED
 AUTREY, CHRISTOPHER
 BAKER, BECKY
 BEDWELL, TAYLOR
 BELLINGS, MARANDA
 BROKAW, JOHN
 BURCHETTE, JESSICA
 BURNS, TRYSTIAN
 CERVANTEZ, IRENE
 CHAVEZ, CHRISTINA
 DRINKARD, DEBRA
 DUMOND, MANDY
 DYKE, PAMELA
 EAST, JOY
 FUENTES, BRITTANY
 GARCIA, ALBERTO
 GARZA, BRIANNA
 GONZALEZ, ELIANA
 GRAY, DAVID
 GROGAN, SAMANTHA
 HABEISHI, CHRISTOPHER
 HARLAN, THERESA
 HARRIS, JASON
 HARRIS, TAILOR
 HERRERA, DIANNE
 HUERTAS, SAMUEL
 JAMES, MARTHA
 JUAREZ, NICOLE
 KELLEY, DANA
 Kent, Thomas
 Lim, Porrieth
 LIMON, CARLA
 LOPEZ, ERIN
 LOPEZ, LUCELENA
 LUGO, JUAN
 LYONS, ROBERT
 MARTINEZ, FRANK
 MAYNARD, NELLIE
 MCCLELLAN, LONI
 MEDINA, JESSICA

MERCER, BILLY
 MEURER, BOBBY
 MONREAL, BRANDIE
 MONTALVO, JAYDEN
 MONTES, VALENTINA
 MOREY, ROBERT
 MYERS, MICHELE
 NANNY, JODI
 NATHMAN, CHRISTOPHER
 NICHOLS, JESSICA
 NORRIS, LEWIS
 NUNEZ, TANYA
 NUTTING, RUSSELL
 Osorio, Ricardo
 PALMA, EVA
 PATTERSON, STEPHANIE
 PHILLIPS, AUSTIN
 POWERS, PRISCILLA
 RAMOS, CLARIVEL
 RAMSEY, HEATH
 Reyes, Eliana
 RICHARDSON, JESSICA
 RINER, TABETHA
 RUDLOFF, JACKIE
 RUST, JAY
 SAENZ, GUADALUPE
 SALINAS, ALEXZANDRA
 SANCHEZ, CRISTAL
 SCHNEIDER, KAYLA
 SHIPMAN, JOSEPH
 SPRAGUE, MARGARET
 STEELMAN, JEFF
 SUCHIL, JUANITA
 SWANSON, NICK
 TENORIO, JAMIE
 THOMAS, PAULA
 TORRES, JOE
 WALLIS, MALACHI
 WELLS, LATESHIA
 WETZ, MATTHEW
 WHITLOW, JIMMY
 WILSON, JERRY
 WIMBERLEY, RAYMON
 Zainuddin, Asghar
 ZAMORA, QIANA