

Weekly Newsletter

THE KENT COMPANIES

Making your life



March 3, 2022

Period 3, Week 2

Bountyland/ Kent Kwik



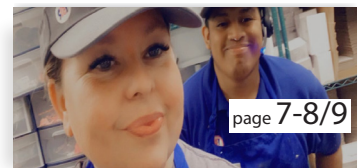
page 2/ 3-4

EPT/ IT



page 5/ 6

Food Service/Safety



page 7-8/9

page 1

CORPORATE NEWS

Get your dancing shoes ready because our awards banquet weekend is finally upon us, and with no moisture in site! A few things to note: The event will take place at The Midland County Horseshoe Area, 2514 Arena Trail, Midland, TX 79701. Don't worry, there is plenty of parking at the venue!

Doors open at 5:30pm.

Once you arrive, please stop at the check-in tables first to receive your nametags, drink tickets, and casino game money.

Dinner starts at 6:45pm

The awards ceremony will begin at 8:00pm.

We can't wait to see you!



YOU AND A GUEST ARE
CORDIALLY INVITED
TO THE 2022

ANNUAL AWARDS BANQUET

Saturday, March 5, 2022
doors open from
5:30pm - 11pm

Midland County Horseshoe Arena
2514 Arena Trail, Midland, TX

COCKTAILS, DINNER
ENTERTAINMENT, CASINO
GAMES AND PRIZES



BOUNTYLAND NEWS

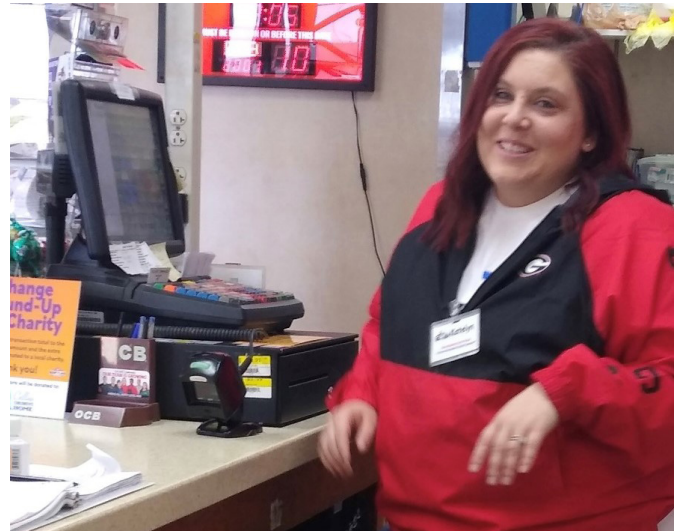


Michelle Wright, Field Coach, had her 25-year anniversary with Bountyland!! We wanted to take a moment to celebrate and say thank you for all your years of hard work and dedication!!!

Happy Anniversary!



Melissa at store #704 getting a jump on our morning breakfast rush! Thank you, Melissa, for always keeping our deli running and moving forward.



Katelyn at store #706. Welcome to the team, Katelyn!



Karli at store #701 got a new car! Congratulations Karli! We are so proud for you!



Emily at store #710 getting our guests in and out in a timely manner. Keep up the good work Emily!

KENT KWIK NEWS



Join us in wishing Priscilla from store 203 a Happy Birthday. Happy Birthday, Priscilla!!



Wishing Crystal from store 203 a Happy Birthday!!



A big thank you to Megan for helping with the truck!!



Thank you and the whole Maintenance Crew for going the extra mile for us!! -Lorena



Pizza for our birthday guy, Domenic Jones, 23!! From Kent Team 303.



Martha, we appreciate you for coming all the way from San Angelo to help out at store 440 in Haskell. -Johnny



Welcome our new Team Members to the Kent Family. Sebastian and Nayeli.



Happy birthday to Tabitha from store 465!!



Gabe and his family at his father's wedding.

KENT KWIK NEWS



The Girls at store 316 all pitched in and bought a regular Guest his favorite sports team cup because he was bringing a Stripes cup in every day for refills. Great job on going above and beyond!!



A Guest called to leave the following compliment on the Car Wash Team at 1493 on Briarwood by store 317; "The Car Wash Guys are Fantastic, Always Positive, Great Mood! Always Pleasant!"

And Cheryl, another Guest called to give Praise to ALL Team Members at store 317. "Very Impressed! They go out of their way and are always Happy!!!"

Great Job Team!!!!!!



It's Dana's birthday!!! She's from store 273 but is helping in Ft. Stockton.



Yudith from store 203 and her husband Luis, our Porter, bought a new car at Kia Soul. Congratulations!!!!



Our New Team Member Crystal is Loving her job at store 203!!



Where do I start? Sam is an amazing young woman who is about to start her journey at 308. It was my pleasure to train and get her where she needed to be. She's gonna do amazing things at this store. Even though we are sad and she's the missing piece to our puzzle, we will be ok because she's in our hearts. I can't wait to see the awesome things she does. It only gets better. You made me proud. Now show everyone what you are capable of doing. You got this and we love you. Love always 302... -Deedra



Betty our MIT is having fun while doing her training.

EPT NEWS



Need a fuel delivery to a farm in the boondocks? Yes, we can do that ! Kent Fuels and Express Petro Transportation will get those combines the fuel they need to plant and harvest for the next round of crops. Just another way we are #FUELINGYOURLIFE!!! Express Petro Transportation driver Adrian Sotomayor flawlessly pumps 7500 gallons of Diesel into enormous above ground fuel tanks. If it was easy, everyone would do it right. Adrian is a great example of a dedicated team member that will go above and beyond without ever complaining. When Adrian was interviewed, he had never hauled fuel before. He kept on making the comment, " Just give me the chance and I will do whatever it takes!" Adrian has been with us now for a little over a year and he

has 100% lived up to those words. He is always happy to pick up extra shifts when asked with little to no explanation on why we are asking him to come in on a day off. He simply says " Yes, I'll come in. Whatever you need whatever it takes I'll do it." Let's take a moment to recognize an outstanding team member and thank him for his dedication.



IT NEWS

With all the things going on in the world right now, we need to be extra vigilant in what we see on our computers and in our email. At work, be on the look out for emails that catch you off guard. The FBI have been seeing an increase in Phishing attempts to businesses in the guise of Accounting/Invoice Requests, Wire Transfers, and Voice Mail Attachments.

Things to remember while at work.

1. We have processes in place for all Accounting and Invoicing issues. If a request comes in that is outside of these processes, always get the Accounting department involved and in the loop.
2. If you are not expecting a request for some sort of Funds Transfer, get the Accounting Department involved, and get IT involved.
3. When you receive an email stating you have a new Voicemail, do not click any links inside the message. Our voicemail system does not require you to log in to listen to the recordings.
4. Carefully read what you are being sent. If you know the person that you are receiving email from, does it fit their normal writing style? If not, call the person directly.
5. If you receive a suspicious email, look for the Phish Alert Report button in Outlook. Click it and send it to IT, we will look it over.



Things to remember while at home.

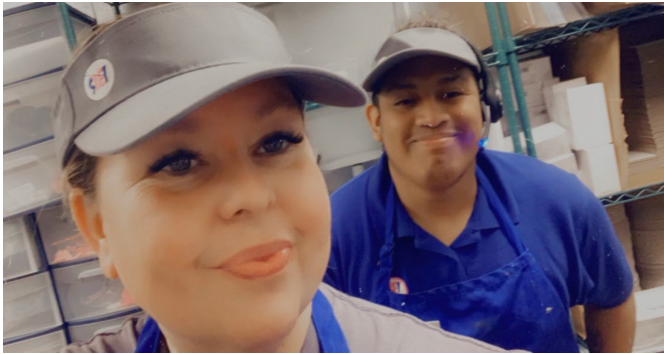
1. If the offer is too good to be true, it probably is. With the proliferation of ads on the internet, bad actors have begun placing ads on sites. These are often ads that have an amazing deal and send you to a website. Once you are on the website, you will receive a pop up stating your computer has been infected and to call a number. We have seen this on many of the ads at the bottom of articles on Newspaper sites (NewWest9 as well as mywesttexas have had these). Do not call the number that pops up. Close all open windows and reboot your computer. 99% of the time, the pop up is to get you to call the number so they can connect to your computer with your permission.
2. This is an update from an FBI contact I have through the CIO organization of Greater D/FW. No software company is monitoring your computer to see where you are going on the internet to send to the FBI. The FBI will not call you directly to discuss your browsing habits. This is a new scam that has popped up over the last couple of months. This is not something that you will see on your computer. It an actual phone call from a live person. If the FBI has questions, they will knock on your door.

Be alert!
**Don't click
suspicious
links**

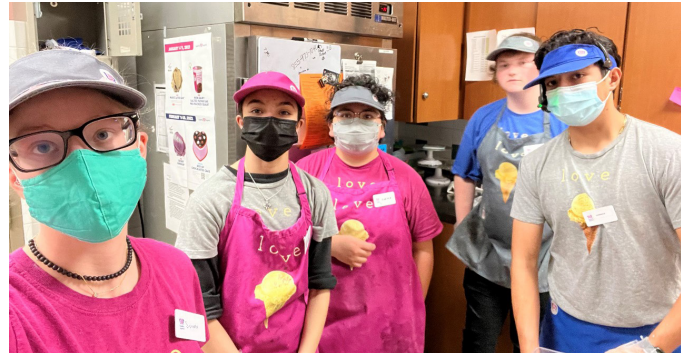


3. As with at work, if you don't know the person you are receiving an email from, be vigilant when opening your emails.

FOOD SERVICE NEWS



Ally Rally at 1493.



This group did HUGE in sales on Sunday!!



Welcome, Trinity to 1492



Rustic 315 always a team working together.

Managers light a fire under people; leaders light a fire in people. Rustic 315 leadership meeting



Our guest is very happy with our really great food! Rustic 315.



Kwik Eats in there monthly meeting.

FOOD SERVICE NEWS



Rustic 501 Misty and Yani going over how to raise sales!



A true star shines her light on others. Be a star. Rustic 440 leadership meeting.



Kwik Eats learning a new recipe.



This is what being prepared looks like. Great job team 805.



The leading ladies of HH 930.



Just wanted to show our appreciation to one of our great servers, Stacy.



Congrats to Nancy and Angelica at 1079 on their promotion to shift lead!!



HH1107 celebrating Fat Tuesday!!



With the weather heating up Charlie was keeping the food flying off the grill to keep our guests fed.

SAFETY NEWS

Keeping Safety in Sight

Nothing is too Small!

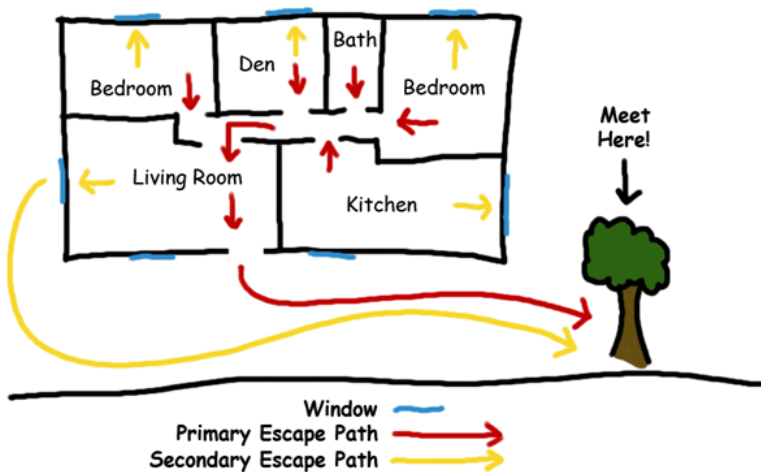
Safety Definition: to ensure safe and healthful working conditions for workers by setting and enforcing standards by providing training, outreach, education, and assistance.

Let us talk Fire Safety for a moment. Recently we have seen at least 4 Team Members suffer from fire loss or damages.

There is so much information out there to educate us. However, let us discuss the important things.

First: do you have an evacuation plan.

Second: do you have a gathering place.



Now for the home safety tip:

First: do you have smoke detectors? If you do not most every Fire Station will give them to you for free all you have to do is go down and ask for them.

Second: keep all combustibles away from any space heaters you have.

Third: do not overload the electrical outlet.

Fourth: do not use extension cords to operate space heaters.

Please if you have questions about fire safety in your home, contact safety@kentoil.com and we will be glad to offer suggestion on how to protect yourself.

<https://www.redcross.org/get-help/how-to-prepare-for-emergencies/types-of-emergencies/fire.html>

<https://www.ready.gov/home-fires>