

Weekly Newsletter

THE KENT COMPANIES

Making your life

easy

September 22, 2022

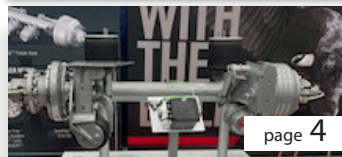
Period 10, Week 3

Kent Kwik News



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EPT News



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Bountyland & HR News



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Safety & KLC News

CHEMICAL/CLEANING PRODUCT INJURY

- Immediately call the 1-800 Poison Control number when any of the following occurs:
- CHEMICAL IN EYE
 - CHEMICAL ON SKIN CAUSING IRRITATION
 - INHALATION OF CHEMICAL
 - INGESTION OF CHEMICAL
 - ANIMAL BITES

LOCAL POISON CONTROL #

NATIONAL POISON CONTROL # 1-800-222-1222

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FOOD SERVICE NEWS



Huddle House 724 Huddle Up with smiling faces.



HH 591 Shelby and Brandi being silly.



HH 930, Huddle Up!



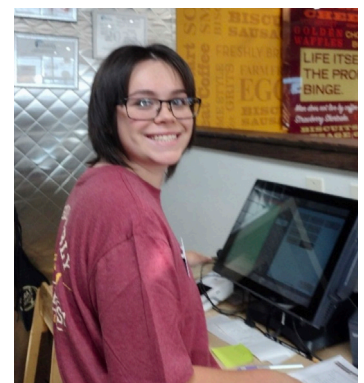
Coaching moment: Rosa discussing a Guest complaint with Lizbeth and KiAnni, and teaching them how to handle it properly so that the Guest leaves happy.



Mary was reading the Huddle House newsletter and chose to make this her focus for the week. Sparkling clean grills look great!



Shout out to Valerie at 725 for always showing up and throwing down on the grill! We appreciate all your hard work.



New server Tatum learning. Glad to have you on the Team!

GREAT JOB!



Baskin Robbins 1493.

FOOD SERVICE NEWS



Baskin Robbins 1492, Anahy cleaning the floor.



Baskin Robbins 1491, Ellie modeling scooping a kid scoop.



Jay at 325, making our awesome Bucks burgers.



Bobbie serving our amazing pizza at 412.



Rustic Cafe 440, Christine always being a Team player and jumping in where needed. Thank you!



Rustic 501, the boss lady making the best of a bad situation. Getting the broken cold box cleaned up.



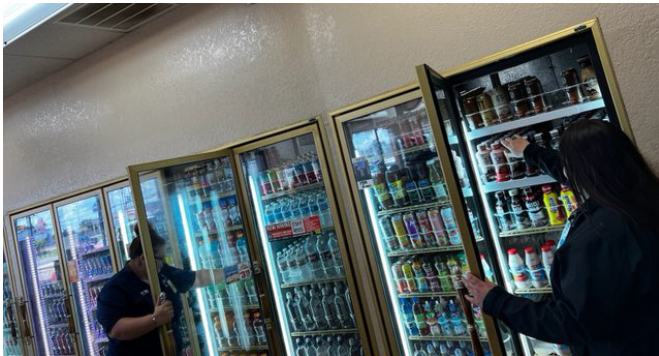
Smiles and name tags are pristine at Rustic 315.

MR. PAYROLL NEWS



We have a quick correction to last week's newsletter. Giving credit where it is due, we have a huge thank you to Gerald "the safety guy" for the microwaves in the upstairs kitchens. Thank you for all you do, Gerald.

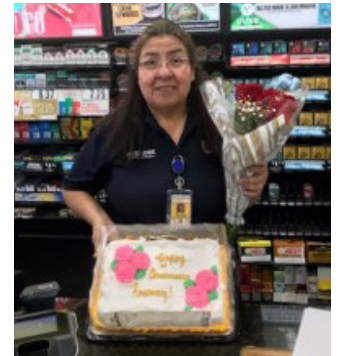
KENT KWIK NEWS



Teresa and Virginia fine tuning the cooler at 467!



Ana celebrated her birthday yesterday, but had her cake baked today. Happy birthday, Ana from your family at 262.



Join us in congratulating Rosemary at store 411 on her 20 year anniversary!



September birthdays! Here are, Dylan C. and Leticia A. celebrating together at 433.



Happy birthday Rosa, from Mr. Payroll.



215 is celebrating Karley's birthday today!



Pedro F., just got promoted to Assistant Manager.

Pedro started as a porter but, because of his hard work and dedication got promoted to store Lead and then Assistant Manager within less than one year. This is just the beginning of very bright future with The Kent Companies. We are honored to have you part of our Team.

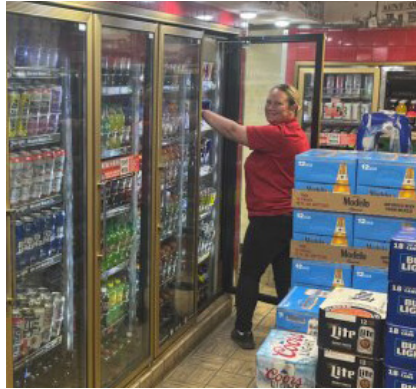


433 San Angelo getting the driver back on the road quickly with great through put and guest service levels!

KENT KWIK NEWS



#Winning Veronica at 202 snapping on a break away.



Rebecca getting ready for the Friday rush at store 206.



Destiny A., at 433 establishing her KDP "Kent Development Plan" through a leadership competency model review and, developing her NOI plan for the upcoming Period 11! Thank you for all you do Destiny!



Welcome our new Team Members to the Kent Family! From left to right; Shonna, Maribel, Rhonda, and Veronica.



EPT NEWS



This week Express Petro was represented and attended the NTTC Convention in Houston Texas. NTTC (National Truck & Trailer Carriers) is a community where industry leaders and carriers and outfitters can all get together and collaborate. It is so much more than that in truth and these conventions is where we can all get together and network and learn about the new cutting-edge technologies that are making their way into our field. 8023, Our newest trailer to the fleet was on site!! We haven't even taken delivery of this trailer yet; it was pulled direct from the LBT factory in Omaha Nebraska to the convention floor, she's a beauty and represented Express Petro well. Special thanks to the guys at LBT for doing such a great job and getting her down here. Kevin P. will be pulling it home to Midland when the convention is over. I am always excited to be able to attend these things. Express Petro is growing so fast and it is important to not be left behind in the industry. Just think, some of our drivers have been delivering fuel since they were top loading trailers at the racks. How far we have come! Just one more way Express Petro is there #FUELINGYOURLIFE

BOUNTYLAND NEWS



We would like to welcome Corey to our Team at 703. He has a great positive attitude and always goes above and beyond!



We would also like to welcome Jackie to our Team at 703. She is a hard worker and very eager to learn. She always has a big smile for our Guests.



Big thank you to David for all his hard work and dedication to the Team at 716. He has helped out a lot while other Team Members have been out sick.



Ben, in our maintenance department, is always working hard to keep our stores looking great. Thank you, Ben, for your dedication!



Thank you, Amanda, for your hard work! Happy 1 year anniversary and big happy birthday!

HUMAN RESOURCES NEWS



Brianna celebrating her birthday! Hope your day was great!



Jacob also celebrated his birthday earlier this week! Happy Birthday, Jacob.



Our Receptionist, Rosie, is celebrating the birth of her 4th grandbaby. Congratulations!

SAFETY NEWS

Keeping Safety in Sight

Nothing is too Small!

Safety Definition: to ensure safe and healthful working conditions for workers by setting and enforcing standards by providing training, outreach, education, and assistance.

KENT KWIK EMERGENCY PROCEDURES/2022

CHEMICAL/CLEANING PRODUCT INJURY

1. Immediately call the 1-800 Poison Control number when any of the following occurs:

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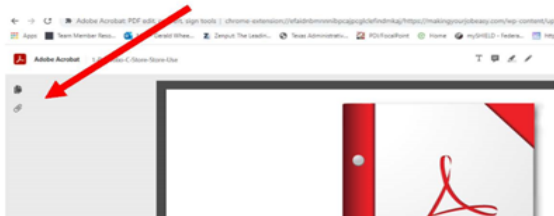
LOCAL POISON CONTROL # _____

NATIONAL POISON CONTROL # **1-800-222-1222**

2. Have the Name of the chemical, label information, Safety Data Sheet (SDS) and First Aid information ready for Poison Control.

3. The Safety Data Sheet (SDS) can be found @ <https://www.makingyourjobeasy.com/safety/>

Open up the Tab that best fits your location then click the paperclip to the left hand side.



Where is your SDS and Emergency Procedures Book?

<https://www.makingyourjobeasy.com/safety>

Did you know we no longer have to keep the SDS sheets in paper copy at each location so long as it is available digitally. Remember the days of having a book that was 2000 pages?

Please open up the attachment and read it so you know what the policy and procedure is should a chemical emergency arise.

KENT KWIK EMERGENCY PROCEDURES/2022

4. If the Guest or Team Member needs medical attention, give them a copy of the SDS to take to the doctor. Team Members should be taken to the local hospital or clinic assigned to your store.

CLINIC # _____ TEL # _____

CLINIC # _____ TEL # _____

5. Complete the Guest Incident or Team Member Injury Report and forward to Human Resources and Safety.

KENT LUBE & CAR WASH NEWS



Jessie Y. (left), and Ron S. (right) are both celebrating 1 year back work anniversaries! Thank you both for your hard work and dedication to the Kent Lube Team.



Congratulations to Lex G., on his 1 year work anniversary with the Kent Car Wash! Thank you for all the hard work.