

Weekly Newsletter

THE KENT COMPANIES

Making your life
easy

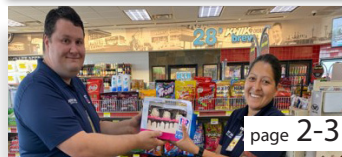
September 29, 2022

Food Service News



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Kent Kwik News



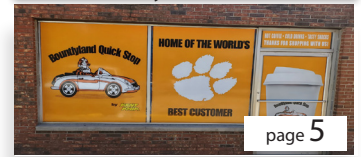
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FOOD SERVICE NEWS



Employee meeting at HH 930.



Tarin with 35 teas sold and Rosa with 43 waffles this week.



Team Mercedes is the winner of most teas. Cook winner is Emily. Great work!



Congratulations to Field Coach Debbie M. on welcoming her newest grandson Luca to the world.



Valerie and Megan always give great service to their Guests. Keep it up Team!



Shelby with 2 google reviews! Great job!



Great job, Brenda and Trista on the waffle and tea challenges.



I would like to say a big thank you to Angelica and Rita for all of their hard work, dedication and willingness to help out in any way possible. Their efforts are not unnoticed! - Rachel



Baskin Robbins 1491 Stephanie G., making sure waffle cones are ready to sell.



Welcome Denise to the Rustic 440 family! She is one of our new servers.



Amber, one of our servers, had her family come visit us at Rustic 501.

FOOD SERVICE NEWS



Rustic 501 surprised Allan for his birthday. Mandy and Lorna are helping him celebrate staying young, and waiting for their piece of cake.



Maria training Alma, our new Rustic 321 Team Member.



325 Kwik Eats, 321 Rustic and our 325 store GM working together. ONE TEAM!



Alma and Beatrice hard at work stocking the hot box at Rustic 315.

KENT KWIK NEWS



We have a bunch of awesome new Team Members this week! Please help us welcome (from left to right); Elijah, Loriann, Danielle, Carla, Gracie, Sabrina, Victoria, Marche, Katelynn, Lexani, Chris, Issac, Joe, and Jennifer. Welcome to the Kent Family, we are thrilled to have you on our Team!

KENT KWIK NEWS



Trista from store 208 was so excited to get her new Team Lead badge. Said that she feels right at home here. Congratulations Trista, we are happy to have you.



Kim from store 615 is making delicious pizza for her Guests. Also, congratulations to Kim for doing an excellent job sending food pictures to Devin and Mike and following all food processes and procedures.



Sam is coaching Victoria at store 317 on detailing the outside area while having fun!



Morgan G's. baby, Trinity. Wanting to work for Kent. Our future Team Member! So cute!



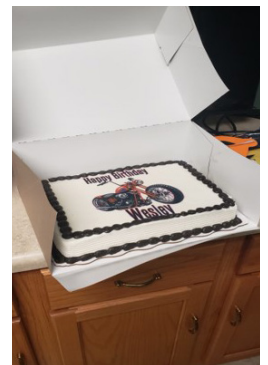
Happy Birthday to Shonna from store 321.



Join us in wishing Jasmin from store 615 a happy birthday.



Shout out to Wesley, Director for the Tennessee stores. Happy birthday from the Kent Kwik Team!



Congratulations to stores 315 and 501 for breaking their weekly merchandise sales record!



Join us in congratulating Erica from Team 317 on her promotion to Team Lead.



Great jobs to store 204, 214, 262, 304, 316, 319, 401, 411, 412, and 440 for scoring 100% on their safety inspection!

SAFETY MESSAGE

Keeping Safety in Sight

Nothing is too Small!

Safety Definition: to ensure safe and healthful working conditions for workers by setting and enforcing standards by providing training, outreach, education, and assistance.

Definitions

Accident - The occurrence in a sequence of events that produces unintended injury, death, or property damage.

Incident - An unintentional event that may cause personal harm or other damage.

Near Miss - An occurrence in a sequence of events that had the potential to produce injury, death, or property damage but did not.

Recently Human Resources and I were asked a unique question about reporting incidents; When to report or not report was the gist of the question. By the way an honest one and a pertinent one. The answer is simple ALWAYS & ALWAYS report an incident. More often than not there are underlying reasons behind that answer.



Most importantly as a safety professional (fancy for safety guy) we need to know so we can identify the hazards that you face each day. We do our best to provide you with all the tools you need. Our job is to eliminate hazards where they exist.

A safety program holds everyone responsible for an incident or accident. There are some things that we are required by law to report and others that we are only required to document. Many of you may think it is not that big of a deal or you do not want to get in trouble, or you have it under control and those are all expected behaviors. But they are ill conceived behavior. We owe it to each other to offer a safe environment to work in and when you do not report an incident / accident or near miss you are missing an opportunity to make everyone around you better.

Near Miss You Ask???

Near misses are a critical part of the accident investigation process. Those moments of "you dodged a bullet," "that was a close one," or "you got lucky" are all instances that resulted in a near miss. Near miss instances should be reported as well as incidents and accidents. A near miss allows a company to determine the risk of the hazard - the potential of injury, death, or property damage in these cases. In most cases that "near miss" will turn into an incident down the road. Recognition for reporting near misses creates a proactive safety culture by sending a message to the work force that the company is willing to fix the problems and prevent future incidents.

The So What is: ALWAYS report no matter what because "Nothing is Too Small"!!!

BOUNTYLAND NEWS



Welcome to the Team Jennifer at 705, we are looking forward to watching you grow with us!



Kayla at 710 keeping the outside looking clean and crisp for our Guests. Thank you for your hard work!



Kudos to Katelyn at 706 for getting Zenput completed!



Shannon at 710 is getting hands on training from SM Maureen on how to do the Core Mark order properly.



Another, Happy Birthday to Wesley! 21 never looked so good!



Thank you, Tracy in Daily Reporting, for your years of service - Happy Work Anniversary - 8 years and counting!



Left: Tim and Ben in Maintenance at 710 installing a new look with some awesome graphics from Brand Development. They are looking great!

Right: Jesse R. from Human Resources is celebrating his birthday! Happy birthday, Jesse!

