

Weekly Newsletter

THE KENT COMPANIES

Making your life
easy

Period 1, Week 3

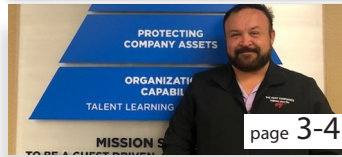
January 12, 2023

Food Service & Bountyland News



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Human Resources News



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Safety Message

SMOKE ALARMS SAVE LIVES

MAKE SURE YOUR SMOKE ALARMS PERFORM AS INTENDED – WHEN YOU NEED THEM THE MOST

- TEST smoke alarms monthly
- Change the **BATTERIES** every year
- Beware of **CHIRPING** smoke alarms – it's time to replace the batteries
- Replace older smoke alarms – **REPLACE** alarms that are more than 10 years old
- Know the **SOUND** of the smoke alarm and



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KENT TIRE NEWS

We want to take a moment to give a massive shout-out to Otis, at our Kent Tire. By going above and beyond for our Guests he consistently earns 5-star reviews, and keeps happy Guests coming back. Thank you, Otis, for all you do.



12/19/22

📍 Kent Tire, 800 West Sealy, Monahans, TX, ...

I'm just going to say that Otis Carter Gave me the most outstanding caring service I have had in yrs he explains things of his concern and help in every way possible h and his team and really hope that the company acknowledges there work and shows them how much they are appreciated also Nyla is very sweet and does a great job. Thank you again



1/3/23

📍 Kent Tire, 800 West Sealy, Monahans, TX, ...

Otis is amazing. He came out to my jobsite and got a tire off for me, thanks to a screw up by Discount Tire, if not for him, I wouldn't have had it fixed for at least another 24hrs, and I work 70 miles from my hotel in Odessa. He is very thoughtful and personable. Thank you so much for going above and beyond for me.



KENT LUBE AND CAR WASH NEWS



Adrian, Kareem and Michael, taking care of the Guest at Kent Lube. Great Teamwork guys!

FOOD SERVICE NEWS



Rustic 440, Sam excited about getting some deep cleaning done to the floors. Thank you, Sam!



Behind every great pizza we make is a Team Member like Tammy that cares.



Thank you, Belinda, at Rustic 219 for always making sure we are serving food safely.



Welcome Carla to Rustic 315.

BOUNTYLAND NEWS



We would like to welcome James to our Team at 716. We are glad you are a part of our Team.

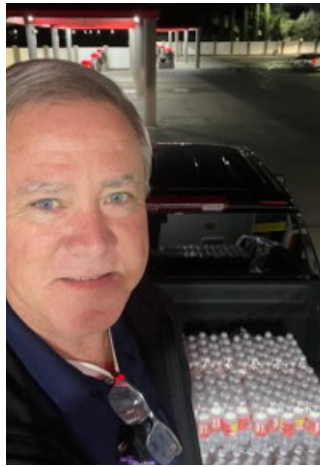
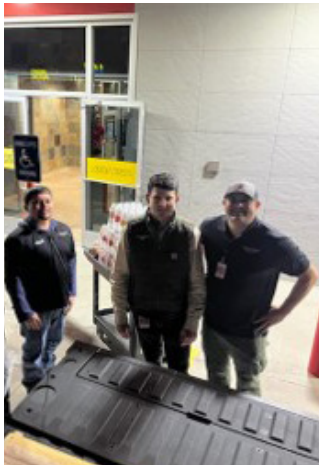


Evelyn at 716 is always being a little creative within the store. She is already putting some Valentine's decorations together. Thanks, Evelyn, for all you do.



Tracy is celebrating a Birthday at 701. Happy Birthday! We hope you had an amazing day!

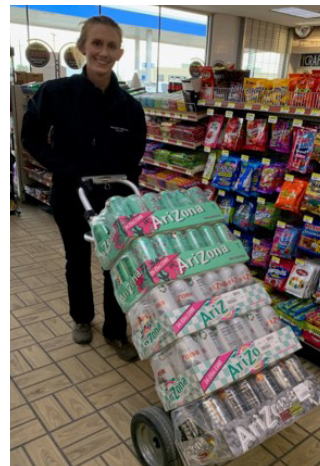
KENT KWIK NEWS



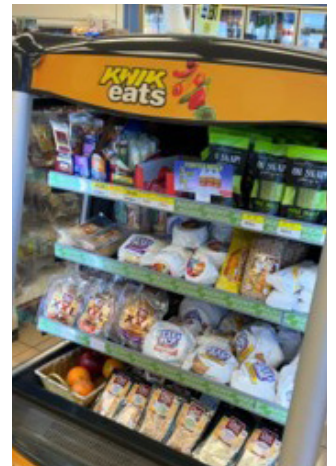
Coming together! The Kent Team stepping up by delivering cases of Kent Water to our stores during the city water issues last week. A big thank you to everyone for going above and beyond. All about teamwork!



Welcome our new Team Members to the Kent Family; Esmeralda, Leo and Manuel.



Join us in welcoming Jesse to the DC Team.



Great job to the following stores on scoring 100% on their safety inspections! 302, 316, 325, 433, and 402.



Join us in congratulating Tate on joining the Training Team. Tate has been part of the Marketing Department since May of 2022 and has now joined the Training Department. Congratulations and welcome aboard!

KENT KWIK NEWS



Happy birthday to Tomei from store 320!



Happy birthday to Tessie from Kwik Eats at store 319!



Cipriana, thank you for everything you do! - Michael

CORPORATE NEWS



Operations trainer, Martha James, and Frank Tatroe delivering The Best Day Ever orientation both live and virtual across the Kent Companies organization. Six different brands represented in The Best Day Ever!

HUMAN RESOURCES NEWS



Happy Birthday to Ashley S. in Human Resources. Hope your day was the best!



Happy late 3 year Kent Anniversary to Jacob in HR.

HUMAN RESOURCES NEWS

We would like to thank and congratulate Ana M. on completing a successful 2023 Open Enrollment, great job, Ana! Thank you to everyone who participated and signed up for all the great benefits The Kent Companies has to offer. Please see the additional information regarding medical cards below.

Also, be sure to wish Ana a happy birthday if you see her! Happy Birthday, Ana, thanks for all your hard work!



ENROLLED INTO BENEFITS?

Here are important details on your benefits and how to access your medical cards. The Kent Companies continues to make every effort to target the best quality benefit plans for our Team Members and their families.

When can you make changes after signing up?

Generally, the benefits you elect during Open Enrollment will remain in effect until the next plan year. However, if you experience an IRS-qualified life status change, you may be permitted to make changes to benefit elections. Life status change events include, but are not limited to:

- Marriage or divorce • Birth or adoption • Death of a dependent child • Loss of coverage (such as a spouse losing coverage through his or her employer's plan) • Change in your or your spouse's employment status that affects benefits eligibility.

REMEMBER! Any changes must be made within 31 days of the event. You will be required to provide written documentation of the event (e.g., a marriage license or birth certificate)

HAVE QUESTIONS?

Contact our benefits department.

Phone: (432) 520-4000

Fax: (432) 520-7425

Email: benefits@kentoil.com

www.makingyourjobeasy.com

NON-CORPORATE EMPLOYEE INFORMATION

Convenient Care Plus Urgent Care Program

To initiate visit call 1.877.900.8701 or download Convenient Care Plus App for access to clinic care, telemedicine, Health Advocacy and much more!

The American Worker- Medical

ID cards will be mailed to your home address by medical insurance.

www.theamericanworker.com

Phone number: 1.888.798.9480 To locate a provider in your area visit www.FirstHealthLBP.com

CORPORATE EMPLOYEE INFORMATION

Blue Cross Blue Shield

BCBS will mail ID cards to your home address. Electronical and temporary cards can be downloaded at www.bcbstx.com once you register.

To register you'll need your group number and ID number these can be found on the welcoming letter you will receive from BCBS.

Phone Number: 1.800.521.2227

Telemedicine Number 1.888.680.8646

Telemedicine Website

www.MDLive.com

ALL EMPLOYEE INFORMATION

MetLife- Dental

MetLife does not provide insurance cards. Goto:

www.metlife.com/mybenefits and enter Wescon Management dba The Kent Companies, Group Number 5927414. Print Your Dental ID Card.

Phone Number: 1.800.ASK.4MET

VSP- Vision

VSP does not provide insurance cards.

Simply provide your doctor's office with the primary member's SSN, and they will be able to find your coverage in their system. If you would like an ID card, please visit www.vsp.com

Phone number: 1.800.877.7195

AFLAC

Will not issue cards, you need to contact them directly.

Phone number-1.888.836.88.12

Local contact- 432.614.9817

Website- www.aflac.com

SAFETY NEWS

Keeping Safety in Sight

Nothing is too Small!

Safety Definition: to ensure safe and healthful working conditions for workers by setting and enforcing standards by providing training, outreach, education, and assistance.

This week, we're talking about smoke detectors. Those annoying things that constantly chirp in the middle of the night and beep when you're cooking "extra crispy" bacon.

While they can be frustrating, they are truly lifesaving devices. As we continue settling into 2023, be sure to check and make sure your smoke detectors are in good working order.

You should have multiple working smoke detectors mounted throughout your home. The first thought might be to place them in the kitchen or garage, where flammable objects are stored and high heats from the stove make us think of fire hazards. However, the smoke, cooking fumes, or exhaust fumes, could result in false alarms. This often happens with older smoke detectors and leads to more headaches and smoke alarms thrown in the back of drawers. Instead, a good rule of thumb is to have one on every floor, and an additional one in every bedroom. Having them in nearby hallways will detect any kitchen fires and still provide plenty of time for your family to get to safety.

Some newer smoke detectors don't have traditional batteries. These usually last ten years and should have a manufacturer's sticker on them showing the date the smoke detector will need to be replaced. We all know that even new technology can fail, so be sure to test these regardless of age.

So, pull out the trusty ladder or stepstool and take a few moments to check your smoke detectors this weekend. It's loud, it's a hassle, but it only takes a minute and can save you and your family's life. Also grab some spare batteries from the store and keep them someplace easy to find at 2AM, you'll be thankful you did.

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**REMEMBER, ONLY WORKING SMOKE
ALARMS CAN SAVE YOUR LIFE!**