

Weekly Newsletter

THE KENT COMPANIES

Making your life



Period 3, Week 1

February 23, 2023

Kent Kwik News



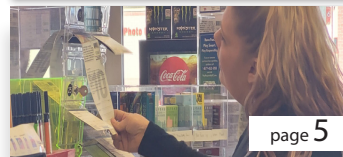
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Construction News



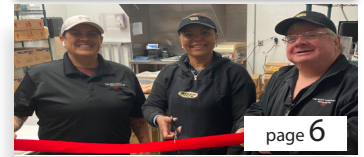
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Bountyland & Prince Signs News



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Food Service News



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EPT NEWS



Meet the Express Petro Dallas Team. Starting on the far left is Dean A. Dean is the day driver, and he has been with us for 1 year. Dean always has a great attitude and always gets his work done in a safe and professional manner with very little guidance needed. He is a great asset, and we are glad to have him.

To Dean's left is Gary F. Gary is our Dallas night driver and has been with us for about 9 months. Gary tackles the difficult job of being a night driver for us in a remote market. We are very happy to have him and expect great things.

Next to Gary is Brandon H. Brandon is brand new to Express Petro and is just wrapping up his training. Dallas is a particularly difficult area to haul fuel in, aside from it being a large metroplex there are 6 different racks the drivers have to be carded at, it's quite the process and Brandon is up for the challenge.

On the far right is Walter E. Walter is our Training Coordinator. I have done a stand alone article on Walter before, he has been with us for 2 years and has done some really great things in that time. He recently relocated to the Dallas area and now is doing a great job at holding things down over there. #fuelingyourlife

MR. PAYROLL NEWS



When you entered the store? ☒ Yes ☐ No

Did we thank you for your business? ☒ Yes ☐ No

8. Which of the items below best describes the reason(s) you came to Mr. Payroll?

☒ Check Cashing ☒ Money Orders

☐ Western Union ☐ Utility Payments

☐ Stamps/Envelopes ☐ Other

9. Would you recommend our service to a friend?

☒ Yes ☐ No

10. Please share any additional comments you may have, as we would like to know what you like or dislike about our service, or how we may serve you better.

Cristina Saldana

was the best teller

I have met and most

helpful she makes your

company look very good

and wanting to do more

Business

Thank you for your comments and helping

Western Union ☐ Stamps/Envelopes ☐ Other

9. Would you recommend our service to a friend?

☒ Yes ☐ No

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Christina has good

customer service

helps explain when

I had a question.

Cristina at 2303 had two compliment letters come in this week. Awesome job, Cristina, keep up the good work!

KENT KWIK NEWS



Welcome our new Team Members for the week; Adam, Marisol and Adriana



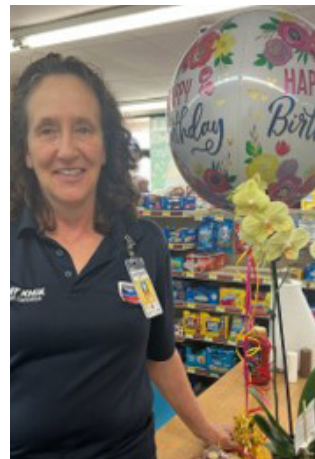
Great job to the following stores on going above and beyond by taking care of safety. They scored 100% on their safety inspection. Great work, 204, 206, 216, 301, 306, 308, 315, 320, and 410.



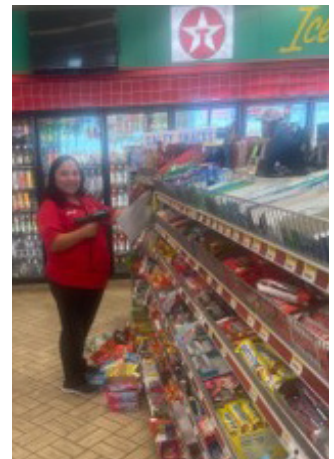
Sean is making sure that the cold box is clean and looks great for Guests at store 440.



It is fun to celebrate my birthday with friends! - Martha



Happy birthday to Margaret from store 610.



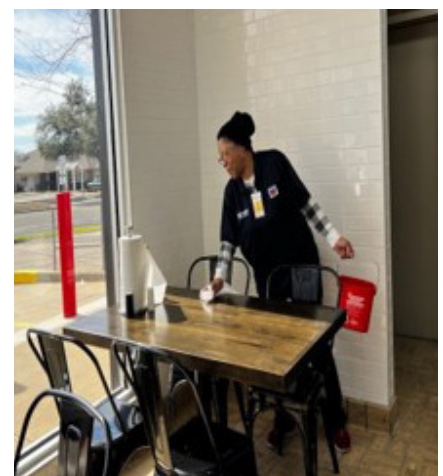
Kayla at 309 resetting to planogram and labeling. Great job.



Adam and Kevin joined in to celebrate a 1-year anniversary for store 433 in San Angelo!



These two lovely ladies at Hillcrest were a joy to speak with. Their store looked great, the hot box was full and their Guests were raving about the clean restrooms. Great job to Valerie and her Team! - Johnny



CONSTRUCTION NEWS

We want to thank our Tennessee Team Members for their patience and for enduring the mess while still providing a great experience to our Guests. Below is store 904, looking amazing with the new design after the remodel.



Store 903 is also looking fantastic as we approach the completion of this remodel.



326: Raising the roof at our new build on TX349 in Midland.



SAFETY NEWS

Keeping Safety in Sight

Nothing is too Small!

Safety Definition: to ensure safe and healthful working conditions for workers by setting and enforcing standards by providing training, outreach, education, and assistance.

The safety newsletter's weekly intent is to inform and acknowledge outstanding performances. Hopefully when looking over this newsletter each week our Team Members notice what good behavior looks like. Good behaviors are taught through training. Specifically, we are looking at vehicle/pedestrian accidents. Who is in the right in these instances and how could they be prevented?

Good Behavior played a key in these incidents. Was the driver going too fast, was the driver distracted, was the line of sight impaired by another object? Those details remain to be heard or seen. However, our job as drivers includes our ability to see ahead and avoid circumstances.

Our driveways and properties are potentially hazardous because our Guests are always in a "Hurry." We may not be able to control our Guests and their behavior however, we should try to identify any places of interest if we have them.

There are many studies out there that pertain to this subject. I found that the CDC had a very profound one https://www.cdc.gov/transportationsafety/pedestrian_safety

Where we are concerned, when our Team Members are out in the parking area, please be certain we are wearing safety vests that is our main line of defense. When we are driving avoid distractions, CELL PHONE USE, is high on the reasons for vehicle accidents as a whole. Drive cautiously in parking lots, quit being in such a hurry, parking areas are very dangerous and there are usually others that are coming and going that are in a hurry also.

The key takeaway here is please watch for pedestrians because they may not be watching for you. Distractions are a huge cause of vehicle/pedestrian accidents and control the only person we can control and that is ourselves. Thanks for listening and Keeping Safety in Sight and remember Nothing is Too Small.'

If you have topics, you would like to see please send them to safety@kentoil.com.

PEDESTRIAN SAFETY



Phone down.
Headphones off.
Buckle up.



PRINCE SIGNS NEWS



Our Prince Signs install Team. These guys are here before anyone in the morning and usually finish up after everyone has left. A very dedicated Team, thanks for all your hard work!

BOUNTYLAND NEWS



Brittany at store 701 is picking out that lucky ticket for the Guest. Keep selling those winning tickets.



Evelyn at store 716 is always in the holiday spirit no matter what holiday it is. Thanks for keeping the store looking good.



Kendrick at store 716 is keeping those dishes clean. Keep up the good work!

CAR WASH & LUBE CENTER NEWS



Left: One of our Team Members stopped by Kent Lube on Friday and were so impressed with the great job Lamont and Fidel did on their truck. Thanks for working so hard, taking care of oil/filter service and a tire rotation quickly. Great job, Team.

Right: Chris and Emilio enjoying and learning at the Car Wash Convention!



FOOD SERVICE NEWS



Monday our satellite commissary opened at 215 with Courtney, Melania and Kurt cutting the opening day ribbon. Thanks for serving your best to our Guests.



Congratulations, Melody on 100% mystery shop and job very well done to the whole Team at 1079!



Welcome Aislinn to the Rustic Team!



Rustic 219 new hire, Samantha already putting out really great food for our Guests.



Happy Guests completed the burger challenge at Rustic 501! Lots of people are excited and trying their luck at the 2lb challenge.



Rustic 315, Maria serving up really good spaghetti on Wednesdays.



Rustic 321 consistently training and developing everyday.