

Weekly Newsletter

THE KENT COMPANIES

Making your life



April 20, 2023

Period 5, Week 1

Bountyland News



page 2

WesTex News



page 3

Kent Kwik News



page 4-5

Food Service News



page 6-7

EPT NEWS



In South Carolina Dale "Bear" Martin makes a delivery at the Clemson Marina. This is a very tight delivery and takes a lot of skill and attention to detail to accomplish without any mishaps. Bear has been with Express Petro since last July and has proved to be a valuable asset to the Express Petro team. South Carolina comes with its own unique challenges and Bear has what it takes to get the job done.

In Nebraska we have Mr. Tommy Holladay running up to the LBT Factory to pick up a brand-new trailer and what a beauty of a trailer it is. No driver has been with Express Petro longer than Mr. Tommy Holladay. His dedication is beyond question, and as our most experienced driver in the company he is often the go to guy to make special projects happen.



On a side note, is it just me or do these two look like brothers? One thing is for sure they are both critical parts of the Express Petro family.



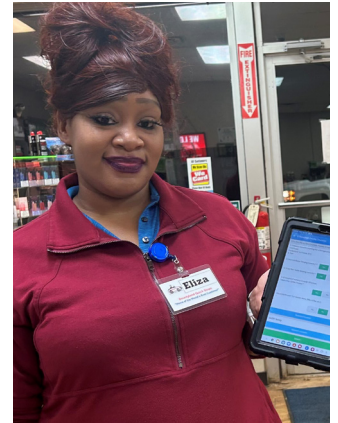
BOUNTYLAND NEWS



Amanda at store 704 getting the monster display ready for this week's Kent Madness! Go Team 704!



Stephanie at 705 showing off her \$100 gift card during the Easter holiday weekend. Thank you for your hard work.



Join us in welcoming Elizabeth to our Team! We look forward to watching you grow here.



A Guest at 710 helping bring the Team to a top 5 finish during Kent Madness Coke week!



Sarah, at 706, helping to get groceries put away and being an important part of the Team.



Krystal and Kristie getting into the Reese spirit and helping bring the win to 704 that week! Great work!



Shouting Happy Birthday to some of our Team Members this week! Happy Birthday, Brett at 706 (left), Melissa at 704 (middle) and Ashleigh at 705 (right). We hope your special day was great and look forward to spending many more with you all!

WESTEX NEWS

Construction crews are hard at work on our new clinics in Odessa and Midland. Progress is coming along great and we look forward to opening these soon!



KENT KWIK NEWS



We have 3 weeks remaining in the 2023 Kent Madness. Finish strong!

Here are the top performers for week four – M&Ms.

- #1 Shayna and her Team at store 704
- #2 Shannon and her Team at store 707
- #3 Maureen and her Team at store 710
- #4 Denise and her Team at store 701
- #5 Amy and her Team at store 702

This week's Madness is Monster!

Sell Monster to every Guest and tell them to help you win. Ask Guests to switch to Monster from their regular energy drink for the week and get them involved! Most stores are hitting the Road to 30%,

AWESOME JOB!

Through 4 Weeks Shayna and her Team at store 704 continue to lead the way. Who's going to give them some competition!!

CustomerFirst™
Mystery Shop Program

**SAFETY
MATTERS**

Great job to the following stores for scoring 100% on their Customer First Mystery Shop for Period 4: 203, 262, 410, 412, 440, 468 and 804.

Stores 204, 206, 306, 308, 315, and 411 scored 100% on their safety inspections! Great job!



Welcome our new Kent Family Members Elizabeth and Felipe!



Shout out to Dylan S. at 433. He refused alcohol sales to an expired license and followed protocol perfectly. Doug Crisp from Midland Police Department witnessed the whole thing and said he did a great job.



A big thank you to my Team at store 303 for doing a great job with the store and their Guests! - Lorena

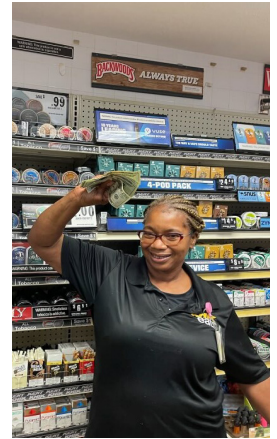


Congratulations to Ms. Brenda at store 322 on climbing the ladder to Team Lead! - Sally

KENT KWIK NEWS



We had a great time at our Leadership development meeting last week. Thank you all for the countless hours and hard work you put in to keep everything running smoothly.



Congratulations to the winners of our \$100 drawing! From left to right: Jose at 318, Miriam at 320, Jennifer at 262, Lisa at 204 and, Vera at 302



John Smith (Juanchito) fixing his tire.



Thank you, Team 302, for all that you do!



HUMAN RESOURCES NEWS



Happy Birthday to Tiffany in HR. Thank you for all your hard work. Hope your birthday was extra special!



FOOD SERVICE NEWS



Crazy busy day on Saturday at Huddle House 1079. Great job to everyone on the Team for working so hard. Thank you all for everything you do.

FOOD SERVICE NEWS



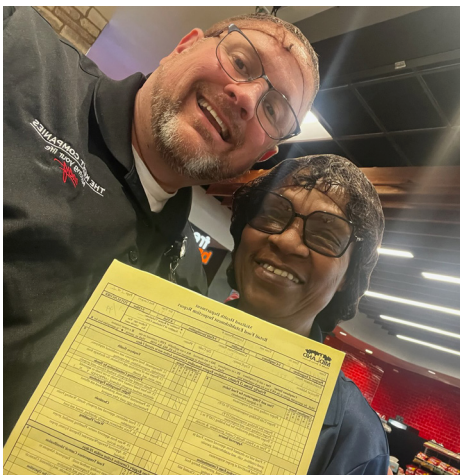
Marisol learning how to make pizza at Rustic.



Maria making pizza at 322.



Deli leaders Jacinta and Blanca with some outstanding food quality and a very clean kitchen. Great job!



Sally was so proud of her 99 on the health inspection.



Rachel ready to change the grease at Huddle House 1079. Great job putting safety first.



Cailey learning to decorate cakes at Baskin Robbins 1491.



Stephanie showing off her cake skills at Baskin Robbins 1493.

SAFETY NEWS

Keeping Safety in Sight

Nothing is too Small!

Safety Definition: to ensure safe and healthful working conditions for workers by setting and enforcing standards by providing training, outreach, education, and assistance.

The new period began on Monday. Our year is moving right along. Stop and think for just a moment what you were doing this time last month. When is the last time you did something for you? Yes You. Work can consume us. As each week comes and goes it is easy to forget that we must take care of ourselves. If you look up what "Awareness" campaign is designated to the month of April you will find some interesting topics: <https://nationaldaycalendar.com/april-monthly-observations/>. I was hoping to find time management as one of the topics. But that is February. Nevertheless, the subject was brought up with someone telling me they have no time for that.



To this point you might be right. However, a book I like to refer to is 168 Hours: You Have More Time Than You Think by Laura Vanderkam! The first thing out of most of yall's mouth was "I don't have time to read." How in the world does this have anything to do with safety right?

Here is how. If you learn the time management thing it makes you more efficient in everything you do. If you manage your time, you will have time to focus on the merchandise blocking the electrical panel. You will have time to recruit a few people as they come in your locations. I want to put a disclaimer with the book thing, I do not believe everything the lady has written. However, there are valid points to it and if you learn to manage time you can manage just about anything in this life. I have an ex-wife and when she really wanted to p*&S me off she would say: "you make time for what is important to you." Do you make time for those things that are important to you? Where does your safety fall in that question? What would you do to have a few more moments each day? Think about your time management and how that would allow you to achieve goals and objectives both professionally and personally.

CORPORATE NEWS



We want to end this week by giving a huge shout out to our Team for raising \$86,000 for the Permian Basin Rehab Center! Thanks to everyone who encouraged our Guests to donate, and all our Team Members who came out to work the phone booth for the end of the PBRC telethon.