

Weekly Newsletter

THE KENT COMPANIES

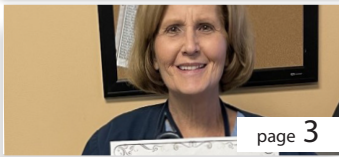
Making your life



May 25, 2023

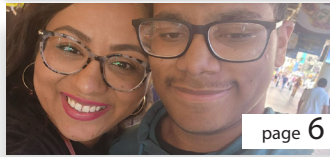
Period 6, Week 2

WesTex News



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Team Member Spotlight



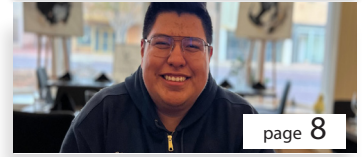
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Food Service News



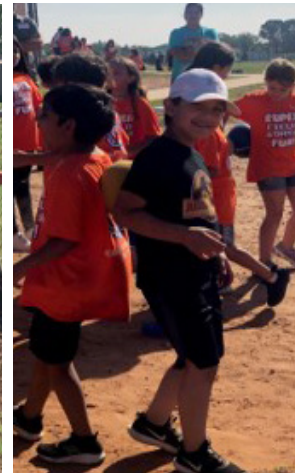
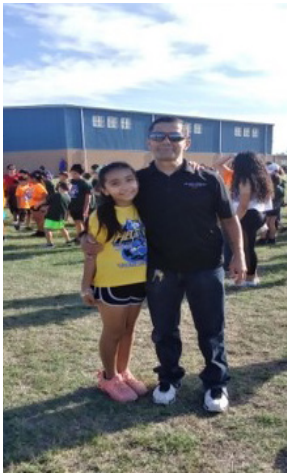
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Maintenance News



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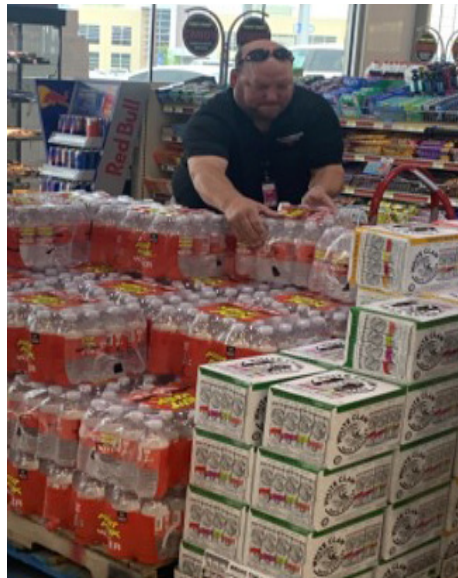
KENT KWIK NEWS



School is almost out, and our Kent kids are having field days and graduations. Congratulations to all!



Congratulations to Brayden H. our high school graduate from store 318!



Going above and beyond! Thank you, Kevin, for loading ten cases of water for a Guest.



Thank you to our Car Wash Team for lowering our flag to half-staff in memory of the one-year anniversary at the Rob Elementary School shooting in Uvalde.

KENT KWIK NEWS



Congratulations to Jacinta and Blanca from store 325 on their one year anniversary!



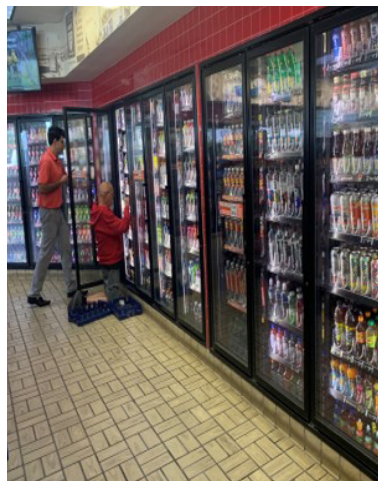
Great job to Billie and her Team at store 402 for scoring 100% on both safety and operational inspections!



Congratulations to Tate from the training department on his one year anniversary! Thank you for all that you do.



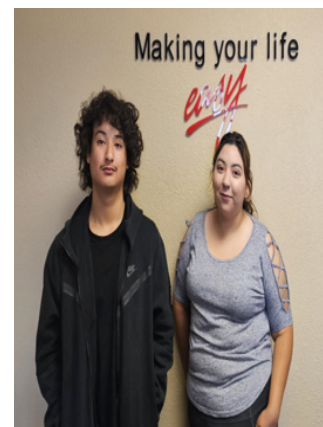
Happy 17th anniversary to Teresa with Kent and Mr. C.



CustomerFirst™
Mystery Shop Program

Great job to the following stores for scoring 100% on their Customer First Mystery Shop for Period 5; 203, 208, 211, 212, 214, 215, 431 and 501.

A big thank you to Frank and Kevin with marketing for the brand-new glides in my vault. They look awesome! - Michael at store 317



Meet our new Team Members for the week; Sara, Stephanie, Rey, Javier, Arianna, Boreli and Janae.

WESTEX NEWS

Recognizing and appreciating years of service with WesTex Urgent Care Clinics. We want to thank our faithful Team who continues to take great care of our Clinic Guests.



Moises has been with WesTex Urgent Care for four years! He was born and grew up in Venezuela, where he helped his father with their family owned radio station and their ranch. After graduating, he worked with a primary care center in an aboriginal community in the Amazonian Jungle! Moises likes to ride his mountain bike and volunteer with the American Red Cross.

Karen, a Family Nurse Practitioner, has been with WesTex Urgent Care for one year. She has two daughters, a son and five grandchildren. She also has a Miniature Schnauzer, Shiloh, and a Siamese cat, Simon. Karen enjoys reading, working in her yard, doing craft projects, including re-doing furniture, and writing poetry.



Beverly has been with WesTex Urgent Care for one year. She was born and raised in Bronx, New York. Beverly loves to dance, sing, read God's Word, and watch Bridgeton on TV. She is always learning more about medicine and is excited to be starting Medical School next year.

We also want to celebrate some of our Team who is not pictured; Paula and Victoria for two years of service as well as Dr. Wilson and Christina for one year. Thank you all for everything you do.

SAFETY NEWS

Keeping Safety in Sight

Nothing is too Small!

Safety Definition: to ensure safe and healthful working conditions for workers by setting and enforcing standards by providing training, outreach, education, and assistance.

One of the things we can count on is Memorial Day Weekend and Graduation Parties. As we venture off into the Weekend and all the fun and festivities, we thought it to be prudent to remind our Team Members of the policy and procedures that surround Alcohol and Tobacco Sales. Did you know there is a spike of Underage Persons wishing to buy these products during this time?

Most states are well-aligned with the laws so the following applies to most but in some States, you must be 21 years or older to sell. However, our policy is to always card people when in doubt. Every State requires a license for each Team Member to sell these products. Please take a moment to consider the consequences of being caught selling to a minor and decide if it is worth it. Then find your respective state below to see some basic guidelines we follow.

Texas: Sale to a minor is a class A misdemeanor, punishable by a fine up to \$4,000, confinement in jail for up to a year or both.

New Mexico:

- (1) the first offense may result in a fine up to \$500, up to a 30-day suspension, or both;
- (2) the second offense may result in a fine up to \$500, up to a one-year suspension, or both;
- (3) the third offense may result in a fine of up to \$500, a suspension of greater than one year, or revocation.

Take a moment to review the basic information for alcohol sales in your state. If you have any questions, please reach out to your Field Coach or the Safety Team at safety@kentoil.com.

In Texas, South Carolina and North Carolina

- Must be 21 years or older to purchase alcohol.
- Must ID anyone that looks under the age of 35.
- It is illegal to sell alcohol to someone you feel might be intoxicated.
- Must be 18 years or older to sell alcohol.

In New Mexico, Tennessee and Oklahoma:

- Must be 21 years or older to purchase alcohol.
- Must ID anyone that looks under the age of 35.
- It is illegal to sell alcohol to someone you feel might be intoxicated.
- Must be 21 years or older to sell alcohol.

In all states you must be certified to sell alcohol. This process is completed online either through your state or another entity. For more information about your states alcohol laws see the below links:

[Texas Alcohol Laws and Regulations | TABC](#)

[New Mexico Alcohol Laws: Learn the Laws & Avoid Jail](#)

[Oklahoma Alcohol Laws: Some May Surprise You!](#)

[Alcohol laws of South Carolina - Wikipedia](#)

[North Carolina Alcohol Laws: Be Aware of Them](#)

[Guide to Alcohol and Beer Laws in Tennessee](#)

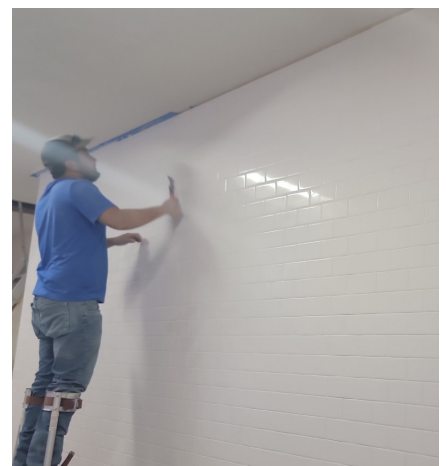


MR.PAYROLL NEWS



We would like to wish a very happy birthday to our Mr. Payroll Coordinator, Liz. We hope you had a great birthday! Thank you for all your hard work.

CONSTRUCTION NEWS



The Team is working hard on the 501 remodel. Everything is coming together well and looks great!

TEAM MEMBER SPOTLIGHT

Rachel J.

Odessa Huddle House GM

Tell us a bit about your role in the company?

I am the GM for the Huddle House in Odessa. I began my career with the Kent Companies in March 2021. I started out as an Assistant Manager and was promoted to GM a few months after opening the Odessa location in July of the same year. I have been here ever since. I have helped open the San Angelo Huddle House as well as become a training location for not only Huddle House managers but also had the privilege of training some Rustic Cafe managers. I am currently in the process of becoming a Huddle House Certified Training location.



What was the path you took to get where you are today?

The path that has brought me to where I am today has been a long and diverse journey. I've worked in nursing and restaurants most of my life. I started on this path 8 years ago when I left the nursing side and switched to the restaurant side, and I have been working diligently to learn and become the best version of myself as an employee and a leader.



What is your favorite memory with the company?

My favorite experience with the Kent Companies thus far would have to be traveling to all of our different Huddle House locations and having the opportunity to expand my knowledge as well as contribute to their training and helping them out.

What are your outside interests or hobbies?

My outside interests and hobbies would be PLANTS!! Anything and everything to do with plants. I also love to cook.

Tell us a bit about your family.

I have 2 children, Ariana (21) and Damere (17). My daughter lives in Denver and works for Apple, and my son will be a Senior next year at Permian High School and is a member of NHS. We enjoy cooking together and going to the movies, as long as it is one he likes.

What is something most people don't know about you?

Something most people don't know about me is that I grew up as an Army brat and have lived in many states as well as a few years in Germany!

FOOD SERVICE NEWS



Maddie (left) graduated Thursday! Her and Amelia (right) a fellow HH1107 server celebrated the big day together. The Team is very proud of her.



Selene and Jodie deep cleaning while new hire, Haystin, is training on the grill.



Jesse, at 1107, getting the grill prepared for cleaning.



Team Huddle 805 is all smiles and working hard!



Evelyn from 591 graduated this week. Congratulations!



Devon and Carson, at our Huddle House manager's meeting.



Jimmy and his 315 crew being awarded gift cards for winning the chicken fried steak sales contest.



Congratulations to the winners of the March Madness Waffle Contest, HH725.



The Team having a great time at our Huddle House meeting.

EPT NEWS



Meet Palmer,

Palmer has been working for Express Petro Transportation for about a year. Palmer is currently our night dispatcher but will soon be transitioning back to days. He really stepped up and filled a void in a time of need. Palmer is currently finishing his college degree and really handles a great deal of responsibility and stress with the calm demeanor of a true professional. We are really excited to see where Palmer's path with Express Petro leads him, he truly has all the professional attributes to go a long way in this business and in life. The time demands of going to school and being a dispatcher at the same time doesn't leave Palmer with a lot of time for extra curricular's but for now he's laying the foundation for a successful life ahead and we are proud to be a part of his journey. We expect he will stay around for a long, long time.

MAINTENANCE NEWS



Congratulations to Chris (Angel) on his graduation. The maintenance crew is proud of you.