

Weekly Newsletter

THE KENT COMPANIES

Making your life

easy

September 14, 2023

Period 10, Week 2

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KENT KWIK NEWS



Tish bringing it on home with another addition to The Kent Family! Thank you for your commitment to the Kent Culture, Tish!



Sam, at 440 Haskell, coaching, training and developing fuel marketing and dispenser cleanliness. Showcasing the Kent Guest Bill of Rights!



433 San Angelo, driving brand awareness with the Kent Chipoff! 433 is fired up!



Joanna, from 214, supporting 220 with Team Member development.



Christy is all smiles while training at store 317.

KENT KWIK NEWS

"Being a great leader is not about being direct, forceful, or charismatic. It's not about devising strategies or destroying the competition. Its about identifying, understanding, and utilizing other people's talents, and by placing them in the most suitable positions to achieve the most suitable outcome. Great leaders are never stubborn or self centered. But have a keen eye for judging people, be good at recognizing other people's strengths, and humble enough to help them reach their highest potential based on their abilities. Great leaders are not born, they are developed".

-Everton Tom Thumb Field Coach.



Taking care of the details. Making sure to always have receipt paper at the pumps! Great job!



Welcome to our Team (from left to right); Jacob, Ethan, Rufus, Susan, Anahi and Cora.



Meet our new friendly Team Members in training! We have dli cooks, cashiers, maintenance, AMITs and MITs all ready to start their journey wit hthe Kent Companies!



WESTEX NEWS



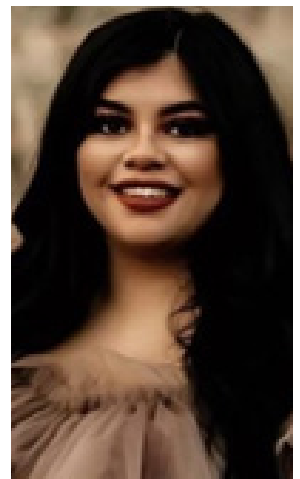
Introducing Stephanie P., Physician Assistant

Stephanie was born in Midland, but raised in Central Texas, and received her undergraduate degree in Biology at Texas State University where she also met her husband, Oliver. Prior to PA school, Stephanie worked in a geriatric clinic as a medical scribe for 2 years. They moved back to Midland where Stephanie earned her Master's Degree in Physician Assistant Studies at Texas Tech University Health Science Center. Stephanie started her career as a hospitalist PA at Odessa Regional Medical Center, where she still works occasionally. She also does home visits for patients a few days a month. Having been with WestTex Urgent Care since March of this year, Stephanie has enjoyed serving the Midland/Odessa region and will continue to do so.

They have a two-year old daughter, Lillian, and 2 dogs, a Golden Retriever, Tucker, and a Chihuahua, Minnie. Though raising a toddler occupies most of her free time, Stephanie also likes playing golf with her family and traveling to Louisiana to spend time with her sister and family.



Both Chad and Sabrena celebrated their birthdays on September 2nd.



Also this month, we are celebrating the birthdays of Dr. Wilson (left), Dr. Beck (middle), and Damary (right).



Our newest Team Member!
Congratulations to Damary
and baby Raul!



TRAINING NEWS

Keeping Training in Sight

Nothing is too Small!

We had our first full week of our New Hire Training Orientation (First Five Days).

We received some feedback from one of the Team Members. "The New Training is great, in the field training is easy to understand."

Great job, training Team!



CAR WASH NEWS



Happy Birthday, Tim! We love your smile and great attitude!

BOUNTYLAND NEWS



Pizza training at 716 for the Carolinas, thank you Jennifer for all your hard work and training everyone!



Joleene joined our Team 1 year ago. We are looking forward to the years ahead of us. Keep up the good work, Joleene!



Stephen is celebrating a birthday! Hope your day was a special one.



Denise is celebrating 21 years with the Team. She is the store manager at 701. We have enjoyed watching her grow into the leader that she is. We are looking forward to another 21 years. Great job, Denise!



Misty, at 706, filling the lottery boxes to keep our Guests happy.



Heather, at 706, getting groceries put away.

KEEP Up
the
GREAT
WORK

EPT NEWS

Last week we highlighted South Carolina. Today, I'd like to recognize the other outside markets and then next week we will highlight Midland. We appreciate all of our Drivers every day not just during driver appreciation week. We are excited about the growth that we have experienced in the last 7 years and the expansion from just the Midland -Odessa area to 8 different Texas markets and 7 different states. We are now up to 58 team members. Thank you all for keeping the wheels turning and the business growing. #FUELINGYOURLIFE



Scott L. and Conner P. - Waco.



John R. (left) and Ray B. (right) - Abilene.



Jerry C. (left) and Gilbert C. (right) - El Paso.



Eric W. and Dean M. - Alabama.



Doug E., Chris M., David F., and Dean A. - Dallas and Ft. Worth.



John R. and Oscar L. - San Antonio

MR. PAYROLL NEWS



Today we say “see you later” to an amazing asset to our Mr. Payroll Family, Ms. Liz. Thank you for all the hard work and dedication you have given to this company. We will miss you but wish you all the best in your future endeavors.



Welcome back Ms. Nell, at 2306. We are all so glad you are here. We have missed you and we know your Guests have as well!



Happy belated birthday to Ms. Rosa H., at 2319. Her birthday was this past Saturday. Hope you had a wonderful day!

FOOD SERVICE NEWS



Fey's birthday celebration surrounded by our commissary Team. Happy Birthday, Fey!



501 new server, Alma (left) and cook, Brian (right). Welcome to the Team!



FOOD SERVICE NEWS



Sara making it happen at 501.



Our new cook, Brian, serving up a 1 pound green chili burger at 501.



Baskin 1491, locked in with the cake program! Way to deliver on process and program disciplines!



Baskin Robbins 1491, Desi stocking the hand dipped cones!



Cruise serving happy Guests at Baskin Robbins 1491.



Our new cake decorator, Linda, doing a great job at 1493.



Eba, at 805, fired up she got her SchooX on!



New cook, Luke, working the grill!



Spencer working on prep at HH 930!



San Angelo Huddle House Team demonstrating the Kent Guest Bill of Rights and Creating Magic, Guest by Guest.

FOOD SERVICE NEWS



Huddle UP! The 805 Huddle House Team is locked in and rush ready to take care of the lunch rush. Zena, thank you for your leadership!



591 Gun Barrel Huddled Up! Demonstrating the best in class Guest service levels with energy and enthusiasm! Awesome job with the breakfast rush, 591 Team!

PRINCE SIGNS NEWS



Prince Signs Team, breaking out the 110ft truck for some work way up there. No challenge is too tough!

