

Weekly Newsletter

THE KENT COMPANIES

Making your life



October 4, 2023

Period 11, Week 1

Tom Thumb News



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EPT News



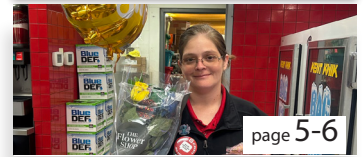
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FOOD SERVICE NEWS



Jesse, making sure we are sanitized and stocked with dishes at 1107.



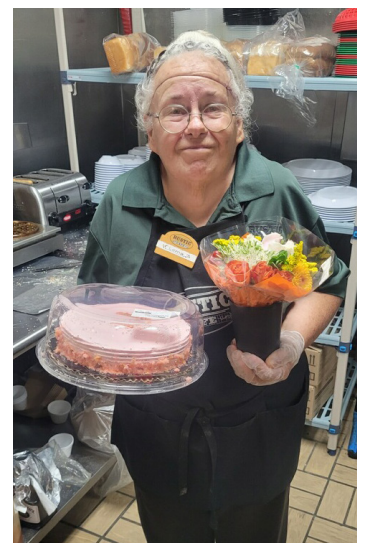
Trisha has been making sure Guests are well taken care of at 591 for 18 years! Thank you for your dedication and hard work, Trisha.



Tamara is always serving with a smile at 591!



Huddle House 1079 just finished rocking a busy Saturday morning! Way to go, Team!



Happy Birthday, Lorna, from 501 and The Kent Companies!

FOOD SERVICE NEWS



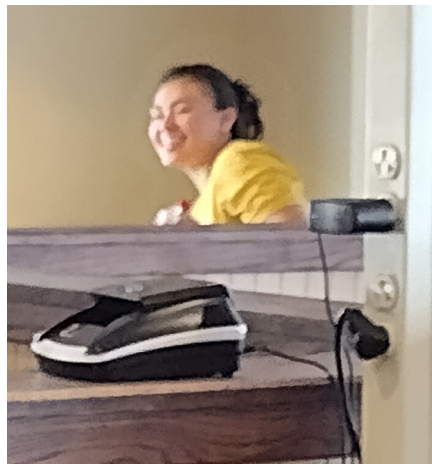
Danny, ensuring the back of house is deep cleaned! Thank you, Danny.



Kay and Terri helping each other to take care of Guests at 805!



Mike and Devon enjoying their visit to HH 591!



We would like to welcome Tania to the Team at 930!



Welcome, Jessica, to Huddle House 725.



Brian, waiting on Mike at the Taste of The Basin meeting!

TOM THUMB NEWS



Rodolfo, at 950, cross training and learning pizza. Looks great, Rodolfo!



Ramon, at Subway 9953, learning to put away the truck.



Lena, at 962, showing pride for enviroment during morning walk-thurs.

SAFETY NEWS

Keeping Safety in Sight

Nothing is too Small!

Safety Definition: to ensure safe and healthful working conditions for workers by setting and enforcing standards by providing training, outreach, education, and assistance.

NO ONE!!! Bill Kent, The Kent Companies Executives, Your Field Coaches, NO ONE will ever ask you to complete a transaction over the phone. If money is to be transferred it will be completed through in person transactions.

DO NOT COMPLETE TRANSACTIONS OVER THE PHONE. Period.

You are putting yourself and your fellow Team Members at risk when you do so!

**DON'T
BE A
VICTIM
OF
PHONE
SCAMS!**



EPT NEWS



Getting the new and improved Kent Kwik 206 all fueled up and ready to go. Express Petro Team Member Kelvin S., Carlos R., and Tommy H. bring the first deliveries to the still under construction KK206. Just one more way Express Petro, together with The Kent Companies are #FUELINGYOURLIFE!

WESTEX NEWS

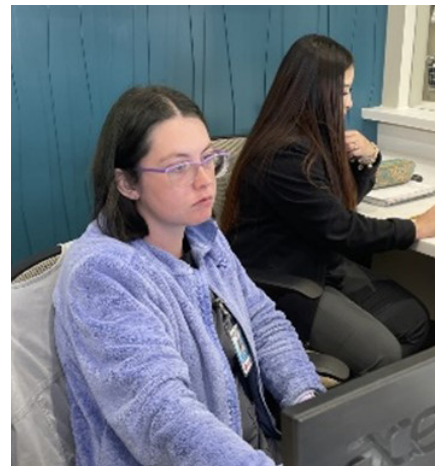
Everyone on task at the WesTex Urgent Care Odessa Clinic, 9104, making our guests' life easy!



Karrina, Medical Assistant, double checking patient records and results.



Lucy, Medical Assistant/NCT, inputting records.



Sierra, Director of First Impressions, and Karrina, preparing for our Guests.



One of our Providers, Kelly, and Lucy, discussing lab tests.

**I ♥ MY
AWESOME
TEAM**

We're also taking a minute to celebrate our October Birthdays! Happy Birthday, everyone!



Happy birthday, Alexa, at WesTex Urgent Care 9102!



Linda and Beverly, celebrating both their birthdays at WesTex Urgent Care 9105.

MR. PAYROLL NEWS



Happy Birthday to these lovely ladies! We hope you all enjoyed your birthdays! From left to right; Ms. Araceli at 2203, Ms. Cristina at 2303 and Ms. Ginny at 2318.

KENT KWIK NEWS



Melissa M. VP Operations taking an opportunity to have a little fun while participating in NACS, Atlanta.



Happy birthday, Clarissa R. at store 204.



Happy Anniversary to Missy! She is celebrating 1 year with us today.

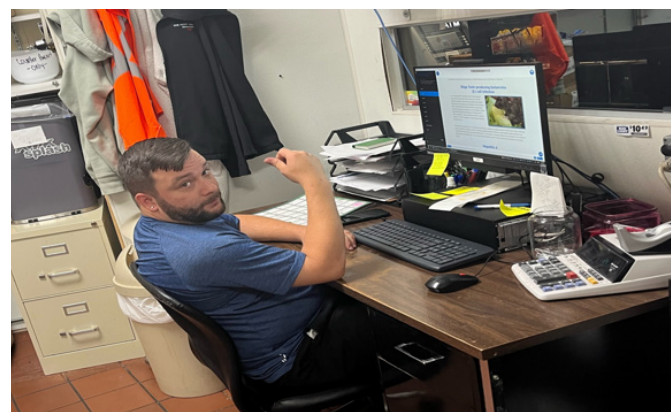


Happy Anniversary, Clarissa! She's been with us for 3 years so far, and many more to come!



(Left): Sr. Field Coach, Olga, diving into NACS to bring home ideas and innovation that will move the business forward!

(Right): Woodrow working on his TABC to become a full fledged member of the Team at Kent Kwik 461. Welcome to our Team, Woodrow!



KENT KWIK NEWS



Welcome our New Team Members for the week; Keziah, Moss, Savannah, Taneeka and Ben.



The following is a great example on stopping scammers. It's simple but so important.

GREAT JOB James at store 208! James received a call claiming it was from Reliant Energy on a recorded line regarding a legal issue. He responded with "that is all handled through our Corporate Office in Midland" and hung up.

Then he reported it to Loss Prevention and Supervisor. Way to go James!

Presentation by the Loss Prevention Team

Say NO to Scammers!!!!

Things to look out for:

- Calling from unknown Numbers
- Will usually know a Corporate employees name as this information is available on the internet.
- Trying to rush you to complete the scam.
- Asking how much money you have in the store.
- Ask you to drop or vend tubes from safe.
- May try to threaten you with jail.
- Will ask to have money wired or purchase a gift card.

What to do if you receive a scam call:

- Record the number if you have caller ID.
- Ask for a name.
- Do not tell them how much cash you have in the registers or safe.
- Hang up as soon as possible and report the incident to your Store Manager or Field Coach and fill out an LP incident report on the computer.



Reminder!!!! No one from The Kent Companies or a Vendor will ever call and ask for you to send money, count money, access safe or tubes or ask to run a transaction on any of the machines! It's a scam!!!! Don't be a victim!!!!



THE KENT COMPANIES
Making your life better