

Weekly Newsletter

THE KENT COMPANIES

Making your life
easy

Period 10, Week 4

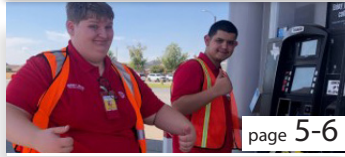
September 28, 2023

Prince Signs News



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MR.PAYROLL NEWS



Last weekend, we had a great meeting and learned a lot about fraud from Mr. Jimmy Young. Thank you, Jimmy, for coming and teaching us.

Reviews

1



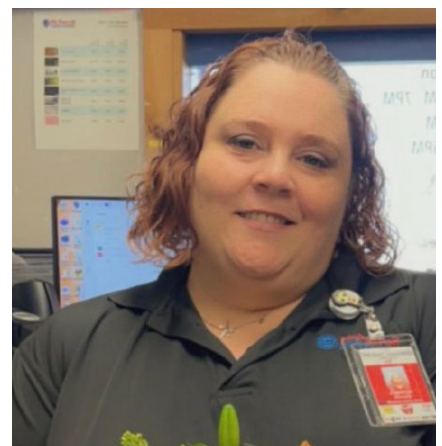
9/19/2023

Ms. Nell is the ULTIMATE in customer service and she ain't bad lookin' either...U gûs are lucky to have her!!

[-Redds Salsa](#)



Congratulations, Ms. Nell on your great Guest service and giving us all something to strive for. Your Guests love you almost as much as we do. We appreciate all your hard work and dedication.



Join us in giving a huge shout out to our Team Members that are celebrating work anniversaries! From left to right; Ms. Amanda, 1 year, Ms. Rachel, 4 years, and Jessica, 5 years. Thank you for being a part of our Team, we look forward to many more years to come.

MR.PAYROLL NEWS

One important thing to remember about fraud is to always be on the lookout for scams. You can never be sure of who is on the other end of the phone, (but you can be sure it will never Bill Kent, Julie Kent, or any member of our Executive Team) so be safe! Never complete transactions or agree to send anyone money over the phone. Stay vigilant and remember, if something sounds too good to be true it always is.



CONSTRUCTION NEWS

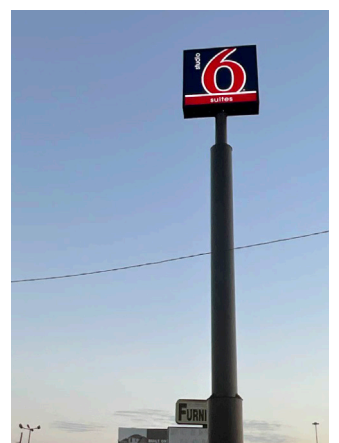


Fuel tanks getting installed at Kent Kwik 306. The store is making great progress!

PRINCE SIGNS NEWS



Chilango and his son, Oscar, working hard at Lane's Chicken in Beaumont Texas.



Our Team got a new sign up for Studio 6 Suites! Looks great, Team!

TOM THUMB NEWS



District 12 had their monthly manager meeting, setting the tone for P11 next week.



956, taking care of Guests! Silvana with 11 years and still going strong.



Barbara, at 951, keeping our coolers fully stocked for our Guests!



Our Subway Team, getting everything ready for the lunch rush!



WESTEX NEWS

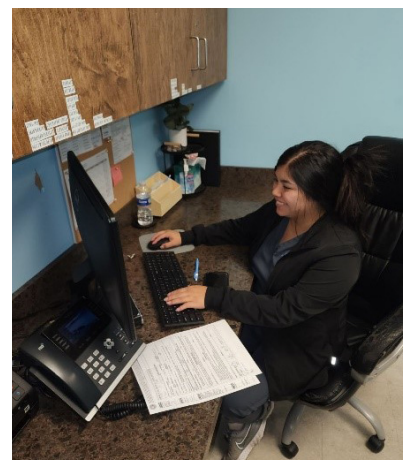
This week we are checking in with our North and South Midland Clinics. Our Teams have been working hard to make our Guests' lives easy!



Saul, X-Ray Technologist, checking the equipment.



Andrea, Director of First Impressions/ Medical Assistant (DOFI/M), and Natalie, DOFI, welcoming our Guests.



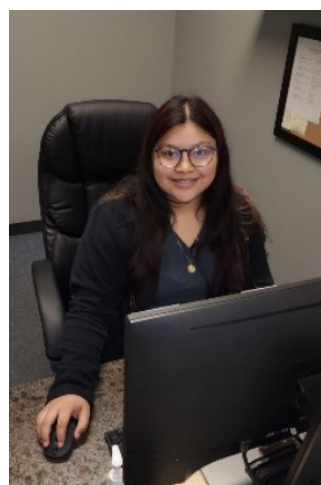
Damary, Nursing Care Technician (NCT), preparing patient paperwork.



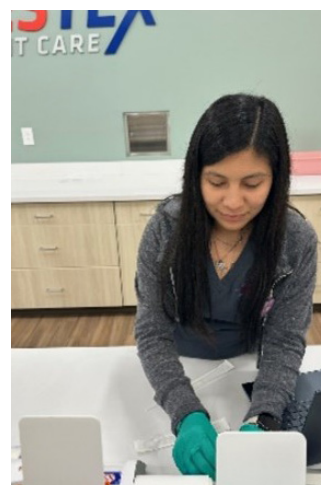
Renee, DOFI, registering our new Guests.



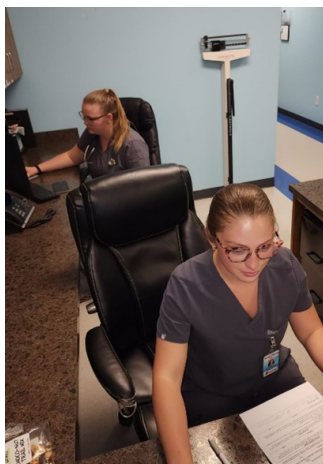
Chad, X-Ray Technologist, preparing the perfect fit.



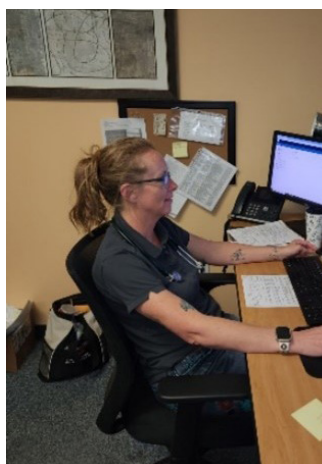
Nayeli, our smiling, welcoming DOFI.



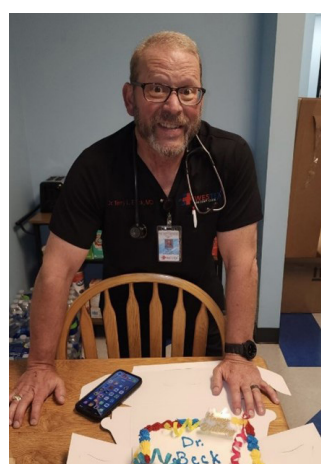
Natalia MA/NCT doing excellent lab work.



Claudia, MA, and Brooklyn, MA/NCT, confirming and entering data.



One of our providers, Stacey, confirming patient charts and visits.



WesTex 9102 surprised Dr. Beck with a birthday celebration! Happy Birthday, Dr. Beck, from the WesTex Team!



SAFETY NEWS

Keeping Safety in Sight

Nothing is too Small!

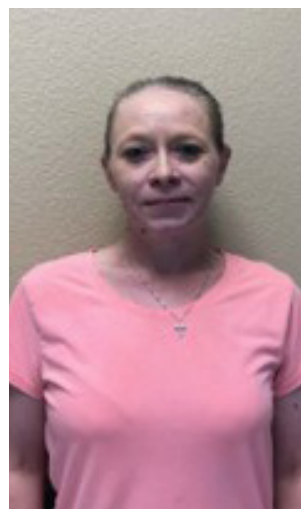
Safety Definition: to ensure safe and healthful working conditions for workers by setting and enforcing standards by providing training, outreach, education, and assistance.

This week is about tote safety. Please be aware that totes have dangers too. When stacking totes do not stack above waist high, about 12 totes should be all.

The danger here is lifting above your head. For fear of rambling on and on and being boring I will establish this fact and leave it. The picture on the Left is wrong the picture on the right is correct.



KENT KWIK NEWS



Meet our new Family Members for the week; Ethan, Adriana, Evan, Shareena, Dalton, Tori and Sherry. Welcome to the Team, everyone!

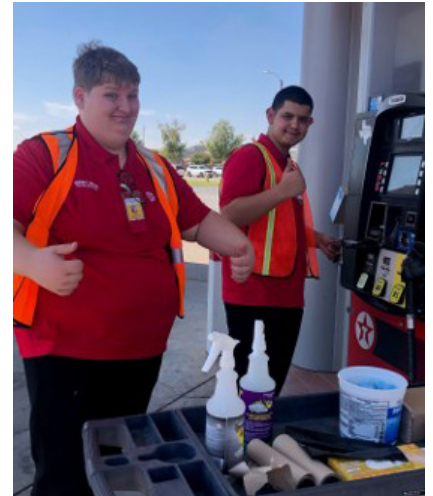
KENT KWIK NEWS



Paula, at 304, demonstrating a Safety First approach to completing fuel marketing on her shift. Thank you for your leadership, Paula.



Join us in celebrating Lindsay's birthday from store 431. Happy Birthday, Lindsay!



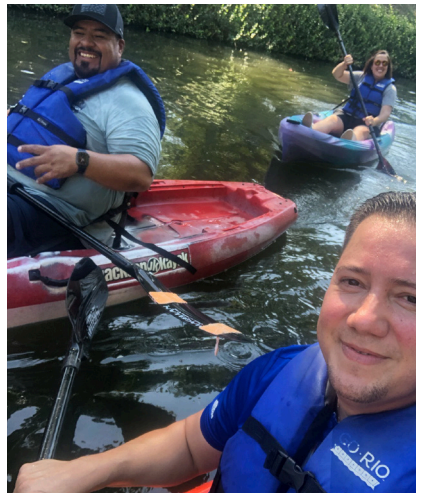
Evan and Ethan, our New Team Members are having fun while learning to detail the gas pumps and fill the receipt paper.



During the Chevron Customer First Ceremony in San Antonio, the Team received 2nd place in a tequila drink challenge.



262 Monahans; Yolanda executing her Guest Service duties while validating the security of fuel drop tubes! Nice job delivering on Process Discipline, Yolanda!



Melvin having a good time white water rafting.



★★★★★ 9/23/2023

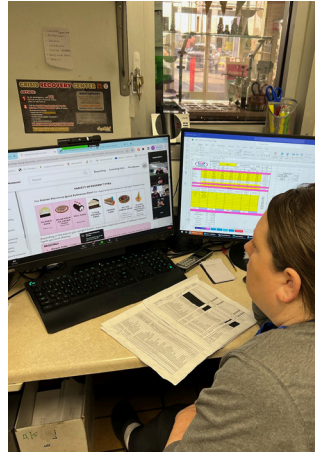
I recently visited Kent Kwik, our local gas station, and had a positive experience. Their food options are great for a quick bite, and I was pleasantly surprised by the quality. The restrooms are consistently clean, which is a big plus. Moreover, their prices are fair, making it a convenient and affordable stop for fuel and snacks. Overall, I highly recommend Kent Kwik for its convenience and value.

Great job to store 315 for taking care of our Guests. A Guest submitted this awesome compliment!

FOOD SERVICE NEWS



Joseph ensuring floors are nice and clean!



Stephanie completing a Baskin Robbins online cake class.



Nichole and Joseph detail cleaning under the grill.



Tamara making sure Guests have plenty of hot syrup!



Our Huddle House Team was awarded the "FY23 Be G.R.E.A.T Award" at the regional meeting. Goals, Results, Excellence, Attitude, Teamwork! Way to go HH Team!



Celsi getting her 5 year service pin!



Zena was awarded with her 20 year service pin!



David, utilizing our new dishwasher at 591! Thank you, Fred and maintenance for helping get it all set up!



Carson demonstrating cross pollination by supporting 262 Monahans and stocking the treasure chest.



Rustic Haskell received a shout out from a happy Guest on Facebook saying "I found another awesome place to eat. Unbelievable food AND service."

BOUNTYLAND NEWS



Little Bit, at 706, always makes sure her Guests are happy and laughing. This particular day she is marketing our goodies that 5 Hour Energy shipped to us along with their new flavor. Way to keep everyone smiling!



(Left) Mark, in our maintenance department, always goes above and beyond to help the entire Team out! He is helping store 706 get groceries put up so the Team Members can take care of our Guests. Thank you, Mark, for always helping out and practicing our Core Values.



(Left): Shayna, at 704, getting the table sanitized between the lunch rush! Keep up the good work.

(Right): Misty, at 706, has already become a core member of our Team. Thank you for making sure our Guests have a sparkling clean place to shop.



CORPORATE NEWS

Last week, Wesley was awarded with an Official Toilet Temperature Taker! Way to go, Wesley! I'm not sure what you did to be given this, but I'm sure you deserve it.

