

Weekly Newsletter

THE KENT COMPANIES

Making your life
easy

Period 12, Week 2

November 9, 2023

WesTex News



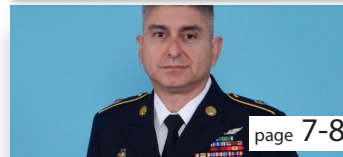
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KENT KWIK NEWS



For winning store of the year at 317, Store Manager Michael got a well-deserved trip to Hawaii! Thank you for all your hard work, Michael, we hope you had a great vacation.



Our new hires getting valuable in store training from Frank and the 317 Team. Everyone is excited to be part of the Team and are learning quickly.

KENT KWIK NEWS



Happy birthday to Trey and Erica from store 317!



Ashley B., at 902 celebrating 3 years with Kent! Thank you for your dedication, Ashley.



Susan, at 904, training Kerri on how to scan in lottery.



Kerri, Assistant Manager in training, celebrating Halloween!



Mason, stepping up and assisting with last weeks new hire training.



Meet our New Team Members this week; Ivette, Gabby, Candy and Jamie!



Jairo, at 262 Monahans, delivering on the Guest experience while demonstrating best in class safety! Safety Up!



221 Odessa! Wow! The cleanliness and in stock position delivered by the 221 Team is Shock N Awe.

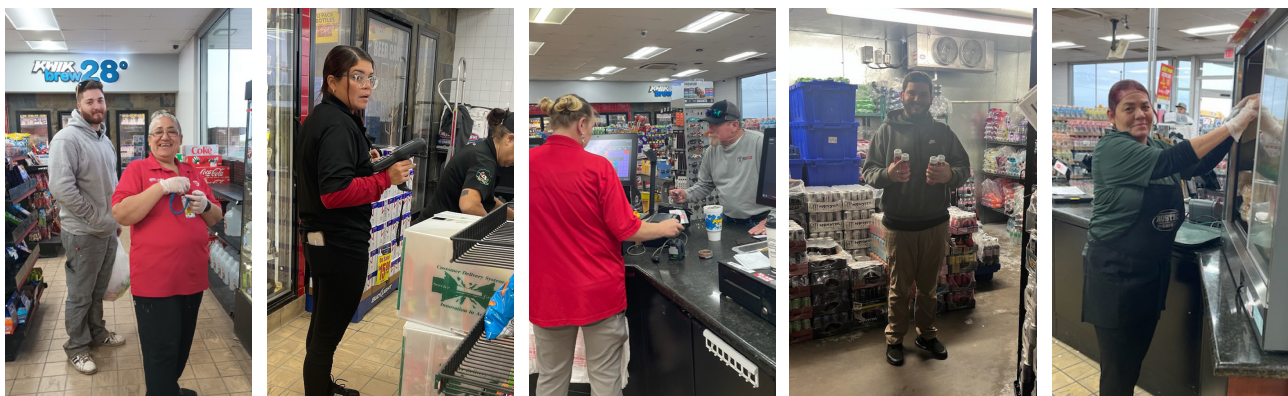


Enoc on the flattop at 221 Odessa. Supporting the Team with a food focused mindset.



Abby, at 221, showing off her freshly detailed diesel dispensers while working to ensure the Guest has a great fueling experience.

KENT KWIK NEWS



The Team at 315 stepping up and giving it all for a fun competition. Way to go, and work hard for our Guest, everyone.

WESTEX NEWS

We'd like to introduce Tierra, Clinical Manager at WestTex Urgent Care 9102.

Tierra was born and raised in Monahans, Tx. After graduating from High School, she worked a few years in Childcare and loved it. She then became a CNA at the Nursing home in Monahans, where she learned so much which helped her when she began her job with WestTex Urgent Care.

Tierra started with Westex in 2019 as a DOFI (Director of First Impressions) and has since moved up to Clinical Manager for our South location (#9102). In the past 4 years she became a Medical Assistant (M.A), recently trained as a Non-Certified Technician (N.C.T) and is qualified to do X-Rays. Tierra hopes to continue to grow with Westex Urgent Care.



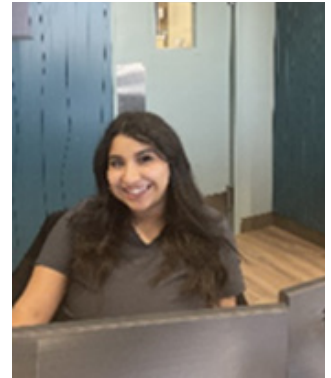
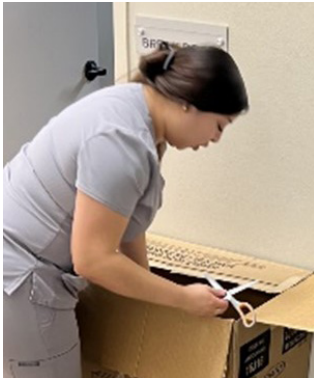
Tierra moved to Midland in 2018 and since then she and her husband have called Midland home. She has been happily married for six years. In her spare time she loves to spend time with her families. Although her two stepsons are now grown, Tierra and her husband try to be part of the lives of their nine nieces and two nephews by going to their sports and various activities. This keeps them very busy! Tierra also has three fur babies who are extra spoiled, Kain, Kylie and E'vee who are a big part of their world.



Tierra loves to keep busy and is always pushing herself to learn new things. Her family is her biggest supporter when it comes to new hobbies and adventures. When she gets something stuck in her head, she always goes through with it because of her family. Previously, Tierra would be the one her family would go to for help with a baby shower or party because she loves to put events together that make people happy. While she hasn't done that in a while due to being busier, she has taken on a new hobby of making T-shirts. When Tierra is not doing any of these activities, she enjoys a nice glass of wine and a book. If not, you can find Tierra dancing, laughing or singing!!

WESTEX NEWS

Checking in with our Odessa Clinic, 9104!

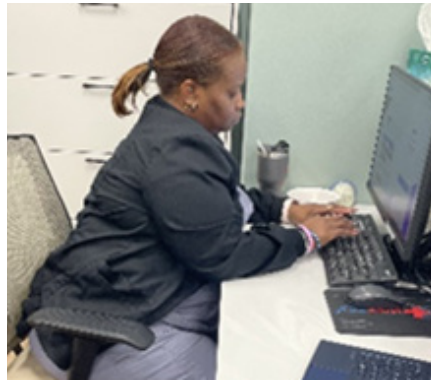


Karrina, Medical Assistant, and Lucy, Medical Assistant/NCT, are both working hard to get the clinic clean and organized. Great job!

Welcome Nayeli D., receptionist!



Veronica, Medical Assistant, multitasking as receptionist to take care of our Guests.



Welcome, Chantay, Medical Assistant.



Sabrina and Tierra, Clinical Managers making our Guests' lives easier!

MR.PAYROLL NEWS



Happy Birthday to Ms. Maudie! Thank you for all of your hard work and dedication. Get to know her below:

"I'm a teller with Mr. Payroll. I serve the community, they pay bills and cash checks, and receive a friendly smile for the day. I started with Kent for the first time in the 80's, took some college courses and pursued another dream with American Airlines for 13 years. Eventually, I returned and went on a church mission in 2010 for 4 years in Virginia. Now I'm back with Kent and couldn't be happier.

I like skiing and horseback riding, although I can't do that anymore. I spend time in church and serving the community. I have a daughter, 4yrs old twin grandbabies, a 14yr old grandson who is studying 5 languages while playing football and basketball, and a 19 year old granddaughter at University 2nd year bachelors studying Bio-Medical.

I can sing a little still. I sang in an Opera in Vienna Austria, the famous opera house, when I was 16 years old. It was all in German. I wrote and recorded a Christian song, with a producer in 2009, after not singing for 20 years."

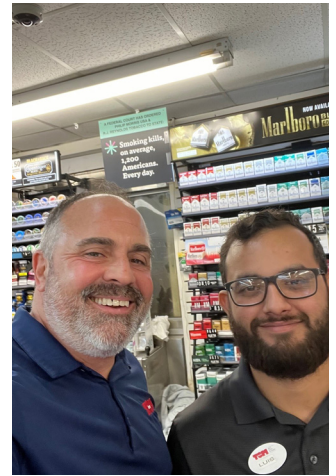
TOM THUMB NEWS



Tom Thumb held a sales contest and 954 was the big winner. The prize was Rick working second shift. Here is a very tired Rick, counting his drawer down after a long night shift. His drawer was on point, he's still got it!



Rick with 954 regular, Mike, who wanted to know who the heck Rick was. Classic!



Luis had the important job of being Rick's babysitter for the evening. Thank you for stepping up to the challenge, Luis!



Rick leading from the front and enhancing the Guest experience at store 953.



Visitors from Marseille, France swinging by to try Cuban coffee!



Karen, at 962, rocked her undercover shop.



Karliany, at 952, restocking the knife case after a busy day.



Maria and Yaniuska delighting Guests at Subway 9953.



Sugey and the Team staying on top of their game scoring a second A rating in a row for the Subway inspection. Great Teamwork and leadership, thanks for all your results.

SAFETY NEWS

Keeping Safety in Sight

Nothing is too Small!

Safety Definition: to ensure safe and healthful working conditions for Team Members by setting and enforcing standards by providing training, outreach, education, and assistance.

Every cold weather season it happens, someone loses their life due to asphyxiation from improper use of a gas appliance. Please heed the warnings and keep yourself safe when using any kind of fuel-burning heater or appliance. Below is a flyer that describes the symptoms of Carbon Monoxide (CO) poisoning.

We encourage you to invest in a CO Monitor. In fact, we will buy you one. Please reach out to safety@kentoil.com to get yours. If you have one test it now before it is too late.

Carbon Monoxide Safety

Know the facts to prevent carbon monoxide poisoning

Know the Common Causes

The majority of carbon monoxide cases occur due to fuel-burning appliances that are improperly vented or being used incorrectly.



Know the Symptoms

Depending on the length of exposure and concentration of CO, symptoms can range from a mild headache to death.



Know Who Is At Risk

Men, women and children of all ages can be poisoned by carbon monoxide but people over the age of 65 are more at risk of dying from the effects.



Know How To Stay Safe

Only 1 in 10 homes in the US has a working CO monitor.

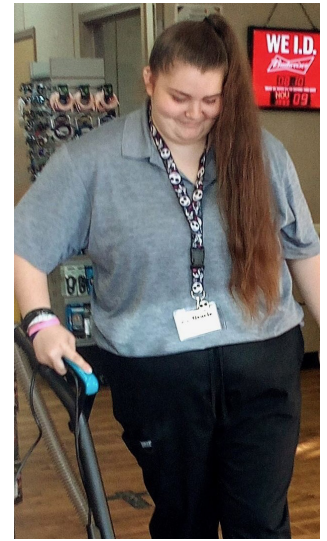
- Protect your family by installing 1 monitor per level of your home
- Test the alarm regularly
- Change batteries annually
- Never ignore an alarm – Get outside immediately.



BOUNTYLAND NEWS



Nicki, Denise, Melissa and Deanne are doing some deli training at 701.



Welcome to the Team, Gracie!

EPT NEWS

Express Petro Transportation is thick in our ranks with Veterans, and we appreciate them every day. In honor of Veterans Day, we would like to recognize them and extend a very heartfelt thank you to all of our service members and their families.



Jason Shamblin is our Fleet & Safety Manager. He served in the United States Marine Corps for 4 years and then went on to serve in the United States Army for an additional 6. He has been with EPT for over 4 years now.



(Left): Walter Elsey is our Training Coordinator and IT guru extraordinaire. Walter spent 4 years in the Marines. Although they didn't know it, Walter and Jason were on the same base in Okinawa at the same time. Walter has been with EPT for over 3 years. now.



(Right): Doug Elsey is a Dallas driver, Like father like son. Doug spent 6 yrs. in the Marine Corps. He spent his days in sunny California as a Military Policeman. He is new to Express Petro this year.

EPT NEWS



Travis Alston, Midland driver, was active-duty Army. He spent over a decade at Ft. Hood and is new to us this year.



Joe Stevens is a new driver this year to the Midland Market. Joe was in the Army Reserves/ National Guard



Gerardo "Jerry" Corral, El Paso driver, was in the Army for 4 years. He has been with EPT now for 2



Ben Austin is a Tennessee driver, Benjamin is another Marine turned Army. He was in a Recon unit during his active-duty days in the Marines so I cannot tell you where he went or what he did. Currently Ben is a Staff Sergeant in the Georgia National Guard and once again is about to deploy to a hot spot. Our thoughts and prayers are with him and his family. Ben has been with us for a little over two years and we look forward to his safe return.

Carlos Reyna is our lead trainer in Midland. Carlos started his military career as a Marine and finished out in the Army. Doing his full 20 years and retiring. His accomplishments in the military are too many to list here, he served in 4 different tours in Iraq and a great and very distinguished career. He has been with us now a little over a year. Fun fact, Carlos' son; Carlos Jr. who works with maintenance was also in the Marines for 6 yrs



Happy Veterans Day to all our Veterans. We thank you for your service! Now get to work, No 96 for you!!

FOOD SERVICE NEWS



Our commissary Team wishing Courtney another 29th birthday. Thanks for all you do everyday.



Coast to coast Mike Scufari is out in the field, training and developing the food focused initiatives.



Check out these awesome Thanksgiving turkey ice cream cakes at Baskin Robbins! The only turkey you don't need to worry about burning this holiday season.



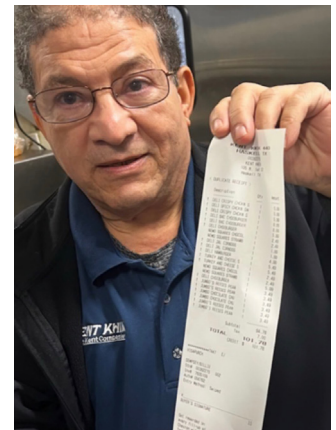
It's hot! It's fresh! It's ready to roll! Kwik Eats pizza at 262 Monahans.



It is beginning to look a lot like Christmas! Taneeka having a little fun at 1493 Baskin Robbins!



The 262 Monahans Team flat fired up over the new Kwik Eats cookie options! Adding value and variety to the Guest experience.



Sam and Team 440! The proof is in the numbers. The Team sold 70 of the new Rustic Cafe cookies in 1 day!



Superior cake designs brought to The Permian Basin by Kent Companies and Baskin Robbins!



West Region Teams coming together for TM Thanksgiving Dinner planning.



1491 Baskin Robbins Team, Lexi and Daniel during a STS moment discussing culture and leadership development.

FOOD SERVICE NEWS



Jimmy, at 315, training Hilario, Jamie and Taneeka on our new exciting cookie process! Crazy about the new cookie program!



Team 315 training Jamie and Taneeka on the Kwik Eats pizza process.



Hot fresh cookies right out of the oven. Taneeka delivering the goods at 315 Gardendale!

CAR WASH NEWS



★★★★★ 11/7/23

📍 Kent Car Wash, 1609 Rankin Hwy, Midland, TX,

The assistant manager Lamont is a amazing addition to this business and would not be the same without him. His customer service exceeds expectations and is one of the friendliest guys I've met. We had a small issue with a vacuum and he went above and beyond, far past expectations. If you pull up and Lamont is working, just know you are in great hands.

Vincent

👤 assistant manager

👤 service

👤 lamont

We want to give a quick shout out to Lamont who recieved an amazing 5-star review for his Guest Service at the Car Wash. Way to go!