

Weekly Newsletter

THE KENT COMPANIES

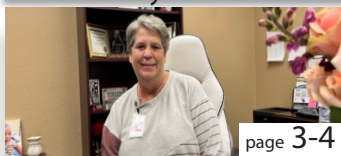
Making your life

easy

Period 1, Week 3

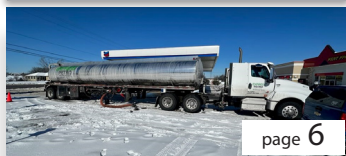
January 18, 2024

Mr. Payroll News



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EPT News



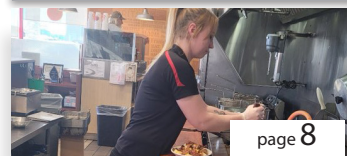
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Tom Thumb News



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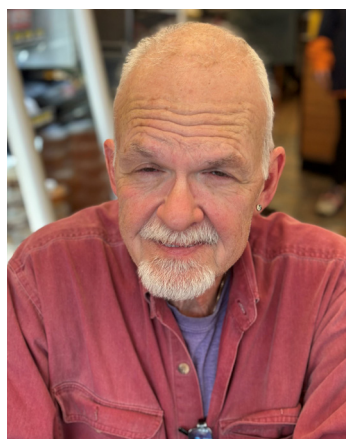
Food Service News



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Welcome our new Alabama Team! We are excited to announce the acquisition of DC Oil Company based in Birmingham, Alabama. This acquisition came with 13 Chevron Texaco-branded convenience stores. From the 12 stores Bill Kent started with in 1984, to now 104 locations across the country we've come a long way. We are all proud of our growth and excited to see what the future will hold. Welcome to the Kent Family, everyone!



KENT KWIK NEWS



Welcome to the Team! We are excited to have so many new, smiling faces joining us this week. From left to right; Pura, Robert, Rhonda, Naomi, Felicity, Robert, Crystal, Brandon and Arthur.



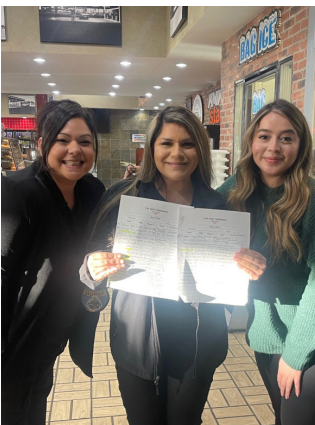
Frank completing some hands-on training with our new hires. They are learning how to make our delicious fresh pizzas!



First knife sale in the Alabama market! We are excited for many more to come!



Our training experts, Martha and Frank, dressed for success! They insist they didn't plan the matching outfits.



Our, HR Team working hard and interviewing great candidates to join our Team! Way to go!



Crystal M. promoted to Team Lead! Congratulations.



Kevin F. enjoying some of America's Favorite Potted Meat as he fuels up for the Alabama acquisition.



Celebrating a birthday for Rebecca, store 203's manager. Happy 21st, Rebecca!

BOUNTYLAND NEWS



We would like to give a big shout out to Faye at 702 (left) and Cathy at 703 (right). We currently do not have a Store Manager at these locations. Faye and Cathy are the Assistant Managers. They have really put their heart and soul into the stores. They take pride in what they do, and they are very eager to learn. They go above and beyond to make sure the Guests and Team are happy. Ladies, we appreciate all your hard work and dedication. Always remember: Keep your face always toward the sunshine, and shadows will fall behind you.

We would like to welcome Paul (left) and Hailey (right) to our Team at 709 and 711. We are looking forward to watching you grow and advance with us.



MR. PAYROLL NEWS

A few weeks ago, we wished Ms. Belinda a very Happy Birthday. We are proud to have her on the Team and want to take a moment to introduce her more to everyone.

Ms. Belinda joined the Mr. Payroll family in 2018, at one of the lowest times in her life. She was battling depression, anxiety and prayed to find a job. She found Mr. Payroll and Kristi who, gave her a chance and believed in her. Now, she is an incredible asset to our Mr. Payroll Team and always works hard to serve her Guests to the best of her abilities every day.

Family is very important to Belinda and she loves to spend quality time with them and going to church. She has been married to her husband, Richard for 28 years. They have a son, Brandon and daughter, Tericka as well as two grandchildren with one more on the way!



MR. PAYROLL NEWS



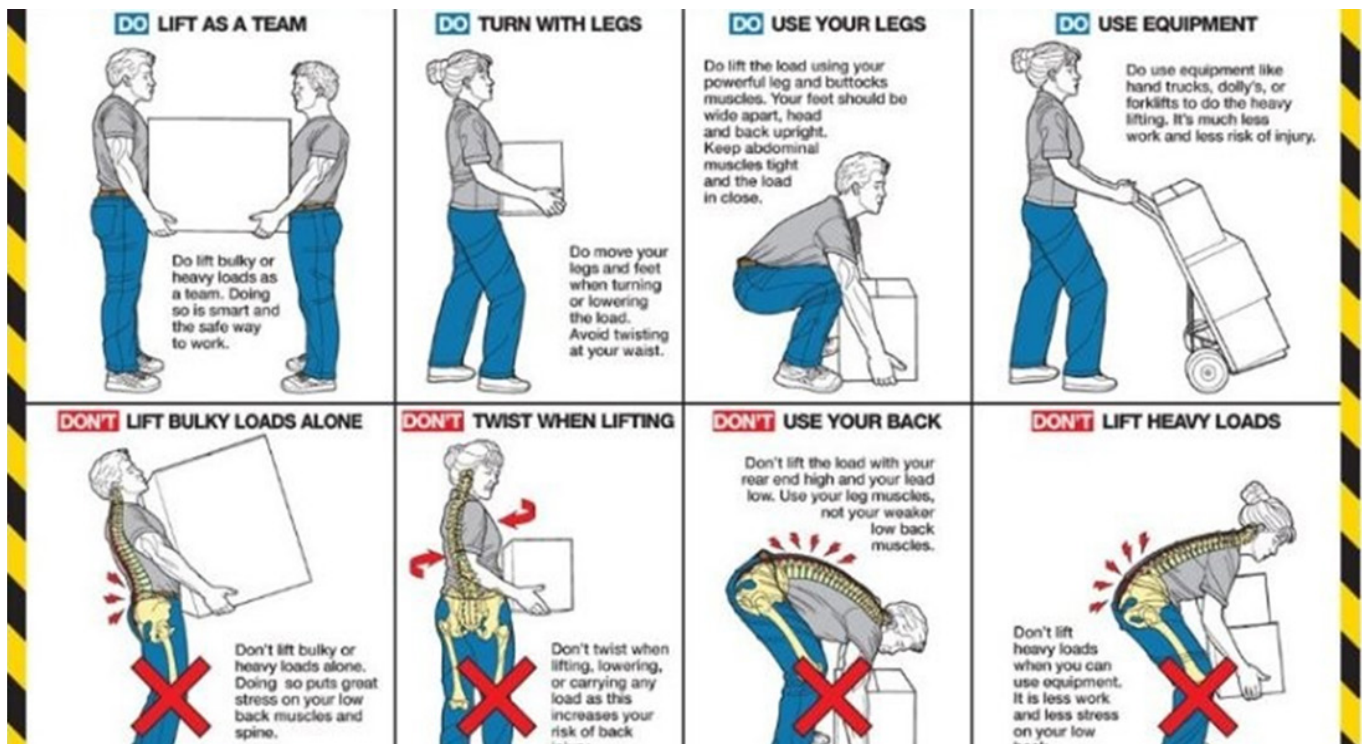
Yesterday, we celebrated Ms. Kristi's birthday. Thank you so much for everything you do and all your years of dedication to our Mr. Payroll Family. Happy Birthday, Ms. Kristi.

SAFETY NEWS

Keeping Safety in Sight

Nothing is too Small!

Safety Definition: to ensure safe and healthful working conditions for Team Members by setting and enforcing standards by providing training, outreach, education, and assistance.



Lifting injuries are very common and often occur when you do not use proper lifting techniques. Please, take your time, lift with your legs or use proper equipment. Rolling a dolly around is fun, hurting your back is not so much fun. If you don't have proper equipment you can always ask a friend for help! Making someone else carry a heavy object with you is a great Team Building exercise, just watch your step so that you don't fall down any holes in the floor.

WESTEX NEWS



Meet one of our great DOFI's (Director of First Impressions), Sierra!

Sierra graduated from Denver City Highschool, and then attended UTPB. She comes to WestTex Urgent Care with some previous training with registration at Lowes Market, but this was her first time to ever work in the medical field, and she is doing a great job with welcoming and registering our patients.

Sierra and her husband have a beautiful five-year-old daughter named Alana, who is sassy and full of attitude! They also have two dogs, a black German Shepard named Arrya, and a red heeler puppy named Daisy.

You can find Sierra, trying new recipes or making new food items as this is her favorite thing to do. She loves cooking and baking! Sierra also loves writing books and is currently working on her first novel. It is difficult to get past writer's block, but she is doing a fantastic job at it.

We can't wait to read Sierra's novel, while eating some of her specialties!



REVIEW OF THE WEEK!

Very pleasant experience! WestTex got us in and out quickly so our son could get on his way to feeling better. The nurse was super seet and gentle, and the provider was very understanding and got us fixed up! - Braxton (WestTex 9104)

I was on my death bed, booked an appointment and checked in online. Fast, easy and convenient. The staff was very nice, helpful and super fast! - Amy (WestTex 9104)



CHRIS "SPANKY" JONES NEWS



Join us in wishing a very Happy Birthday to Spanky! Thank you for your countless hours of hard work and always getting the job done. We are proud to have you as part of the Kent Family and hope your birthday was great.



EPT NEWS

Tennessee driver Matthew L. displayed a tremendous amount of fortitude and professionalism amidst the winter weather storm. The 120 mile drive from Chattanooga to Fayetteville is no joke on a good day. It includes everything from a pretty serious mountain pass to congested city driving and literally everything in between. None of that stopped Matt from getting fuel to 904. We appreciate you Matt, keep up the good work. Just one more way EPT is #FUELINGYOURLIFE



TOM THUMB NEWS



Our southern region Team building event was held recently after being rescheduled from December. We had a great time and are looking forward to an amazing year together. Thank you all for making this Team great!

TOM THUMB NEWS



Yanet, a proud team member at 961, got so excited about the OTP reset, she requested some plaster and paint, to patch and paint the walls near the tobacco backbar. In her own words “this section should pop when the new products are displayed”. This is definitively aligned with our director of operation, Rick Klyczek’s constant encouragement that “every little bit counts”. I’m betting our guests will love the enhanced when they stop in to purchase their favorite OTPs.



955 Store Manager, Mercy (right) and Tahis, Assistant Store Manager (left), take seriously, every opportunity to connect with our guests. They were both very excited to invite this valued Guest to join our Kent Family!



Our thanks to Katie and the Brand Development Team for this very cool POS. Working hard behind the scenes making it happen.



Much thanks to our friends from Zuma Brothers Dist. who sponsored our Team building event and kicked in some awesome goody bags.

CORPORATE NEWS



A bet is a bet.

Our Loss Prevention Manager, Khalil, is a Steelers fan but after their playoff loss to the Bills last weekend he got decked out in Bills swag. Gabe is excited that somebody else is joining his “Let’s go Buffalo” chants. We’ll see if Buffalo can make it happen again this weekend or if the office will be a little quieter on Monday.

FOOD SERVICE NEWS



Training at Huddle House 724 for the new hash browns casserole rolling out on the 24th! Looks great, Team.



Taking advantage of some down time to clean up for our Guests. Thank you, Thomas, Rhonda, Pam and Taryn for your hard work.



Celina and Nari, Subway 9953, making the new churros during training. Can't wait to try one of these or the footlong cookie.



Lebanon, Subway 9952, sampling out our delicious churros.



Sugey, Subway 9952, with our Subway partners celebrating the success of Grab-n-Go. Team 9952 is smashing with double the national average!