

Weekly Newsletter

THE KENT COMPANIES

Making your life



February 1, 2024

Period 2, Week 1

Bountyland News



page 2

Kent Kwik News



page 3

Food Service News



page 4

Tom Thumb News



page 6

WESTEX NEWS

We are proud of the hard work from our newest training NCT X-Ray techs! Working on their "Non-Certified Technician" Training, with 120 hours of training in radiology technology are WestEx Urgent Care Medical Assistants, Chantay, Elizabeth, Andrea, Smantha and Veronica. Congratulations and thank you for your dedication.



REVIEWS OF THE WEEK!

"This is the second time I've been seen here. I will recommend this place to everyone. It is clean and quiet. The staff is incredible. -WestEx 9105

"The lady at the front desk was so kind and helpful. The gentleman who first took my son's height/weight & temperature was very patient with my son. The doctor was amazing at answering my questions and easing my worries. I will definitely be back to this location as needed. I would recommend it to anyone." - WestEx 9105

"Went in for a visit. The check-in system is great. Very efficient and the wait time was very short. The visit went great and was out shortly after. Would recommend this provider." -WestEx 9105



BOUNTYLAND NEWS



(Left): We would like to give a big shout out to our Local Law Enforcement. They are always dedicated and available to help us anyway that they can. Here's a picture of one who always starts his morning off by visiting us at 702!

(Right): We would like to wish Michelle, at 711, a very happy birthday. We hope you had an amazing day!



SAFETY NEWS

Keeping Safety in Sight

Nothing is too Small!

Safety Definition: to ensure safe and healthful working conditions for Team Members by setting and enforcing standards by providing training, outreach, education, and assistance.

Thank you Team Members!

Recently, we had two incidents where gas leaks were suspected, and the Teams did a great job of reporting and communicating with the proper Supervisors. As always, communicate your situation. Keep Team Member's and Guest's safety in sight always. Thanks, Daniel Luna at 1107 and Yudeth Olives at 591, for the efforts.

Remember: Always call your Field Coach before acting, unless there is a true immediate danger.

GAS LEAK INSIDE STORE

The Manager on duty will:

- Turn off all cooking equipment, pilot lights, and main gas shut-off in kitchen. Shut-offs are located:
- Evacuate all TMs and Guests away from building, leaving doors propped open (see evacuation section).
- Turn off gas at the main meter (usually outside the building).

USING A PHONE AWAY FROM THE BUILDING ADVISE:

- Fire Department and Gas Company
- Maintenance Department
- General Manager and Field Coach

IMPORTANT: Prevent Guests from entering building and parking lot until the Fire Department or the Gas Company confirm it is safe to return.

KENT KWIK NEWS



Naomi, at 303, helping a Guest walk to the store! Great job with Guest Service.



Crystal cleaning our new dog wash! Thank you for stepping up to handle the additional work, and keep our stores looking great!



Join us in welcoming our new Team Members for the week! Welcome to the Team; Conner, Eric, Brianna and Kevan.



Having fun during new hire training. We cover everything from detailing the gas pumps to how to make a pizza.

FOOD SERVICE NEWS



Check out these awesome new seasonal cakes from Baskin Robbins. Here for a limited time.



The Baskin Team put together these fun cones for a party.



Keeping the hot box filled for our Guests.



Having fun working the breakfast rush at Rustic Cafe.



Happy birthday to Nancy and Cynthia, our January birthdays at HH 1079!



Congrats Jessica, Yanet and Nancy on 2 years of service! We appreciate your dedication and hard work.



We also want to congratulate Brenda and Megan on 1 year of service. Thank you for everything you do.

MR. PAYROLL NEWS



Mr. Payroll held its first meeting of 2024 this past Saturday! We went over break-even, the 4-step check cashing process, policies that need to be followed, and the start of OMM meetings. It was a great time learning more about what it takes to keep Mr. Payroll at the top of the check cashing business in the Permian Basin.

TRAINING NEWS

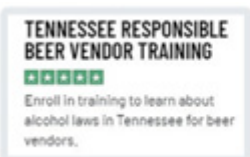
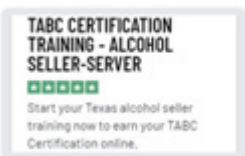
Training Mission: To offer each Team Member the opportunity to grow within their respective field to achieve both their professional and personal goals while instilling The Kent Company Culture.



Please take a look at your Alcohol Training Certification. If it is not current, please contact Mason McClendon at mmcclendon@kentoil.com.

Do ya'll see anything missing???

Oklahoma and New Mexico have special procedures to follow; therefore, it is imperative that they contact the Training Department before beginning any Alcohol training.



TOM THUMB NEWS



(Right): Welcome to the 962 Team, Hoover. He has been highly focused on the Guest experience!

Lina, Assistant Store Manager at 962, completing her Zenput early in the shift to ensure Guest satisfaction.



CORPORATE NEWS



Join us in congratulating Amber, from Loss Prevention, on her 1-year anniversary. Thank you for everything you do.



Taking charge to keep our office clean! Thank you, Jasmine and everyone who helped clean up after a hectic week.