

Weekly Newsletter

THE KENT COMPANIES

Making your life



February 8, 2024

Period 2, Week 2

Kent Lube News



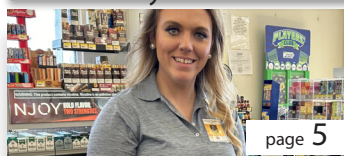
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Food Service News



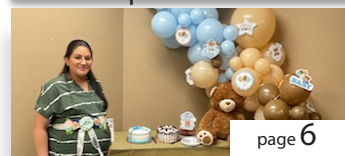
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Bountyland News



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Corporate News



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KENT KWIK NEWS

We are so proud of our incredible Team! At our last manager meeting we handed out several certificates of appreciation to our amazing leaders. Thank you all for working so hard everyday.

(Top); Crystal, James, and Rebecca.

(Bottom Row); Tracie, Sally, Michael and Tammy.



Brand new signage to help boost our food sales out at store 615 and 616. Guests are already excited and talking about our fresh deli and hot box items.

KENT KWIK NEWS



Happy birthday, Nellie, at 467.



Kim getting food ready at 615!



Valerie, stepping up and helping teach proper food preparation protocols. Cross training the Team and making sure everyone can prepare great food for our Guests. Also, thank you Mike, for making the trip and keeping everything running smoothly.



Martha, training the new hires on proper cleaning procedures for the pumps.

KENT LUBE NEWS



We want to take a special moment and give a huge shout-out to Moriah, Tylik, and Pep at KL126. The Team was faced with a medical emergency this week and immediately jumped into action. Their response was flawless, and they were able to assist the individual in need while alerting the proper managers to get EMS help quickly. Their diligence and compassion are commendable. Thank you, Team, for all that you do.

SAFETY NEWS

Keeping Safety in Sight

Nothing is too Small!

Safety Definition: to ensure safe and healthful working conditions for Team Members by setting and enforcing standards by providing training, outreach, education, and assistance.



Annual Driver Refresher Training

Drive Safe is our Annual Training Program. This year all Team Members are being asked to complete the training. This training will help remind you of the dangers faced while driving and help you to mitigate some hazards if you take it seriously.

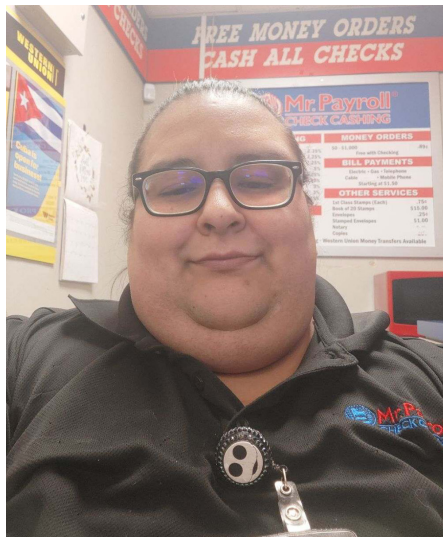
Distracted Driving, Aggressive Driving, Bad Weather Driving, Harsh Braking and Harsh Acceleration are among the topics.

Total time to complete should not take longer than 30 minutes to complete. Please be diligent and complete this training on time.

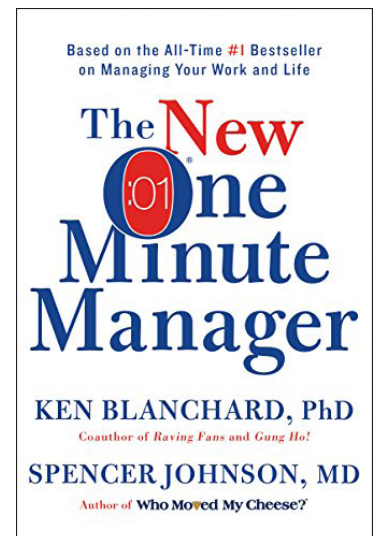
MR. PAYROLL NEWS



The Mr. Payroll family would like to give a big thank you and happy work anniversary to Belinda at store 2211. We hope to have many more with you!



Happy birthday to Misty we hope you had a wonderful birthday this past Saturday.



We also started our One Minute Manager classes this week with Gerald. We hope to learn a lot over the next few weeks.

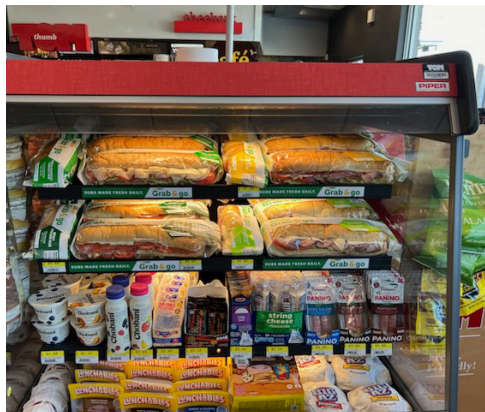
FOOD SERVICE NEWS



Congratulations to Sandy, from Rustic 440, and Lexi, from Baskin 1491, on their certificates of appreciation awards! Thank you both for all your hard work.



Valerie, cooking up some burgers for the busy lunch rush.



Cold Grab N Go was added yesterday at Subway 6955 located inside store 955 in Marathon. Great way to boost sales Team.

TOM THUMB NEWS



Lisa, at 951, rocking another undercover tobacco Mystery shop. Lisa also recently received 100 on her Secret Shopper as well.



Welcome to 951, Amanda! She has been in the US for 2 months officially and selected THE employer of choice!



BOUNTYLAND NEWS



We would like to welcome a few new hires to our Teams! Welcome, Bridget at 710, Ruby at 704 and Lexie at 706. We look forward to watching you each grow!

Thank you DeAnne, at 701, for keeping her deli looking great!

WESTEX NEWS

Congratulations to Dr. Wilson and Alexa for your service to our community and to our WestTex Urgent Care Guests!



Dr. Wilson, MD, Chief Medical Officer. 2 years.



Alexa, Medical Assistant & NCT X-Ray technician. 1 year.



REVIEWS OF THE WEEK!

"The staff was super friendly and treated you like family not a patient. The wait was short. My first time there and I was checked in, seen, and released within an hour. Highly recommend!" -WestTex 9102

"The FNP (Stacey) was very comfortable to talk to. And her explanations were very easy to understand. The Medical Assistant (Brooklyn) was very thorough in checking vitals. Relayed information when asked, also, with further explanation when asked. The receptionist was extremely friendly and professional." -WestTex 9102



CORPORATE NEWS



Yesterday we got together to throw a surprise baby shower for our benefits specialist, Ana. Thank you for all your hard work, we look forward to welcoming another new member to our Kent Family. We wish you all the best.



You might not recognize him with his new hat, but we want to thank Chris "Spanky" Jones for 22 years of service with the Kent Family! We look forward to many more that are coming.