

Weekly Newsletter

THE KENT COMPANIES

Making your life

easy

Period 3, Week 1

February 29, 2024

Kent Kwik News



page 1-3

Mr. Payroll News



page 4

Tom Thumb News



page 5

Bountyland News



page 6

KENT KWIK NEWS

Our brand new 306 is open and ready for Guests! The Team worked hard to get everything ready and the store looking great. We've moved a Mr. Payroll booth over and have brand new iced coffee and creamer machines. Everything came together really well and we are proud of the hard work everyone has put in.



KENT KWIK NEWS



Happy Birthday, Taneeka (left), and Priscilla (right). We hope you both had an amazing day and look forward to many more birthdays to come with both of you.



Join us in Congratulating our amazing Team Members on their well deserved promotions! From left to right; Sandra 318 Assistant Manager, Mary Team Lead at 308, and Amanda Team Lead at 303.



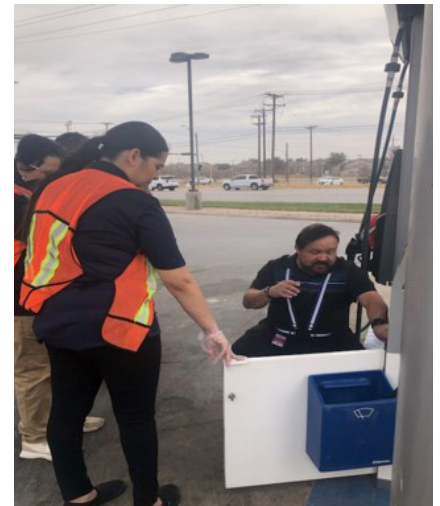
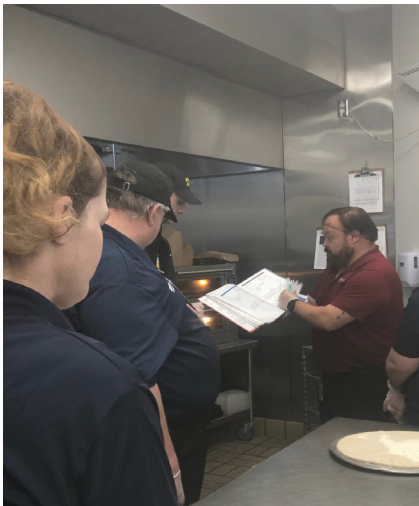
We are excited to welcome four new Team Members this week. From left to right; Cody, Maria, Kei'arah and Jacob! Welcome to the Team!

KENT KWIK NEWS

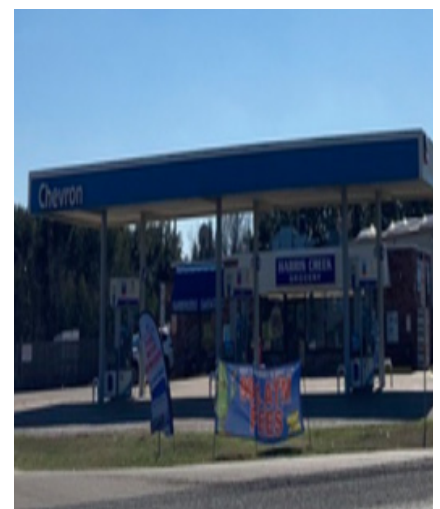


It's all about going above and beyond to take care of our Guests. Great job to Amy and her Team at store 302. A Guest called and said that she was very happy and that everyone in the store was nice. Way to go, Team 302!

We also want to say "great job!" to the following stores for scoring 100% on their Period 1 Customer 1st Mystery Shop. Stores; 203, 215, 402, 433, 462, 465, 466, 467, 501, 601, 610, 615 and 616.



During training, we follow processes and procedures so that our new Team Members learn everything the Kent way!



Great job to the Teams from stores 615, 616 and 610 for scoring 100% on their image inspections. That is an awesome accomplishment, keep up the great work!

MR. PAYROLL NEWS



For this week's newsletter we would like to show our appreciation to Rosa H. from booth 2319. We thank you for being a part of our Team. You strive for nothing less than perfect each day both personally and professionally. We appreciate all that you bring to our family and all you do. Thank you, Rosa!

Tell us a bit about your role in the company:

I started working on 12/17/2018 and two years ago I became the manager of booth 2319. I'm proud to be part of this successful company guided by great professionals. I'm always serving and providing Mr. Payroll services to my Guests who tell me that I'm very sweet and that they love that I speak to them in Spanish too.

What was the path you took to get to where you are today?

I studied Business Administration in my country, Peru, and when visiting my husband at work I learned that they were hiring for Mr. Payroll. I started as part-time since I was working at JCPenny and a few months later I decided to

take on Mr. Payroll full-time and provide professional services to Guests who feel safe being in a great company that provides security for their transactions.

What are your outside interests or hobbies?

I enjoy attending English classes that my Church offers to the community. I also enjoy driving and visiting new places in the United States.

Tell us a bit about your family.

Thank you God for giving me a wonderful, united and professional family. Our Mother gave us many values, honesty, respect, humility, and gratitude to get us on our way. Every year I go to visit them in Peru.

What is something most people don't know about you?

My family said I'm brave because I live far from home. I am tenacious by my ambitions to achieve my goals and very grateful to God and friends who give me a hand. I have two cute cats, a mother I rescued from the street and her son.



FOOD SERVICE NEWS



(Left): Joyce, learning how to make our signature burgers at the new 306!

(Right): Happy birthday to Joddie at Huddle House 1107!



TOM THUMB NEWS



(Left): Last week, we gave a shout out to Anthony, store manager at KK961, but didn't have a photo of him yet. So we wanted to give him another quick spotlight for his hard work and thank him for going above and beyond to help some Guests that were visiting from out of town. Thank you, Anthony.

(Right): Florida's finest, filling up at 958.



WESTEX NEWS

Introducing one of our amazing WesTex Urgent Care Providers, Kristen, Physician Assistant.



Kristen earned her Bachelor's Degree in Biology from Texas Tech University and her Masters in Physician Assistant Studies from the University of St. Francis in Albuquerque, New Mexico. Before joining the WesTex Urgent Care team, Kristen worked for 2 ½ years in out-patient orthopedic and acute care setting.

All of Kristen's family are West-Texas locals, and she is the proud "dog-Mom" of a lazy Boston Terrier named Martie!

Kristen enjoys hiking, traveling, and spending time with friends and family.



REVIEWS OF THE WEEK! WESTEX 9105

"I woke up yesterday with my chest hurting. I went to work and my body was hurting so this morning I woke up worse and I called WestTex Urgent Care and it was a very simple booking. I loved it. I always dread booking appointments, but West Texas urgent care was very easy the staff there was very friendly. I felt at home there. Thank you."

"This is my second time at this facility. Check-in was quick & easy. The nursing staff is very friendly but to the point. I've had a different doctor each time, but both have been very knowledgeable & professional."

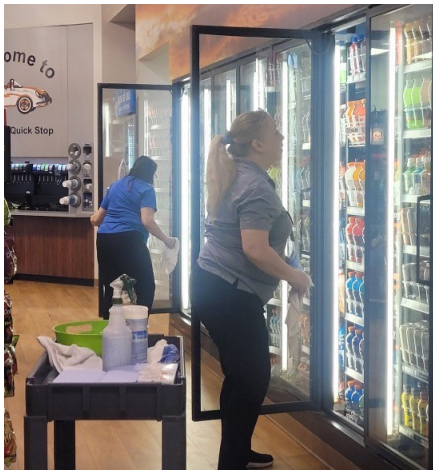


BOUNTYLAND NEWS

We would like to recognize Shayna and the entire team at 704, they recently were mystery shopped and not only did they show outstanding core values and completely crush our mission statement, but the mystery shopper also recognized the level of teamwork happening in this location. Congratulations!

This is what the mystery shopper left in the comments:

There is an obvious high level of teamwork and mutual respect among the Team at the Fairplay location. I also see it in listening to the customers as they walk in. I hear names being called out in greeting both with the employees recognizing the customer's by face, and the customers calling out words of greeting to the veteran staff here. When you have that level of rapport, these folks are very loyal to the store and they keep coming back.



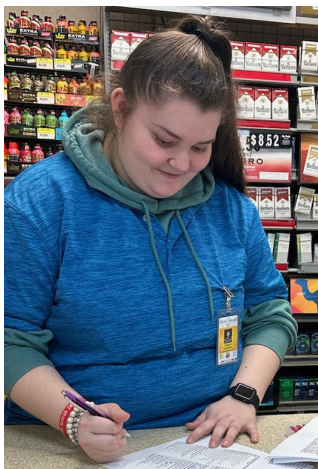
Heather and Jennifer, at 701, our most recent hires learning how to properly clean cooler doors and get everything fronted and faced. Already working hard!



Little Bit, helping an elderly Guest pour his drink. Thank you for always stepping up to help our Guests.



Dave, at 701, running the register and taking care of our Guests with great Guest Service.



Gracie, at 706, checking to make sure all the new period 3 promos are working.



Jordan is detail oriented at 701, taking the time to clean the shelves and make sure everything looks great!



April, at 716, showing appreciation to Evelyn! Great teamwork and appreciation is happening at 716!



Rhonda making a difference in our Guests day by helping him take his beer to the car.

SAFETY NEWS

Keeping Safety in Sight

Nothing is too Small!

Safety Definition: to ensure safe and healthful working conditions for Team Members by setting and enforcing standards by providing training, outreach, education, and assistance.

Being aware of common injuries that occur in the workplace is the first step to avoiding them. If one of these occurs or you have a less common injury, such as cutting yourself moving a broken glass table topper around, make sure you fill out an incident report! Get with our Safety Team if you require assistance or there is anything we can do to make your daily tasks safer.

Common Types of Injuries in the Workplace



Slip-and-Fall Accidents

Wet or slippery floors, frayed or uneven carpeting, loose handrails, damaged stair treads, and inadequate lighting are the cause of many slip-and-fall accidents.

Neck and Back Sprains

Workers who regularly perform heavy lifting commonly suffer neck and back sprains.



Repetitive Stress Injuries

Employees working on computers, in restaurants, and on assembly lines pose the highest risks.

Falling Objects

Warehouse and construction workers suffer cuts, crushed or broken limbs, and serious head trauma from heavy falling boxes and equipment.



USE GAS MASK

Chemical Inhalation

Chemicals used in cleaning products, dyes, and pesticides create toxic fumes that cause significant health risks for workers.

Exposure to Loud Noise

Workers in airports, manufacturing plants, industrial jobs, construction, and landscaping are often exposed to loud noise on a daily basis.



Collisions and Crashes

Workers driving forklifts in warehouses, tractor-trailer operators, and construction workers are often victims of serious crash injuries.