

# Weekly Newsletter

THE KENT COMPANIES

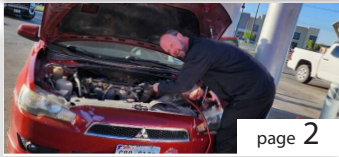
Making your life

*easy*

April 11, 2024

Period 4, Week 3

## Kent Kwik News



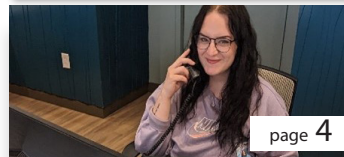
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## Golf Tournament News



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# TOM THUMB NEWS



An elderly couple from out-of-town recently took time out of their busy day to provide a five star review on google about the excellent service they received from Reyna (Subway 9955) and Rosemery (KK955).

This says a lot about our people, culture, and brand. Thank you, Reyna and Rosemery, for going above and beyond to provide exceptional services to our Guests!



★★★★★ 4/3/24

Tom Thumb Food Stores, 2565 Overseas Hwy, Marathon, ...

My review has two components to it. First, the stop for food. Second, their kindness for assisting us with car trouble. We stopped here on Easter Sunday on our way home from Key West. The gal that was working the Subway part that evening was amazing! I have food allergies and there was a misunderstanding between my sandwich and my husband's. She redid my sandwich without a gripe. Such a sweetheart! Plus it was the best veggie sub I've had from any Subway in months since diagnosis of the food allergy. The gal at the register of the regular store was super friendly too. Sadly, after eating, our car wouldn't start. We couldn't arrange a tow to Homestead until the following morning. They were so kind to agree to let us just leave it there so that we could safely go to a nearby hotel for the night. They could have had it towed away, or been rude about it. Really appreciate everything we experienced here that night!

Kristina Varnum (Hammocks to Coasters)



## FLORIDA PETROLEUM MARKETERS SCHOLARSHIP

APPLY TODAY

The FPMA Scholarship is open for applications! Team Members or Team Member dependents that are Florida residents and have a 3.5 GPA or higher are eligible to apply. Historically the scholarship awards \$6,000 over 2 years to students. The application is open until Friday, April 19th and only takes a few minutes so apply today at: <https://www.fpma.org/scholarship-opportunity>



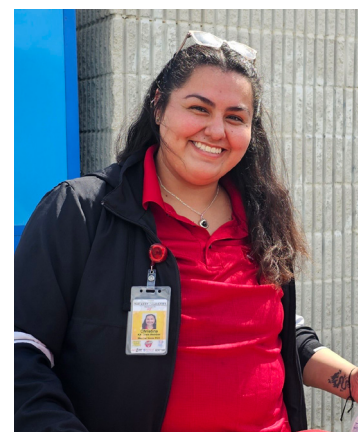
Claudia, at 953, had another successful undercover shop!



Guests drop off the strangest things. Kelynn posing while cleaning up at 953.



Finishing up a great store visit at 959, with Rick, Magda, Zach and Everton!



Christina, at 952, ensuring great Guest first impressions.



Compliments to the Team at Subway 9955, specifically Darihana. We were using our job aid when not sure how to properly construct the new Subway wraps. A great reminder for everyone that job aids are there to help us execute at 100% for every Guest!

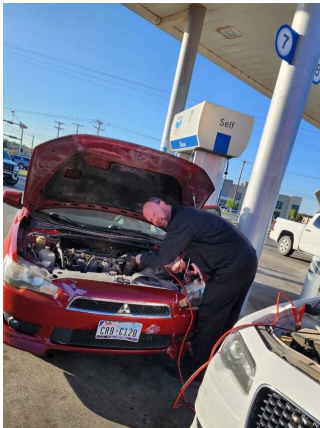


Carina Julio, 950, standing by her awards banquet banner.

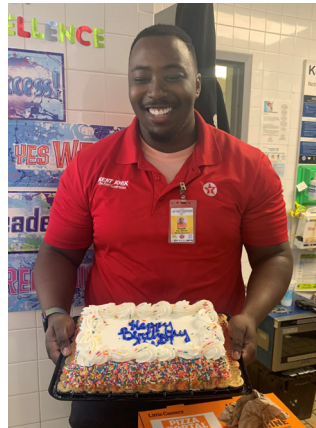


Michael, KK957, booked perfect scores on his last 3 mystery shops. He is dedicated and committed in providing excellent service to each Guest every day! Thank you, Michael!

## KENT KWIK NEWS



Broc demonstrating excellent Guest service at store 317.



Happy birthday, Keziah, from store 317!



Crystal, 326 manager, bought a new car! Congratulations, Crystal!



Store 303, with Kris, one of our cigarette reps!



Part of the 302 dream Team; Trinity, Sam and Vera.



Happy 2 year anniversary, Logan! The Team brought him Taco Bell at 318.

# CHARITY GOLF TOURNAMENT

We are thrilled to announce that registration is open for our 36th annual charity golf tournament! As always, proceeds from the tournament go to local charities and organizations that make a difference in our community. If you know anyone or have any vendors that may be interested in participating in this year's tournament please have them go online to [www.kentkwik.com/golf/](http://www.kentkwik.com/golf/) and fill out the registration form. The tournament fills up fast so don't wait!



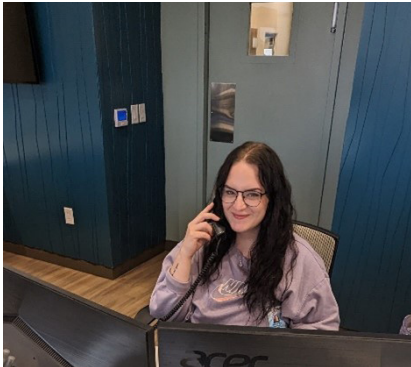
**THE KENT COMPANIES**  
**THE 36TH ANNUAL CHARITY**  
**GOLF**  
*Tournament*

**THURSDAY**  
**JUNE 13<sup>TH</sup>**

**ODESSA COUNTRY CLUB**  
**8AM & 1:30PM SHOTGUN STARTS**

# WESTEX NEWS

## Spotlight on Madison B., DOFI



Madison graduated from high school in Pennsylvania and then took a year off from school before returning to earn her Bachelor's degree in psychology. Madison is always intrigued by learning new information and skills!

Madison has a 6-year-old daughter, Ava, who is intelligent and incredibly silly! Madison believes that being a mom is her greatest accomplishment!

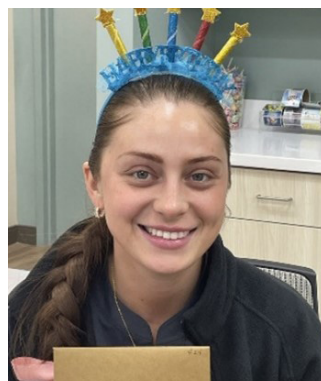
She enjoys finding and reading poetry, as well as traveling to new scenery sights and taking her daughter on fun trips, like to the zoo.

Currently Madison shares her smiles and expertise as a Director of First Impressions (DOFI), mostly at the North Midland location on Briarwood 9105



Celebrating April Birthdays! Join us in wishing a very happy birthday to our Team Members who have April Birthdays! We hope you each have an amazing day.

From left to right (Top); Lucy, Medical Assistant; Ramon, Nurse Practitioner; Teresa, Nurse Practitioner. (Bottom); Halley, Physician Assistant; Claudia, Medical Assistant/NCT; DeeAnn, Registered Nurse; Stephanie, Medical Assistant.



# SAFETY NEWS

## *Keeping Safety in Sight*

Nothing is too Small!

**Safety Definition:** to ensure safe and healthful working conditions for Team Members by setting and enforcing standards by providing training, outreach, education, and assistance.



Did you know, you can order your first aid supplies via the Zenput tablet? Go to the Zenput forms and find C-Store First Aid Replacement Supplies.

You may also submit via the email [safety@kentoil.com](mailto:safety@kentoil.com) for replenishment supplies as well.

If you are unsure of all the supplies you need send us an email and we will send you the checklist!

# CORPORATE NEWS



Happy Birthday, Melissa, VP of Operations. Thank you for all your hard work and great leadership, we hope you had an amazing birthday.