

Weekly Newsletter

THE KENT COMPANIES

Making your life



May 23, 2024

Period 6, Week 1

Prince Signs News



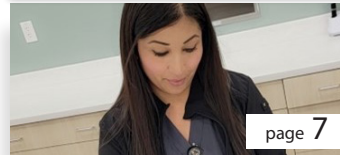
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JACK'S ACQUISITION

We are incredibly proud to announce the recent acquisition of Jack's Convenience Stores, bringing them into our Kent Family. The Jack's stores are local to the West Texas area with 8 stores across Midland, San Angelo and Abilene. This brings our store count to 111 locations across 8 states and over 150 dealer locations. Join us in celebrating our continued growth and welcoming the amazing Jack's Team. We are excited to get to know each of you.



The Kent Team celebrated a baby shower for Hilario and Karla E. Hilario is our Kent Kwik district 3 field coach and we are super happy for him and his growing family.

Happy birthday, Tainerys, from 321!

KENT KWIK NEWS



Field Coach, Valerie, using an antique communication device.



Thank you to Jose M., for helping out in D5 after a big storm.



Happy birthday, Saambra, at 601!

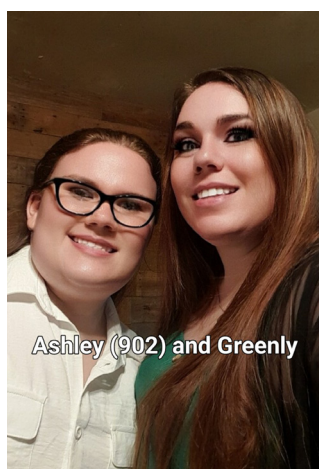


Manager Krystan and her daughter Lexie

Our 903 manager, Krystan, is proud of her daughter, Lexi who works at 901 and graduated high school this week!



Sam, and the 440 Team, hosted a Great American Cleanup on Tuesday. Awesome way to support the local community and keep Haskell looking great!



Ashley (902) and Greenly



Greenly accepting her diploma



Ashley younger daughter Millie

Ashley, at 902, had graduations for her two daughters. Greenly graduated high school and Millie graduated 8th grade. Congratulations to Greenly, Millie and Ashley!



Nick S., at 615, worked really hard and got himself a new car! Congrats on the car, Nick.

TOM THUMB NEWS



(Left): Ismelda, 354, prepping for the Sunday rush.

(Right): Guests at 963 proudly digging the best pizza on the East Coast.



PRINCE SIGNS NEWS



Our Prince Signs Team getting Kent Kwik 501 looking great with the new canopy and transition to Valero branding. Great work Team!

TRAINING NEWS

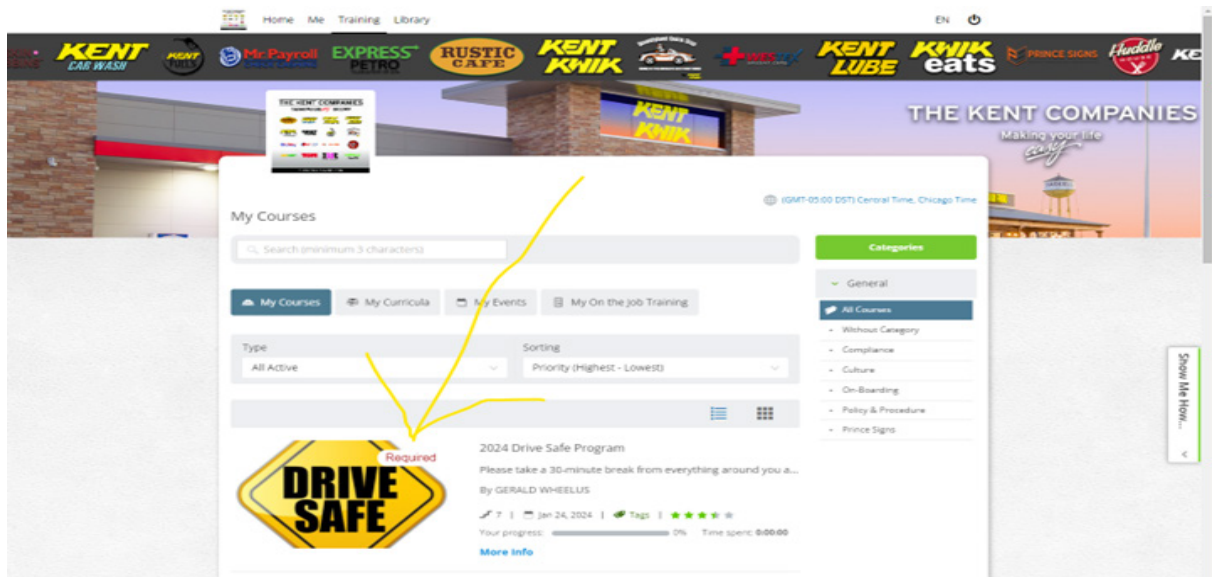
Training Purpose: To offer each Team Member the opportunity to grow within their respective field to achieve both their professional and personal goals while instilling The Kent Company Culture

Please use your personal email address and log in to www.schoox.com on a computer or tablet.

If you see a course with the REQUIRED logo on it, please complete it as soon as possible.

2024 Driver Training is due please complete if you have not done so.

If you have any questions please reach out to kenttraining@kentoil.com.



MR. PAYROLL NEWS

Mr. Payroll CHECK CASHING

COMMENT CARD

GUEST INFORMATION
ALL INFORMATION IS OPTIONAL AND FOR COMPANY USE ONLY

SERVICES AND GUEST EXPERIENCE

WERE YOU GREETED AND THANKED FOR YOUR BUSINESS?
YES ☐ NO ☐

DID WE REVIEW YOUR RECEIPT WITH YOU BEFORE YOU LEFT?
YES ☐ NO ☐

DID WE OFFER ALL OF THE SERVICES YOU NEEDED?
YES ☐ NO, IF NOT, WHAT DID WE MISS? _____

VISIT INFORMATION

PLEASE RATE THE FRIENDLINESS OF OUR TEAM: 1 2 3 4 5 ☒

PLEASE RATE THE CLEANLINESS AND ACCESSIBILITY OF OUR FACILITY: 1 2 3 4 5 ☒

WHICH OF THE ITEMS BEST DESCRIBES THE REASONS YOU CAME TO MR. PAYROLL

☒ CHECK CASHING ☐ MONEY ORDERS
☐ WESTERN UNION ☐ UTILITY PAYMENTS
☐ STAMPS/ENVELOPES ☐ OTHER: _____

PLEASE SHARE ANY ADDITIONAL COMMENTS YOU HAVE ABOUT YOUR VISIT:
Ms. Nell is great

THANK YOU FOR YOUR COMMENTS!
PLEASE RETURN THIS COMMENT CARD TO THE BOOTH ATTENDANT

2910 N BIG SPRING ST., MIDLAND, TX 79705 432-570-5274

Mr. Payroll CHECK CASHING

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LaSandra @ 2301

Way to go ladies for the Great Guest service! Ms. Nell and Lasandra both got great comment cards from their Guests this week. Amazing Guest service!

BOUNTYLAND NEWS



Happy Birthday, Evelyn at 716, Dave at 701, and Tracey at 701. Hope you all had an amazing day.



Catching Team Members doing a great job cleaning, upselling and taking care of our Guests. Great job, Gracie at 706 (left) and Trystan at 701.



704's Team enjoying dinner together. From left to right; Krystal, Katelyn, Mattie and Tammy. Great Team Building!

BOUNTYLAND NEWS



Happy 15 year work anniversary to Little Bit! We are so proud to have you on our Team and the work you do every day.

SAFETY NEWS

Keeping Safety in Sight

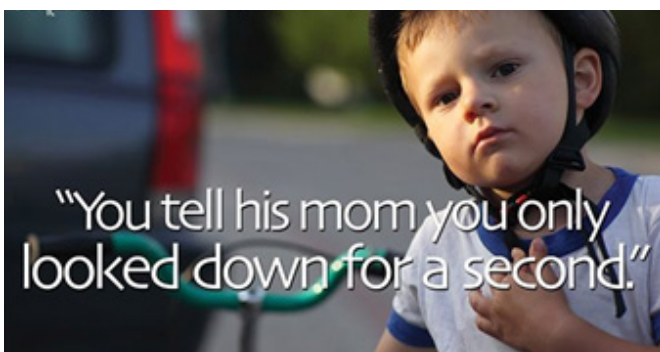
Nothing is too Small!

Safety Definition: to ensure safe and healthful working conditions for Team Members by setting and enforcing standards by providing training, outreach, education, and assistance.

School will be out soon. Be certain that you are paying attention to the kids in the streets!

- 52 percent of traffic collisions occur within a five-mile radius of home
- 69 percent of traffic collisions occur within a 10-mile radius of home

What is your speed limit? How do you drive in a residential neighborhood? Do you “cut” through to save time? Many more questions can be thought of and addressed when it comes to driving in a residential neighborhood, but if none of these matter to you at least consider the Children?



WESTEX NEWS



Ami Wilkerson Spotlight

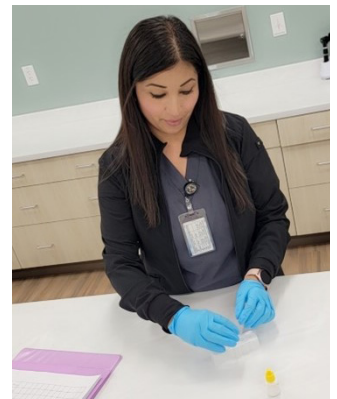
Shortly after Ami graduated from Greenwood High School, she began working in the medical field. She started as a receptionist and worked her way up to working in the lab and training as an X-ray tech. She now serves our Westex Urgent Care guests as a Medical Assistant (MA).

Ami has two sons, John Michael and Jeremiah, and 4 stepsons, Trae, Treven, Alex, and Eli. Ami also has one grandson, Salem. Additionally, she has two dogs, Apollo and Lucy. Ami loves spending time with her family and friends.

Monica Munoz Spotlight

After graduating from Andrews High School, Monica earned her Registered Medical Assistant degree from Odessa College. Monica has worked in the medical field for over 15 years and has worked as a Medical Assistant for 25 years in Family Medicine and OB/GYN. She also recently trained and earned her NCT certification through Westex Urgent Care. This certification qualifies her to take X-Rays.

Monica has been married for 25 years and has 4 children, ages 23, 21, 20, and 14. She also has two beautiful grandchildren, 4 and 3 years old, and 3 dogs!



Monica makes designs to put on shirts, stickers, mugs, and more. She also does small DIY projects, reads books, collects house plants and is learning how to garden with her daughter. Monica likes to spend time with her kids, playing X-Box. They even built her a gaming station! She loves to travel and go camping, but most of all, she loves to learn new things and hang out with her family!



REVIEWS OF THE WEEK! WESTEX 9102

"Schedule an early appointment for skin allergy. From the receptionist to the provider, everyone was super friendly, caring and listened what I have to say. Answered all my questions. Also, I had to change pharmacy and the receptionist was super, super nice. I am grateful for your service"

"Courteous, polite atmosphere, friendly reception who welcomes you with a beautiful smile. The Practitioner was tentative, listened to symptoms, addressed my concerns with what I told her was going. Overall, I was very pleased."



CORPORATE NEWS



We want to take a moment and recognize our CFO, Kent Miller for his service to the company and congratulate him on his retirement. Thank you for the countless hours of hard work you have given us throughout the last four years. Enjoy retirement, Kent.

MRT READERS' CHOICE



The annual MRT Readers' Choice awards are open for voting. We have several entities nominated across many categories including; Kent Kwik for best gas station, Westex Urgent Care for best Emergency/Urgent Care Location, Rustic Cafe for best Breakfast, Chicken fried steak, and family restaurant, Baskin Robbins for best ice cream The Kent Companies for best employer with more than 100 employees, and Kent Lube for best oil change shop.

If you have a moment we would love your support, it's completely free to vote, just head over to the MRT website, select the locations you want to vote for and register to get your vote counted.

<https://www.mrt.com/readerschoice/#/> Thank you all for the support and for working so hard to make our entities the best in the basin.