

Weekly Newsletter

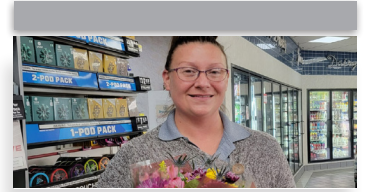
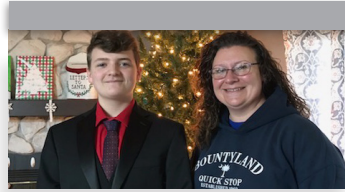
THE KENT COMPANIES

Making your life

easy

Period 7, Week 1

June 20, 2024



CONGRATULATIONS SHANNON

Congratulations, Shannon! This week we want to take the time to celebrate an amazing achievement by a member of our Kent Family. Shannon Egglestone, 707 Store Manager, was just awarded 2024 Store Manager of the Year by the South Carolina Convenience & Petroleum Marketers Association! We couldn't be more proud of her and the work she does every day. Congratulations, Shannon, you are an inspiration to our Team.



The South Carolina Convenience and Petroleum Marketers Association (SCCPMA) has over 100 years history dating back to 1919 with the South Carolina Oil Jobbers Association. The SCCPMA focuses their efforts on fighting legislative and regulatory battles for it's members across South Carolina. They also offer networking opportunities, advertising and scholarships for its members and their families.

Each year the Store Manager of the Year Award is given to the "Best of the Best" through a highly competitive nomination process. Managers are considered based on growing sales as well as the Teamwork and Culture shown by their Team.

TEAM MEMBER SPOTLIGHT



Shannon Spotlight Store 707 Manager

Tell us a bit about your role in the company:

In August I will have been with the company for 11 years. I started out as a part-time Team Member, working second shift. In no time at all I was full-time and in the position of Assistant Manager. I have been a store manager for Bountyland / Kent Kwik for going on 8 years.

What was the path you took to get to where you are today?

I love working with the public, meeting new people, brightening someone's day. It delights me to see the potential in someone else

and encourage them to see their strengths and who they can be. Faith and family keep me grounded. I lead with kindness and try to always seek to understand, then to be understood. I feel like my beliefs and a love for people has guided me to where I am today.

What is your favorite memory with the company?

I have had so many fond memories throughout the years with Bountyland / Kent Kwik. I have been able to visit Midland Texas twice in the last 3 years, and during Alabama's acquisition I was invited to assist and mentor. The memory that is still fresh and exciting, is the honor of winning the Store Manager of the Year for the state of SC Convenience & Petroleum Marketers Association.

What are your outside interests or hobbies?

Outside of work, I love cooking, gardening and hanging out by the pool. I enjoy entertaining company, being surrounded by friends and family, and experiencing new adventures with my 3 children.

Tell us a bit about your family.

I have 3 teenage boys that keep me very busy. Jackson 17, Sam 15, and Lucas 13. Jackson will be a senior in high school this year. Jackson has always been the one kid that makes better decisions than some of us adults do. Sam is my club guy. He would be in every club the high school has to offer if I had the time and allowed him to. Lucas is my sidekick, and if you need to know a quick way to get somewhere, he probably knows a back road you can take.

What is something most people don't know about you?

Something most people don't know about me is that I love to grow my own food and store it by drying, canning, or preserving. I also cut and bale my own hay. I am in my happy place when I am riding in the tractor from sunup to sundown. It is such a rewarding feeling when I can sit back and see all of the hard work that's been invested, make full circle.



“SUCCESS IN LEADERSHIP ISN'T JUST ABOUT ACHIEVING GOALS; IT'S ABOUT NURTURING A TEAM THAT EMBODIES EXCELLENCE, VALUES TEAMWORK, AND DELIGHTS IN DELIVERING EXCEPTIONAL GUEST SERVICE. SHANNON EXEMPLIFIES THIS SPIRIT, BLENDING HER PASSION FOR HER TEAM WITH HER INVALUABLE ROLE AS THE LEADER OF HER STORE.”

- WESLEY REINHOLD, DIRECTOR OF OPERATIONS EASTERN REGION



The full 707 Team!



Shannon celebrating her achievement with her family at 707!



Our Bountyland Team, members of Shannon's family and SCCPMA all waiting to present Shannon with her award!



Shannon's great attitude goes all the way to the back of her store with a decorated and positive office!

Talk about having a great store image!

Shannon takes pride on keeping her store clean and stocked, every single day! From the pumps to the shelves in the store everything is spotless and ready for the Guest. Even the inside of the cooler is clean and tidy to provide easy stocking. Keeping the store clean makes daily tasks easier and is a major reason the Guests keep coming back.





**"I JUST TREAT EVERYONE WITH KINDNESS
BECAUSE I FEEL LIKE THEY DESERVE THAT IN
THEIR DAY,"**

-SHANNON ON HER ROLE AS STORE MANAGER



After being presented with the award, Shannon and some of her Team were interviewed by the local Fox Carolina news station. You can check out that article here:

<https://www.foxcarolina.com/2024/06/13/anderson-county-woman-receives-prestigious-store-manager-award/>

You might recognize some of the following photos. These are throwbacks of Shannon that we've highlighted in the newsletter showing off her dedication, work ethic and kindness.



Shannon and Tim getting pizza so all the Team Members working hard have the chance to eat.



Shannon celebrated her 9th year work anniversary in 2022!



Some tomato and squash plants Shannon is growing nearby 707.



One of our local police officers and regular Guests, Looney, visiting 707!



Shannon making it happen and taking notes to continue improving at a manager's meeting!

We want to take one last opportunity to not just congratulate, but thank Shannon for all her hard work. The kindness that she shows every day and the pride that she takes in her work truly makes her "The Best of The Best" not just in South Carolina, but across the country.

"SHANNON HAS BEEN WITH BOUNTYLAND/KENT KWIK FOR 10 YEARS. SHE STARTED ON 2ND SHIFT AS A PART TIME TEAM MEMBER AND GREW INTO A MANAGER. SHANNON IS A SINGLE MOM OF THREE BOYS AND THAT ITSELF IS A FULL-TIME JOB! SHE IS A YES MANAGER! NEVER DOES SHE SAY NO TO NEW IDEAS OR CHALLENGES. SHE NOT ONLY CONTINUES TO GROW HER LOCATION, BUT SHE ALSO IS A TRUE LEADER IN HER FIELD! SHE TAKES TIME DAILY TO READ DEVOTIONALS WITH HER TEAM, SHE CARES FOR ALL OF THEM INCLUDING THE GUEST LIKE THEY ARE HER FAMILY. I HAVE SEEN HER PAY FOR GAS, FOOD, AND ANYTHING SOMEONE NEEDED AT THE DROP OF A HAT IF SHE KNEW THEY DIDN'T HAVE THE MONEY. HER SELFLESS ACTS OF KINDNESS IS JUST SHANNON DOING HER JOB. HER TEAM MORE THAN RESPECTS HER, THEY GENUINELY LOVE HER AND STEP UP TO ANY CHALLENGE SHE SETS FOR THEM. SHE GOES ABOVE AND BEYOND FOR EVERYONE BUT HERSELF. SHE KNOWS EVERY GUEST THAT WALKS INTO HER LOCATION AND ALL OF THEIR FAMILIES. SHE CONTINUALLY MENTORS OTHER MANAGERS IN SC AND AL, EVEN IF IT MEANS SHE HAS TO STAY LATE OR PUT IN EXTRA HOURS. SHE CAN BE KNOWN TO CALL OTHER STORE MANAGERS AND SING HAPPY BIRTHDAY TO THEM ON THEIR SPECIAL DAY. HER LOCATION CONTINUES TO GROW NOT ONLY IN SALES AND GAS GALLONS BUT KINDNESS AND LOVE! WHEN ASKED TO GO HELP IN AN ACQUISITION TWO STATES AWAY SHE NOT ONLY SAID YES BUT SHE MORE THAN NAILED THE ASSIGNMENT WITH CLEAR COMMUNICATION THE NIGHT OF ACQUISITION, CALMNESS DURING LONG HOURS WITH NO SLEEP, AND MOST IMPORTANTLY PATIENCE DURING A TRYING TIME FOR NEW TEAM MEMBERS AND STORE MANAGERS. SHE MADE A VERY DIFFICULT SITUATION EASY FOR THOSE NEW TEAM MEMBERS WITH CALMNESS AND CONFIDENCE DURING EQUIPMENT FAILURES, AND EXTREME CONFUSION HAPPENING, ALL THE WHILE BEING THE ONLY STORE MANAGER ON THE ACQUISITION TEAM THAT WEEK! SHE STRIVES FOR EXCELLENCE IN EVERYTHING FROM PROMOTING NEW SELLING TECHNIQUES TO MAXIMIZE SALES IN HER LOCATION, TO MAKING SURE COOLERS ARE STOCKED FRONTED AND FACED TO PERFECTION, ALONG WITH MORE THAN KEEPING HER INTERSTATE LOCATION CLEAN AND UP TO COMPANY STANDARDS. SHE CONTINUALLY DEVELOPS AND TRAINS HER TEAM TO BE MANAGERS AND ASSISTANT MANAGERS. SHANNON IS NOT ONLY A STORE MANAGER BUT A TRUE MENTOR AND FRIEND FOR ALL INDIVIDUALS SHE COMES INTO CONTACT WITH."

**- NICKI L. WHEN NOMINATING SHANNON FOR THE SCCPMA
STORE MANAGER OF THE YEAR AWARD**

