

Weekly Newsletter

THE KENT COMPANIES

Making your life

easy

Period 7, Week 3

July 3, 2024

WesTex News



Bountyland News



Food Service News



Mr. Payroll News



WESTEX NEWS

We are proud to announce the opening of our brand new urgent care clinic, WesTex 9109. Located in Odessa, this new clinic is the first part of our construction project with a new Kent Kwik and Kent Car Wash being built right next door! We are super excited for this new opening and proud of everyone on the Team who worked hard to make this opening a success.



WESTEX NEWS



Congratulations to Dr. Beck for being with WesTex Urgent Care for 14 amazing years!

Dr. Beck graduated from The University of Texas at San Antonio Health Science Center Medical School. He has a true passion for helping people and loves practicing medicine and urgent care.

Dr. Terry L. Beck is a Texas native with more than 25 years of experience working in emergency medicine, treating thousands of patients for just about every illness and injury imaginable. He has extensive knowledge in emergency medicine and pharmaceuticals. He moved to Midland in 2003, where he accepted a position in Midland Memorial Hospital's Emergency Department.



On July 5th, 2010, Dr. Beck opened the first urgent care clinic on the northwest side of Midland and a second location on the south side of the city in 2015, followed by a third clinic in Odessa.

He is married to Michelle and has five children, Brooke, Brittney, Taylor, Chloe, and Tristan, and one granddaughter, Laney. He enjoys spending time with his family, hunting, and traveling. He and his wife also breed and raise Warmblood horses, trained for show jumping.



We are so pleased to announce the promotion of an outstanding Team Member within our organization, Chantay, our newest Clinical Coordinator at 9107, Avalon location!

After moving to Midland last year, and joining the WesTex Urgent Care team, Chantay immediately continued her training as a Medical Assistant and received her Non-Certified Radiologic Tech Certification.

Chantay has three grown children, and two grandchildren, King and Leilana, and an American/Old English Bulldog, named Ivy.

Chantay has demonstrated exceptional leadership and dedication, and we are confident that she will continue to excel in her new role.



We had a great time with some of the Team at Summer Mummer! Awesome way to unwind after a hard week of work.



REVIEWS OF THE WEEK! WESTEX 9107

"I didn't schedule an appointment, but just walked in. Even without an appointment, the wait time was not bad at all. Everyone I came in contact with was very courteous and helpful. Great experience!!"

"I developed pain in my ear, after a lingering cough, that was affecting my hearing as well. I was unable to schedule an appointment with my regular PCP. Thankfully, I was able to walk into Westex Urgent care, Avalon location, and was seen right away! Everything was new and clean! Check-in was easy, they accepted my insurance, and I was out in 30 minutes! All the staff were courteous and the provider, Teresa Callahan, was very attentive, thorough, and friendly. I would recommend using Westex and this provider"



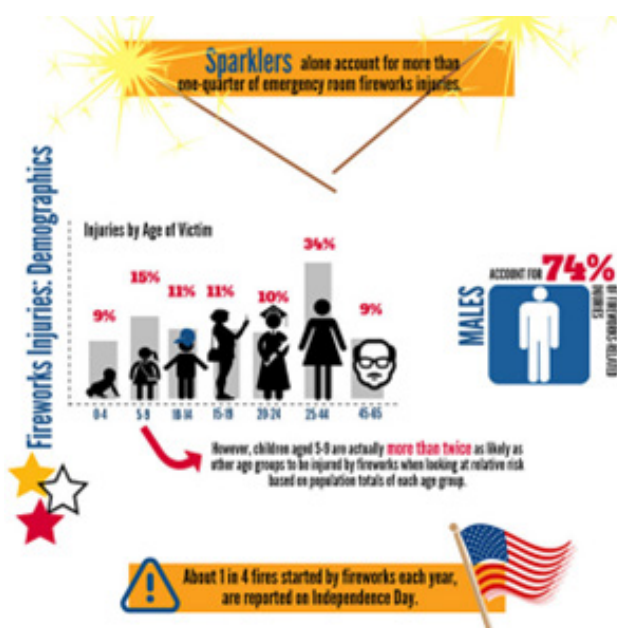
SAFETY NEWS

Keeping Safety in Sight

Nothing is too Small!

Safety Definition: to ensure safe and healthful working conditions for Team Members by setting and enforcing standards by providing training, outreach, education, and assistance.

Is it Ironic that 74% of accidents happen to males? I would bet not there is a reason Women live longer than men on average. The image on the right is a result of drinking and messing with fireworks. No accident it is a male, right? Enjoy the holiday but please do so safely and remember to hydrate!



4th of July is absolutely my favorite holiday



BOUNTYLAND NEWS



Left: Lexie, at 706, stepping up and cleaning cabinets out. Thank you for always working hard, Lexie.



Right: Mark, in maintenance, helping a Guest get her car started! Way to go in demonstrating Operational Excellence!

Left: We would like to recognize Heather for going above and beyond to protect company assets and demonstrate core values. Thank you, Heather.

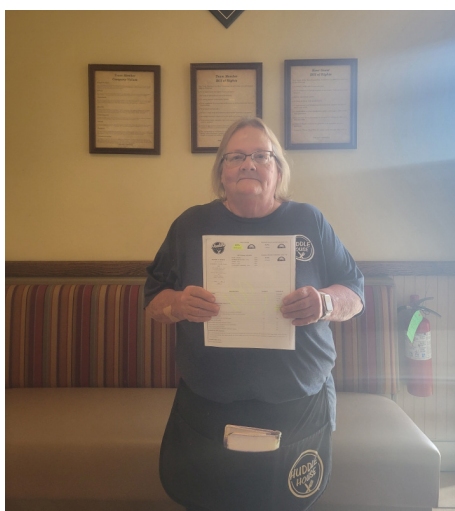
Right: Gracie, at 706, training to be a Shift Leader, and learning how to properly do a grocery



FOOD SERVICE NEWS



Congratulations, Demetris, on a 100% mystery shop! Thank you for being a Huddle and Kent Way values example.



Ms. Rhonda also got a 100% on her mystery shop at Huddle House 805! Great job, Ms. Rhonda!



Check out these awesome 4th of July cakes from Baskin Robbins!

MR. PAYROLL NEWS

Mr. PayrollTM
CHECK CASHING

COMMENT CARD

GUEST INFORMATION
ALL INFORMATION IS OPTIONAL AND FOR COMPANY USE ONLY
NAME: _____
PHONE: _____

SERVICES AND GUEST EXPERIENCE
WERE YOU GREETED AND THANKED FOR YOUR BUSINESS?
☒ YES ☐ NO
DID WE REVIEW YOUR RECEIPT WITH YOU BEFORE YOU LEFT?
☒ YES ☐ NO
DID WE OFFER ALL OF THE SERVICES YOU NEEDED?
☒ YES ☐ NO, IF NOT, WHAT DID WE MISS? _____

VISIT INFORMATION
PLEASE RATE THE FRIENDLINESS
OF OUR TEAM: 1 2 3 4 5
PLEASE RATE THE CLEANLINESS AND ACCESSIBILITY
OF OUR FACILITY: 1 2 3 4 5
WHICH OF THE ITEMS BEST DESCRIBES THE REASONS YOU
CAME TO MR. PAYROLL
☒ CHECK CASHING ☐ MONEY ORDERS
☐ WESTERN UNION ☐ UTILITY PAYMENTS
☐ STAMPS/ENVELOPES ☐ OTHER: _____
PLEASE SHARE ANY ADDITIONAL COMMENTS YOU HAVE ABOUT
YOUR VISIT: AMANDA IS A
TRUE DELIGHT!

THANK YOU FOR YOUR COMMENTS!
PLEASE RETURN THIS COMMENT CARD TO THE BOOTH ATTENDANT

3310 WEST WALL ST. MIDLAND, TX 79701 432-520-2274



We want to acknowledge Maudie one of our amazing floaters as well. We received this compliment from the website: "Just a kind word on your employee, Maud at 4701 Briarwood location in Midland, who helped my teen son this evening with cashing his paycheck even though we walked in at closing time. She could have turned us away but didn't. She deserves to be acknowledged for her great customer service!"



We want to wish our awesome boss, Jasmine, a happy belated birthday. Thank you so much for all your leadership and hard work.

This week we would like to say great job Ms. Amanda from 2301 on your wonderful guest service! Keep up the amazing job, all the ladies do so great.

KENT KWIK NEWS



Chelsea training our New Hire, Adriana, at store 326.



New Team Member, Lillian, enjoying stocking duties at 318.

