

Weekly Newsletter

THE KENT COMPANIES

Making your life
easy

Period 9, Week 1

August 15, 2024

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KENT KWIK NEWS

Good morning, Odessa! We are proud to announce the opening of our brand new store, Kent Kwik 222! This store is located right by Ratliff Stadium off Yukon in Odessa. We also have a WesTex Urgent Care and a Kent Car Wash right next door. We have an awesome Team at this new store so be sure to stop by next time you're in the area!





902- Greenly

Greenly making a sub for our a Guest at 902.



Carly- 901

Carly, at 901, getting more bacon ready. You can never have enough bacon.



901-Christina

Christina getting burritos ready for our commissary!



903-Crystal

Crystal preparing the morning hot box, at 903.



410 Deli lead, Sarah, holding her finger over a bib flojet valve to save the Co2 from running out due to a bad part. Such dedication is outstanding.



Happy birthday, Desiree at store 302! We hope you had an awesome day.



Ms. Betty is a loyal Guest at 302. Stopping by all the time to see Rosa in Mr. Payroll and get a Fountain drink.



Happy birthday, Rebecca, from your Kent family at 262!



Welcome, Demetrice, to the Team at 929.



Jody, at 921, cooking some great food for our hungry Guests.



Phillip, at 921, making sure our cold beer is stocked up for our Guests.



Happy Birthday, Thelma, from your Kent family at 262!



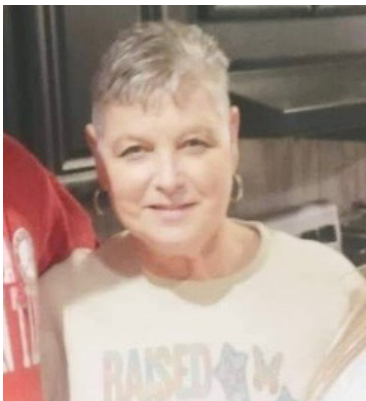
Kim, our newest Team Lead, is already doing a great job at 921.



Hayden, at 929, is so dedicated she sits in the deli case to clean it.



Jarek, our newest IT Team Member, training at store 321.



We lost a beautiful soul from 921 on July 23rd. Thank you, Julie S., for 16 years of dedicated service. She gained her wings and will be missed every day.

MR. PAYROLL NEWS



Meet Araceli, our manager of 2212, who is celebrating her five-year anniversary with Mr. Payroll.

Araceli focuses on providing great service for all of her Guests, to assist the Team and be an asset to the company. She is always learning and working hard to improve each day. Her favorite memory with the company has been the tremendous amount of love, support and prayers she received from her Guests and Team Members during one of the hardest times in her life. Everyone's kindness is something she will always cherish.

Outside of work her life revolved around her three grandbabies. She loves her family and has family weekend with her grandbabies every weekend possible. She is also close to her mom and brothers. Even though they live out of town they are still very close and try to spend time together as much as possible.

Thank you for your hard work and dedication for five years, Araceli!

WESTEX NEWS

On Wednesday, we held our official ribbon cutting for WesTex 9108, located in Andrews, Texas. Thank you to everyone on the Team who has been working so hard to make a positive impact in the Andrews community. This clinic currently sits at a perfect 5-star rating on google with 72 reviews already. We are incredibly proud of this amazing Team and excited to be a part of the Andrews community.



REVIEWS OF THE WEEK! WESTEX 9108

"Urgent care was great. So thankful they were open on Saturday. I had just had surgery in Lubbock & was so sick. I went in and the Dr was very attentive & helpful. She called in a prescription and I was so glad. I didn't want to have to drive back to Lubbock Thank You to your friendly staff & for being here in Andrews!"

"The wait time was less than 5 minutes. They listened to all my concerns, and took their time to test thoroughly to find answers. I even received a follow-up call to let me know how a send off swab resulted. We will be going here any time we need urgent care."



SAFETY NEWS

Keeping Safety in Sight

Nothing is too Small!

Safety Definition: to ensure safe and healthful working conditions for Team Members by setting and enforcing standards by providing training, outreach, education, and assistance.

Why do we have a Cash Handling Policy?

The first reason is our Team Members' Safety! We limit the amount of "Cash" available so the bad guys do not think you have "Cash" available to you! The below is our Policy for "Cash" handling.

Please remember this policy is for your safety!

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Cash Handling Policy

This policy is to protect our most important asset the Team Member. By limiting the amount of monies visible by our GUESTS the perception will be that we do not keep much money in the register and therefore any potential perpetrator will be deterred.

Register Safety:

- At no time will money be allowed to be stored anywhere but its designated area.
- The designated area is either in the Safe or inside the Register.
- Any Team Member found to be leaving bills out of designated areas will be disciplined up to and including termination.
- Bills larger than \$10's are not allowed in the register.
- All larger bills (\$20, \$50 & \$100) will be dropped in the Smart Safe.
- The smart safe is the counterfeit detection system and should be utilized as such for all larger bills, any large bills accepted without entering into smart safe and later deemed to be counterfeit will result in Team Member disciplinary action up to and including termination.
- You will not leave the bill on top of the till, safe, countertop or any other area. As soon as the bill is received it will be dropped.
- No register will have more than \$150.00 in paper Bills @ any time.
- Storing change rolls in the register is not authorized.

By signing below, you are acknowledging that you understand this important policy and understand that progressive disciplinary action will be taken for violation found; by members of management and / or inspecting authority.

PRINCE SIGNS NEWS



Cupcakes on location for the two birthday guys Miguel and Zaudrick at Kent Kwik 222. These guys worked extra hard to install the final Chevron cabinets and get our price sign up and running before the grand opening. Great job, guys!

TOM THUMB NEWS



Team 962, training on the new POS system with OWL. Everyone is excited to learn the new systems.



Josh, from 958, supporting Kent Kwik 962 during their POS transition this week.



Julia, at 953, swapping filters and deep cleaning the store.



The Team at 962 preparing for our first Verifone register install. Once the Southern Region is converted the entire company will run the same POS system. This is a huge step in improving our reporting across the company.

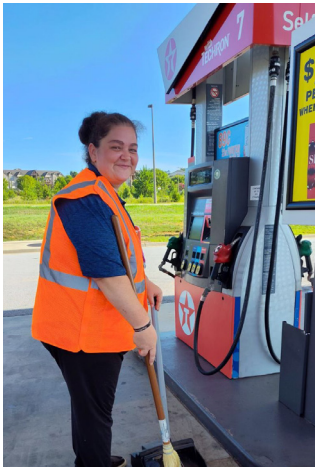


The Team at 963, working with Danny Z. Great job everyone!

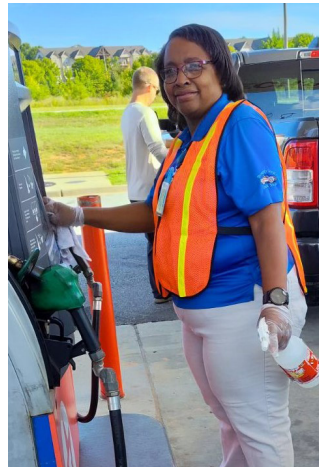


Catching up with Sherry from 954.

BOUNTYLAND NEWS



Great job to, Ashleigh (left), and Evelyn (right), for keeping 716 so clean for our Guests. Thank you both for working so hard to keep our store looking great.



Jayden and Josh are training on how to put up stock. Welcome to the Team!



Denise deep cleaning the minnow tank at 702.



Heather getting a little deli training in and learning how to make some delicious food.



Jayden, working hard to keep the coolers fronted and looking great.



Melissa, keeping a check on her time stamps so the Guest always gets great fresh food.