

Weekly Newsletter

THE KENT COMPANIES

Making your life
easy

November 14, 2024

Period 12, Week 2

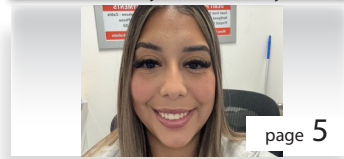
Food Service/WesTex



HR



Mr. Payroll/Safety



Kent Kwik



TOM THUMB NEWS

We would like to recognize these three store leaders for setting an outstanding example for their Teams and for our Guests.



Julia Diego is the Store Manager of 953. She was born and raised in Homestead, FL. Julia joined Tom Thumb as a Team Member at 952 in 2019, was promoted to Asst. Store Manager in 2021, and the Store Manager of 953 in 2023. Julia enjoys outdoor activities, traveling, trying new cuisines and exploring new cities.

Jesus Cambon is the Store Manager of 951. He joined us in July 2024. He was born and raised in Cuba, and moved to the US in 2008. First to New Jersey and then to Miami in 2012. Jesus is married with two boys and one girl. Jesus enjoys spending time with his family, traveling, and singing. His favorite vacation is when he went to Dubai with his wife. He is excited and proud that he has joined Tom Thumb and the Kent Team, and is looking forward to driving sales and increasing Guest counts as we head into 2025.



Carla Paniccia is the Store Manager of 962. She was born and raised in Lima, Peru. Carla moved to Miami in 2014. Carla joined Tom Thumb as an Asst. Store Manager at 963 in September of 2021 and was promoted to Store Manager of 962 in January of 2022. She has two boys, ages 25 and 16. She enjoys baking cakes, traveling, spending time with her family and cooking.



Congratulations to Wilma, at 950, on her promotion to Assistant Manager!



Betty, at 953, cleaning up after a busy lunch!

FOOD SERVICE NEWS



We are excited to announce the promotion of Tesseract Carson to Director of Food Service. Carson joined our Team in May of 2022 and jumped into the challenges of a new freestanding Rustic Cafe. He has worked on the openings of two Rustic Cafes and most recently as Field Coach for our 6 Huddle House restaurants. We are looking forward to great things to come from his leadership.



Guests have been complimenting the Guest Service of Ayden, one of our scoopers at 1491. Here he is with a Guest and a special scoop he made custom for a kid earlier. Keep up the great work, Ayden.



Maria, Subway 9953 Manager, and Yaniuska getting ready for lunch rush!



Rustic 219 had a spooky good time on Halloween.



Yesterday, Food Service held their November training and development meeting. Keep learning and growing! We appreciate you.

WESTEX NEWS

Team Member Spotlight: Vandesha Smith, Receptionist



Vandesha graduated with a degree in Practical Nursing in 2012 from Bogalusa, Louisiana, and is currently a student at Odessa College, studying for her R.N. degree.

Vandesha started as a full time Receptionist with WesTex Urgent Care on Briarwood (9105) in August of 2024. By October she completed her training as a Medical Assistant and earned her National CPR Foundation Basic Life Support.

Originally from Mississippi, Vandesha has been living in Midland for two years. She has 3 beautiful and handsome kids, and 2 beautiful grandchildren. She is expecting another grandchild in November. She loves to cook southern meals, and enjoys getting to spend time with family and friends, shopping, traveling and seafood boils.



Vandesha with her children.



Visiting the Willis Tower in Chicago.

Team Member Spotlight: Veronica Guerra, Director of First Impressions



Victoria joined WesTex Urgent Care in May as a Director of First Impressions. She graduated from Midland College, and is currently taking college courses online, studying psychology and aspiring to become a therapist. Victoria came to the clinics with great customer service experience, keeping happy customers as a fast-food service provider.



Victoria enjoys spending time with her family, her mom, her dad, and her little brother. She really enjoys artistic endeavors, including musical theatre, painting, singing, and drawing. Additionally, she likes reading fantasy books, playing video games and doing her own nails!



REVIEWS OF THE WEEK! WESTEX 9108

“My daughter came home from school sick on a Friday evening. We were able to be seen quickly and efficiently. Caroline the nurse practitioner was kind and thorough. There were not mountains of redundant paperwork, which is always frustrating. It seemed like everything was in her chart already, which was nice. It's great to have an urgent care in town that is open later and on weekends.”

“April Hernandez is by far the most amazing NP I've ever seen! She's patient and listens and goes above and beyond! We love when we get to see her at our visits!”



HR NEWS

OPEN ENROLLMENT IS HERE!

Empower Your Future: Choose the Benefits You Deserve!

2025 benefits open enrollment is open November 1-30, 2024



Corporate Medical Insurance

The Kent Companies offers three medical options through Cigna. All three options are PPO plans and offer in-network and out-of-network benefits. The Kent Companies pays up to 88% of the monthly premium total for Team Members base plan.

(Cigna is offered to managers, Field Coaches and Corporate Office.)



Non-Corporate Medical Insurance

Paid 100% by the company for Team Members and Assistant Managers. In network preventative and wellness health care services are covered 100% and not subject to deductible or copay. Plan includes group accident and hospital coverage, paid by the company. Option to add spouse and dependents.



Dental Insurance

MetLife dental insurance covers preventative care, including cleanings, x-rays, space maintainers, etc., 100%.



Vision Insurance

Vision service plan (VSP) offers complete, high quality vision care. The plan offers benefits for eye exams, frames, eyeglasses, and contact lenses. In addition, Team Members may receive discounts for Lasik surgery and additional frames and lenses.



Life Insurance

The Kent Companies pays 100% for \$50,000 Accidental death and dismemberment (AD&D) insurance for all Team Members (corporate and non-corporate.) Team Members have the option to add additional insurance for themselves, spouse or children.



Accident Enhancement

After an accident, you may have expenses you've never thought about. Accident insurance can help with hospitalization, emergency room, urgent care, prescriptions, diagnostic testing, hospitalization, burns and dislocations.



Hospital Enhancement

Hospital insurance with Sun Life can help cover hospital admission, hospital confinement, and intensive care.



Critical Illness with Cancer

The cancer insurance benefit will help cover some of the out-of-pocket expenses such as: transportation to a medical facility, specialized treatment costs, and living expenses like rent/bills.



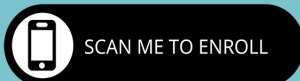
Short Term Disability

Sun Life short term disability plan can help protect your income by offering disability benefits to make ends meet when you are out of work.



401(k)

Team Members who have been with the company for at least one year continuously are eligible to enroll in the John Hancock 401(k) plan. The Kent Companies matches dollar for dollar up to 4% of annual salary. Team Members are 100% vested on day one. (Eligible Team Members will receive a separate email with enrollment instructions)



Start Enrolling Tomorrow, November 1st:

SCAN HERE to make your benefit elections or at:

<http://boss.employeenavigator.com>

- Click Register as a New User (link can be found toward the bottom of the page)
- Create Your Account using the name and information your pay stub Company Identifier: KentCo

MR. PAYROLL NEWS



This week we would like to say Happy 21st Birthday to Tericka! What a wonderful milestone! Thank you for sharing it with us. We hope you had a wonderful day and many more birthdays to come.



SAFETY NEWS

Keeping Safety in Sight

Nothing is too Small!

Safety Definition: to ensure safe and healthful working conditions for TEAM MEMBERS by setting and enforcing standards by providing training, outreach, education, and assistance.

Powerstrips - we all use them, so let's use them *safely!*

This shows several power strips with multiple devices plugged in, creating a tangled mess of cables. This setup can be unsafe due to the risk of overloading circuits and potential fire hazards.

To improve safety:

1. Reduce Load: Make sure not to exceed the wattage capacity of the power strips.
2. Organize Cables: Use cable ties or organizers to keep cords neat and prevent tripping hazards.
3. Distribute Devices: If possible, plug high-wattage appliances into wall outlets directly.
4. Regularly Inspect: Check for any signs of damage or wear on the cords and outlets.

It's important to follow these guidelines to prevent electrical hazards.



KENT KWIK NEWS

Jennifer Greenwood's father-in-law, Sergeant Steve Parks, was honored this Veteran's Day with The Quilt of Valor. We at The Kent Companies want to thank you for your service!



Left: Happy birthday to Alba at 326!



Right: Erica at 320 working on a Mclane truck with a great smile.



Cinthina, at 320, happily taking care of a Guest at the drive-thru.



We held our first training class on Paperwork and P & Ls. These new training classes will take place every two weeks from 4pm - 6pm, and will be taught by Hilario and Lorena. Team Members can join in person or via Teams.

★★★★★ 11/14/24

📍 Kent Kwik, 3301 W Dickinson Blvd, Fort Stockton, TX, 79735, US (

The staff does a really good job at keeping the space clean. I stopped to get a snack , gas and to use the restroom. The restroom was really clean 🧼

Nancy Arredondo



Check out this 5-star review a Guest left on Google for Store 403 in Ft. Stockton. Way to keep the store and restrooms fresh and clean!