

Weekly Newsletter

THE KENT COMPANIES

Making your life
easy

Period 10, Week 3

September 26, 2024

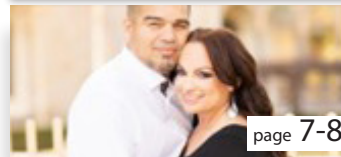
Kent Kwik News



Kent Fuels News



WesTex News



Tom Thumb News



KENT KWIK NEWS



Our 921 Team is hard at work! Kim (left) is making some great food while Heather (right) is excited to take care of our Guests.



Phillip is another one of our 921 Team Members. He has been with us since 2012! Thank you for your hard work and dedication, Phillip.



Andre, at 933, getting pizza ready for our hungry Guests.



Meet Charlie Brown, one of our Team Members at 932!



Our Team Lead is keeping the store clean and stocked, at 932.

KENT KWIK NEWS



The Team at 925 is all smiles as they make sure their store is stocked, clean, and full of fresh food for our Guests. Keep up the great work everyone!



Tarackia, at 926, is excited to see our Guests on a busy day.



Richard training Cissy on how to get the store ordered.



Lakeisha is our 922 Leader.



Jessica and Eliza, at 922, are proud of their food!



Some of the awesome food being cooked up at 925!

KENT KWIK NEWS



Stephanie, making sure everything at the 262 deli was properly dated.



Irene, our new MIT at 262.



921, celebrating their Bronze Customer First award!



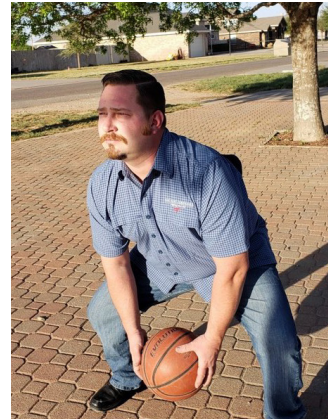
Anjelah, going above and beyond to pull up directions and help a Guest find their way.



Shannon, celebrating her recent promotion to Team lead at 412. We look forward to her future growth with the Kent Family!



Happy Birthday to Wes, our hardworking Director of Operations for the Eastern Region!



(Right) James England got a shout out from a Team Member!

"I would like to shout out James for being the best manager & working hard for 3 different stores!"

Thank you so much for your constant dedication, James!



Jacks conversion to Kent Kwik is looking great at 351!



Celebrating Melissa's and Martha's anniversaries with the Kent Family. Melissa (left) is celebrating 24 years and Martha (right) is celebrating 33!



Meet our New Team Members for the week: Elieser, Elyn, Veronica, Flor and Jacob. Everyone is having fun while Frank teaches them proper food standards for pizza.

MR. PAYROLL NEWS



We would like to say a BIG HAPPY BIRTHDAY to Ms. Ginny, one of our wonderful floaters. We hope you have a wonderful birthday and hope to share many more with you!

KENT FUELS NEWS

On Wednesday, Butch Harris and his wife, Lilly, came to Fayetteville, Tennessee all the way from our bulk plant in Van Horn, Texas to pick up a fuel cube. Before leaving we had to make sure they got an original Sun Drop to drink from our Store 902!



SAFETY NEWS

Keeping Safety in Sight

Nothing is too Small!

Safety Definition: to ensure safe and healthful working conditions for TEAM MEMBERS by setting and enforcing standards by providing training, outreach, education, and assistance.

LOOK. THINK. DO.

Look out for danger. Think of how you can protect yourself. Do your work safely.

6 Basic Workplace Safety and Health (WSH) Rules to prevent Slips, Trips and Falls

Slips, trips and falls at work can lead to injuries or even death. Every year, more than 3,000 workers are injured due to slips, trips and falls accidents. Do your risk assessment before starting work.

Report to your supervisor if you feel unwell.



Clean up spills immediately.



Always hold the handrail.



Do not get distracted while walking.



Keep walkways well-lit and free of obstructions.



Use non-slip footwear and replace it when worn out.



TEAM MEMBER SPOTLIGHT

Congratulations, Gabby, on your new position as Guest Service Manager, for our IT department! Gabby has been with the company for almost a year now and made a huge difference in such a short time. We are proud to have you on the Team!

Spotlight Questionnaire: Gabriela R.

1. Tell us a bit about your role in the company:

I am the Guest Service Manager for the Information Technology Department. I began my career with The Kent Companies in November 2023. I started out as a technician. My role is to manage and handle incidents, service requests, and work with my team to improve service quality and efficiency. Our goals are to meet our users' IT needs and to provide excellent Guest service.



2. What was the path you took to get to where you are today?

Persistence and belief that I can do it if I set my mind to it, focusing on the positive, working hard, and my dedication and love for IT. I have had many difficult situations where I have had to reach deep inside me to get strength but no matter where life has taken me or what blows it has dealt me my motto has always been "Keep Moving Forward". I began my IT journey by earning my Computer Programmer and Web Development Certificate, then went to working in an IT Call center, and working in County/Government IT in various roles.

3. What is your favorite memory with the company?

In the short time that I have been here I have made many wonderful memories with not only my amazing IT family but also with the dedicated workers in all areas of The Kent Companies. I have also made a lot of favorite travel memories, and I truly look forward to making so many more.

4. What are your outside interests or hobbies?

I love spending time with my family, laughing and making memories. However, when I want to relax, I love watching movies and shows!

5. Tell us a bit about your family.

I have 3 kids. Leah (26) lives in Boston, MA. and works for Swiss Port Cargo Services. Nathan (21) lives at home and has his HVAC License. Brielle (12) lives at home and is in 7th grade. I am also a pet grandma to a Ball Python (3ft snake) (Leah's child) named Tapioca and a 7yr old cat named Belle (Brielle's child). There is never a dull moment with my kids and grand pets.



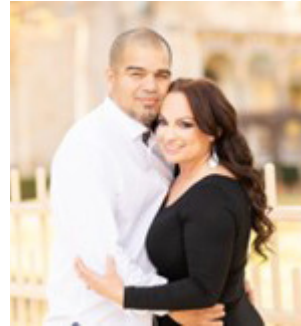
6. What is something most people don't know about you?

I love Spiderman! I have twin nephews who were born with Autism. They are 21 now but when they were 5 and they wanted to go to my house, they knew my son had a lot of Spiderman toys at the time, so they would tell my sister-in-law that they wanted to go to Spiderman's house, meaning me. And to this day if you ask them what my name is, they will tell you "Tia Spiderman"!

WESTEX NEWS

Olivia Spotlight

Olivia, Double board-certified Family Nurse Practitioner, joined WesTex Urgent Care in April of this year. She earned her Associate Degree in Nursing at Midland College, her Bachelor of Science in Nursing and her Family Nurse Practitioner at The University of Texas at Arlington. She also recently completed her Psychiatric Mental Health Nurse Practitioner through Walden University.



Olivia currently serves as a Family Nurse Practitioner at the Pioneer/Exxon Clinic and as the nursing program clinical adjunct preceptor for the nursing students at University of Texas of the Permian Basin and at Sul Ross State University. Additionally, she works with DOCS Health doing pre-deployment screenings for the military reserve, was previously an inpatient wound care Family Nurse Practitioner at Medical Center Hospital, served as a home health provider, and Family Nurse Practitioner for migrant children through the Office of Refugee Resettlement!

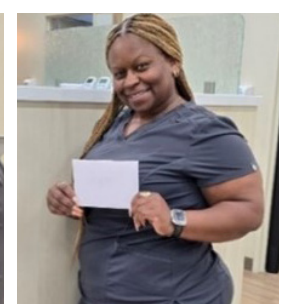
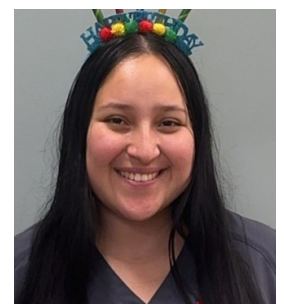


Olivia and her husband, Mario, have two sons, Cain (18) is a Freshman at UTPB and a member of the UTPB band, and Noah (15) is a Sophomore at Permian High School and a member of the JV football team. They share their home with 5 dogs (2 rescue) and a cat. Olivia enjoys traveling, shopping, working on puzzles, and attending Her sons' band and football activities. GO MOJO!!!! A fun fact about Olivia is that she is a licensed cosmetologist

Join us in celebrating WesTex Urgent Care's September Birthdays! Happy Birthday everyone!

Top Row: Dr. Wilson, Dr. Beck, Ami, Damary, Aileen

Bottom Row: Andrea, Rodbel with the 9104 Team, Chad and Chantay.





REVIEWS OF THE WEEK! WESTEX 9104

"Since I scheduled an appointment online, I only had to walk in and make my copay payment. I waited for just a few minutes before being called back. The nurse was very sweet and patient. FNP Olivia was very thorough in asking about my symptoms as well as educating me on how best to treat them. I'm always impressed with this place. "

"This was our first time there and we loved it. We checked in as a walk in and it was quick and easy. Highly recommend and will be going back. Got our baby checked out and myself in a timely manner. The staff is super helpful and friendly."



SHERIFF'S AWARD OF SUPPORT



Earlier today, Bill Kent and The Kent Companies were given a recognition of support award from the Midland County Sheriff's Office. We are proud to continue to support our local law enforcement and give back to this great community. Thank you all for your service.

TOM THUMB NEWS



Lazaro is diligently completing Zenput throughout the day at 951.



Kevin, at 952, ensuring we are safe during excessive rain.



Zulma, 962, cleaning the oven and showing pride for her environment. Thank you for always being consistent, Zulma!

NEWSLETTER INFO

Team Member Resources



Have something you'd like to submit for the newsletter?
Fill out the below form and submit your news.

Name *

First Last

Email *

Please describe in detail what you would like to add to the newsletter. *

Newsletter Photo *



Click or drag files to this area to upload.
You can upload up to 5 files.

Submit

Do you have something you want to send in for the newsletter? If you want to shout-out a Team Member for doing a great job or celebrate an achievement you can now send in newsletter notes through the company website! Head to makingyourjobeasy.com and fill out the newsletter submission form at the bottom of the page. If you have any questions please email our Team at branddevelopment@kentoil.com.