

Weekly Newsletter

THE KENT COMPANIES

Making your life



Period 1, Week 3

January 16, 2025

Tom Thumb/EPT/Mr.Payroll



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FOOD SERVICE NEWS



Congratulations to Field Coach/General Manager Rachel Jones and our Huddle House in Odessa, at Loop 338 and Arroyo Road, on winning two big awards from Huddle House corporate awards ceremony last week!

Pictured to the left, you'll see Rachel smiling ear-to-ear with her awards for First Place Award for the Highest Quality, Service, Cleanliness and Brand out of all Huddle Houses and the Second Place Award for Best of the Best in 2024. Rachel has been with us since opening this restaurant in 2021 and served as this location's General Manager until her recent promotion to Huddle House Field Coach.

Thank you to Huddle House Corporate for recognizing our hard work to serve our Guests delicious food in a clean and exceptional restaurant.



TOM THUMB NEWS



Jessica Pearson from store 958 up selling and promoting our charity fund raising, a double threat!



Kathy, Store Manager, brought Corine, Assistant Store Manager, to lunch for achieving her first 100 on a Mystery Shop!



Thanks for Norma at 955 for this awesome merchandising under the front counter. Easy to upsell!



New Team Member Danielle at 960. First day and already suggestively selling!



Guest from 961 who treated her daughter to a new toy, courtesy of Kent Kwik!



Our new Team Member at 961, Dachely, who was very impressed with orientation and our training.



Kyarah at 959 getting primed for the Clew promotion, sold 6 cans to a Guest. Up sell, up sell, up sell!



D12 sampled pizza to new Guests this last week!

EXPRESS PETRO NEWS



An Express Petro Transportation truck shining after being freshly washed.



Take a look at the freshly painted tank lids at Kent Kwik 932 in Columbiana, AL. To safely make fuel deliveries it is important store tank lids are properly marked.

Fleet Supervisor, Adrian Sotomayor, makes sure there is always spray paint to touch up the lids at Kent Kwik stores when needed. Our friends at 932 take great care of their store, and it helps having freshly painted tank lids for them and us.

MR. PAYROLL NEWS



This week we would like to say a big happy 8-year anniversary to Ms. Andrea from booth 2309!

Outside of work, Andrea likes to play games, read books and watch movies. She can also be found spending a lot of time with her husband and family.

Andrea said she is very thankful to God for where she is in life now!

Thank you for all your hard work and dedication with our Team, Andrea! We hope to have many more.



HQ NEWS



We want to say congratulations to our Director of Technology, Tony Rosati, for graduating with his MBA from the University of Texas at Tyler and completing his Cybersecurity certificate program from the same university!

Congratulations! We know you worked really hard for this!



15 April 2024

Tony Rosati
3025 Legacy Cir
Tyler, TX 75701
RE: Certificate of Completion

Dear Tony,

On behalf of the Computer Science Department at University of Texas at Tyler, I am delighted to extend my sincere congratulations to you on successfully completing your Cybersecurity certificate program. Your certificate represents not only the acquisition of valuable knowledge, but your passion and dedication for your chosen field of study.

Your certificate will be indicated as a milestone on your transcript. Please accept the Department's best wishes for your future endeavors.

Best Regards,

Dr. Leonard L. Brown III
Chair, Department of Computer Science



Happy Birthday to Spanky in Loss Prevention! Cristina Ruiz and Kay Holmes decorated his office to surprise him! We hope you had a fantastic birthday, Spanky!



MARKETING NEWS



Golf-loving, Clemson University fan, girl dad who happens to be really good in our Marketing Department. That explains who David Land II is in a few words.

David was on the Bountyland side for more than a decade before the acquisition and has been working with us since The Kent Companies acquired those stores in 2021. His first job was actually at Store 705 at 15-years-old. After graduating from Clemson University, David dedicated his career to Bountyland and became Store Manager of another location. Recently, he has been serving as the Marketing Director of the Eastern Region, which includes South Carolina,

North Carolina, Tennessee, Alabama and Florida. David has just been promoted to Senior Director of Marketing. WOOHOO! Congratulations!



David says he grew up in this type of industry and enjoys watching it evolve and grow. Which, he has been able to see firsthand for 15 years! David says the Marketing Team has been doing a fantastic job and he's excited to lead it further.

"Alex has done a great job at guiding us and I'm just excited to continue on the path we're on and growing even more," David said.

He says since joining The Kent Companies he's enjoyed getting to know the people and says the Team Members make this company even better. David truly believes everyone here wants to do what is best for the Guests.

Outside of work you can typically find him with his wife, Heather, and daughters, Harper and Blakely. Can't forget about the four-legged babies! He also has a chocolate lab named Banks.

Congratulations David! We are excited to see how you excel in this next chapter!

"David Land II has extensive experience in the convenience store industry, having grown up within it. He has consistently shown versatility as a key player in the Eastern Region, always willing to assist wherever necessary. The phrase "not my job" is not part of his vocabulary. David has a well-rounded knowledge of the business and fosters strong relationships both within the company and with vendors. The Marketing Department is in great hands," former Marketing Director Alex Garoutte said.



MARKETING NEWS



If you ask around about who Frank Hines is you'll hear words like innovative, humorous, dependable and hard worker. At his core, he's a Georgia Bulldog fan, dog dad, pickleball enthusiast and very driven in his career.

Frank started at The Kent Companies four years ago after moving to Midland. He graduated from Texas Tech University, yet he'll tell you immediately he's not a TTU fan... LOL! Frank started with us as a Category Manager, then moved to Marketing Manager and was just promoted to Director of Marketing! CONGRATS!!



To name a few of his duties, he has worked in vendor relations, pricing for stores, making sure everything is merchandised properly and overseeing our Distribution Center.

What's kept him at this company for so long? He enjoys what he does and the people he does it with. Frank strives to continuously improve our stores and the overall Guest experience.

"There's just not enough to say or enough time to say all the awesome things this company offers from the people we bring in to the Guests we serve," Frank said. "People here have a passion for this company and it's very unique."

His favorite memories are from the golf tournaments and award banquets. Watching everyone come together for one common cause, charity, is heartwarming.

Outside of work he also enjoys traveling, playing pickleball, eating good food and also playing pickleball. You may not know he used to do a lot of water sports skiing and wakeboarding and is from Lake Oconee, Georgia.

Frank is excited for his new role and hopes to grow the Team and continue to serve our Guests, the stores and the company in the best way possible.

"Frank Hines is one of the hardest working and most dedicated individuals I have encountered. Those who have worked with him recognize his dependability and suitability for this promotion. I love Frank like a brother and am so proud of him. I hope he invites me to play pickleball now that he no longer works for me," former Marketing Director Alex Garoutte said.

Thank you, Frank, for everything you do! Congratulations and we are excited to watch you flourish in your next journey!



WESTEX NEWS

Celebrating our January birthdays at Westex Urgent Care!



Viviana, Medical Assistant



Erica, Medical Assistant



Ashley, Medical Assistant



Lisa, Family Nurse Practitioner



Nicole, Radiology Technician

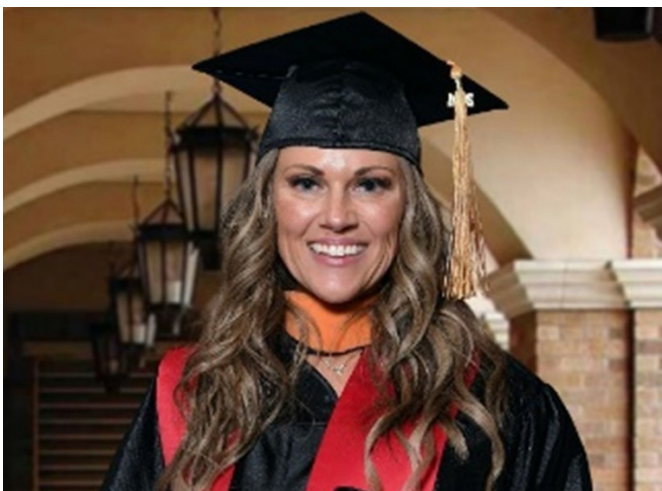


Sarah, Family Nurse Practitioner



Kristal, Receptionist, with Yaritza, Veronica, & Tierra.

Birthdays not pictured: Amy Perez, DOFI, & Karrina Garza, MA/NCT, Stephanie MA.



Westex Urgent Care 9108 in Andrews would like to congratulate Lisa (Family Nurse Practitioner) on her Post-Masters Psychiatric Mental Health Nurse Practitioner Certification.

We are so proud of her accomplishments, and we wish her the very best in her career.

WESTEX NEWS



Shawndra is a certified Nurse Practitioner who has recently joined Westex Urgent Care. She is a graduate from the University of Texas at Arlington. She has previously worked at an urgent care in Big Spring, Texas. She also helps instruct the EMS and Nursing program at Howard College. Before then, she was an RN in the emergency department and OR.

Shawndra has been married for 18 years and has two children. She has a 19-year-old son and 16-year-old daughter. She loves spending time with family, traveling and hunting on her days off.



REVIEWS OF THE WEEK! WESTEX 9107

"Excellent staff and care! I could not have asked for anything better. Thank you so much."

"We went in for stitches for my daughter. The care was fast, treatment was practical, and the staff had great bedside manner. This is a great urgent care we will definitely choose again if our family has another urgent medical need."



KENT KWIK NEWS



I wanted to take a moment to recognize the incredible efforts of Rebecca Santillan, our dedicated Store Manager at 203.

Rebecca consistently exemplifies a can-do attitude that inspires us all. Whether she's assisting Guests, training new Team Members, or tackling challenges head-on, her willingness to help is truly commendable.

Thank you, Rebecca, for your unwavering commitment and for being such a remarkable leader.



Denise from 303 noticed suspicious behavior at the pumps. The Guest was pumping diesel fuel into big containers inside a van. This is usually a huge red flag to fuel theft. She made the store manager aware of the situation and it was investigated. Good job on keeping eyes open and staying aware of surroundings.



This is Conner O'Reilly, he helped assist a Guest when they fell down and went above and beyond to make sure he was okay.



Thank you, Tate, for always helping us when needed.



Our new Kent Kwik Convenience Store (327) under construction in Midland at Loop 250 and Thomason Drive.



SandHills Stock Show and Rodeo in Odessa showcasing the Kent Kwik sponsorship with a banner on the chute.

SAFETY NEWS

Keeping Safety in Sight

Nothing is too Small!

Safety Definition: to ensure safe and healthful working conditions for TEAM MEMBERS by setting and enforcing standards by providing training, outreach, education, and assistance.



Stay safe this winter by preventing common hazards! Protect your family from carbon monoxide poisoning by keeping generators outside and ensuring CO alarms are functioning. Avoid fire risks by giving space heaters plenty of room and maintaining working smoke alarms on every floor. Keep these tips in mind to enjoy a warm and safe winter season!