

Weekly Newsletter

THE KENT COMPANIES

Making your life
easy

Period 5, Week 4

May 15, 2025

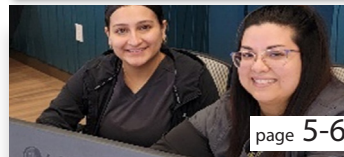
Kent Kwik



Food Service



WesTex



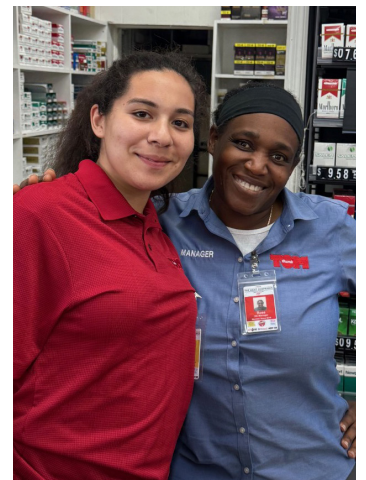
HQ/Safety



TOM THUMB NEWS



Left: A loyal Guest brought Team 953 orchids for Mother's Day! How sweet!

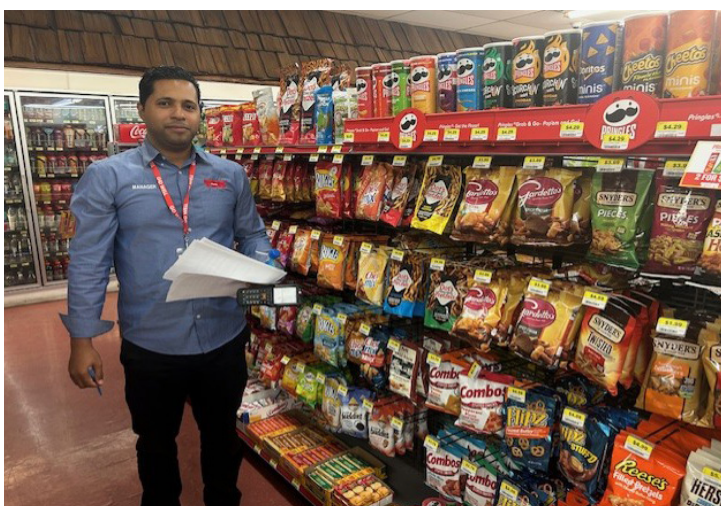


Right: Rose, 956 Manager, and Adelina, Team Member, making things happen in Big Pine Key.



Left: Kelynn, Field Coach, and Jesus, 951 Store Manager, filling potholes to ensure a positive Guest experience!

Right: Neylin, 955, getting price changes updated. Thank you for your hard work, Neylin!



During an unannounced visit to 951, the store was postcard perfect! In-stocks, fronting and facing and cleanliness was all done. The entire store looked great from coolers, tobacco, restrooms and storages. Nice job to Jesus and his Team at 951! I almost wept with happiness.



Team Members are having fun up-selling rubber ducks, and Guests are loving them! They've become a huge hit in our stores.



Congratulations to Carina Julio, 950 Manager, on her daughter, Michelle, graduating from Archimedean Upper Conservatory. Michelle's dedication and academic excellence has earned her admission to Western University in Missouri, where she will pursue a degree in Medicine to follow her calling of helping others.

Outside of her studies, Michelle loves painting, reading, staying healthy and always striving to better herself. She speaks three languages: Greek, Spanish and English, and is currently studying Mandarin.

Carina is very proud of her daughter on this big milestone and feels honored to see the woman she is turning into. Congratulations, Carina, on your daughter's big successes.



Congratulations to Everton Dennis, District 13 Field Coach, on his daughter, Christina, graduating from her residency. Christina has worked as a resident doctor at the Wellstar Institute of Family Medicine. Next, she will go to work at the NorthStar Healthcare Systems in Atlanta.

Her parents, Everton and Cindy, are so proud of her on all her accomplishments. They describe her as fun-loving, family-oriented and says she loves to bake.

Congratulations, Everton, to you and your family!

KENT KWIK NEWS



Left: District 6 water donation to Brook Ave Elementary School for their Field Day.

Right: District 6 donated water to the City of Waco Police Department. Jose helped deliver the water to support law enforcement.



Kathy Jones, 928 Store Manager, is retiring on May 18. We would like to wish Kathy all the best in her retirement. She will be missed by her Team.

Kathy started working as a C-store Manager in 1990. She came to work with DC Oil in 2011 and came to The Kent Companies in the 2024 acquisition.

"Retirement is bittersweet for me as I can't imagine not coming to work each day, but I know it's time," Kathy said. "I will miss my Guests and Team Members who mean so much to me."



Left: Happy three-year anniversary to Kim Skains and Melissa Morris at 616!

Right: Cameron Daniels, 601, is always working hard. Thank you, Cameron!



FOOD SERVICE NEWS

Baskin-Robbins Team Member of the Week!



Dominga, 1493, has been stepping up to help out with a lot around the store lately. She is pictured here helping sort out and put away a massive paper truck order. Helping her is Peyton who is not pictured.

Thank you, Dominga, for lending an extra set of hands lately!

Rustic Cafe Team Member of the Week!



Sissy, 219, is keeping the food fresh, prepped and stocked. Thank you for all your hard work, Sissy!

Huddle House Team Members of the Week!



Jose, 591, is new and training great. We are excited to see how he blossoms into our Team!



Valentina Sarmiento, 724, is hard-working, cross-trained, always smiling and gets along great with everyone.



Abigail, 805, came to us as a server and decided she would like to cross-train as a cook. She transferred to a full-time cook position and is excelling at it. Her latest accomplishment was changing the fryer by herself for the first time!



The Team at 725 go above and beyond to make sure Guest service is being followed. It doesn't matter how short-handed we are, they still push for the best results! Without the entire Team, this wouldn't be possible. Thank you, Team!

WESTEX NEWS

Meet Stacy Anderson, Director of First Impressions!



Stacy joined WestTex Urgent Care as a Director of First Impressions in February. Stacy came to WestTex with experience in healthcare, as a Behavioral Specialist in schools and group homes, as well as in retail. Recently, in the Summer of 2024, Stacy completed her Phlebotomy Certification.

Stacy moved to Midland a year and a half ago to be closer to her three grandchildren who live in the area. She and her boyfriend recently purchased a home in Midland that they share with their fur babies, Maybelle, a Boston Terrier, and Sabo, a rescue.

Stacy loves to go thrifting and to estate sales. Decorating her home is her favorite pastime.



REVIEWS OF THE WEEK! WESTEX 9109

"Excellent treatment from everyone and super fast service. The information provided was very clear and well explained. They were super patient with my 3 year old child and very friendly, everyone was excellent!"

"Speed of this place is awesome, staff is friendly and very thorough and organized. Highly recommend. Thank you Dr. Alma Martinez & staff!"



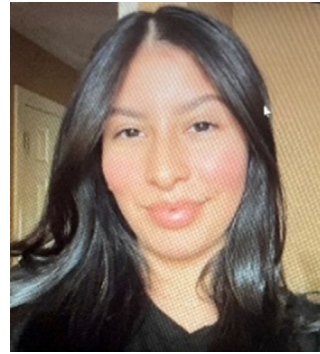
Recognizing our amazing Directors of First Impressions for National Receptionists Day this week!



Stacy, 9107.



RJ, 9107.



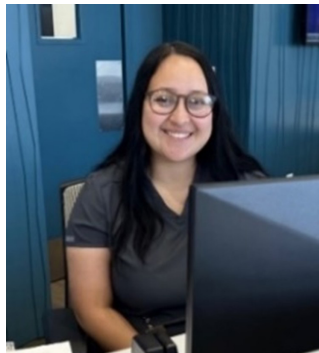
Anahi, 9112.



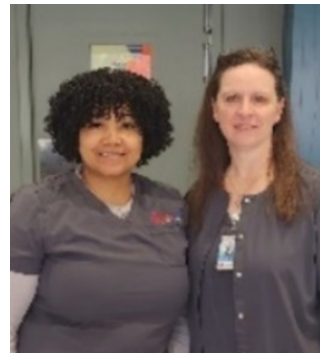
Victoria, 9112.



Sam & Abby 9108.



Aileen, 9108.



Vandesha & Tina, 9105.



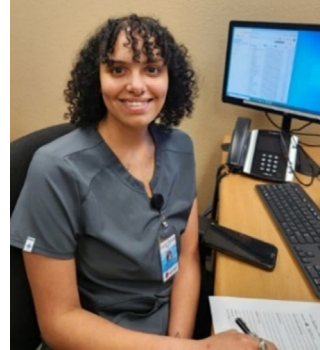
Brittony, 9105.



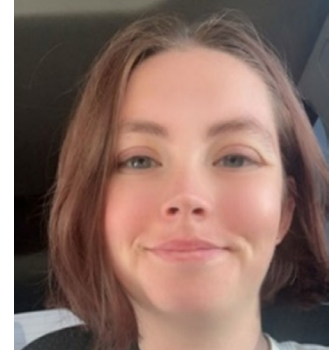
lauPaola, 9105.



Osnelvis, 9105.



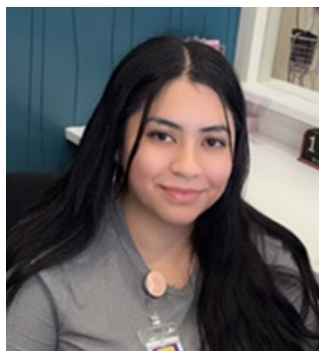
Kaeden, 9109.



Sierra, 9109.



Laura, 9104.



Amy, 9104.

With National Receptionists Day being this week, we want to say thank you to all of our Directors of First Impressions.

These individuals are responsible for providing an excellent first impression to all our Guests, in-person and on the phone. Their Guest service skills play a vital role in WestTex Urgent Care's image and comfort. That is why we recognize them as our Directors of First Impressions.

They also assist the entire Team in daily operations at the clinics, security and safety, controlling the flow of who enters and leaves the offices and assessing emergencies that come in. Many of them also serve as Medical Assistants or X-Ray Techs.



THE KENT COMPANIES

**WEST TEXAS
STRONG
MEMORIAL
SCHOLARSHIP**

**APPLY
NOW!**

Midland and Odessa students can now apply for a \$2,500 scholarship for the upcoming school year.

Apply Here: 

One week left to apply!

Attention Midland and Odessa High School Seniors and college students!

Have you applied for our West Texas Strong Memorial Scholarship? You still have a chance. We are giving away \$2,500 scholarships to residents in Midland or Odessa who are pursuing higher education in the Fall.

You have until May 23 to apply.

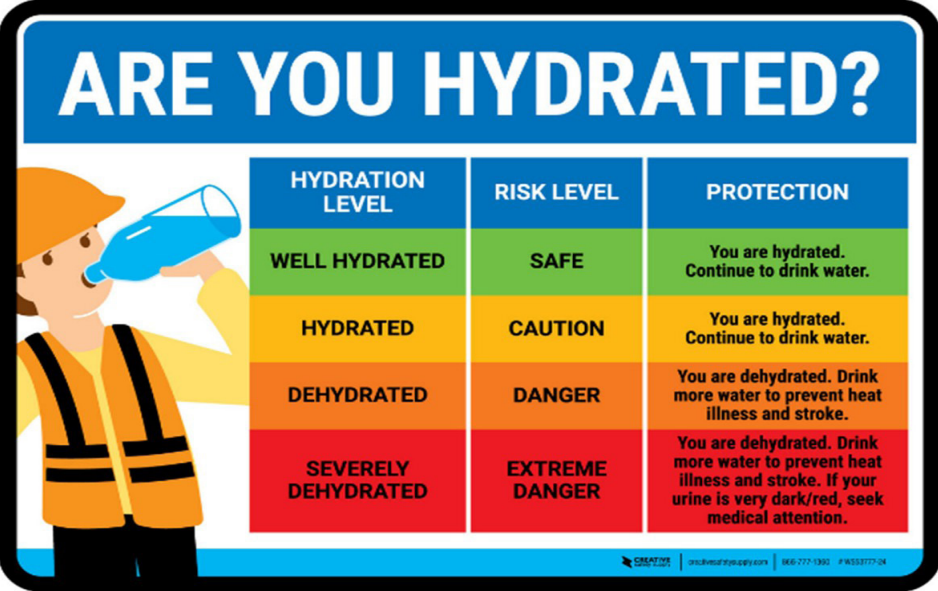
Apply here: <https://learnmore.scholarsapply.org/>

SAFETY NEWS

Keeping Safety in Sight

Nothing is too Small!

Safety Definition: to ensure safe and healthful working conditions for TEAM MEMBERS by setting and enforcing standards by providing training, outreach, education, and assistance.



HYDRATION LEVEL	RISK LEVEL	PROTECTION
WELL HYDRATED	SAFE	You are hydrated. Continue to drink water.
HYDRATED	CAUTION	You are hydrated. Continue to drink water.
DEHYDRATED	DANGER	You are dehydrated. Drink more water to prevent heat illness and stroke.
SEVERELY DEHYDRATED	EXTREME DANGER	You are dehydrated. Drink more water to prevent heat illness and stroke. If your urine is very dark/red, seek medical attention.

CREATING | midlandodessascholarsapply.com | 806-777-1360 | #WTS3777/24

It is almost time for Summer!

Take a moment to think about your hydration. As we transition to the heat of late Spring and early Summer, we sometimes forget to drink more water and less Dr. Pepper or Energy Drinks.

Make sure to stay hydrated!