

Weekly Newsletter

THE KENT COMPANIES

Making your life

easy

July 3, 2025

Period 7, Week 3

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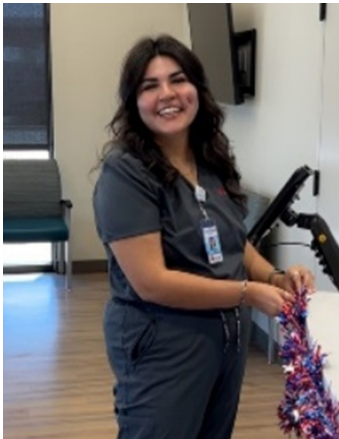
Safety



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WESTEX NEWS

Congratulations to Nallely, our newest 9109 Clinical Manager!!



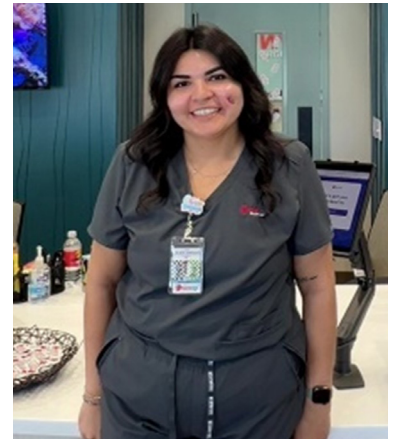
Nallely was recently promoted to Clinical Manager at the Odessa Yukon Clinic, and she couldn't be more excited to step into this new role. She's deeply committed to ensuring not only that Guests receive the highest level of care, but also that her Team feels supported and valued.

Known as the "Mama Bear" of the clinic, Nallely is always looking out for her Team and going the extra mile to create a positive, welcoming atmosphere.

Nallely has been with Westex Urgent Care for two years, starting as a Medical Assistant before earning her NCT certification. Her compassion and dedication shine through

in everything she does, helping Guests feel at home, and on the road to recovery as soon as they walk through the door.

We're incredibly proud of Nallely and can't wait to see all the amazing things she'll accomplish in her new role.



REVIEWS OF THE WEEK! WESTEX 9108

"Very professional, very knowledgeable, got me on the road to recovery in no time."

"Went in for a toothache, the Team here is awesome, very polite, professional, courteous and attentive. I was in and out in a timely fashion, no complaints. I would like to say thank you to all the Team at Westex in Andrews."





WesTex Urgent Care is excited to welcome our newest, little Team Member.

Paige, Family Nurse Practitioner, and her husband, celebrate with the Team.



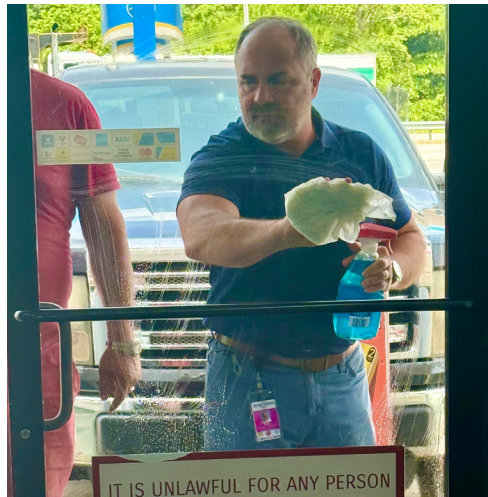
WesTex Urgent Care Celebrates 15 Years!

On July 5th, 2010, Dr. Beck opened the first WesTex Urgent Care, originally known as "First Med of Midland," on the northwest side of Midland. Seeing Midland's need for another urgent care center, he opened a second location on the south side of the city in 2015, followed by a clinic in Odessa.

Today, these clinics, along with 3 additional sites, are operating under the name of WesTex Urgent Care and The Kent Companies.



TOM THUMB NEWS



Left: Lisbett, 950, proudly showing her passing the mystery shop. Thanks for keeping our Guests safe!

Right: Rick leading from the front, touching up windows on a busy Friday afternoon at 952 for great Guest first impressions!



Jesus, 951 Store Manager, proudly changing out the U.S. flag before Independence Day.



Maria, Subway 9953 Store Manager, proudly showing the Gold Standard!



Dunia, 951, learning how to load the new dispensers.

FOOD SERVICE NEWS



Baskin-Robbins Team Members in Odessa have been showing off their cake decorating skills. Check out these fun cakes featuring some for the holidays and Gary from Spongebob!

A huge shoutout to Valerie, 725 Cook, for pushing the Google reviews this week! Guest service is important to her and she loves when Guests give great feedback!



MR. PAYROLL NEWS

Happy Birthday Ms. Nell, 306 Booth Manager!



Ms. Nell, a beloved Mr. Payroll Team Member, is celebrating her 60th birthday this week. Ms. Nell has been with us many years, dedicating a lot of time to The Kent Companies.

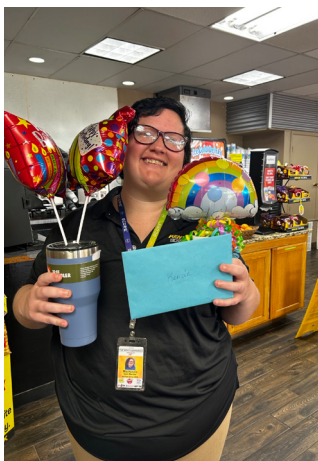
She is passionate about taking care of her Guests, and will tell you she loves them deeply. Her favorite memory at the company is being hired on the spot during her interview.

When she's not at work, she loves playing spades and dominoes, cooking and spending time with her family.

KENT KWIK NEWS



Happy Birthday Cameron and Erin, Manager, at 901. We hope you have the best day!



Happy birthday to Kenzie, 466! Have a fantastic day.



Happy birthday to Larry Holley, 905. He's celebrating his 57th birthday. We hope you have a great day!



Belinda, 440 Manager, and Rustic Cafe Team Members Gabe, Jesse and Elena, took down the old flag and put up a new one for the 4th of July. They carefully folded the old flag and it will be given to the Haskell Boy Scouts to retire.



Congratulations to Cathy Hyde, 901. Her grandson's wife had her baby Wrenleigh Marie, weighing 7 pounds and 9 ounces. This is Cathy's new great granddaughter.



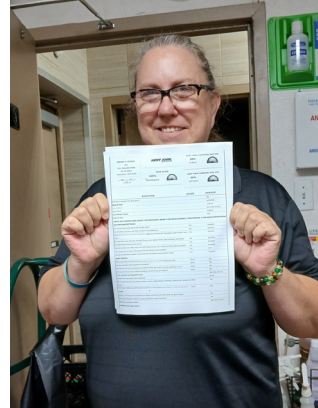
Congrats to Nina, 320 Manager, on her first granddaughter, Devyn!



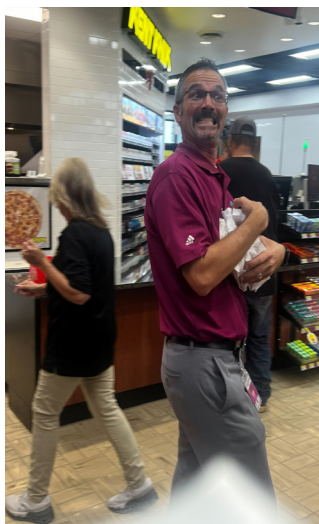
Thank you, 320, for all your hard work!



Thank you, 601 Team Members, for all your hard work!



Heather, 465 Team Lead, received a score of 100% on her mystery shop. This makes her 5th one this year! Way to go Heather! Keep up-selling and bringing those 100s in.



Midland's newest Kent Kwik, 327, opened Tuesday just in time for the Fourth of July rush! This new location offers the community a full-service deli, car wash, two ice caves, a beer cave, a new pizza warmer, and fresh doughnuts daily.

Thank you to everyone who came out and helped get the store ready. This 327 Team is ready to excel!

We are excited to see what this location accomplishes. It is located at 5501 Thomason Dr., right off Loop 250.



HQ NEWS

At a recent Study Groups meeting of retail operations leaders, the Best Idea Award went to Melissa Martinez, VP of Operations.

She introduced a new imaging technique for capturing store layouts, helpful in training, planning resets, documenting conditions, and improving communication across Teams.

Congratulations to Melissa!



SAFETY NEWS

Keeping Safety in Sight

Nothing is too Small!

Safety Definition: to ensure safe and healthful working conditions for TEAM MEMBERS by setting and enforcing standards by providing training, outreach, education, and assistance.



The 4th of July is one of the most dangerous holidays in the U.S. when it comes to drinking and driving. Here are some key facts and safety tips to keep in mind:

Sobering Statistics

- In 2023, 617 people died in traffic crashes during the 4th of July holiday period.
- 38% of those fatalities (233 people) were due to drunk driving.
- Among those, 27% involved a driver with a BAC of 0.15 or higher, nearly twice the legal limit 1.
- The 21–34 age group had the highest percentage of drunk drivers involved in fatal crashes (48%).
- Alcohol also contributed to 17% of all boating fatalities during the same period.

Safety Tips from MADD and NHTSA

- Plan ahead: If you're drinking, arrange a sober ride home in advance.
- Use rideshare services like Uber or Lyft, especially since some cities offer discounted rides during the holiday weekend.
- Designate a sober driver before the party starts.
- Avoid boating under the influence—wait until you're back on shore to drink.
- Watch out for young drivers: Summer break means more teens on the road, increasing crash risks.

Takeaway:

The 4th of July should be a celebration of freedom—not a tragedy. Making good choices like not drinking and driving, using rideshare apps, and encouraging friends to do the same can save lives.