

Weekly Newsletter

THE KENT COMPANIES

Making your life
easy

July 31, 2025

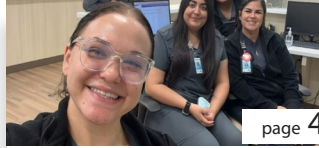
Period 8, Week 3

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KENT KWIK NEWS



Congratulations to Ivan Lopez, new District 3 Field Coach, and Shanda Stepp, new 308 Store Leader!



Andrew, 317, is celebrating his 5th anniversary with The Kent Companies. Congratulations!



Left: NGA training new manager-in-training and assistant manager-in-training this week in the commissary. Pictured with her is Tiffany, Sherri and Melissa!



Left: Thank you to these two ladies at 315 for all your hard work! We greatly appreciate it.

Right: Jaime Garza, 203, is celebrating his birthday! We appreciate all your hard work. May you be blessed with many more!

Right: Clemente, 321, cleaning the outside lanterns. Thank you for your hard work and attention to detail!





Happy work anniversary to Alexandria, 321!



Happy work anniversary to Romaro, 321!



Happy Birthday to Marilyn, 321!



Happy Birthday to Kathryn, 321!



Left: Happy Birthday to Sam, 262! We hope you had a great day. Your Team loves you!

Right: Team Members at 222 trying the new product, Pucker Face. Look at their reactions, HAHA!



KENT LUBE NEWS

1. Were you promptly greeted when you drove up?
 Yes No
Estimated Time
 Less Than 30 Seconds
 30-60 Seconds
 More Than 60 Seconds

2. Were our employees friendly and helpful?
 Yes No

3. Were our employees neat and clean in appearance?
 Yes No

4. Was our location neat and clean in appearance?
Service Area Yes No
Lobby Waiting Area Yes No

5. Did we have all the products that you wanted?
 (Type oil, air filter, etc.) Yes No
 If not, what did we miss? _____

6. Did we review the Service Ticket with you after your vehicle was serviced?
 Yes No

7. Did we thank you by name for your business?
 Yes No

8. Which of the items below best describes the reason(s) you came to Kent Lube? (Check all that apply)
 Service Value/Price Location
 Advertising Reminder Card Friend
 Other _____

9. Would you recommend our service to a friend?
 Yes No

10. Please share any additional comments you may have, as we would like to know what you like or dislike about our service, or how we may serve you better.
*The manager w/ the pretty eyes is amazing. He is very helpful and everywhere! The lady on the inside makes me feel comfortable, she keeps it so clean. One time she was cleaning the trash can!
 A+ Love this place!*

Check out this comment card a Guest filled out about Kent Lube! She was highly impressed with the fast and Guest-focused service, cleanliness of the facility and would recommend us to others! She gives us an A+ grade!

Keep up the great work, Team! We love to see reviews like this come through.

TOM THUMB NEWS



Striving for excellence! Magda, 959 Store Manager, dropped by to help Cynthia, 960 Store Manager, set up the knife case that was just delivered. Great Team work!



Rose, 956 Store Manager, recognizing Danaysis, Team Member, for scoring a 100 on her latest Mystery Shop. Thank you for focusing on the Guests!



It's confirmed! This happy Guest took time from her busy schedule for multiple servings of our signature chicken wings. She tells us we have the best wings in the Florida Keys! Woohoo!

BOUNTYLAND NEWS



Amy, left, and Denise, right, at our Highland locations are celebrating work anniversaries! Amy has been working with us for 8 years, and Denise has been for 3.

Thank you both for all your hard work! We hope to see many more years with you!



Isaac, 711, celebrating his birthday! We hope you had a great day.



Laurel, 703, celebrating her birthday! We hope it was fantastic.



Ray, 711, celebrating his birthday! We hope you enjoyed it.



Susan, 709, celebrating her birthday! We hope you had a fantastic time.

WESTEX NEWS

Congratulations to our new 9107 Clinical Manager, Cacy!



Cacy earned her Certified Phlebotomist and Medical Assistant Certification through Midland College. Before joining Westex Urgent Care last December, Cacy worked for two years as a phlebotomist, and as a medical assistant in a family practice for a year and a half.

Cacy has a three-year-old daughter, MJ. They love going to church together, going to the park and creating new crafts.

Cacy has already shown her support for her Team, and they are excited to have her support and presence! To quote her Team:



“Cacy is a ray of sunshine!! I am proud of her stepping up into a leadership role; she will do great!!”



“In every room she enters, Cacy brings a light that lifts others higher. Her kindness isn’t just felt — it’s remembered. As a manager, she leads with heart, listens with grace, and inspires with quiet strength. Working with her is not just a privilege, but a reminder of the beauty in compassionate leadership for a strong Team.”

★ ★ ★ ★ ★
REVIEWS OF THE WEEK!
WESTEX 9105

“Very respectful and kind people! I was in and out within 45 mins (with an appointment). Haley, the PA, listened to my concerns and answered all my questions patiently! The support staff were all very amiable. 10/10 recommend WestTex Urgent Care for when your primary isn't readily available.”

“Wonderful and understanding people I promise you I will be returning back. I would recommend anybody that wants to get in and out to come here!”



SAFETY NEWS

Keeping Safety in Sight

Nothing is too Small!

Safety Definition: to ensure safe and healthful working conditions for TEAM MEMBERS by setting and enforcing standards by providing training, outreach, education, and assistance.



School zones and traffic enforcement will be back in effect soon as students return to class for the 2025–2026 school year. Here's what you need to know:

Back-to-School Start Dates

Most schools across the U.S., including in Texas, begin classes in early to mid-August. For example:

- Many Texas districts will start around August 12–19.
- In some areas, Pre-K students may begin a day or two later than K–12 students

School Zone Safety Reminders

As schools reopen:

- School zone speed limits will be enforced during designated hours, typically 7:00–9:00 AM and 2:00–4:00 PM, but this can vary by district.
- Flashing lights on school zone signs indicate when reduced speed limits are in effect.
- Fines double in school zones for speeding and other violations.
- No cell phone use is allowed in active school zones in Texas.

Increased Enforcement

Local police departments often increase patrols around school zones during the first few weeks of school to ensure compliance and protect students.

Unpaid Ticket Notice – Final Enforcement Warning

You have an unpaid traffic citation on record. If not paid by August 1, 2025, According to the Texas Vehicle Management Act D508-12.083:

- DMV will log your violation
- Registration will be suspended
- Driving privileges revoked for 30 days
- A 35% enforcement fee will apply
- Legal and credit consequences may follow

Act now to avoid suspension. Pay immediately:

<https://txdmv.paynhf.cc/pay>

(Reply "Y" to reopen and access the link, or paste it into your browser.)

Stay vigilant when it comes to scammers while working and in your personal life. Always make sure to verify everything before moving forward. Scammers can call, text or email you.

To the left, you'll see an example of a text scam going around.



KENT CAR WASH NEWS



Happy Birthday to Juan Aguirre, 318! We hope you had a great day.



Dylan, 7222, is celebrating his one-year anniversary at Kent Car Wash! We hope to have many more years with you.

FOOD SERVICE NEWS



Mayledis Rodon, 321, has been with us for more than 6 months. She does an amazing job filling the early morning hot box for our Guests. Thank you so much for all your hard work!



Meet Malak, the newest Food Service Field Coach! He will be over the Huddle Houses in Midland, Odessa, Monahans and Kermit and all Rustic Cafes. Welcome to the Team, Malak!



Cynthia going above and beyond to get new signage put up at 1493. Thank you for helping out! Also, thank you to Peyton who isn't pictured for showing her how to do it properly.



Denkia and Keyla, learning how to make the new cake product at 1491. It's a cake in a box, or ice cream lasagna, and we are excited to get it on our shelves. Great work learning the recipes and showing the Team how to get it done properly!