

Weekly Newsletter

THE KENT COMPANIES

Making your life
easy

Period 10, Week 4

October 2, 2025



KENT LUBE NEWS



Congratulations to Kent Lube Team Members, Tylik Ward (left) and Carl Beale (right), on their work anniversaries! Tylik has been with the company for three years, and Carl for one. We're so grateful for your hard work and hope to have many more years with you!

Big congratulations to Kent Car Wash Team Members, Caden Westphalen (left), Abel Garcia (middle), and Mark Sandoval (right), on celebrating one year with us! Thanks for your hard work and the energy you bring to the Team every day.



BOUNTYLAND NEWS



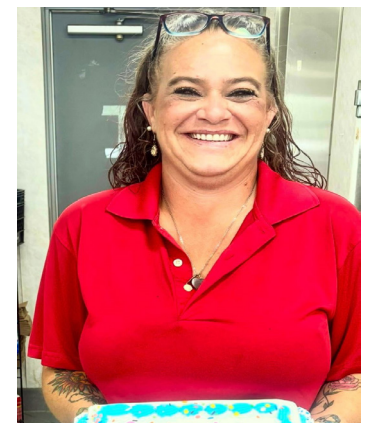
Happy twenty-three-year work anniversary to Denise at 701! Thank you for your dedication to this company.



Happy three-year work anniversary to Heather at 706! We are so grateful for your hard work.



Karen, Store Manager at 702, is celebrating her one-year anniversary. Keep up the good work, Karen!



Congratulations to Crystal at 707 on her promotion to Assistant Store Manager! Thank you for all you do.



Left: Rhonda at 707 sweeping up the parking lot, making sure our Guests always have the cleanest location to visit! Thank you for your hard work.



Right: Ben and Tim in maintenance working hard to get all the lights cleaned and changed at 701. Thank you for your help!

Left: Ashley at 709 has a big heart for our Guests. This Guest is having some health issues and was very upset. Ashley immediately jumped in and comforted her. Thank you for going above and beyond, Ashley.

Right: Zachery has joined the Team at 702. He is doing a great job and we are so glad to have him on our Team. Welcome, Zachery!



KENT KWIK NEWS



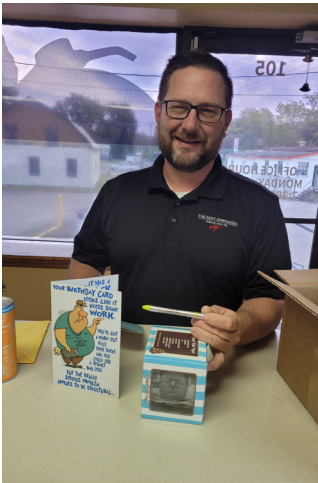
Tim Edwards took it upon himself to freshen up the Bulk Plant Office. Great job, Tim — and thanks, Wes, for pointing out the spot he missed.



Naderie, 601, has been an awesome addition to the Team. She is doing a great job keeping the hot box full and all food within its hold time. She has also picked up on how to prep food very quickly. Way to go!



Store 317 hopes you have a speedy recovery, Yuzhen!



Here in Tennessee, we're celebrating Director of East Region C-Stores, Wes, on his 40th birthday! His office was decked out in black to honor the milestone, and since he's a big fan of Mexican food, he even had a taco-shaped piñata. Along with cake, Wes received some lighthearted gifts — two rolls of toilet paper featuring one of his favorite people and pens promoting his honey business.

Happy Birthday to a great friend, an inspiring mentor, and an incredible leader of our Eastern Division!



Elizabeth at 402 has two celebrations this month! Her 21st birthday was on September 29th, and she hit her 1-year anniversary with The Kent Companies on September 3rd. Way to go, Elizabeth!



A Guest recently shared how much they appreciated Romaro at 321. When they experienced car trouble, Romaro went out of his way to lend a hand and get them back on the road. His quick thinking and willingness to help turned a stressful situation into a positive experience. Thank you, Romaro!



Today's Manager Meeting had a fun tailgate theme, complete with a cookout lunch of delicious burgers and hot dogs, plus a surprise appearance from Baskin-Robbins! Huge thanks to Carlos for grilling and Kevin for bringing the ice cream!

Over the past few weeks, our Kent Kwik School Spirit Showoff has been in full swing online. Schools have been sharing their school spirit on social media, while also showing off their Kent Kwik pride.

We've received some incredible submissions this year, and one of the winners will be chosen through a Fan Vote!

If you'd like to see the entries and cast your vote, you can find everything here: <https://kentkwik.com/kent-kwik-spirit-showoff/>



TOM THUMB NEWS



Team 9952 achieved an A on their unannounced quarterly brand inspection. Fantastic job, Team!



Jisele, 953, doing some light maintenance on the cabinets. Thanks for being so handy!



Julia, 953 Store Manager, leading from the front lines by passing their undercover restricted sales shop. Thanks for keeping our Guests safe!

WESTEX NEWS

This week is nationally recognized as PA Week, and we're proud to celebrate our amazing WesTex Urgent Care Physician Assistants!



Johnny PA, Texas Tech, started with Dr. Beck at the 1st WTUC in 2010



Jeff PA, Texas Tech, with WTUC since 2017



Haley PA, Texas Tech, with WTUC since 2018



Kailani PA, Baylor, started with WTUC in 2025



Jeff PA, Texas Tech, with WTUC since 2017



Kristen PA, University of St. Francis, with WTUC since 2023



Powell PA, Texas Tech, with WTUC since 2023

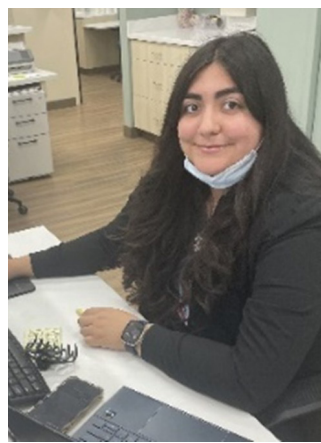
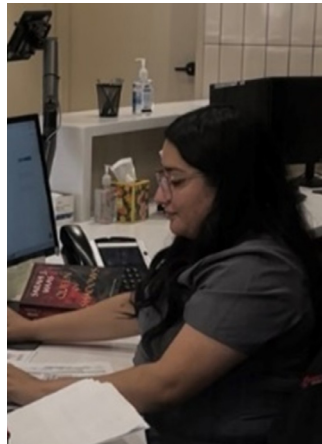
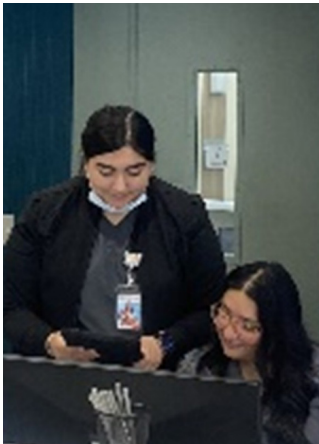


Lizet PA, Texas Tech, with WTUC since 2024

Spotlighting WesTex Urgent Care, 9107!



WesTex Urgent Care and The Kent Companies opened the WesTex in December of 2023. This month we are recognizing the hardworking, dedicated Team at 9107!



REVIEWS OF THE WEEK! WESTEX 9112

"I scheduled an appointment online. I was seen at that exact time. Prompt, efficient and showed genuine concern addressing my medical issue."

"I was very impressed with WesTex Urgent Care! When I arrived, my wait was minimal and the Team I encountered was very friendly and knowledgeable. I will be back the next time I am in need of a quick care clinic."



SAFETY NEWS

Keeping Safety in Sight

Nothing is too Small!

Safety Definition: to ensure safe and healthful working conditions for TEAM MEMBERS by setting and enforcing standards by providing training, outreach, education, and assistance.

WHO'S AT RISK DURING CYBERSECURITY AWARENESS MONTH? CALL TO ACTION



By Gerald Wheelus

- **UPDATE** your passwords and enable multi-factor authentication.
- **TRAIN** your team to spot phishing attempts.
- **AUDIT** your systems for vulnerabilities.
- **SHARE** resources to build a culture of cyber readiness.

Who's at Risk? Everyone!

Cybersecurity Awareness Month is a timely reminder that everyone is at risk in today's digital landscape. Whether you're an individual, a small business owner, or part of a large organization, cyber threats are real—and growing.

- Individuals face phishing, identity theft, and ransomware attacks—often due to weak passwords or outdated software.
- Small businesses are prime targets due to limited IT resources and valuable customer data.
- Large enterprises must defend against sophisticated threats, including insider risks and supply chain vulnerabilities.
- Schools and hospitals are increasingly targeted for their open networks and sensitive data.
- Remote workers bring new challenges, with unsecured home networks and personal devices.

The key message: Cybersecurity is everyone's responsibility. Simple actions—like updating software, using strong passwords, and recognizing suspicious activity—can make a big difference.

This October, let's go beyond awareness. Let's take action.

More Safety Reminders from Jimmy!

These are the most common scams we are seeing in 2025:

1. Employment Scams
2. Toll Free Scams
3. Jury Duty Scams
4. Cryptocurrency Scams

Don't let scammers take your money! Stay alert and be safe.