

Weekly Newsletter

THE KENT COMPANIES

Making your life



Period 11, Week 4

October 30, 2025



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KENT KWIK NEWS



We're proud to highlight our HR Manager, Tiffany, who went above and beyond to assist a Guest at one of our newly acquired stores in Louisiana. Her compassion, professionalism, and genuine kindness reflect the heart of our company values.



Congratulations to Bobbi Chacon for officially being promoted to Store Leader of Store 318! We are so grateful for your hard work and dedication to the company.



Today's Manager Meeting was Hocus Pocus themed. Our Team showed up in style! Happy Halloween!

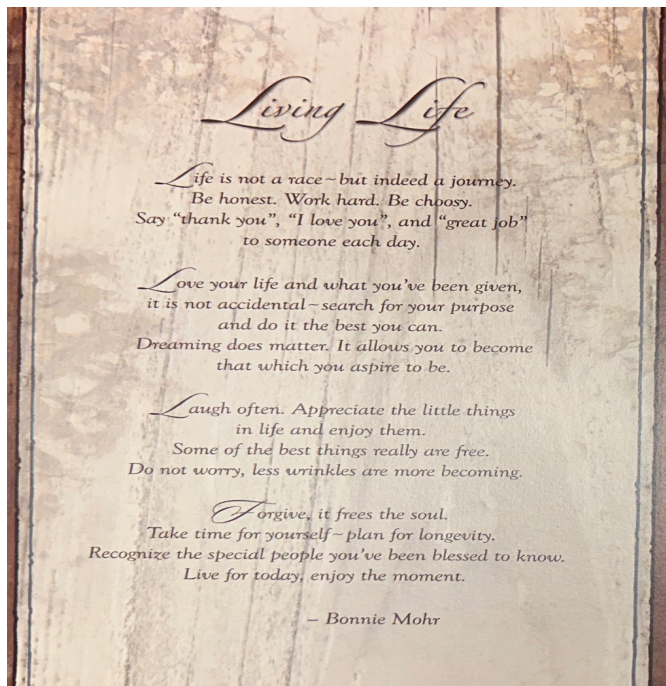
Congratulations Julio, 217, on working for the company for a whole year. It's been great getting to know you and having you on our Team. We look forward to many more years with you and seeing the many opportunities that lie ahead.



Sabrina and Abi at 221 had a tough time taking out the trash because of the pouring rain, but they didn't let that stop them! They worked hard and finished the job. Way to show great commitment!



Kent Kwik leadership at a Trunk or Treat this past Saturday. We hope you had so much fun!



From Veronica, Store 212: “I want to thank Reina, Sally at 222, Crystal at 221, my team at 212 and 216, District 2 managers, Lorena, Olga, Melissa, Tish, Taneeka, Store 410, and everyone who kept my me and my family in their thoughts and prayers after my mother’s passing. Your texts, calls, and generosity meant the world to us. Seeing the plant from Bill and the Kent family reminded me I’m surrounded by incredible people. Words can’t express my gratitude for all the love and support.”

We wish you our sincerest condolences, Veronica.



Florida FC, Everton, spending quality time with the Teams in Birmingham, AL. He describes the Team as wonderful and hardworking with Guest-driven Managers and Team Members. Keep it up!

Guest Service Shoutout! Jose, Store 616



In the middle of his shift, Jose stopped to assist a Guest who was having trouble starting her vehicle.

Way show your Kent Kwik pride, Jose! Thank you for going above and beyond to make sure our Guests are taken care of.

KENT KWIK

BOUNTYLAND NEWS



Happy 2 year work anniversary to Gracie at 706! We hope you had the best day, and can't wait to spend many more years with you.



Happy 2 year work anniversary to Jenna at 701! Thank you for your commitment to this company. We are so grateful for you.

TOM THUMB NEWS

960 Manager-In-Training, Stu, is excited to share his in-store experience with Team Member, Wachovia.



957 Store Manager, Juan, posing for photo with Team Members, Michael and Talia, after recognizing them on their excellent Guest Service skills.



FOOD SERVICE NEWS



Cameron McDaniel is our new superstar at Rustic 501! Cam is an amazing cook with an amazing attitude. Cam is always smiling even when we are slammed. Thank you, Cam, for your hard work, and welcome to the Team!



Rustic Cafe 315 is changing and improving our menu items. This week we launched our baked potato with all the delicious toppings. Ms. Maria proudly displays her new creation. Our potatoes will be offered daily for our Guests to enjoy. A big thank you to Chef Carlos for making our new menu items possible.



Dalton Bailey at 724 is a wonderful, bright young man. He brings joy to all of his Guests and his work family. He's a Team player with a great sense of humor. We are very lucky to have him!

Celebrating Sissi's birthday here at Rustic 219! Thank you Kevin and Carson for her beautifully decorated cake from Baskin Robbins! She loves cooking and is always helping the Team. Happy birthday!



Dubai chocolate is at Baskin Robbins! Zanaria, Eliaya, and the Team at 1494 are working on the recipes and getting everything ready for this new product when it launches on November 1st. Come by and try one out!



Crystal, a veteran server here at Rustic 321, with a new addition to the Team, Kathia, serving two of our regular Guests that drive from Stanton just to have breakfast with us.



A huge shoutout to the 725 Team for a great training on the new LTO products. Keep up the great work!

Thank you to the night crew at 1079 for deep cleaning the kitchen! We have Caleb and Alma scrubbing the walls. It does not go unnoticed. Way to go!



A little Team Member appreciation at Huddle House 805 in Tye, TX! We got them pizza to say thanks for all they do. General Manager, Zena, creates such a positive vibe, and it shows in her Team! Our Food Service Field Coach loves jumping in with his crew and showing appreciation, just like our fearless leader Carson encourages — 'get in there and make a difference'!

WESTEX NEWS



WesTex created a Halloween card and wrote a poem to go with it: "On a gloomy, overcast day, Wisp the ghost floated through town feeling a little under the weather. His usual glow was dim, and his wispy tail drooped with every gust of wind. He knew he needed care, but he worried, "would anyone accept a ghost at a clinic?"

Determined to find help, Wisp drifted past buildings and busy streets until he spotted a warm, welcoming sign: Westex Urgent Care. With a flicker of hope, he glided through the doors.

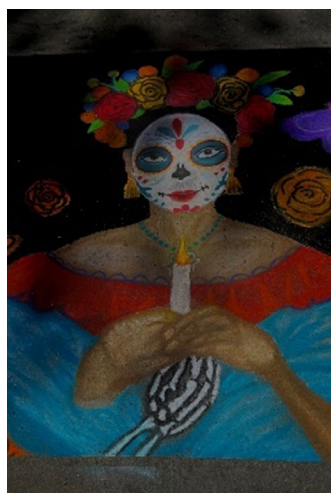
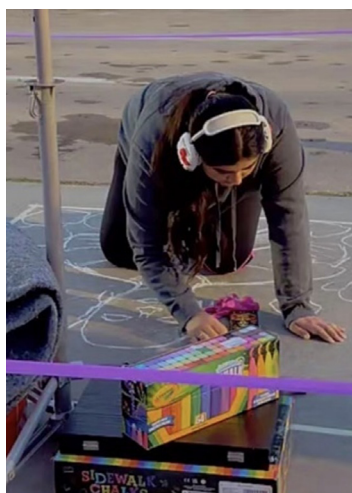
To his surprise, the front desk staff greeted him with a smile and checked him in without a hitch. No one flinched or asked if he had haunting insurance. Soon, Wisp was called to the back, where a kind medical assistant and provider listened as he explained his symptoms, "just a ghostly cold, nothing too spooky".

They answered all his questions with patience and respect, treating him like any other patient. Wisp felt seen, heard, and cared for.

He left feeling better already and so impressed that he flew straight to his ghostly friends to spread the word: "Don't be scared. Westex Urgent Care is the place to go, even for ghosts!"



WesTex Urgent Care volunteering in our community, supporting Midland Fire Department's Trunk or Treat at Central Fire Station. Thank you for your support, Team!



WesTex Urgent Care 9107's very own Medical Assistant, Mariah, competed in Midland's second-annual Chalk the Block. Mariah is a talented artist and a dedicated Team Member!

WesTex Urgent Care Team Members supported and volunteered at the October 25th University of Texas Permian Basin football game tailgate. We hope you had fun!



REVIEWS OF THE WEEK! WESTEX 9109

"Everybody in this Urgent Care was really friendly with me when I was really injured. I really appreciate how they treated me and made me feel confident that everything would be okay in a bad situation. Really nice professionals."

"In and out for a quick sports physical. Love that we can sign in online and finish the paperwork on the phone before we arrive. Team is so friendly!"



MR. PAYROLL NEWS



Future MVP in the making! Caden, Cristina Ruiz's son, rocking it on the soccer field. We're cheering for him!



Ms. Cristina Ruiz, Interim Regional Supervisor for Mr. Payroll, said, "I do", and married her best friend Jesse Rivero on Friday, Oct. 24th. Congratulations to Mr. and Mrs. Rivero!



SAFETY NEWS

DON'T LET TREATS TRICK YOU OUT OF STAYING SAFE THIS HALLOWEEN

Halloween Safe Driving Tips

1. Be Extra Alert in Residential Areas

Children are excited and may dart into the street unexpectedly. Drive slowly and scan sidewalks and driveways carefully.

2. Use Headlights Early

Turn on your headlights before sunset to increase visibility, even in well-lit areas.

3. Avoid Distractions

Stay off your phone and keep music volume low. Your full attention should be on the road.

4. Watch for Costumes

Some costumes may limit visibility or mobility. Be patient and give pedestrians extra time to cross.

5. Yield to Pedestrians

6. Drive Sober

7. Keep Windows Clear

Foggy or frosted windows can reduce visibility. Make sure your windshield and mirrors are clean and defogged.

8. Be Cautious Around Parked Cars

Children may suddenly emerge from between vehicles. Slow down and stay vigilant.

9. Plan for Traffic

Expect delays in neighborhoods and near event venues. Leave early and stay patient.

10. Encourage Team Members to Carpool or Use Safe Routes

If your organization is hosting events or late shifts, consider organizing safe transportation options.