

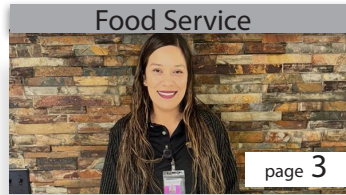
Weekly Newsletter

THE KENT COMPANIES

Making your life
easy

Period 12, Week 4

November 26, 2025



WESTEX NEWS

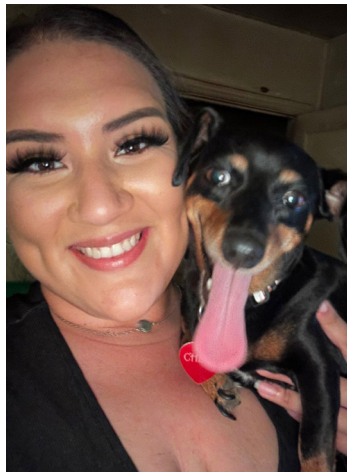
Meet Alyssa, Medical Assistant at WesTex Urgent Care!



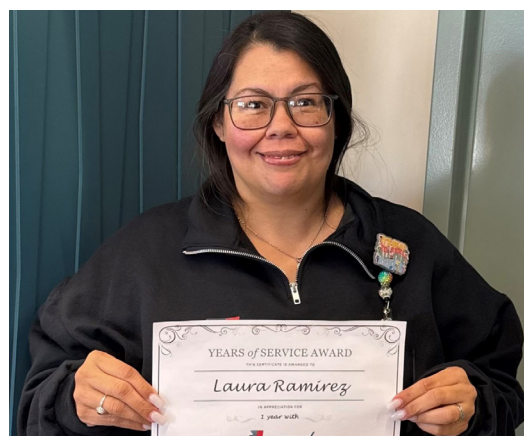
Alyssa joins WesTex Urgent Care as a skilled Medical Assistant and licensed NCT, bringing ten years of experience in patient care and over a year of NCT certification. She is currently expanding her expertise through Odessa College's Respiratory Care Program. Alyssa is passionate about helping patients feel better and providing care that makes a difference.

She is married and has two wonderful stepdaughters, along with three beloved 'fur-babies' who keep life fun at home.

In her free time, Alyssa enjoys diving into thriller novels and catching the latest movies. We're excited to have her on the WesTex Urgent Care Team!



WesTex Urgent Care recognizes and thanks our November "Years of Service" recipients.



Laura, Director of First Impressions, 1 year recognition (9104).



Ashley, Medical Assistant/NCT, 1 year recognition (9105).



The WesTex Urgent Care Team welcomed Sergeant TJ Garces with the Midland County Mental Health Unit. Sgt. Garces gave a presentation to the Team, both in person and remotely, on recognizing various acute mental health and psychotic disorders, how best to approach those patients and provided resources available in our local area.



WesTex Urgent Care Clinic 9112 shared a 'Friendsgiving'! We hope you all have a happy Thanksgiving. We are so grateful for all you do for The Kent Companies.



**REVIEWS OF THE WEEK!
WESTEX 9107**

"I always book an appointment online so the wait time is minimal. The Team is very friendly and professional. Could not be happier!"

"Was in and out within an hour. They were extremely thorough and my issues were solved. The entire Team was great. I will be a regular here for any urgent care needs."



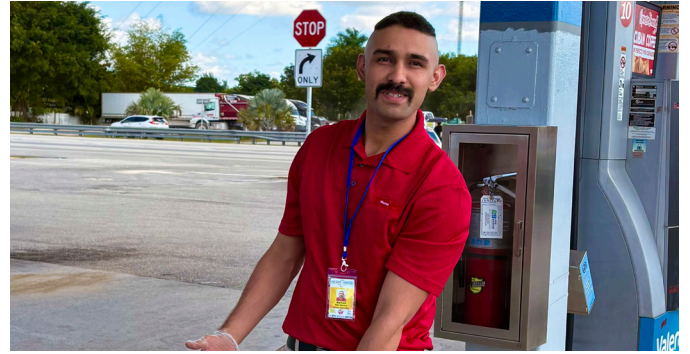
TOM THUMB NEWS



The Florida Keys Team had their Period Meeting and enjoyed time together! We're so grateful for all of you. Happy Thanksgiving!



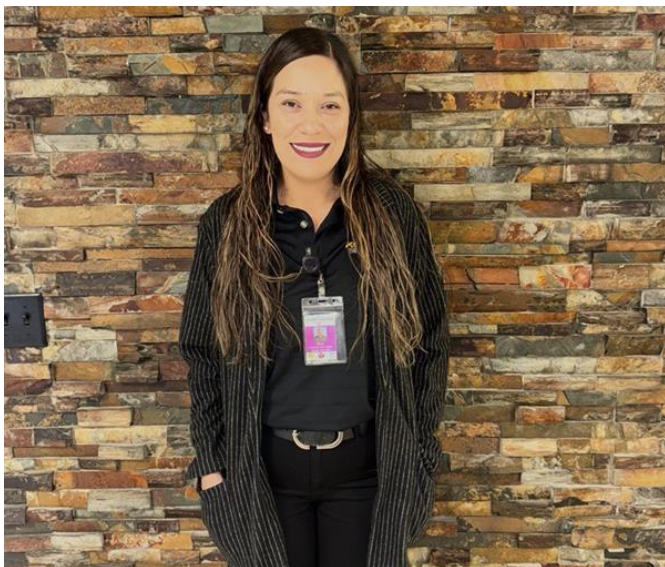
Happy birthday to Kelynn, Tom Thumb Field Coach. May this new year of your life be filled with success, health, joy and moments that inspire you to continue growing both personally and professionally. Thank you for your leadership, your example and everything you contribute to the District 12 Team. We wish you all the best today, tomorrow, and always.



Manuel, 953's newest Team Member, taking out trash on a busy Friday ensuring great Guest first impressions. Welcome to the Team, Manuel!

FOOD SERVICE NEWS

Meet Ana, Food Service Field Coach!



We're excited to welcome Ana to the Food Service Team! She's passionate about building strong, motivated Teams through great training, support, and clear communication. Ana wants every Team Member to feel confident, valued, and ready to deliver excellent Guest Service. As she puts it, when Teams are aligned and supported, everything else falls into place — happier Guests, smoother operations, and stronger sales.

Ana brings a mindset shaped by courage, hard work, and continuous learning. Early in her career, she was encouraged to step outside her comfort zone and speak a language that wasn't native to her. The experience taught her the value of pushing past challenges and supporting those around her. That same spirit of service is what made helping prepare the Thanksgiving meal for our Team Members one of her favorite memories at The

Kent Companies so far. She said that seeing families gathered together throughout the day made all the hard work worth it.

Outside of work, Ana enjoys camping, relaxing with her three active boys, and cheering them on at their many sports games. We're thrilled to have Ana on our Team and can't wait to see the impact she'll make.



Maria and Lulu doing some deep cleaning at Rustic 315. Great job, ladies! Keep up the hard work.

BOUNTYLAND NEWS



Congratulations to Heather at 706 on her recent promotion from Shift Lead to Assistant Store Manager! We appreciate your hard work.



Happy birthday to Amanda at 716! We hope you had a wonderful day. We're so grateful for you.

KENT KWIK NEWS

Happy Thanksgiving from District 8!





Happy birthday to Nina at 320! We hope you had a great day. Thank you for your hard work!



Kwik Splash cups have hit Louisiana! Here's a Guest enjoying breakfast and an icy cold beverage from 993.

SAFETY NEWS

Keeping Safety in Sight

Nothing is too Small!

Safety Definition: to ensure safe and healthful working conditions for TEAM MEMBERS by setting and enforcing standards by providing training, outreach, education, and assistance.



Thanksgiving Journey: Keeping Safety in Sight

The crisp November air carried the promise of family gatherings as Jake and Mia packed their car for a Thanksgiving trip to Grandma's house. The roads would be busy, so they started with a thorough safety check: tires inflated, brakes tested, and a full tank of fuel. "Better safe than sorry," Mia said, recalling past lessons. They also reviewed their route, planning extra time for holiday traffic and unexpected delays. Before leaving, they stocked up on healthy snacks and water, knowing that staying alert on long drives is just as important as arriving on time.

As they merged onto the highway, Jake kept his phone tucked away, relying on hands-free navigation. Mia reminded him to watch for sudden stops and lane changes—holiday travelers often rush without thinking. Midway, they pulled into a rest area to stretch and refresh, resisting the temptation to "push through" fatigue. "Keeping Safety in Sight," Jake grinned, echoing their family motto.

Near Grandma's town, a light drizzle began, making the roads slick. Jake slowed down, turned on the headlights, and kept a safe following distance. When they finally arrived, the warm glow of Grandma's kitchen and the aroma of roasted turkey greeted them. As laughter filled the room, Jake and Mia felt grateful—not just for family and food, but for the choices that kept them safe. Thanksgiving, they realized, isn't only about the feast; it's about cherishing the journey and remembering that every mile matters when safety leads the way.

HQ NEWS

Don't forget! Benefits open enrollment will be open through December 5th. All Team Members must select benefit options if they want benefits for 2026.

IMPORTANT DATES	
DATE	COMMENTS
10-Nov	Open Enrollment Opens -Employee Navigator Portal Opens online
5- Dec	Open Enrollment Closes
1-Jan	Benefit Selections Start
12-Jan	First Payroll deduction for Benefit selections

Christmas Blessings is still open on the Making Your Job Easy website. Submissions are due Sunday, November 30th.



CHRISTMAS BLESSINGS

A TEAM MEMBER CHRISTMAS ASSISTANCE PROGRAM

The Kent Companies realizes the financial strain put on families during the holidays. In an attempt to help, we are bringing the Team Member Christmas assistance program back for a ninth year. The holiday season can be stressful when times are tough, with this program we are here to support our Team Members who are truly struggling this Christmas. Although we would love to fulfill every single request, we will be using funds from The Kent Companies Team Member Assistance Program, so our budget is limited and we can't promise that every submission will be fulfilled. Please be aware of the people who are really in need this year when you submit a request.

Please fill out the form WITH as much detail as possible. If you have any questions or need help in submitting a request, please email TMA@kentoil.com.
 LINK TO FORM HERE:
<https://makingyourjobeasy.com/christmas-blessings/>

ALL SUBMISSIONS MUST BE SUBMITTED BY SUNDAY, NOVEMBER 30TH.

THE KENT COMPANIES
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