

Weekly Newsletter

THE KENT COMPANIES

Making your life



Period 3, Week 2

March 5, 2026



KENT LUBE NEWS



Our newest Kent Lube location in Midland, Texas, is officially open! The Team welcomed their first Guest on Tuesday, marking an exciting milestone for the store and another step forward for the Kent Lube brand. We're proud of the Team for bringing more of our fast, friendly service to the Midland community and look forward to serving many more Guests in the days ahead.



MR. PAYROLL NEWS



Rebecca, a Teller at Mr. Payroll, recently celebrated six years with The Kent Companies. "It has been an honor to work for The Kent Companies and Mr. Payroll. Six years and counting—I'm grateful for the opportunity and look forward to many more."

WESTEX NEWS



WesTex Urgent Care recognizes and celebrates our Team Member of the Year, Nakaris, and our Provider of the Year, Teresa, at the 2026 Kent Banquet. Congratulations to both of you!



The WesTex Urgent Care Team celebrating and supporting our winners! Way to go, Team.



Provider of the Year, Teresa, with her daughter. Thank you for coming! We hope you had a wonderful time.



Team Member of the Year, Nakaris, with her grandmother. Congratulations!



REVIEWS OF THE WEEK! WESTEX 9104

“Great experience! I was seen in a timely manner and everyone was so nice.”

“We had a great experience. Friendly check-in, reasonable waiting time, and the doctor was fantastic with my daughter. Highly recommend!”



BOUNTYLAND NEWS



Happy birthday and happy anniversary to Nina at 702. You are a great asset to our Team, and we hope you have a great day!



Lin has been at 703 for a year now as a Store Manager. She has been doing a fantastic job. She works well with her Team and leads them in a positive way. Keep up the good work, Lin!



Cassandra is a new Team Member at 702. She has a positive upbeat attitude. She is always smiling and making sure the Guests are taken care of. We are glad you are on our Team, Cassandra.



Michelle at 711 is celebrating a birthday. We hope your day was extra special. Happy birthday, Michelle! Jesse at 711 was also celebrating a birthday, but unfortunately he wouldn't let us get a picture. We hope your day was amazing, Jesse. Happy Birthday!



Susan at 709 is celebrating an anniversary with the company. Susan is amazing with the Guests. They all love the fact that she can call them by name. We look forward to watching you grow more this year, Susan.

HQ NEWS



Jesse from HR enjoyed exploring the sights of Midland with his daughter, AnnaLeigh, during banquet weekend. We hope you both had so much fun!



Congratulations to Our Certified Store Leader Trainers

On March 2, 2026, we proudly concluded a rigorous three-month Train-the-Trainer program built on one clear objective from day one:

Consistency and Proof of Competency.

Six dedicated Managers committed their Monday afternoons (3:00–6:00 p.m. and often later) to mastering the details required for excellence in the Store Leader training process. Their time, focus, and willingness to be held to a higher standard made this achievement possible.

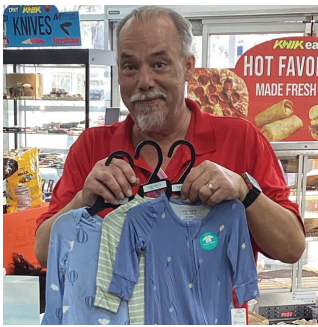
Please join us in congratulating our newly Certified Store Leader Trainers (left to right): Erick Morales (315), Nina Morgan (320), Bobbi Chacon (318), Sally Betts (222),

Martha James (321), and Santiago O’Malley (306).

With this certification comes significant responsibility. These Team Members are now entrusted to train future Trainers, reinforce the consistency we have agreed upon, and uphold the proof of competencies that define our Store Leader development standards.

We commend each of them for the sacrifice, dedication, and professionalism it took to reach this milestone. Well done, and congratulations on this outstanding achievement.

KENT KWIK NEWS



Congratulations to David at 616 on becoming a new grandfather!



After a month of training, 471 is bidding farewell to Joshua. We are thankful for the opportunity to learn!



Congratulations to Randi at 438 on becoming a new grandmother!



Store 993 is ready for breakfast. Looks great!



Happy birthday to Jazmin at 206! We hope you had a great day.



Congrats to Samantha at 262 for winning the candy contest held in Monahans!



Brenda Ortiz at 320 received a 100% on her mystery shop. Way to go, Brenda!



Nina at 320 hit her 1-year anniversary! Great job!



Team 219 is focused on reaching their goals and boosting their sales!

Brittney, at location 218, diligently cleaning the parking lot. She takes immense pride in her location and is always willing to go the extra mile to ensure its appearance and success.



Guest Service Shoutout! Edna at 926



Shoutout to Edna who recently received a wonderful Guest review recognizing her for going above and beyond and delivering outstanding service. We are so proud of you!

“I have encountered some of the best Guest-oriented persons that I have ever seen in action. Edna at 926 is the absolute epitome of what I would seek as a Team Member and as a Guest. I was there for 10 hours or more and she greeted every Guest with the same quiet kindness that made me want to stop working and start shopping. She is exceptional.”



FOOD SERVICE NEWS

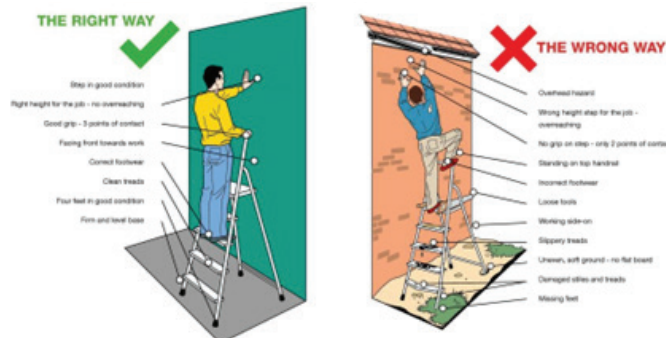
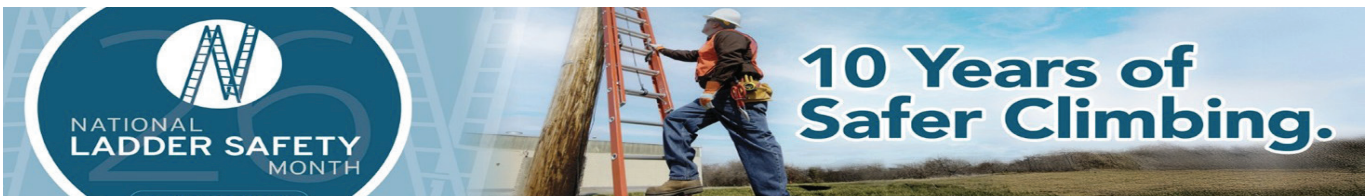


Congratulations to Ana Tepezano for being named Deli Team Member of the Year, and congratulations to the entire Team 327 for delivering outstanding results!



Sugey Vergil from Store 9952 recently spent time at Store 9989 helping train the new Manager, Adam Busher. She did a phenomenal job and was a huge help to the entire crew at Subway 9989!

SAFETY NEWS



Ladder Safety: The Right Way vs. the Wrong Way

Using a ladder may seem routine, but the image above clearly shows how small choices can make a big difference in safety. The right way emphasizes preparation and positioning: a ladder in good condition, placed on a firm and level base, with all feet secure. Maintaining three points of contact, wearing proper footwear, and facing the work area helps reduce the risk of falls. Each step supports balance, stability, and control.

In contrast, the wrong way highlights common mistakes that lead to injuries. Overreaching, standing on top rails, using damaged steps, or working on uneven ground all create serious hazards. Poor footing, loose tools, and side-on working positions further increase the chance of losing balance.