

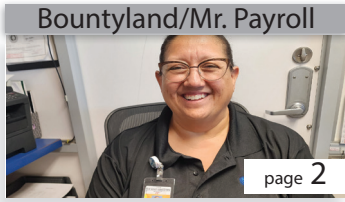
# Weekly Newsletter

THE KENT COMPANIES

Making your life  
*easy*

Period 4, Week 3

April 9, 2026



## WESTEX NEWS

### Meet Kitana, Medical Assistant/NCT at WesTex Urgent Care!



Kitana is currently studying in college as she prepares for her Health Education Systems Incorporated (HESI) exam, an important step toward entering nursing school. She brings over 10 years of Guest Service experience, along with a diverse background that includes hotel experience in Las Vegas and medical experience at Medical Center Hospital.

Outside of work and school, Kitana is a proud mom of four and has a very friendly cat named "Happy Thomas." In her free time, she enjoys reading romance novels and mysteries, and she's also a big fan of anime and scary movies.



WesTex Urgent Care is proud to recognize Nakaris, Medical Assistant/NCT, on her very first publication!

This Easter season, Nakaris was inspired by the joy, hope, and warmth that this special time of year brings. That inspiration led her to create her very first coloring book—a small project made with love.

Her goal was simple but meaningful: to create something that would make children smile, spark their imagination, and bring a sense of peace and joy into their homes.

"Thank you to all my WesTex family for supporting my new projects!"





**REVIEWS OF THE WEEK!  
WESTEX 9104**

“Awesome experience. The Team and doctors were friendly and took care of everything I needed. Highly recommended!”

“Best urgent care experience! The entire Team was incredibly kind, friendly & professional. They made a lousy day much better with their smiles, kindness & care. That’s where I’ll be next time anyone in my family, or myself, needs medical care.”



# BOUNTYLAND NEWS



Happy 1-year anniversary to our Tim and Ben with maintenance setting a new unit at 701. Thank you for your Assistant Store Manager, Josh! We hard work! are so grateful for all that you do.

# MR. PAYROLL NEWS

## Meet Michelle, Floater at Mr. Payroll!



Please join us in welcoming Michelle to the Mr. Payroll Team! She recently joined as a Teller and is excited to get started, with hopes of growing within the company. Having previously worked for Kent Kwik in Monahans, she enjoys building relationships with Guests and working alongside her Team.

Outside of work, she loves spending time with her husband and dog, trying new restaurants, and watching documentaries. A fun fact—she took dance lessons for 17 years!

Ginny, one of our Mr. Payroll Tellers, spent Easter Sunday before church with her daughter, Kadecia, and her two granddaughters, Cyan and ReRe. We're so happy to have you as part of our Team, Ginny!



## KENT LUBE NEWS

### Guest Service Shoutout! Kent Lube 131



Shoutout to 131 who recently received a wonderful Guest review recognizing them for delivering outstanding service. We are so proud of you!

"I stopped in at the new location for an oil change before getting back on the road. As soon as you pull in, the Team immediately takes care of you. They were knowledgeable and respectful and let you know exactly what was being done. The Team communicated with you before applying or changing anything. They offered a waiting area with complimentary drinks. I appreciate the Manager and Team for making sure everything was done right and double checking their work. It was also a beautiful location. I will definitely be returning—even with a 2 hour drive. Great job, Team. Keep up the amazing work!"



## KENT KWIK NEWS



Our awesome Team at Store 262 is excited to announce they now offer pizza by the slice!



We want to say congratulations to Santiago at 306 on his new granddaughter, Marley! She's beautiful!



Derrick, 926, takes pride in keeping the canopy nice and clean each week. Thank you for your detail-oriented work, Derrick!



Happy birthday to Yolie at 262. We hope you had a great day. Thank you for all that you do!



Tiesha at 616 helped a Guest jump their vehicle so he could continue his duties. Way to go above and beyond for the Guest, Tiesha!



Erica at 431 is taking care of store duties. We appreciate your hard work!



Kelly, Store Leader at 988, fueling up a loyal Guest's car who returns each week because of her exceptional service. Going the extra mile is what it's all about!



Please join us in congratulating Robert on his promotion to Team Lead at 601! Robert has consistently demonstrated his dedication and leadership, and we're excited to see him continue to grow. He will be a fantastic addition to our Kent Kwik family. Congratulations, Robert!

# SAFETY NEWS

## Keeping Safety in Sight

Nothing is too Small!



### Why Carding Matters: Protecting Our Team Members, Our Guests, and Our Business

Carding is more than a legal requirement—it's a responsibility that protects our Team Members, Guests, and company. Verifying a valid photo ID for all age-restricted sales ensures compliance with laws and policies while helping prevent serious consequences like fines, loss of licenses, or disciplinary action.

Consistent carding also creates fairness and reduces conflict by treating every Guest the same. Clear signage and firm enforcement help set expectations from the start.

Most importantly, it reinforces our commitment to safety and integrity—protecting our stores, our licenses, and each other every time.

# HQ NEWS



Sending our congratulations to Jimmy, Director of Security, on becoming a new grandfather to Cash Crews! We are so excited for you.

# TOM THUMB NEWS

Niurka, 953, doing some light painting for a spring refresh. Thanks for delivering on great Guest first impressions!



Brand Development would also like to shout out Kelynn and Everton, Tom Thumb Field Coaches, for participating in a TikTok that currently has 31.7 thousand views! We had so much fun filming with you both.

If you'd like to check out the TikTok, here's the link: <https://www.tiktok.com/@kent.kwik/video/7624296987122355486>

