

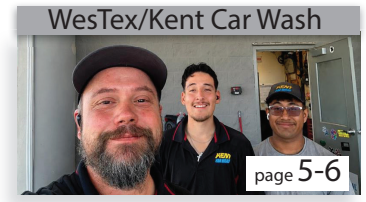
Weekly Newsletter

THE KENT COMPANIES

Making your life
easy

Period 8, Week 2

July 23, 2026



BOUNTYLAND NEWS

Congratulations, Christina “Lil’ Bit” Wood — Our New Field Coach for District 11!



CONGRATULATIONS!

We're so excited to celebrate Christina — known to so many of us affectionately as “Lil’ Bit” — on her well-deserved promotion to Field Coach for District 11. From her early days managing Store 706 during the Bountyland acquisition to 17 years of dedication with the company, Christina has shown time and again that heart and hustle go hand in hand. Her Teams love her, her stores shine, and her passion for Guest satisfaction is contagious.

District 11 is lucky to have her. Congratulations, Christina — we can't wait to see the impact you'll make in your new role!



Congratulations to Jessica from Store 705 on her 3-year anniversary with the company! Thank you, Jessica, for your continued hard work and dedication.



Please join us in congratulating Julie, 705, on her 1-year anniversary with the company! Thank you, Julie, for all your hard work and dedication this past year!



Tracy, Store Manager at 705, is celebrating a very special new addition to the family! Her great-grandson, Micah Adler Harden, arrived on July 1st, weighing in at 7 lbs, 14 oz. Congratulations, Tracy!

KENT LUBE NEWS

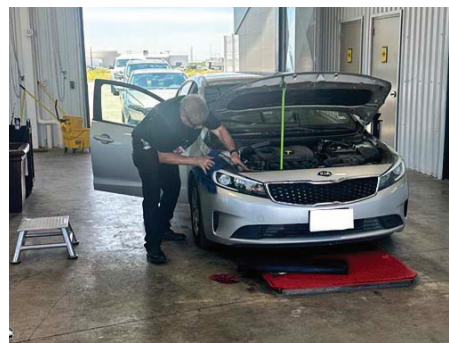
Kent Lube's 250 Free Oil Change Days!



What an incredible weekend it was for Kent Lube! This past Friday and Saturday, all 5 of our Kent Lube locations offered 250 free oil changes per day, and the results were nothing short of amazing. Our Team Members put in the hard work and hustle to make it happen, delivering outstanding Guest satisfaction every step of the way.

Across all of our locations, an incredible 1,484 cars were serviced! That's an amazing feat that showcases the dedication and teamwork our company is built on.

Events like this are a huge win for our brand recognition, showing our communities exactly what sets us apart — great service and hard work. Way to go, Team! You should all be so proud of what you accomplished!



KENT KWIK NEWS



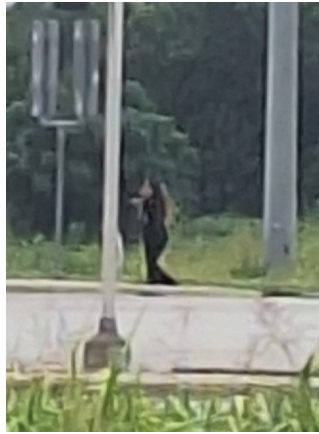
Congratulations to Jessaca at 922 on being promoted to Team Lead! Keep up the great work.



We would like to congratulate Skyler, 901, on being promoted to Store Manager! We appreciate all of her dedication and hard work.

We want to recognize Kathy from Store 601, who was first on the scene when a car accident occurred right in front of the store. She made sure everyone was okay before first responders arrived.

Thank you, Kathy, for your quick thinking and compassion!



Please join us in wishing Rose from Store 985 a very happy birthday! We hope your day is filled with celebration and joy!



Max's Heart of Texas Corner!



Each week Max, Director of Operations (Western Region), and his Team will recognize one Team Member amongst all the truly deserving individuals on the Team, and YOU may be next week's!

This week, we recognize Tony Loya at Store 317 in Midland. Tony has exemplified the meaning of the word "Teamwork" not only at his home store, but wherever he has been asked to assist. He leads without a title, and encourages Team Members by training them using a 'show vs tell' approach. The improvements in store conditions and Guest Service have been outstanding since he offered his assistance to his Field Coach.

Thank you, Tony! Keep going — you have a very bright future with us here at The Kent Companies.

HQ NEWS

Yesterday, we gathered for a special lunch to celebrate Meredith, our Director of Brand Development, as she begins a new chapter after almost 15 years with The Kent Companies. While we're so sad to see her go, we are incredibly grateful for everything she's done for our company throughout her career. Meredith's passion, leadership, and dedication have left a lasting impact on our brand and our Team.

As she moves on to her next adventure, please join us in wishing her nothing but the best. We'll be cheering her on every step of the way — thank you, Meredith, for everything!



FOOD SERVICE NEWS



A massive thank you to Sam! Though officially a Cook, Sam routinely steps up across the entire restaurant whenever there's a gap. She effortlessly handles prep, dishes, hosting, bussing, and serving. Her willingness to come in early, stay late, and tackle any job with zero complaints makes her an irreplaceable asset to Rustic 321.

Thank you, Sam, for your hard work!



Giovanna and Ofilia, 219, are both celebrating their 4-year anniversary working at Kwik Eats! Thank you for all of your hard work and dedication to the Team. Both of you are very appreciated — here's to many more!

SAFETY NEWS

Keeping Safety in Sight

Nothing is too Small!

Truckers Against Trafficking

Kent Kwik is proud to partner with Truckers Against Trafficking (TAT) to help keep our Guests and communities safe. As a trusted stop for drivers and travelers every day, our Team Members are in a unique position to notice the signs of human trafficking and make a difference.

Remember: if you see something unusual or concerning, notify your Manager immediately and call 911 if someone is in danger. You can also report suspicions to the National Human Trafficking Hotline at 1-888-373-7888.

One observation. One report. One life changed.

TRUCKERS AGAINST TRAFFICKING (TAT)
One Team. One Mission. One Call Can Save a Life.

Truckers Against Trafficking (TAT) is a nonprofit organization that equips transportation professionals and businesses to recognize and report human trafficking. As a convenience retailer serving professional drivers and travelers every day, Kent Kwik is uniquely positioned to help identify potential victims and connect law enforcement with critical information.

Human trafficking is one of the fastest-growing criminal enterprises in the world. Victims may include adults or children and can be forced into labor or commercial sex through force, fraud, or coercion.

KNOW THE SIGNS

Be alert for situations that seem unusual or concerning, including:

- Individuals who appear fearful, anxious, or submissive.
- Someone who is not allowed to speak for themselves.
- A person who appears malnourished, injured, or poorly cared for.
- Guests who seem unsure of where they are or cannot provide basic information.
- Minors accompanied by unrelated adults in suspicious circumstances.
- Multiple people entering and leaving a vehicle or hotel room at unusual hours.
- Excessive cash transactions combined with suspicious behavior.
- Individuals showing signs of physical abuse, branding, or controlling behavior by another person.

WHAT SHOULD YOU DO?

DO

- Stay observant and aware of your surroundings.
- Notify your Manager immediately if something seems suspicious.
- Write down details such as:

VEHICLE DESCRIPTION	LICENSE PLATE	LOCATION	TIME	PHYSICAL DESCRIPTIONS OF TRAVEL	DIRECTION OF TRAVEL

- Call law enforcement if someone is in immediate danger.
- Report suspected trafficking to the National Human Trafficking Hotline.

DO NOT

- Confront suspected traffickers.
- Attempt to rescue a victim yourself.
- Place yourself or others in danger.
- Discuss your suspicions with other Guests.

WHO TO CALL

911 EMERGENCY
 Call 911 if someone is in immediate danger.

NATIONAL HUMAN TRAFFICKING HOTLINE
1-888-373-7888
 Text "HELP" or "INFO" to 233733 (BEEFREE)
 Online reporting: humantraffickinghotline.org

THE KENT KWIK COMMITMENT

At Kent Kwik, every Team Member plays an important role in protecting our Guests, our communities, and those who may be unable to ask for help. By remaining vigilant and reporting suspicious activity, you could help save a life.

IF YOU SEE SOMETHING, SAY SOMETHING.
One observation. One report. One life changed.

WESTEX NEWS

Day 2 of WestTex Urgent Care's "Boot Camp" for all of our Medical Assistants was well attended.

Thank you to our providers who led training over three days: Gabi, Michael, Jeff, Alma, & Kaliani. Thank you to our Operations Manager, Shawndra (FNP-C), and our Clinic Managers, Tierra, Monica, Ami, Cacy, and Erika, who assisted in the preparations and various trainings.



Eva, Danil, Laura, and Sree learning the fine points of putting on a cast from FNP Alma.



Kailani, Shawndra, Michele, Nakaris, and Osnelvis study suturing.



Nakaris and Osnelvis watch as Kailani demonstrates proper procedures.



Osnelvis checking the sutures.



Sabrina, Brittony, Amy, and Victoria practice taking care of sprains.



Victoria properly fits a boot on Sabrina's foot.



Brittony oversees as Amy volunteers for the treating of a sprained wrist by Victoria.



Clinic Manager, Monica, guides correct fitting and usage of crutches.



Amy watches Monica direct Victoria in the correct fitting and usage of crutches.



Multiple 'patients' volunteer as the correct and efficient way to flush wax and particles from the ear is demonstrated.



Abby checks Clinic Manager, Ami's ear for fluid and wax.



Clinic Manager, Tierra, demonstrates how to position the Otoscope in Amy's ear.



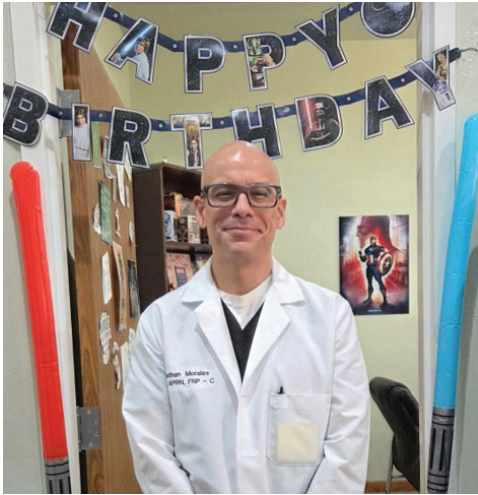
Before flushing Amy's ear, Sabrina checks inside the ear.



Tierra demonstrates flushing Linda's ear, while Erica and Damary watch.



Tierra and Abby prepare the proper tools for checking and flushing ears.



WesTex Urgent Care wishes a very happy birthday to Jonathan, Family Nurse Practitioner (FNP-C)! We hope you have the best day. We're so grateful for all you do!



REVIEWS OF THE WEEK! WESTEX 9109

"I absolutely loved my experience! Everyone I encountered was very kind and thorough and very easy to talk to!"

"Hands down the best urgent care or emergency care facility I've ever been to. The Team was courteous, honest, and fast. I had not one single complaint, and when I have to have emergency care again, this is where I will go."



KENT CAR WASH NEWS



Our Kent Car Wash Team has earned glowing praise from Guests, and we couldn't be prouder! One Guest shared, "The Team exceeded my expectations, this is always my go to car wash." Another wrote, "This location is an outstanding reflection of the company and its values." A third Guest raved, "Your Team is always friendly and efficient. It's the best service in Midland."

Keep up the amazing work, Team — your dedication to Guest satisfaction truly shines through!